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A RESOLUTION

requesting the Director, Department of Parks, Recreation, and Culture provide an informational report outlining specific plans to proactively recruit lifeguards for 2022, long-term plans to develop and attract lifeguards in the future, and plans to actively address staffing issues that led to event cancellations throughout 2021

WHEREAS, in March 2019, following several high-profile drowning deaths at Milwaukee's lakefront, the Department of Parks, Recreation, and Culture (DPRC) presented File No. 19-347 outlining the lifeguard staffing shortage and the need for better water safety in Milwaukee County; and

WHEREAS, the 2021 Adopted Budget included the closure of most Milwaukee County-operated aquatic facilities besides the Sheridan and Wilson Park deep well pools and the David F. Schulz Aquatic Center and Cool Waters Aquatic Center; there were no indoor pools open and only a selection of wading pools and splash pads were open; and

WHEREAS, the 2021 Adopted Budget also included an appropriation to DPRC of \$272,059 to supplement seasonal staffing, which includes aquatics staff; and

WHEREAS, in May and June of 2021, DPRC presented File No. 21-415 regarding lifeguard staffing challenges and its impact on aquatic facilities and found that the broad reasons for declining lifeguard recruitment are: uncompetitive wages, opportunities for young people to have summer internships or pre-college jobs, national immigration policy limiting work visas, and high barriers to entry in the form of paid training and swimming requirements; and

WHEREAS, in July 2021, the Milwaukee County Board of Supervisors adopted File No. 21-556, which:

- reallocated all lifequard positions to provide \$3 and \$4 per hour raises for every pay grade step
- provided paid training for all lifeguards and removed the upfront costs that applicants would have to pay
- created a bonus structure for lifeguards that stay the whole season and for lifequards that return for the 2022 season
- created a referral bonus for any lifeguard that recruits another individual who applies for and is successfully hired as a lifeguard

 created a new park worker seasonal position to address other seasonal staffing needs at DPRC, which may include those individuals that staff concessions, point-of-sale, and other positions at the aquatic facilities

; and

WHEREAS, currently, the 2022 Requested Budget includes no changes to the aquatics plan from 2021, meaning that only two outdoor pools will be open, the David F. Schulz Aquatic Center, Cool Waters Aquatic Center, and a selection of wading pools and splash pads, although it may be possible that the two outdoor pools that will be open will be different than the ones open in 2021; and

WHEREAS, it is anticipated, at this point, that Noyes and Pulaski indoor pools will both be open per the 2022 Requested Budget; and

WHEREAS, in addition to widespread aquatic facility closures in 2021, many popular community events were cancelled; and

WHEREAS, in May 2021, DPRC announced that the annual July 3rd fireworks show would be cancelled due to a lack of staffing available to prepare in advance of the event and then to clean-up afterwards—after difficulty finding a sponsor in 2019, American Family Insurance, T&M Partners, and the Milwaukee Brewers agreed to pay for the show that year, but it was cancelled in 2020 due to the COVID-19 pandemic; and

WHEREAS, a week after the July 3rd fireworks cancellation, the Milwaukee Air & Water Show was also cancelled, although a further explanation was not released to the public; and

WHEREAS, in August 2021 it was announced that the China Lights Wisconsin Festival, typically held at the Boerner Botanical Gardens, would be cancelled due to staffing shortages after being cancelled in 2020 due to the COVID-19 pandemic; and

WHEREAS, although the COVID-19 pandemic is a major contributing factor to staffing shortages and event cancellations in 2021, individuals and families are looking forward to the return of long-standing events, traditions, and experiences that make their communities unique and positively impact quality of life, especially in Milwaukee County; and

WHEREAS, event cancellations also overburden events and facilities that remain open, which creates stress on those institutions and staff; and

WHEREAS, it is critical that Milwaukee County, and DPRC, began to prepare and plan for the future of not only our aquatic facilities, but our staffing needs for 2022 and beyond; and

WHEREAS, the Committee on Parks, Energy, and Environment, at its meeting of September 14, 2021, recommended adoption of File No. 21-782 (vote 5-0); now, therefore,

BE IT RESOLVED, the Milwaukee County Board of Supervisors hereby requests the Director, Department of Parks, Recreation, and Culture provide an informational report for the December 2021 standing committee cycle outlining specific plans to proactively recruit lifeguards for 2022, as well as long-term plans to ensure Milwaukee County's ability to operate its aquatic facilities and programs into the future; and

BE IT FURTHER RESOLVED, the report shall also include specific plans to proactively address staffing shortages that led to event cancellations throughout 2021; and

BE IT FURTHER RESOLVED, the report shall also include what measures were included in the 2022 Adopted Budget to address the aforementioned concerns.

09/14/21

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