

Chairperson: Dr. Maria Perez
Vice-Chairperson: Walter Lanier
Secretary: Mary Neubauer
Research Analyst: Kate Flynn Post, (414) 257-7606
Board Liaison: Jodi Mapp, (414) 257-5202

MILWAUKEE COUNTY MENTAL HEALTH BOARD

Thursday, October 28, 2021 - 9:00 A.M.
Teleconference Meeting

MINUTES

PRESENT: Kathie Eilers, Rachel Forman, Sheri Johnson, *Walter Lanier, *Dennise Lavrenz, Jon Lehrmann, Thomas Lutzow, Mary Neubauer, Maria Perez, James Stevens, and Brenda Wesley
EXCUSED: Shirley Drake

*Board Members Lanier and Lavrenz were not present at the time the roll was called but joined the meeting shortly thereafter.

SCHEDULED ITEMS:

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| 1. | Welcome.

Chairwoman Perez welcomed everyone to the Milwaukee County Mental Health Board's October 28, 2021, remote/virtual meeting. |
| 2. | Approval of the Minutes from the August 26, 2021, and the September 23, 2021, Milwaukee County Mental Health Board Regular Meeting and Public Hearing.

<i>MOTION BY: (Lavrenz) Approve the August 26, 2021, and the September 23, 2021, Regular and Public Hearing Meeting Minutes. 8-0</i>
<i>MOTION 2ND BY: (Stevens)</i>
<i>AYES:</i> Eilers, Forman, Lavrenz, Lutzow, Neubauer, Perez, Stevens, and Wesley – 8
<i>NOES:</i> 0
<i>EXCUSED:</i> Lanier – 1 |
| 3. | Follow-Up Discussions from the September 23, 2021, Public Hearing.

Board Member Mary Neubauer indicated representatives of three organizations appeared and provided comments. One of the topics the Milwaukee Mental Health Task Force discussed will be addressed in Item 19, which appears on the Addendum to this Agenda. There are still concerns related to the lack of participation in these hearings by members of the community.

This Item was informational. |

SCHEDULED ITEMS (CONTINUED):

4.	<p>Administrative Update.</p> <p>Michael Lappen, Administrator, Behavioral Health Division (BHD)</p> <p>Mr. Lappen stated BHD had the first of two expected full Centers for Medicare and Medicaid Services (CMS) surveys. The survey team consisted of eight individuals. Prior to the survey, the BHD survey response team worked diligently to put a plan in place, including assigning a staff member to shadow each surveyor. A detailed assessment was done of the building and processes. There were approximately 250 items named in the Corrective Action Plan. In the end, a few relatively minor deficiencies were noted. There were some life safety issues identified. The major items included closed unit storage, non-latching fire doors, and penetrations in the walls, which needed to be sealed. All items have been addressed, including items not in the final survey findings. The Plan of Correction will be submitted today.</p> <p>Mr. Lappen continued with an update on the Mental Health Emergency Center's construction and staff recruitment efforts. BHD continues to seek additional funding for this project to reduce the drain on its reserves. He discussed the County's Vaccination Mandate and BHD's staffing challenges, which are being addressed by adding a hospital shift differential and critical fill bonuses for most inpatient staff.</p> <p>Questions and comments ensued.</p> <p>This Item was informational.</p>
5.	<p>Lease Agreement with Milwaukee Health Services, Inc., (MHSI) for the Community Health Center Project.</p> <p>Ken Ginlack, Director of Outpatient Treatment Programs, Behavioral Health Division (BHD)</p> <p>This lease is in line with the three agreements BHD has with the other community health centers to have the presence of Crisis Services. The location will be at 8200 West Silver Spring Drive. The lease will be for five years with one five-year extension option. The rent will come with 3% annual increases for the life of the lease. There will be 1,791 rentable square feet plus 2,848 of shared (lobbies, restrooms, conference rooms, etc.) square footage. Rent is all inclusive except for telecom and data, which will be provided, installed, and covered by the County. Additionally, the capital costs for renovations is partially funded by the Wisconsin Healthcare Partnership. Once construction begins, the anticipated move will be between March and May of next year.</p> <p>There are four community health centers scattered throughout the city who partner with Milwaukee County. These are key partnerships in the neighborhoods where most of BHD's clients live. The utilization data from both Psychiatric Crisis Services and Crisis Services reflect the locations are in the areas where these services are needed. Over time with this model, staff will have the ability to be interchangeable. Staff can be moved around to whichever venue has the most need. A service approach can be changed to meet a particular need in a particular</p>

SCHEDULED ITEMS (CONTINUED):

	<p>neighborhood. Areas could be identified bringing cause to provide a different service or partake in a new collaborative.</p> <p>The Board was informed the Finance Committee unanimously agreed to recommend approval of the Lease Agreement with Milwaukee Health Services, Inc., (MHSI) for the Community Health Center Project as delineated in the corresponding report.</p> <p>MOTION BY: (Neubauer) <i>Approve the Lease Agreement with Milwaukee Health Services, Inc., for the Community Health Center Project. 9-0</i></p> <p>MOTION 2ND BY: (Eilers)</p> <p>AYES: Eilers, Forman, Lanier, Lavrenz, Lutzow, Neubauer, Perez, Stevens, and Wesley – 9</p> <p>NOES: 0</p>
6.	<p>Finance Committee Professional Services Contracts Recommendations.</p> <ul style="list-style-type: none">• 2021 Contract Amendments<ul style="list-style-type: none">➢ Allegis Global Solutions Goodwill Industries of SE WI, Inc.➢ Allied Universal Services MobileX USA➢ Column Rehab Services, Inc. Robert Half Technology➢ CleanPower, LLC WI Diagnostics Laboratories, LLC➢ Evaluation Research Services• 2022 Contracts<ul style="list-style-type: none">➢ ARAMARK Correctional Services, LLC➢ CareFusion, Inc.➢ Comprehensive Pharmacy Systems, LLC <p>Michael Lappen, Administrator, Behavioral Health Division</p> <p>Professional Services Contracts focus on facility-based programming, supports functions critical to patient care, and are necessary to maintain hospital and crisis services licensure. An overview was presented of all hospital/operations services provided.</p> <p>The Board was informed the Finance Committee unanimously agreed to recommend approval of the Professional Services Contracts and Contract Amendments as delineated in the corresponding report.</p> <p>MOTION BY: (Lutzow) <i>Approve the Professional Services Contracts and Contract Amendments as Delineated in the Corresponding Report. 8-0</i></p> <p>MOTION 2ND BY: (Eilers)</p> <p>AYES: Eilers, Forman, Lavrenz, Lutzow, Neubauer, Perez, Stevens, and Wesley – 8</p> <p>NOES: 0</p> <p>EXCUSED: Lanier – 1</p>

SCHEDULED ITEMS (CONTINUED):

7.	<p>Finance Committee Purchase-of-Service Agreements Recommendation.</p> <ul style="list-style-type: none">• 2021 Agreements Report• 2022 Agreements Report <p>Amy Lorenz, Deputy Administrator, Community Access to Recovery Services, Behavioral Health Division (BHD) Brian McBride, Director, Children’s Community Services and Wraparound Milwaukee, BHD</p> <p>Purchase-of-Service Agreements for the Provision of Adult and Child Mental Health Services and Substance Use Disorder Services were reviewed. An overview was provided detailing the youth and adult services agreements.</p> <p>The Board was informed the Finance Committee unanimously agreed to recommend approval of the 2021 and 2022 Purchase-of-Service Agreements as delineated in the corresponding reports.</p> <p>Board Member Wesley requested separate action be taken on the Wisconsin Community Services, Inc., agreements.</p> <p>MOTION BY: <i>(Neubauer) Approve the Three (3) Wisconsin Community Services, Inc., 2022 Agreements Delineated in the Corresponding Report. 7-0-1</i></p> <p>MOTION 2ND BY: <i>(Lutzow)</i></p> <p>AYES: Eilers, Forman, Lavrenz, Lutzow, Neubauer, Perez, and Stevens – 7</p> <p>NOES: 0</p> <p>EXCUSED: Lanier - 1</p> <p>ABSTENTIONS: Wesley - 1</p> <p>MOTION BY: <i>(Lutzow) Approve the Balance of 2021 and 2022 Purchase-of-Service Agreements Delineated in the Corresponding Reports. 8-0</i></p> <p>MOTION 2ND BY: <i>(Eilers)</i></p> <p>AYES: Eilers, Forman, Lavrenz, Lutzow, Neubauer, Perez, Stevens, and Wesley – 8</p> <p>NOES: 0</p> <p>EXCUSED: Lanier - 1</p> <p>ABSTENTIONS: 0</p>
8.	<p>Finance Committee Fee-for-Service Agreements Recommendation.</p> <ul style="list-style-type: none">• 2021 Agreements Report• 2022 Agreements Report <p>Amy Lorenz, Deputy Administrator, Community Access to Recovery Services, Behavioral Health Division Brian McBride, Director, Children’s Community Services and Wraparound Milwaukee, BHD</p>

SCHEDULED ITEMS (CONTINUED):

	<p>Fee-for-Service Agreements are for the Provision of Adult and Child Mental Health Services and Substance Use Disorder Services. An overview was provided detailing the program agreements, which provide a broad range of support services for adults and children with serious emotional disturbances and their families.</p> <p>The Board was informed the Finance Committee unanimously agreed to recommend approval of the 2022 Purchase-of-Service Agreements and Agreement Amendments as delineated in the corresponding report.</p> <p>Board Member Wesley requested separate action be taken on the Wisconsin Community Services, Inc., agreement.</p> <p>MOTION BY: <i>(Lutzow) Approve the Wisconsin Community Services, Inc., 2022 Agreement Delineated in the Corresponding Report. 8-0-1</i></p> <p>MOTION 2ND BY: <i>(Eilers)</i></p> <p>AYES: Eilers, Forman, Lanier, Lavrenz, Lutzow, Neubauer, Perez, and Stevens – 8</p> <p>NOES: 0</p> <p>ABSTENTIONS: Wesley - 1</p> <p>MOTION BY: <i>(Lutzow) Approve the Balance of 2021 and 2022 Fee-for-Service Agreements and Agreement Amendments Delineated in the Corresponding Reports. 9-0</i></p> <p>MOTION 2ND BY: <i>(Eilers)</i></p> <p>AYES: Eilers, Forman, Lanier, Lavrenz, Lutzow, Neubauer, Perez, Stevens, and Wesley – 9</p> <p>NOES: 0</p> <p>ABSTENTIONS: 0</p>
9.	<p>2021 Network Development Planning and Recommendations.</p> <p>Tamara Layne, Integrated Services Coordinator, Behavioral Health Division</p> <p>Ms. Layne stated the intent of the project was to develop a data driven approach to doing network development in the future state. For the purpose of this specific project, it was opted to do the pilot with the Comprehensive Community Services (CCS) network because CCS covers the life span. Both the adult and youth services needs were reviewed. Because CCS serves the substance abuse population, substance abuse specific data was analyzed to make recommendations for expanding the adult alcohol and other drug abuse (AODA) network as well. This is going to be an ever-evolving process but thus far has been incredibly successful resulting in a lot of important information.</p> <p>Ms. Layne explained the network development plan, which included the planning process, data used, projected service need by zip code, recommended target zip codes, service need, overarching survey themes, social determinants, network capacity, and network diversity.</p>

SCHEDULED ITEMS (CONTINUED):

	<p>Questions and comments ensued.</p> <p>Pastor Lanier stated MIRACLE has its mental health meetings on the first Tuesday of every month. He requested Ms. Layne, if she has the availability, to present this information at the November 2, 2021, meeting. He feels it is a valuable educational, learning, and team building exercise.</p> <p>This Item was informational.</p>
10.	<p>Accessing Crisis Services and the Behavioral Health Division's Partnership with Impact.</p> <p>Lauren Hubbard, Director of Community Crisis Services, Behavioral Health Division (BHD) John Hyatt, President, Impact, Inc. Michelle LeCloux, Crisis Coordinator, BHD Kristen Juzenas, Crisis Coordinator, BHD Ken Ginlack, Director of Outpatient Treatment Programs, BHD Karen Hoffman, Director of Contact Center Operations, Impact 211</p> <p>Ms. Hubbard stated the prepared presentation will show how to access community crisis services, processes, and the client experience. More specifically, it will detail how to gain access through the Milwaukee County Crisis Line, Crisis Mobile Teams, and Access Clinics.</p> <p>The presentation and information provided clarified how to gain access to non-police crisis response for adults in Milwaukee County. Individuals in crisis should not be directed to call 211 but to call Milwaukee County's crisis line, which is available 24-7 at (414) 257-7222. Highlights included how to request police response for situations where safety may be a component [this may include a Crisis Assessment and Response Team (CART) or a Crisis Intervention Team (CIT) trained officer when CART is not in service] and how to access services for youth and families in crisis.</p> <p>Mr. Hyatt discussed the services provided by Impact, community resources, training, the suicide risk assessment tool, quality assurance, and trending data. He stated crisis line Impact operators are specifically trained to answer BHD calls.</p> <p>Ms. LeCloux indicated calls to the Mobile Team drop off in May of 2018. It reflects the point in time Impact took over answering the crisis line. The number of mobiles completed stayed relatively consistent in the period before and after Impact took over. Board Member Neubauer requested the above referenced data for 2020.</p> <p>Questions and comments ensued.</p> <p>Ms. Hubbard stated a Crisis dashboard is being developed to present to the Board.</p> <p>This Item was informational.</p>

SCHEDULED ITEMS (CONTINUED):

11.	<p>Finance Committee Quarterly Update.</p> <p>Matt Fortman, Fiscal Administrator, Department of Health and Human Services (DHHS)</p> <p>Board Member Lutzow, Chairman of the Finance Committee, stated the bottom line is the Behavioral Health Division (BHD) is looking at a deficit this year of approximately \$7.4 million. Due to it being a transitional year, in addition to still being in the middle of a public health emergency, it is to be expected. Utilization of the inpatient facility is down yet staffing must be maintained at full capacity levels. This status will change once Granite Hills begins to accept patients. He also discussed staff relocation, Wraparound rates, and possible available funds through the America Rescue Plan Act (ARPA) Taskforce to help offset some of the deficit.</p> <p>Mr. Fortman stated the deficit is anticipated in the 2022 Budget. There will be ample reserve funds in 2021 and in 2022 to make it through the transition. DHHS is looking at ARPA funds to support a variety of initiatives benefiting BHD such as the Coggs center renovation, the “No Wrong Door” case management information technology (IT) project, and capital and operational start-up costs for the Mental Health Emergency Center.</p> <p>This Item was informational.</p>
12.	<p>Quality Committee Update.</p> <p>Secretary Neubauer, Chairwoman of the Quality Committee, discussed the Community Access to Recovery Services, Children’s community services, and Wraparound Milwaukee dashboards. She explained the quality of life for black consumers compared to white consumers, discharge and outcome data, and Division of Quality Assurance (DQA) updates. She also reviewed community contract vendor quality updates, which includes sanctions, holds, and/or service suspensions imposed, and provided a Systems Improvement Agreement update.</p> <p>This Item was informational.</p>
13.	<p>Community Engagement Ad Hoc Committee Update.</p> <p>Board Member Wesley, Chairwoman of the Community Engagement Committee, stated the outreach session with the Grand Avenue Club had a low turnout. The Committee needs to drill down and determine what else can be done to get the word out to the community. The infographic continues to be reviewed. A survey was done with the MIRACLE Network regarding the infographic. The survey will also go to the Mental Health Task Force and the peer network. Creation of the Granite Hills Hospital and Mental Health Emergency Center Combined Stakeholder Advisory Committee was discussed.</p> <p>This Item was informational.</p>

SCHEDULED ITEMS (CONTINUED):

14.	<p>Medical Executive Report Appointment and Privileging Recommendations.</p> <p>Dr. Shane Moisis, Medical Director, Behavioral Health Division</p> <p>MOTION BY: <i>(Eilers) Adjourn into Closed Session under the provisions of Wisconsin Statutes Section 19.85(1)(c) for the purpose of considering employment or performance evaluation data for public employees over which the Board has jurisdiction and exercises responsibility. Some or all the information discussed may also be subject to confidentiality under Section 146.38, Stats. as it relates to Item 14. At the conclusion of the Closed Session, the Board may reconvene in Open Session to take whatever action(s) it may deem necessary on the aforesaid item. 7-0</i></p> <p>MOTION 2ND BY: <i>(Lutzow)</i></p> <p>AYES: Eilers, Forman, Lutzow, Neubauer, Perez, Stevens, and Wesley – 7</p> <p>NOES: 0</p> <p>EXCUSED: Lanier and Lavrenz - 2</p> <p>The Board convened into Closed Session at 12:01 p.m. to discuss Item 14 and reconvened back into Open Session at approximately 12:05 p.m. The roll was taken, and all Board Members were present, except Forman, Johnson, Lanier, and Lavrenz who did not rejoin the meeting.</p> <p>MOTION BY: <i>(Eilers) Approve the Medical Staff Credentialing Report and Medical Executive Committee Recommendations. 6-0</i></p> <p>MOTION 2ND BY: <i>(Lutzow)</i></p> <p>AYES: Eilers, Lutzow, Neubauer, Perez, Stevens, and Wesley – 6</p> <p>NOES: 0</p> <p>EXCUSED: Forman, Lanier, and Lavrenz – 3</p>
15.	<p>America Rescue Plan Act (ARPA) Task Force Presentation to Support Community Input on Federal Recovery Fund Usages.</p> <p>Jeff Roman, Executive Director, Office on African American Affairs</p> <p>Mr. Roman stated federal recovery act dollars have made their way to Milwaukee. There is a Milwaukee County ARPA Task Force responsible for facilitating a process to engage the community in defining how those dollars should be used. The Task Force will utilize the assets, expertise, and networks at their disposal to help get the word out about this funding opportunity. More importantly, the Task Force will tap the community and constituency for input as it relates to mental and behavioral health, which will be a priority area of expenditure. It was important to inform this Board for assistance with engaging the community. Rather than moving quickly, which is the approach being used by the City and other peers across the state, the County will take time to be more intentional, thoughtful, and center its priorities around achieving racial equity to improve health outcomes.</p>

SCHEDULED ITEMS (CONTINUED):

	<p>Assistance with getting the word out to the networks will help inform Milwaukee County on the best strategy, projects, and initiatives to use those dollars. There's approximately \$183 million dollars to use over the next three years.</p> <p>Questions and comments ensued.</p> <p>This Item was informational.</p>
16.	<p>Mental Health Board and Committee 2022 Tentative Meeting Schedule and Posting of Board Materials.</p> <p>A draft 2022 Mental Health Board and Committee meeting schedule was provided to Board Members. A final draft of the 2022 meeting schedule will be included in the December Board materials. Calendar invitations are forthcoming. The Board was also informed all meeting materials will now be posted to the County's Legislative Information Center (CLIC). The Board will continue to have its webpage, which will consist of Member information, meeting schedules, and public notices. Again, all meeting materials will be posted to CLIC.</p>
17.	<p>Adjournment.</p> <p>Chairwoman Perez ordered the meeting adjourned.</p>
ADDENDUM ITEMS	
18.	<p>Confirmation of Appointment Recommendations to the Granite Hills Hospital Governing Board.</p> <p>Chairwoman Perez indicated the Governance Ad Hoc Committee met regarding appointment recommendations. Granite Hills requested the Board move forward with two names for recommendation to the Granite Hills Hospital Governing Board. As per the contract, the individuals need to be two non-voting Behavioral Health Division (BHD) members appointed by the Mental Health Board. The Governance Committee nominated BHD Administrator Michael Lappen and BHD Chief Medical Officer Dr. John Schneider.</p> <p>MOTION BY: <i>(Eilers) Approve Confirmation of Behavioral Health Division (BHD) Administrator Michael Lappen and BHD Chief Medical Officer Dr. John Schneider as Non-Voting Members to the Granite Hills Hospital Governing Board. 6-0</i></p> <p>MOTION 2ND BY: <i>(Lutzow)</i></p> <p>AYES: Eilers, Forman, Lutzow, Neubauer, Perez, and Wesley – 6</p> <p>NOES: 0</p> <p>EXCUSED: Lanier, Lavrenz, and Stevens - 3</p>

SCHEDULED ITEMS (CONTINUED):

19. Affirmation of the Milwaukee County Mental Health Board's Position in Support of the Milwaukee Mental Health Task Force's Effort to Decriminalize the Use of Fentanyl Test Strips.

Secretary Neubauer stated this item is about support for Senate Bill 600 decriminalizing fentanyl strips. The bill decriminalizes the use of fentanyl testing strips to test a substance for the presence of fentanyl. Under current law, Fentanyl testing strips are considered drug paraphernalia, and it is a felony for any person to use or possess with intent to use drug paraphernalia. The bill removes fentanyl testing strips from the definition of drug paraphernalia. There has been a significant rise of fentanyl opioid overdoses in Milwaukee.

Milwaukee County is facing an urgent drug epidemic requiring new strategies to save lives.

MOTION BY: *(Eilers) Approve Affirmation of the Mental Health Board's Position in Support of the Milwaukee Mental Health Task Force's Effort to Decriminalize the Use of Fentanyl Test Strips. 6-0*

MOTION 2ND BY: *(Forman)*

AYES: Eilers, Forman, Lutzow, Neubauer, Perez, and Wesley – 6

NOES: 0

EXCUSED: Lanier, Lavrenz, and Stevens - 3

This meeting was recorded. The aforementioned agenda items were not necessarily considered in agenda order. The official copy of these minutes and subject reports, along with the audio recording of this meeting, is available on the Milwaukee County Behavioral Health Division/Mental Health Board web page.

Length of meeting: 9:03 a.m. to 12:34 p.m.

Adjourned,

Jodi Mapp

Jodi Mapp

Senior Executive Assistant

Milwaukee County Mental Health Board

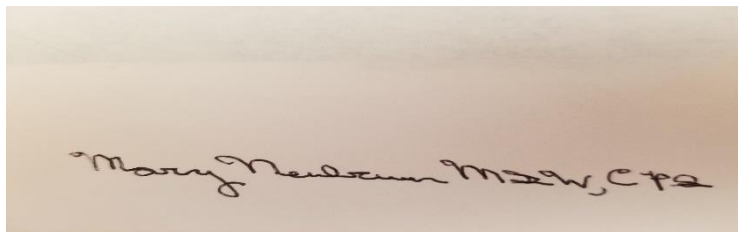
SCHEDULED ITEMS (CONTINUED):

The next meeting for the Milwaukee County Mental Health Board will be on Thursday, December 9, 2021, @ 8:00 a.m.

**To View All Associated Meeting Materials,
Visit the Milwaukee County Legislative Information Center at:
[Milwaukee County - Calendar \(legistar.com\)](https://legistar.com)**

**Visit the Milwaukee County Mental Health Board Web Page at:
<https://county.milwaukee.gov/EN/DHHS/About/Governance>**

The October 28, 2021, meeting minutes of the Milwaukee County Mental Health Board are hereby submitted for approval at the next scheduled regular meeting of the Milwaukee County Mental Health Board.

A photograph of a handwritten signature in dark ink on a light-colored surface. The signature reads "Mary Neubauer MAW, CPA".

Mary Neubauer, Secretary
Milwaukee County Mental Health Board