Chairperson: Dennise Lavrenz

Research Analyst: Kate Flynn Post, (414) 257-7473

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# MILWAUKEE COUNTY MENTAL HEALTH BOARD COMMUNITY ENGAGEMENT AD HOC COMMITTEE

## Monday, September 19, 2022 – 10:00AM Microsoft Teams Meeting

#### **MINUTES**

PRESENT: Dennise Lavrenz, Shirley Drake, and Mary Neubauer

**EXCUSED:** Kenneth Ginlack and Walter Lanier

#### SCHEDULED ITEMS:

1. Welcome.

Chairwoman Lavrenz welcomed everyone to the Milwaukee County Mental Health Board Community Engagement Committee's September 19, 2022, remote/virtual meeting.

- 2. Mental Health Board Community Stakeholder Advisory Council Updates.
  - Council Activities and Recommendations Letter

Advisory Council Chairwoman Wesley provided updates on the recent work of the Council. In the past two months, the Council toured both the Granite Hills Hospital and the Mental Health Emergency Center (MHEC). Feedback was provided during both tours on ways to better improve the quality of care from a firsthand perspective. Council Members' feedback and recommendations were then presented in a written letter to the Chairwoman of this Committee. The site administrators of both facilities were copied. Following the tour of MHEC, Chairwoman Wesley mentioned it was pleasing to hear some of the recommendations from the Council were beginning to be addressed as stated in an update from their Site Administrator, Kevin Kluesner, during the full Board meeting; as well as an additional update during this Committee meeting from Behavioral Health Services (BHS) Administrator Michael Lappen. The intent of the letter is to formally request a timeline and updates on the recommendations and questions included in the document. The Council plans to invite the site administrators to an upcoming.

Questions and comments ensued.

This item was informational.

### 3. Marketing and Communications Resources Update.

- Designate a Launch Date for the Facebook Page
- Establish a Deadline for Projects in Progress

During the previous Committee meeting, a suggestion was made to change the one-pager, which was created into a consumer and provider-facing document. The Kane Communications team presented the recommended updates to the Committee for approval to move the documents forward for the graphic design stage of development. Committee members had no additional recommendations and approved Kane to move forward with all projects in progress including the two separate one-pager sheets and the website content for the Mental Health Board Community Stakeholder Advisory Council. Once these are completed in graphic design form, they will be brought back to the Committee for final approval of distribution.

The other project in development is the Facebook page for the Mental Health Board (MHB). The launching of the page had been postponed as there were many discussions on who would manage the page, as well as what would be posted on the page. It was agreed upon in previous meetings the page would serve as an informational platform. Therefore, content will only consist of posts from Behavioral Health Services (BHS) and the MHB. The page will not allow public comment. Kane was informed a person has been identified to manage the page. Finalization of the page can begin.

Questions and comments ensued.

This item was informational.

### 4. Frequency of the Community Engagement Committee Meetings.

In the past, the Committee had a set schedule to meet every other month. The Committee was reminded as an Ad Hoc Committee, a set schedule is not mandatory. A brief discussion followed on how often the Committee should meet now considering its extension, the MHB Community Stakeholder Advisory Council, is established. The next meeting is scheduled for November 14, 2022, which will remain. However, moving forward, meetings will be called by the Chair and as needed for Council updates.

Questions and comments ensued.

This item was informational.

#### 5. Adjournment.

Chairwoman Lavrenz ordered the meeting adjourned.

This meeting was recorded. The official copy of these minutes and subject reports, along with the audio recording of this meeting, are available on the Milwaukee County Legislative Information Center.

Length of meeting: 10:00 a.m. – 11:14 a.m.

Adjourned,

# Dairionne Washington

Committee Coordinator
Milwaukee County Mental Health Board

# The next meeting of the Milwaukee County Mental Health Board Community Engagement Committee is

November 14, 2022, at 10:00AM

To View All Associated Meeting Materials,
Visit the Milwaukee County Legislative Information Center at:

Milwaukee County - Calendar (legistar.com)

Visit the Milwaukee County Mental Health Board Web Page at: https://county.milwaukee.gov/EN/DHHS/About/Governance