

2021 MCDA Vendor mid-year Progress Report



MILWAUKEE COUNTY
Department on Aging



Committed to the Independence and Dignity of Older Adults through Advocacy, Leadership and Service

Type Name of the Program/Service Here

Brief Program Description (2 minutes)

- SDC helps to empower low-income individuals and families. SDC is part of the SHIP MKE collaborative and assists Medicare recipients in Milwaukee who are low-income to access programs that make Medicare and prescription drug cost more affordable.
- SDC staff have returned back into the office full-time as of May 1 to work with customers face to face.



Snapshot of Agency Staff Diversity

Board membership	2020	2021 (Year to date)
Total staff members		
Total staff members who are people of color		
Total staff over 60 or older		
Gender identity of your staff		



Vendor Staffing Overview

- We have ____ full-time employee positions.
- We have ____ part-time employee positions.
- We have ____ limited-term employee positions.
- We have ____ volunteers.



Funding Summary: Medicare Savings

- Total Agency Budget—
*54,537,325
- MCDA funding amount, and
percentage of agency budget
- 7,460 .01367%
- Contract spending for first
half of the year 2,138.20



Service Types – Unduplicated Clients

MCDA Funded Service	2020	2021 Year to date
Total clients served	63	20
Total clients of color served	30	16



Snapshot of Agency Board Membership

Board membership	2020	2021 (YTD)
Total Board members	17	18
Total Board members who are people of color	15	16
Total members over 60 or older	2	2
Gender identity of your board members	8 females 9 male	8 females 10 male



Progress on 2021 Performance Objectives

	Satisfactory Progress?
Objective 1: Outreach and Presentation/ MKE Collaborative	COVID-19 affected
Objective 2: Number of Participants Assisted w/ Program Apps	Satisfactory- low
Objective 3: Client Satisfaction Survey	Satisfactory- lower return



Please share a success and a challenge from the beginning of 2021.

Tell us about your agency's plan for the rest of the year?

- Success story I was working with a customer on getting help with her medication. Through the conversation I found out she qualified for the MSP and food share and she even got her taxes done.
- Challenge for me has been getting people to come into the facility, even though we take every precaution to ensure safety some are still not willing.
- It is SDC's plan to continue to implement the policy and procedure created due to the COVID-19 epidemic to keep customers and staff safe until there is a change in the policy.
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