



Milwaukee County

Legislation Details (With Text)

File #: 19-882 **Version:** 1 **Name:** Restated Agreement for Information Technology Services-Call Center Contract with Conduent

Type: Action Report **Status:** Signed

File created: 11/12/2019 **In control:** County Clerk

On agenda: **Final action:** 1/6/2020

Title: From the Director, Child Support Services, respectfully requesting authorization to enter into a Restated Agreement for Information Technology Services with Conduent State & Local Solutions, Inc., for call center services for an initial period from February 1, 2020 through January 31, 2023 at a \$40,000 monthly rate plus additional costs for mailing, travel and consulting-related expenses and the County may exercise options to extend for 2, two-year extension periods through January 31, 2025 and January 31, 2027 in which monthly compensation will be increased by 5% over the previous period's monthly compensation.

Sponsors:

Indexes:

Code sections:

Attachments: 1. 19-882 Board Report - Conduent Contract, 2. 19-882 Fiscal Note - Conduent Contract, 3. 19-882 Resolution Conduent - 2020, 4. 19-882 Conduent Contract 2020-2023, 5. 19-882 COUNTY BOARD RESOLUTION

| Date | Ver. | Action By | Action | Result |
|------------|------|---------------------------------------|--------------------------|--------|
| 1/6/2020 | 1 | County Executive | SIGNED | |
| 12/19/2019 | 1 | Milwaukee County Board of Supervisors | ADOPTED | Pass |
| 12/12/2019 | 1 | Finance and Audit Committee | RECOMMENDED FOR ADOPTION | Pass |
| 12/2/2019 | 1 | Board Chairman | REFERRED | |

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“SEE ATTACHMENTS”