

# 2021 MCDA Vendor mid-year Progress Report



MILWAUKEE COUNTY  
**Department on Aging**



Committed to the Independence and Dignity of Older Adults through Advocacy, Leadership and Service

# Milwaukee Christian Center

## Southeast Asian Nutrition & Community Outreach Site

- Since the 1990's, the Milwaukee Christian Center has targeted Milwaukee Southeast Asian Hmong and Lao older adults and as of last year, newly resettled refugee older adults from Myanmar, all of whom demonstrate the "greatest economic and social need". In addition to Milwaukee Hmong, Lao and Burmese older adults, MCC's Older Adults Center also welcomes participants, ages 60+, of all ethnicities and backgrounds from across Milwaukee County.
- MCC's Nutrition and Community Outreach Site provides a core program that meets participants' nutritional needs, in addition addressing their health, socialization, educational and access to services.
- Ensuring continuity with participants during COVID-19 are met through -
  1. Providing a "grab & go" or delivered meal five days a week
  2. Wellness checks are conducted weekly via phone and home visits
  3. Distributing weekly resources such as - Arts & Crafts activities, Health & Nutrition Education, Community Resource Connections, Exercise Supplies and Supportive services (toiletries, socks, masks, fresh produce etc.)
  4. Posting instructional exercise videos online and Virtual Classes
  5. Partner hosting virtual ESL/Citizenship Preparation classes
  6. Providing a "Stay Connected Hotline"



# Snapshot of Agency Staff Diversity

Board membership	2020	2021 (Year to date)
Total staff members	97	97
Total staff members who are people of color	77	70
Total staff over 60 or older	6	6
Gender identity of your staff	33 Male 64 Female	37 Male 60 Female



# Vendor Staffing Overview

- We have 2 full-time employee positions.
- We have 2 part-time employee positions.
- We have 0 limited-term employee positions.
- We have 0 volunteers.



# Funding Summary: Insert program name here

- Total Agency Budget:
  - \$5,093,972
- MCDA funding amount, and percentage of agency budget:
  - \$108,550 or 2%
- Contract spending for first half of the year:
  - \$68,096 or 63%



# Service Types – Unduplicated Clients

MCDA Funded Service	2020	2021 Year to date
Total clients served	150	108 (Jan – Jun)
Total clients of color served	119 (79%)	88 (81%)



# Snapshot of Agency Board Membership

Board membership	2020	2021 (YTD)
Total Board members	15	14
Total Board members who are people of color	5	4
Total members over 60 or older	7	7
Gender identity of your board members	10 Male 5 Female	9 Male 5 Female



# Progress on 2021 Performance Objectives

	Satisfactory Progress?
% reduction in the number of participants that score a 5 or higher on the nutritional risk assessment	We continue to work with diners to decrease their Nutrition Screening score during registration renewal
% of responding surveyed participants will state they are healthier because they take part in the center's fitness center, exercise classes, and/or health programming and screenings offered.	Surveys in progress
% of the responding surveyed participants will state the center has an atmosphere of sociability, allowing them to combat isolation and make new friends.	Surveys in progress
% of the responding surveyed participants will state they are happier and more satisfied with their life because they come to the Senior Center.	Surveys in progress
% of responding surveyed participants will indicate a high level of customer satisfaction with the senior center and would recommend the senior center to a friend or family member.	Surveys in progress





Please share a success and a challenge from the beginning of 2021.

Success

Hotline

Devices for Virtual Activities

Challenges

Transportation for Meal Deliveries

Tell us about your agency's plan for the rest of the year?



# THANK YOU!

To the Service Delivery Committee,  
Commissioners and all MCDA Staff! This  
pandemic has been full of unexpected twists  
and turns. We want to sincerely thank you for choosing  
to continue down the road with us.  
We couldn't have done it without your  
support. Have a safe and happy summer!

