



# OASIS

(Organization of Affiliated  
Secure Interoperable RF Subsystems)

## 911 Special Committee

Mission: To Prepare PSAP's in Milwaukee County for future 911 technologies and call handling efficiencies.

## Minutes

May 24, 2022  
1100-1300

Virtual via Microsoft Teams

dial-in: 414-436-3530  
conference id: 646351832#

### MEMBERSHIP

**Liane Scharnott, Chair**

911 Director, Bayside Communications  
*Appointed by Milwaukee County Association of Fire Chiefs*

**Kevin Koenig, Vice Chair**

IT Manager, City of Oak Creek  
*Appointed by Milwaukee County Association of Fire Chiefs*

**Vacant, Secretary**

*Appointed by OASIS Governance Board*

**Tim Lemmers**

IT Manager, City of Greenfield  
*Appointed by Milwaukee County Law Enforcement Executives Association*

**Andy Carrion**

Public Safety Partner, County IMSD  
*Appointed by Milwaukee County Executive*

**Tamara Engelken**

911 Manager, City of Wauwatosa  
*Appointed by Milwaukee County Law Enforcement Executives Association*

**Michele Haywood**

Captain, Technical Communications Division, MPD  
*Appointed by City of Milwaukee Police Department*

**Doreen Blattner**

Communications Manager, City of West Allis Police  
*Appointed by OASIS Governance Board*

### OPENING

1. Call to Order & Roll Call
  - Chair Scharnott called the meeting to order 1107 hours
  - Present: Scharnott, Koenig (Arrived at 1115 hours), Lemers, Carrion, Engelken, Blattner
  - Absent/Excused:
  - Ms. Engelken volunteered to take minutes due to Secretary vacancy
  - Also attending: Kinnyetta Patterson (Milwaukee County)
2. Approval of 05/24/2022 Meeting Agenda
  - Motion to approve agenda minutes by Ms. Blattner, seconded by Mr. Lemmers and the motion passed 5-0.
3. Approval of 08/21/2022 Meeting Minutes
  - Motion to approve minutes by Ms. Blattner, seconded by Mr. Lemmers and the motion passed 5-0.

### OFFICER REPORTS

4. Chair's Report- *Liane Scharnott, Chair*
  - No report at this time.
5. OASIS Governance Board minutes

*Liane Scharnott, Chair*

- Unknown date of next meeting.
- Board was requested to provide topics for the 911 Special Committee.
- No new guidance from the board. Would be open to supporting new directions/purposes of the committee.

## COMMITTEE REPORTS

n/a

## OLD BUSINESS

### 6. CAD2CAD Capital Project

*Andy Carrion, IMSD Public Safety Partner*

- Central Square has been up and running.
- Have completed some database clean-up to help with performance issues
- There were concerns about IE retirement and compatibility with Windows 11. It has been tested and the upgrade will be possible.
- ProPhoenix's recent cyberware/ransomware attack has delayed bug fixes. Right now, a 2-week extension for the deadline was given. However, the update/fix will only be delivered in Phoenix 2022 release. 2022 is a major upgrade and will take time to test. Upgrade may be available by June 2<sup>nd</sup>.
- OEM transition support from the project team to a long-term solution. Sonali will still be available to assist for some time.

## NEW BUSINESS

### 7. Report to the OASIS Governance Board

*Liane Scharnott, Chair*

- Next meeting is yet to be scheduled

### 8. 911 System and Cyber Attacks

*Liane Scharnott, Chair and Andrew Carrion, Member*

- Mr. Carrion shared: No new information at this time.

### 9. RapidSOS Demo in ProPhoenix

*Kevin Koenig, Vice Chair*

- No demo for the meeting today due to ProPhoenix cyberware attacks and still trying to get all back in order. Will work on a demo for a future meeting.

## OPEN FORUM FOR MEMBERS

Possible new discussion topic: NG911

- Mr. Carrion –
  - Where are other agencies in the process?
  - Looking forward to the 5-7 year plan of replacing equipment. Opportunities for partnerships, joint purchasing
  - OEM has completed and submitted the application
- Mr. Koenig – Oak Creek is starting to look into NG911 budgeting and pricing with the possibility of joint purchasing with surrounding agencies.

- Looking into possible redundancy
- Looked into AT&T cloud – priced at \$1k a mo. per answering point.
- Ms. Sharnott – North Shore just started looking into the project has not been submitted
- Ms. Engelken – Wauwatosa just started looking into the project has not been submitted

Possible new discussion topic: CAD Vendors

- Mr. Carrion –
  - Reason to look into new CAD vendor with ProPhoenix incident?
  - Possibilities to have a main host, redundancy, cost sharing.
  - Consider assessment to determine if there is a better way, better vendor, cost comparison.
- Mr. Lemmers – ProPhoenix has been receptive to the county's unique needs
- Ms. Blattner – Many of the issues with ProPhoenix has resulted from FD coming on at a later tie than PD. With recent CAD2CAD and run assignment changes focusing on nearest units, FD is poised to have a county-wide dispatch leaving the local dispatch centers police centric. ProPhoenix has been good for police.
- Ms. Haywood – advised that MFD and MPD going to Hexagon On Call. Scheduled to go-live November 2022.
- Mr. Carrion followed up with Ms. Haywood asking about funding included to get CAD2Cad fully function with the CAD change. Ms. Haywood would look into it and circle back.

#### OPEN FORUM FOR NON-MEMBERS

- N/A

#### ADJOURNMENT

Ms. Blattner motioned to adjourn. Mr. Lemmers seconded; motion passed 5-0. Meeting adjourned at 1140 hours.

2022 Upcoming Meetings (via Teams):

- July 17<sup>th</sup>
- September 13<sup>th</sup>
- November 15<sup>th</sup>