Chairperson: Dennise Lavrenz

Research Analyst: Kate Flynn Post, (414) 257-7473

Committee Coordinator: Dairionne Washington, (414) 257-7606

MILWAUKEE COUNTY MENTAL HEALTH BOARD COMMUNITY ENGAGEMENT AD HOC COMMITTEE

Monday, November 14, 2022 – 10:00AM Microsoft Teams Meeting

MINUTES

PRESENT: Dennise Lavrenz and Mary Neubauer

EXCUSED: Shirley Drake, Kenneth Ginlack, and Walter Lanier

SCHEDULED ITEMS:

1. Welcome.

Chairwoman Lavrenz welcomed everyone to the Milwaukee County Mental Health Board Community Engagement Committee's November 14, 2022, remote/virtual meeting.

2. Marketing and Communications Updates.

Kane Communications presented the digital copies of the newly developed one-page information sheets. Overall, the Committee agreed the consumer-facing and provider-facing documents were executed as requested. However, a few minor suggestions were made, including changing verbiage in the description section of the documents which identifies the Mental Health Board Community Stakeholder Advisory Council as a board and changing the imaging to better align with the County's efforts of promoting racial equity. Once the recommended changes are made, the documents will be made public.

The Facebook page has been updated and the necessary administering permissions have been granted. All meeting notices will be posted on the page moving forward.

Questions and comments ensued.

This item was informational.

3. Strategize How to Further Engage Through Potential Collaborations.

Discussions were had surrounding how to work through partnerships to further promote the materials now developed by the Committee, in addition to the work being done by the Mental Health Board Community Stakeholder Advisory Council. Exploring some of the programs through Community Access to Recovery Services (CARS) is an option. A conversation with either the chair or co-chair is needed to discuss the potential. Communication is critically important to furthering the work done through the Board and its committees, as well as promoting all the services offered in the redesign.

Questions and comments ensued.

This item was informational.

4. Mental Health Board Community Stakeholder Advisory Council Updates.

Updates were provided by the Board's Research Analyst on transportation resources for both the Mental Health Emergency Center (MHEC) and the Granite Hills Hospital. This was follow-up to concerns raised by Council Members regarding limited public transportation to the facilities. The nearest bus stop to Granite Hills is less than a mile away, located outside of the Pick N Save on National Avenue, and Paratransit is available to those with Medicaid or Medicare. MHEC has been providing bus tickets and taxi services to clients since opening. In addition, the facility has now established an agreement with a non-emergency medical transportation service that provides door-to-door and door-through-door access. The Council plans to follow up on the quality of those services in the future.

Following the transportation updates, Members discussed their individual goals and outcome expectations of the Council, as well as provided updates on outreach they've done. Members have already begun receiving feedback from community members on client experiences with both MHEC and Granite Hills. Some of the feedback consisted of both positive and negative responses regarding communications. The Council will continuously share updates on outreach in the community and will continue to meet monthly moving into the new year.

Questions and comments ensued.

This item was informational.

5. **2023 Tentative Meeting Schedule.**

The frequency with which the Committee will meet next year was previously discussed. It was reiterated that this is an Ad Hoc Committee and does not have a requirement on how many times meetings should occur within the year. The Committee will meet bi-monthly on the last Monday of the month. As done in the past, meetings will convene at 10 AM. Calendar invites will be extended soon.

Questions and comments ensued.

This item was informational.

6. Adjournment.

Chairwoman Lavrenz ordered the meeting adjourned.

This meeting was recorded. The official copy of these minutes and subject reports, along with the audio recording of this meeting, are available on the Milwaukee County Legislative Information Center.

Length of meeting: 10:04 a.m. – 10:51 a.m.

Adjourned,

Dairionne Washington

Committee Coordinator Milwaukee County Mental Health Board

The next meeting of the Milwaukee County Mental Health Board Community Engagement Committee is January 30, 2023, at 10:00AM

To View All Associated Meeting Materials,
Visit the Milwaukee County Legislative Information Center at:
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Visit the Milwaukee County Mental Health Board Web Page at: https://county.milwaukee.gov/EN/DHHS/About/Governance