

**Chairperson:** Dr. Maria Perez  
**Vice-Chairperson:** Mary Neubauer  
**Secretary:** Kathie Eilers  
**Research Analyst:** Kate Flynn Post, (414) 257-7473  
**Board Liaison:** Jodi Mapp, (414) 257-5202

## **MILWAUKEE COUNTY MENTAL HEALTH BOARD**

**Thursday, June 16, 2022 - 9:00 A.M.**  
**Microsoft Teams Meeting**

### **MINUTES**

**PRESENT:** Shirley Drake, Kathie Eilers, \*Ken Ginlack, Sheri Johnson, Dennise Lavrenz, Jon Lehrmann, Thomas Lutzow, Mary Neubauer, Maria Perez, and James Stevens  
**EXCUSED:** Rachel Forman and Walter Lanier

\*Board Member Ginlack was not present at the time the roll was called but joined the meeting shortly thereafter.

### **SCHEDULED ITEMS:**

**1. Welcome**

Chairwoman Perez welcomed everyone to the Milwaukee County Mental Health Board's June 16, 2022, remote/virtual meeting.

**2. Approval of the Minutes from the April 28, 2022, Milwaukee County Mental Health Board Meeting.**

**MOTION BY:** (Eilers) Approve the April 28, 2022, Minutes. 7-0

**MOTION 2<sup>ND</sup> BY:** (Lavrenz)

**AYES:** Drake, Eilers, Lavrenz, Lutzow, Neubauer, Perez, and Stevens - 7

**NOES:** 0

**ABSTENTIONS:** 0

**EXCUSED:** Ginlack - 1

**3. Finance Committee Professional Services Contracts Recommendation**

- Contract Amendment(s)
  - Clean Power, LLC
  - Column Rehab Services, Inc.
  - Comprehensive Pharmacy System, LLC
  - Locum-Tenens.com, LLC
  - MobileX USA
  - University of Wisconsin Milwaukee
  - Medical College of Wisconsin, Inc.
  - Wisconsin Diagnostic Laboratories, LLC

**SCHEDULED ITEMS (CONTINUED):**

Michael Lappen, Administrator, Behavioral Health Services

Professional Services Contracts focus on facility-based programming, supports functions critical to patient care, and are necessary to maintain hospital and crisis services licensure. An overview was presented of all hospital/operations services provided.

The Board was informed the Finance Committee unanimously recommended approval of the Professional Services Contracts as delineated in the corresponding report, except for Board Member Lehrmann who abstained from recommending approval of the Medical College of Wisconsin, Inc., contract.

Board Member Stevens requested separate action be taken on the Medical College of Wisconsin, Inc., contract.

Vice-Chairwoman Neubauer requested separate action be taken on the Column Rehab Services, Inc., contract.

**MOTION BY:** *(Lutzow) Approve the Medical College of Wisconsin, Inc., Contract Delineated in the Corresponding Report. 6-0-1*

**MOTION 2<sup>ND</sup> BY:** *(Eilers)*

**AYES:** Drake, Eilers, Lavrenz, Lutzow, Neubauer, and Perez – 6

**NOES:** 0

**ABSTENTIONS:** Stevens - 1

**EXCUSED:** Ginlack - 1

**MOTION BY:** *(Lutzow) Approve the Column Rehab Services, Inc., Contract Delineated in the Corresponding Report. 6-0-1*

**MOTION 2<sup>ND</sup> BY:** *(Eilers)*

**AYES:** Drake, Eilers, Lavrenz, Lutzow, Perez, and Stevens – 6

**NOES:** 0

**ABSTENTIONS:** Neubauer - 1

**EXCUSED:** Ginlack - 1

**MOTION BY:** *(Lutzow) Approve the Balance of Professional Services Contracts Delineated in the Corresponding Report. 7-0*

**MOTION 2<sup>ND</sup> BY:** *(Eilers)*

**AYES:** Drake, Eilers, Lavrenz, Lutzow, Neubauer, Perez, and Stevens – 7

**NOES:** 0

**ABSTENTIONS:** 0

**EXCUSED:** Ginlack - 1

**SCHEDULED ITEMS (CONTINUED):**

4.	<p><b>Finance Committee Purchase-of-Service Agreements Recommendation. (Amy Lorenz, Behavioral Health Services/Action Item)</b></p> <ul style="list-style-type: none"><li>• Agreement Amendment(s)</li><li>• 2022 Agreement(s)</li></ul> <p>Purchase-of-Service Agreements for the Provision of Adult and Child Mental Health Services and Substance Use Disorder Services were reviewed. An overview was provided detailing the adult services agreements.</p> <p>The Board was informed the Finance Committee unanimously recommended approval of the Purchase-of-Service Agreements as delineated in the corresponding report.</p> <p><b>MOTION BY:</b> (Lutzow) <i>Approve the Purchase-of-Service Agreements Delineated in the Corresponding Report. 7-0</i></p> <p><b>MOTION 2<sup>ND</sup> BY:</b> (Eilers)</p> <p><b>AYES:</b> Drake, Eilers, Lavrenz, Lutzow, Neubauer, Perez, and Stevens – 7</p> <p><b>NOES:</b> 0</p> <p><b>ABSTENTIONS:</b> 0</p> <p><b>EXCUSED:</b> Ginlack - 1</p>
5.	<p><b>2022 Wraparound Prepaid Inpatient Health Plan (PIHP) Revenue Recommendation.</b></p> <p>Matt Fortman, Fiscal Administrator, Department of Health and Human Services</p> <p>This is an amendment to an agreement between the State of Wisconsin and Milwaukee County. It provides a 5% rate increase for a subset of service categories within the Wraparound Milwaukee program the State is rolling out utilizing American Rescue Plan Act (ARPA) funds.</p> <p>The Board was informed Finance Committee unanimously agreed to recommend approval of 2022 Wraparound PIHP Revenue as delineated in the corresponding report.</p> <p><b>MOTION BY:</b> (Lutzow) <i>Approve the 2022 Wraparound Prepaid Inpatient Health Plan (PIHP) Revenue as Delineated in the Corresponding Report. 6-0-1</i></p> <p><b>MOTION 2<sup>ND</sup> BY:</b> (Lavrenz)</p> <p><b>AYES:</b> Drake, Eilers, Lavrenz, Lutzow, Neubauer, and Perez – 6</p> <p><b>NOES:</b> 0</p> <p><b>ABSTENTIONS:</b> Stevens - 1</p> <p><b>EXCUSED:</b> Ginlack - 1</p>

**SCHEDULED ITEMS (CONTINUED):**

6.	<p><b>Finance Committee Employment Agreement Recommendation.</b></p> <p>The Board was informed the Finance Committee unanimously agreed to recommend approval of the Employment Agreement delineated in the corresponding report.</p> <p><b>MOTION BY:</b> (Lutzow) <i>Approve the Employment Agreement as Delineated in the Corresponding Report. 7-0</i></p> <p><b>MOTION 2<sup>ND</sup> BY:</b> (Eilers)</p> <p><b>AYES:</b> Drake, Eilers, Lavrenz, Lutzow, Neubauer, Perez, and Stevens – 7</p> <p><b>NOES:</b> 0</p> <p><b>ABSTENTIONS:</b> 0</p> <p><b>EXCUSED:</b> Ginlack – 1</p>
7.	<p><b>Medical Executive Credentialing and Privileging Recommendations Report.</b></p> <p>Dr. John Schneider, Chief Medical Officer, Behavioral Health Services</p> <p>Dr. Schneider stated there are three initial appointments and two reappointments. Closed session is not needed in this instance because there are no annotations.</p> <p><b>MOTION BY:</b> (Eilers) <i>Approve the Medical Staff Credentialing Report and Medical Executive Committee Recommendations. 7-0</i></p> <p><b>MOTION 2<sup>ND</sup> BY:</b> (Drake)</p> <p><b>AYES:</b> Drake, Eilers, Lavrenz, Lutzow, Neubauer, Perez, and Stevens – 7</p> <p><b>NOES:</b> 0</p> <p><b>ABSTENTIONS:</b> 0</p> <p><b>EXCUSED:</b> Ginlack – 1</p>
8.	<p><b>Hospital Infection Prevention and Control Program Annual Plan.</b></p> <p>Linda Oczus, Chief Nursing Officer, Behavioral Health Services (BHS)</p> <p>Ms. Oczus stated the infection control plan for this year is basically an extension of last year's plan due to the hospital's impending closure. With that being said, it was felt there was no need to look into any new items for the plan. In addition, it was changed because the plan should be hospital based. The previous plan was much more comprehensive; however, it didn't apply to most areas in BHS. This plan, which has been submitted to the Quality Committee, was much shorter, but is essentially the same plan from last year.</p> <p><b>MOTION BY:</b> (Drake) <i>Approve the Hospital Infection Prevention and Control Program Annual Plan. 7-0</i></p> <p><b>MOTION 2<sup>ND</sup> BY:</b> (Neubauer)</p> <p><b>AYES:</b> Drake, Eilers, Lavrenz, Lutzow, Neubauer, Perez, and Stevens – 7</p> <p><b>NOES:</b> 0</p> <p><b>ABSTENTIONS:</b> 0</p> <p><b>EXCUSED:</b> Ginlack – 1</p>

**SCHEDULED ITEMS (CONTINUED):**

9.	<p><b>Office of Strategy, Budget, and Performance Quarterly Update on the State of Milwaukee County's Interests and Matters Related to Behavioral Health Services and Follow Up on the Cost-of-Living Adjustments (COLA) for Behavioral Health Division Employees.</b></p> <p>Joseph Lamers, Director, Office of Strategy, Budget, and Performance</p> <p>Mr. Lamers indicated the County is currently seeing several items impacting finances. There is an anticipated budget gap of approximately \$12 million. Although it is a challenge, it is much lower than what has been seen in previous years. Keep in mind, the projections are always subject to changes. Some of the changes seen since the last report given before this Body are trending in an unfavorable way as it relates to the County's budget outlook. One major factor is the high inflation rates happening right now impacting utility, energy, and health care costs. This factor, along with others, will make balancing the 2023 Budget a bit more challenging than originally expected.</p> <p>Mr. Lamers stated there is no further information or updates other than what was presented at the last meeting regarding the COLA.</p> <p>Questions and comments ensued.</p> <p>This Item was informational.</p>
10.	<p><b>Supplemental Information Related to the Cost of Living and Pay Range Adjustments for Behavioral Health Services Employees.</b></p> <p>Board Member Lutzow stated he and Vice-Chairwoman Neubauer appeared at the County Board's Personnel Committee in place of Chairwoman Perez, who had a conflicting engagement. The item before the Committee was presented as an informational item, so no action was taken. The Committee did acknowledge the situation as embarrassing and expects this not to happen again going forward. It was noted this occurred under the previous administration's watch. Board Member Lutzow stated the correction made is appreciated by all. The current Administration has vowed to make good going forward on an ongoing basis, which is also appreciated.</p> <p>Vice-Chairwoman Neubauer confirmed and supported statements made by Board Member Lutzow.</p> <p>This Item was informational.</p>

**SCHEDULED ITEMS (CONTINUED):**

11.	<p><b>Department of Human Resources Report on Efforts Made to Assist the Transition of Impacted and Displaced Employees Due to the Hospital Closure.</b></p> <p>Lisa Ruiz Garcia, Manager, Human Resources (HR)</p> <p>Ms. Ruiz Garcia stated Granite Hills continues to recruit registered nurses (RNs) and psych techs. Opportunities are posted for activity therapist, inpatient clinical therapist, nurse manager, housekeepers, and dietary aides, just to highlight some of the openings available.</p> <p>Since the April report, Advocate Aurora has hired an additional RN bringing the total of Behavioral Health Services (BHS) employees hired to approximately eight RNs and four psych techs. Four additional open houses have been scheduled at the Mental Health Emergency Center (MHEC). The two dates remaining are June 23<sup>rd</sup> and July 21<sup>st</sup>. Ms. Ruiz Garcia has begun to meet with Advocate Aurora's HR manager for the MHEC on a weekly basis to ensure they are connecting and communicating information related to openings available, as well as providing any information they may need. The first meeting was held last week.</p> <p>Both the MHEC and Granite Hills attended the Milwaukee County job fair held on May 23, 2022, at the Mitchell Park Domes. County leaders were available at the job fair to answer questions with some conducting interviews for specific positions onsite. Ms. Ruiz Garcia wants the Board to know HR is committed and will continue its efforts to keep staff informed of employment opportunities, retirement updates, and any other areas of concern.</p> <p>This Item was informational.</p>
12.	<p><b>Update from the County Executive's Office and Report on Board Seat Vacancies, Current and Future.</b></p> <p>It was announced the County Executive's Office had a conflicting engagement, and the Office's representative would not be available to appear. Chairwoman Perez requested a motion be made to lay this Item over to the August meeting.</p> <p><b>MOTION BY:</b> (Neubauer) Lay Over Item 12 to the August 2022 Meeting. 8-0 <b>MOTION 2<sup>ND</sup> BY:</b> (Lutzow) <b>AYES:</b> Drake, Eilers, Ginlack, Lavrenz, Lutzow, Neubauer, Perez, and Stevens – 8 <b>NOES:</b> 0 <b>ABSTENTIONS:</b> 0 <b>EXCUSED:</b> 0</p>
13.	<p><b>The Department of Health and Human Services Strategic Plan Presentation.</b></p> <p>Steve Gorodetskiy, Director of Strategic Initiatives, Department of Health and Human Services</p> <p>Mr. Gorodetskiy stated the strategic plan starts with the mission and vision. Population health outcomes cannot be achieved without working together with system partners. The County's overall vision has also been incorporated. In recent years, there has been a great deal of focus</p>

**SCHEDULED ITEMS (CONTINUED):**

	<p>on achieving racial equity, with the County declaring racism as a public health crisis. He discussed Milwaukee's overall county health ranking compared to other Wisconsin counties, the work done with leaders and staff, gathering of data, and the development of ideas for the future. A detailed explanation was provided related to the data collected, including root causes and social determinants. Research done led to themes, like "No Wrong Door." This, in turn, led to strategies and ways to be a leader in effecting major system change by developing and applying resources. Through the work, two strategies were developed, "No Wrong Door/Integrated Services &amp; Care and Population Health &amp; System Change.</p> <p>Questions and comments ensued.</p> <p>This Item was informational.</p>
14.	<p><b>Administrative Update.</b></p> <p>Michael Lappen, Administrator, Behavioral Health Services (BHS)</p> <p>Mr. Lappen provided the standard update on Granite Hills and the Mental Health Emergency Center (MHEC). Granite Hills is expected to expand capacity with a target of two 24-bed adult units and a 10-bed youth unit to be operational by September 1, 2022. The MHEC is scheduled to open September 6, 2022. There is a substantial communication plan in place. Conversations with law enforcement will begin leading up to September 9, 2022. This is the date when all patients and emergency detentions in law enforcement custody will no longer be brought to Psychiatric Crisis Services (PCS) and will start going to the MHEC. It is imperative to make sure everybody is clear and knows the PCS facility will be closed. Signs will go up July 1, 2022, at all entrances and PCS informing folks of the impending change.</p> <p>As BHS moves toward closure, there are a large number of historical artifacts, documents, and records, which will need to be addressed. In accordance with the County's Administrative Manual of Operating Procedures (AMOP) guidelines, Mr. Lappen is working with the Historical Society, who is eager to create a collection, to transfer the items to them for preservation of the rich history. The transfer of items will begin immediately. Some artifacts will be retained with the intent of creating a celebratory display at BHS' new location. Some of the items will be featured in social media posts along with videos over the next few weeks.</p> <p>Questions and comments ensued.</p> <p>This Item was informational.</p>
15.	<p><b>Achieving Racial and Health Equity: Strengthening Milwaukee County's Public Health Infrastructure Mobilizing Action Toward Community Health Report by the University of Wisconsin Population Health Institute School of Medicine and Public Health.</b></p> <p>Dr. Jonathan Heller, University of Wisconsin Population Health Institute, School of Medicine and Public Health</p>

### **SCHEDULED ITEMS (CONTINUED):**

	<p>Board Member Johnson stated this report is a companion report to a study conducted by the Wisconsin Public Policy Forum. Both reports were presented to the County in early Spring. Health is understood as and determined by multiple factors. In addition to access to quality healthcare, social, economic, and environmental factors are largely responsible for driving how long and how well folks live at the community level. Various forms of racism, such as individual, interpersonal, community level, and structural, are discriminatory and impact health. Among other social factors, these all contribute both directly and indirectly to health outcomes. She explained these elements in detail.</p> <p>Dr. Heller shared findings derived through research done in terms of the way these historical practices and manifestations of structural racism impact the way public health is currently organized and what it means to do things differently in the future. He discussed redlining, hyper-segregation, health outcomes, and opportunities emerged during the research process.</p> <p>Questions and comments ensued.</p> <p>This Item was informational.</p>
16.	<p><b>Mental Health Board Finance Committee Update.</b></p> <p>Matt Fortman, Fiscal Administrator, Department of Health and Human Services</p> <p>Mr. Fortman stated the last two Finance meetings have been budget focused. The first meeting scheduled at the beginning of June was held to provide Board Members and the public with as much information as early possible in the process to allow time for reactions to the budget Behavioral Health Services (BHS) intends to put forth. This year's budget contains a level tax levy target. Key initiatives moving forward include rate increases for specific provider categories and continuing to increase Comprehensive Community Services enrollment. The 2023 Budget is the first year BHS will not be operating a psychiatric hospital or emergency room. There is no reliance on reserve funds in this budget. This puts BHS on a financially sustainable path while continuing to support and expand community services.</p> <p>This Item was informational.</p>
17.	<p><b>Overview of the 2020 Client Assistance for Re-Employment and Economic Support System (CARES) Allocations for Community Resilience and Mental Health.</b></p> <p>Matt Fortman, Fiscal Administrator, Department of Health and Human Services</p> <p>This report was originally submitted to the County Board of Supervisors in February 2021. Vice-Chairwoman Neubauer requested the report be presented to this Board. It details the CARES funding spent on community resiliency efforts focused on more informal non-traditional community mental health and wellbeing supports often unavailable to traditional County fund sources. A similar approach is being considered with America Rescue Plan Act (ARPA) funding and other new fund sources on the horizon to continue to pursue these community resiliency efforts and</p>



**SCHEDULED ITEMS (CONTINUED):**

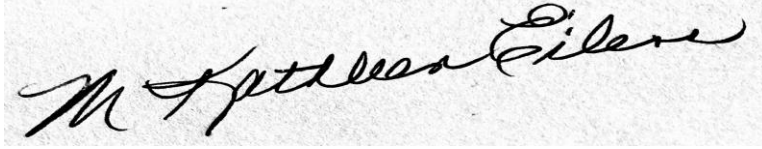
	<p>engage with the smaller providers who might have difficulty accessing the network through traditional means.</p> <p>Vice Chairwoman Neubauer requested more detailed information related to who the smaller agencies are and the amount of funding received.</p> <p>Mr. Fortman indicated information reflecting the exact amounts awarded to each of the agencies would be provided to the Board in a separate spreadsheet as a follow-up item.</p> <p>This Item was informational.</p>
18.	<p><b>Mental Health Board Quality Committee Update.</b></p> <p>Vice-Chair Neubauer, Chairwoman of the Quality Committee, provided the update while acknowledging she was not present for the meeting. The meeting was Chaired by Board Member Drake. Vice-Chair Neubauer's report to the Board highlighted several items. As it relates to the community contract vendor quality section of the Quality packet, which includes sanctions, holds, and/or service suspensions imposed, new information was shared regarding Whole Health Clinic Group (WHCG). The notice of referral suspension for WHCG's Comprehensive Community Services program was first reported to the Committee in September 2021. Referral services resumed as of March 24, 2022. Since suspending referrals, there have been several meetings with WHGG's leadership team, and a quality improvement response plan was created. Audits showed the continuous improvement and sustainability.</p> <p>She also referenced the Community Access to Recovery Services authorization team. These are individuals cross-trained to provide coverage for all levels of care, which is a much more efficient use of time and resources and ensures people don't wait to get services initiated. Lastly, she discussed the Department of Health and Human Services' quality management update and how it ties into monitoring and evaluation, which is a priority quality function.</p> <p>Board Member Drake commented on how the Community Crisis Services dashboard is impressive. A lot of work is being done to try to make the system more responsive to what needs to be reported.</p> <p>This Item was informational.</p>
19.	<p><b>Mental Health Board Community Engagement Committee Update.</b></p> <p>Vice-Chair Neubauer, Interim Chairwoman of the Community Engagement Committee, provided a comprehensive update on the Stakeholder Advisory Council, which is being Chaired by Brenda Wesley. The first official meeting for this Council was held on May 23, 2022, and is scheduled to meet again on June 27, 2022.</p> <p>She also discussed the Committee's finalization of their mission and vision statement and provided a marketing update.</p>

**SCHEDULED ITEMS (CONTINUED):**

	<p>Board Member Eilers requested information on the Advisory Council's membership be forwarded to the Board.</p> <p>Questions and comments ensued.</p> <p>This Item was informational.</p>
20.	<p><b>Adjournment.</b></p> <p>Chairwoman Perez ordered the meeting adjourned.</p>
<p>This meeting was recorded. The aforementioned agenda items were not necessarily considered in agenda order. The official copy of these minutes and subject reports, along with the audio recording of this meeting, are available on Milwaukee County's Legislative Information Center website, which can be accessed by clicking the link below.</p> <p>Length of meeting: 9:03 a.m. to 11:27 a.m.</p> <p>Adjourned,</p> <p><i>Jodi Mapp</i></p> <p><b>Jodi Mapp</b> Board Liaison Milwaukee County Mental Health Board</p>	
<p><b>The next meeting for the Milwaukee County Mental Health Board will be on Thursday, July 7, 2022, @ 8:00 a.m.</b></p> <p><b>To View All Associated Meeting Materials, Visit the Milwaukee County Legislative Information Center at: <a href="https://legistar.com">Milwaukee County - Calendar (legistar.com)</a></b></p> <p><b>Visit the Milwaukee County Mental Health Board Web Page at: <a href="https://county.milwaukee.gov/EN/DHHS/About/Governance">https://county.milwaukee.gov/EN/DHHS/About/Governance</a></b></p>	

**SCHEDULED ITEMS (CONTINUED):**

The June 16, 2022, meeting minutes of the Milwaukee County Mental Health Board are hereby submitted for approval at the next scheduled regular meeting of the Milwaukee County Mental Health Board.

A handwritten signature in black ink, reading "Kathie Eilers", is displayed on a light-colored, textured background.

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Kathie Eilers, Secretary  
Milwaukee County Mental Health Board