



**Aging and Disability Resource Center
(ADRC) Governing Board Meeting
April 16, 2024**

The **Aging and Disability Resource Center (ADRC) Governing Board** members convened virtually on Tuesday, April 16, 2024. Members and attendees attended in person and virtually via video conference and conference call options.

Board Members Present

Kent Mayfield, Chair
Debra Jupka
Rachael Bush, Vice-Chair
David Lillich, MD
Colleen Galambos, Ph.D., DSW
Barbara Jones
Levi Stein
Amanda Laurila
Ramona Dicks-Williams

Board Members Absent

Tiffany Barta
Harvey Ross
Tracie Horton
Cindi Pichler

Milwaukee County Staff:

Tina Anderson, DHHS
Davia Fenton, DHHS
Khamphanh Calvey, DHHS
Sheila Bauer, DHHS
Tamarra Carr, DHHS
Amos Besaw, DHHS
Bekki Schmitt, DHHS
Kora Lee, DHHS
Tonia Tucker, DHHS
Megan Patterson, DHHS
Lakisha LaGrant-Heart, DHHS

MINUTES

I. CALL TO ORDER AND ROLL

Chair, Kent Mayfield called the meeting to order at 10:35 a.m. after Tina Anderson escorted the board members who attended the meeting in person on a tour of Coggs Human Services Center. Davia Fenton, Aging and Disability Resource Center, Office Support Assistant took roll call.

II. REVIEW AND APPROVAL OF THE MARCH 19, 2024, AGING AND DISABILITY RESOURCE CENTER'S MEETING MINUTES

MOTION: To approve March 19, 2024, Aging and Disability Resource Center's meeting minutes.

ACTION: Motion prevailed by unanimous consent (Jupka Moved, Bush Second.)

III. ADRC County Executive Informational Report, County Executive Office, Timothy Schabo, Deputy Chief of Staff.

Schabo was not in attendance and no current updates we received from the county executive's office for March.

IV. ADRC Board in Service, Aging and Disability Resource Center Presentation, Tina Anderson, DHHS/ADS Director; and Bekki Schmitt, DHHS/ADS Community Programs Supervisor

Schmitt began by offering an overview of the Department of Health and Human Services mission to empower safe, healthy, and meaningful lives of those in the community. She shared its vision of creating healthy communities through a series of joint efforts, and its values including partnership, respect, integrity, diversity, and excellence.

Under the DHHS umbrella is Aging and Disability Services (ADS) which serves to connect older adults and individuals with disabilities to resources that promote independence and inclusion. Under the ADS umbrella is the Aging and Disability Resource Center (ADRC) which offers the following core services:

- Information and Assistance
- Benefits Specialist Program
- Options Counseling
- Youth Transition
- Dementia Care
- link to Adult Protective Services
- access to community programs
- Independent Living Support Program pilot

Leaders from each of these departments presented an overview of its role and accomplishments for 2023, and goals for 2024.

Catherine Moe of Quality Improvement also provided an overview of the hands-on approach to becoming more instrumental with improving processes. Moe accompanied some Options Counselors on home visits and listened in on Information and Assistance calls to get a real-life experience that would assist with improving the quality of services.

View the full ADRC Presentation on County Legislative Information Center (CLIC). See ADRC April 16, 2024 Meeting Details.

Anderson explained that the Milwaukee County ADRC will be utilizing additional funding to invest in expanding the capacity of its staff allowing them to better meet the increasing volume of cases and enhance services.

Mayfield requested a list of acronym definitions be made available to the board to offer a greater understanding of terms used.

Anderson thanked Bush for taking the lead on the 2024 listening sessions and implored the board to take an active role in creating the subcommittees that will be instrumental in their success. She also mentioned the board used Green Onion in 2023 to scribe the state report from information gathered from the listening sessions. The board needs to determine who will be contracted to take on the task for 2024 and reported interest in using Inpower, the outfit handling the marketing for the ILSP program, to handle advertising the listening sessions for 2024.

Mayfield requested that listening session matters be added to next months' agenda for further detailed discussions.

Schmitt reminded the board of their invitation to the ADRC Celebration to be held at Wilson Senior Center on May 9th at 12:00 noon for an afternoon of prizes, fun, food, and music. This is a public event to celebrate the staff of the ADRC and to connect them with the public they serve.

V. ADJOURNMENT: Meeting adjourned at 11:35 a.m.

The next ADRC Governing Board meeting will be held Tuesday, May 21, 2024, at 9:30 a.m. at Independence First located at:

540 S 1st Street
Milwaukee, WI 53204

Respectfully submitted,

Davia Fenton
Office Support Assistant
Aging and Disability Resource Center