



Milwaukee County

Legislation Details (With Text)

File #: 14-672 **Version:** 1 **Name:** Call Center Contract with Xerox
Type: Action Report **Status:** Signed
File created: 8/26/2014 **In control:** County Clerk
On agenda: **Final action:** 11/10/2014

Title: From the Director, Department of Child Support Services, requesting authorization to enter into a consulting and call center services contract with Xerox State & Local Solutions, Inc., for a term from October 1, 2014, to November 30, 2017, in an amount of \$550,000 for the first year and \$500,000 for the second and third years. (Referred to the Committees on Judiciary, Safety, and General Services and Finance, Personnel, and Audit) (09/25/14: Referred to the Committee on Finance, Personnel, and Audit for Budget deliberations)

Sponsors:

Indexes:

Code sections:

Attachments: 1. REPORT, 2. RESOLUTION, 3. REVISED RESOLUTION, 4. FISCAL NOTE, 5. REVISED FISCAL NOTE, 6. CB Resolution (JSGS), 7. CB Resolution (FPA), 8. 14-672 SIGNATURE PAGE

Date	Ver.	Action By	Action	Result
11/10/2014	1	County Executive	SIGNED	
11/6/2014	1	Milwaukee County Board of Supervisors	ADOPTED	Pass
10/14/2014	1	Finance and Audit Committee - Budget	RECOMMENDED FOR ADOPTION	Pass
9/25/2014	1	Milwaukee County Board of Supervisors	REFERRED	Pass
9/25/2014	1	Milwaukee County Board of Supervisors	ADOPTED	
9/18/2014	1	Finance and Audit Committee	LAI D OVER TO THE CALL OF THE CHAIR	Fail
9/18/2014	1	Finance and Audit Committee	RECOMMENDED FOR ADOPTION	Pass
9/11/2014	1	Judiciary, Safety and General Services Committee	RECOMMENDED FOR ADOPTION	Pass
8/26/2014	1	Board Chair	ASSIGNED	
8/26/2014	1	Board Chair	ASSIGNED	

From the Director, Department of Child Support Services, requesting authorization to enter into a consulting and call center services contract with Xerox State & Local Solutions, Inc., for a term from October 1, 2014, to November 30, 2017, in an amount of \$550,000 for the first year and \$500,000 for the second and third years. **(Referred to the Committees on Judiciary, Safety, and General Services and Finance, Personnel, and Audit) (09/25/14: Referred to the Committee on Finance, Personnel, and Audit for Budget deliberations)**

[Enter body here]