

2021 MCDA Vendor mid-year Progress Report



MILWAUKEE COUNTY
Department on Aging



Committed to the Independence and Dignity of Older Adults through Advocacy, Leadership and Service

GWAAR Title V – Wisconsin Senior Employment Program

Brief Program Description (2 minutes)

Program Description

- The Title V WISE program serves low income, unemployed individuals, aged 55 years and older. The program provides subsidized, part-time work experience through community service to obtain the skills necessary for permanent employment.
- Participants in the program learn new skills and talents, or enhance existing ones, through valuable work experience and other training to become competitive in today's workforce.
- Participants are referred from community agencies, partner agencies, senior centers, and are self-referrals.



Snapshot of Agency Staff Diversity

	2020	2021 (Year to date)
Total staff members	1	1
Total staff members who are people of color	1	1
Total staff over 60 or older	0	0
Gender identity of your staff	1 Female	1 Female



Vendor Staffing Overview

- We have 1 full-time employee positions.
- We have 0 part-time employee positions.
- We have 0 limited-term employee positions.
- We have 0 volunteers.
- **We have 1 part-time WISE participant assistant intern*



Funding Summary: GWAAR Title V/WISE Program

- Total Agency Budget: \$38,918,189 (2020)
- Total Title V/WISE Program Budget: \$1,293,186 (7/1/2020 – 6/30/2021)
- MCDA Funding Amount: \$8,216.00
 - Amounts to 0.6% of Title V/WISE Program Budget
- Funds are allocated to Program Coordinator salary and fringe.



Service Types – Unduplicated Clients

MCDA Funded Service	2020	2021 Year to date
Total clients served	476	241
Total clients of color served	416	214



Snapshot of Agency Board Membership

Board membership	2020	2021 (YTD)
Total Board members	8	8
Total Board members who are people of color	2	2
Total members over 60 or older	3	3
Gender identity of your board members	3 Female 5 Male	3 Female 5 Male



Progress on 2021 Performance Objectives

	Satisfactory Progress?
Objective 1: Provide enrollment and subsidized job training to older adult job seekers	NO
Objective 2: Provide direct services of or refer program participants to education and training opportunities	YES
Objective 3: Provide support services and referrals for community resources to increase job readiness and successful job placement	YES
Objective 4: Provide assistance with unsubsidized job placement	YES



Please share a success and a challenge from the beginning of 2021.

This year a challenge that our program faced is also considered a success story. I along with my fellow coordinators in Green Bay and Madison worked with our participants to provide them with virtual computer training courses through New Horizons Computer Learning Center. Courses were offered in Basic Computer Skills, E-mail Basics, and Customer Service. Participants were very excited about the courses, but it was a great challenge in getting them connected. We provided access to computers to those without, walked them through the sign in procedure, and did lots of troubleshooting. We received very positive responses from the participants. They were extremely appreciative and really enjoyed being able to learn and do it in a new way. We've also continued to offer additional virtual computer training opportunities for participants who are interested.

Tell us about your agency's plan for the rest of the year?

Our program's plan for the rest of the year is as follows:

- Continue to transition current participants from covid sick leave back to their training site placements
- Continue to recruit and enroll participants. Information sessions will be added in August.
- Resume quarterly participant meetings later in the year
- Continue to offer computer training both virtually and on-site
- Continue to provide job resources and job placement assistance