



Milwaukee County

Legislation Details

File #:	19-882	Version:	1	Name:	Restated Agreement for Information Technology Services-Call Center Contract with Conduent
Type:	Action Report	Status:		Status:	Signed
File created:	11/12/2019	In control:		In control:	County Clerk
On agenda:		Final action:		Final action:	1/6/2020
Title:	From the Director, Child Support Services, respectfully requesting authorization to enter into a Restated Agreement for Information Technology Services with Conduent State & Local Solutions, Inc., for call center services for an initial period from February 1, 2020 through January 31, 2023 at a \$40,000 monthly rate plus additional costs for mailing, travel and consulting-related expenses and the County may exercise options to extend for 2, two-year extension periods through January 31, 2025 and January 31, 2027 in which monthly compensation will be increased by 5% over the previous period's monthly compensation.				
Sponsors:					
Indexes:					
Code sections:					
Attachments:	1. 19-882 Board Report - Conduent Contract, 2. 19-882 Fiscal Note - Conduent Contract, 3. 19-882 Resolution Conduent - 2020, 4. 19-882 Conduent Contract 2020-2023, 5. 19-882 COUNTY BOARD RESOLUTION				

Date	Ver.	Action By	Action	Result
1/6/2020	1	County Executive	SIGNED	
12/19/2019	1	Milwaukee County Board of Supervisors	ADOPTED	Pass
12/12/2019	1	Finance and Audit Committee	RECOMMENDED FOR ADOPTION	Pass
12/2/2019	1	Board Chairman	REFERRED	