2021 MCDA Vendor Mid-year Progress Report SOA Nutrition Site Supervision



Department on Aging



Nutrition Site Supervision

Serving Older Adults (SOA) provides curbside meals for adults 60 and better at the five Milwaukee County Senior Centers – Clinton Rose, McGovern Park, Warnimont-Kelly, Washington Park, and Wilson Park.

Our diners come from across Milwaukee County.



Snapshot of Agency Staff Diversity

Staff membership	2020	6/30/2021
Total staff members	30	26
Total staff members who are people of color	11	11
Total staff over 60 or older	16	10
Gender identity of your staff	Male - 11 Female - 19	Male - 9 Female - 17



Vendor Staffing Overview

- We have 20 full-time employee positions (2 were vacant as of 6/30/21)
- We have 12 part-time employee positions (4 were vacant as of 6/30/21)
- We have no limited-term employee positions.
- We have 123 volunteers.



Funding Summary: Meal Site Supervision in five county owned senior centers

- Total Agency Budget \$ 1,231,868
- MCDA funding amount, and percentage of agency budget \$100,000, 8.1%

• Contract spending for first half of the year \$44,373



Service Types – Unduplicated Clients

MCDA Funded Service		2021
	2020	Year to date
Total clients served	1,038	845
Total clients of color served	412	317



Snapshot of Agency Board Membership

Board membership	2020	6/30/2021
Total Board members	7	8
Total Board members who are people of color	2	2
Total members over 60 or older	4	4
Gender identity of your board members	Male - 4 Female - 3	Male - 5 Female - 3



Progress on 2021 Performance Objectives

	Satisfactory Progress?
Objective 1: % reduction in the number of participants that score a 5 or higher on the nutritional risk assessment	Survey Planned for Fall 2021
Objective 2: Increase diners that receive more than 12 meals per quarter	Exceeded



2021 Success

- Increase hours and salary for our dining site staff
- Increase participation of diners in Senior Center activities
- Offer more food-related programming, i.e., cooking demonstrations/classes

2021 Challenge

- Filling open positions
- Mask Mandate









