

STRATEGY CONSIDERATIONS FOR AREA AGING PLAN FOR MILWAUKEE COUNTY – JULY 2021

Purpose: Provide context on County and Department strategic direction, as an input into goal-setting for the 2022-24 Area Aging Plan under development.

VISION/MISSION

Milwaukee County: “By addressing racial equity, Milwaukee is the healthiest county in Wisconsin”.

Department of Health and Human Services (DHHS) mission is to empower safe, healthy, and meaningful lives. DHHS leaders have developed a 5-year plan for DHHS, called the “DHHS Future State”, which aligns with the County vision.

Below are abridged notes from the DHHS Future State, and related considerations for the 2022-24 Area Aging Plan.

DHHS FUTURE STATE NOTES AND CONSIDERATIONS

<u>DHHS NOTES:</u>	<u>AREA PLAN CONSIDERATIONS:</u>
<ul style="list-style-type: none">• Racial Equity - Address racial equity in internal policy and practice, in strategic and allocation decisions, as well as in external interactions; ensure vulnerable communities receive investment• No Wrong Door - Participants able to receive help no matter which “door” they enter, with few hand-offs; break down silos between DHHS divisions; person-centered approach to services• System Change - DHHS is a catalyst to address structural racism, encourage prevention in human service systems; look to affect where our partners and funders invest, and how they practice• Investing Upstream and Social Determinants - Along with partners, fund and deliver services and supports that prevent and divert; Practice addresses root causes of participant needs and social determinants (e.g. housing, transportation, food, etc.)• Community, Participants, Staff at the Center - Participants drive care, are treated with dignity; Community input authentically drives choices; Staff receive support they need and have opportunity to affect department direction	<ul style="list-style-type: none">• Intentional inclusion when it comes to where, how and who is able to access services in Milwaukee County• Person-centered approach to service delivery for seniors and their families• Opportunities for collaboration between Aging and other DHHS divisions – Behavioral Health, Housing, Disabilities, Veterans, Youth and Family Services• Opportunities for collaboration with County departments like Parks and Department of Transportation, as well as municipal departments (like local public health and fire departments)• Advocacy for expanded funding for seniors, along with mission-aligned partners• Advocacy for expanded investment in upstream interventions, and in social determinants of health for seniors• Continue practices that involve participants and community in direction-setting and decision-making• Staff supports that enable better service for residents