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From the Director of the Office of Emergency Management (OEM), recommending, the Milwaukee County Code of General Ordinances (MCGO), Chapter 91, “Enhanced 9-1-1 Emergency Telephone Number System” to be renamed to “Cellular Network 9-1-1 Calls” and make technical updates to sections 91.01, 91.05, 91.06 and 91.09, by recommending adoption of the following:

**A RESOLUTION/ORDINANCE**

WHEREAS, the Organization of Affiliated Secure Interoperable Radio Frequency Subsystems (OASIS) is a digital 800-megahertz public safety radio system shared between Milwaukee and Waukesha Counties, and each county has radio towers and infrastructure equipment located within its corresponding boundaries; and

WHEREAS, the OASIS Governance Board (the Board) was established to provide oversight and ensure Milwaukee County (the County), and user agencies comply with the Intergovernmental Agreement (IGA) that defines the roles and responsibilities of the County and the subscribers; and

WHEREAS, the Board is responsible for providing, establishing, and implementing operational and technical procedures for the ongoing use of the OASIS system, approval of new users and user fees, and capital and budget recommendations; and

WHEREAS, in April, 2018, the 9-1-1 Special Committee was created as a subcommittee of the Board, to support the Next Generation 9-1-1 infrastructure that will replace aging analog 9-1-1 systems, and support the First Responder Network Authority that provides a wireless broadband network for first responders; and

WHEREAS, Chapter 91 of the Milwaukee County Code of General Ordinances (the Code) titled “Enhanced 9-1-1 Emergency Telephone Number System” was created in 1989 and affirms the County is authorized under Section 146.70, Wisconsin State Statutes, to contract with Wisconsin Bell, Incorporated (Wisconsin Bell) for the provision of 9-1-1 emergency telephone service; and

WHEREAS, in 1993, the Wisconsin Bell brand name was retired by Ameritech Corporation, and rebranded as American Telephone and Telegraph (AT&T) Corporation, and due to this change the Code is outdated, and all references of Wisconsin Bell shall be modified to AT&T; and

42 WHEREAS, at the 9-1-1 Special Committee (the Committee) meeting on  
43 August 29, 2019, the Committee reviewed Chapter 91 of the Code, and proposed  
44 changing the title of Chapter 91 “Enhanced 9-1-1 Emergency Telephone Number  
45 System to “Cellular Network 9-1-1 Calls,” and updating Section 91.09 to read “calls  
46 initiated from cellular provider networks within the County shall be routed in accordance  
47 through IGAs between public safety answering point agencies and the County Office of  
48 Emergency Management (OEM),” was determined by the Committee to be necessary,  
49 as the current language of the ordinance is antiquated; and

50

51 WHEREAS, the Committee voted unanimously to advance the proposed  
52 ordinance updates to the Board; and

53

54 WHEREAS, on December 6, 2019, the Board convened to consider the  
55 proposed recommendations from the Committee and voted to amend Section 91.09 of  
56 the Code to read “calls originating from cellular provided networks within the County  
57 shall be routed to the County’s OEM, or local jurisdiction, change the title of Chapter 91  
58 to “Cellular Network 9-1-1 Calls” and make technical updates to remove the former  
59 vendor Wisconsin Bell references and, add the current vendor AT&T; and

60

61 WHEREAS, the Committee on Judiciary, Safety, and General Services, at its  
62 meeting of January 21, 2021, recommended adoption of File No. 21-99 (vote 5-0);  
63 now, therefore,

64

65 BE IT RESOLVED, the Office of Emergency Management respectfully requests  
66 the Milwaukee County Board of Supervisors to amend Chapter 91 of the Milwaukee  
67 County Code of General Ordinances by adopting the following:

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69

**AN ORDINANCE**

70

71 The County Board of Supervisors of the County of Milwaukee does ordain as follows:

72

73 **SECTION 1.** Section 91 of the Milwaukee County Code of General Ordinances is  
74 hereby amended as follows:

75

76 ~~**Enhanced 9-1-1 Emergency Telephone Number System**~~ **Cellular Network 9-1-1**  
77 **Calls**

78

79 **SECTION 2.** 91.01.– Purpose.

80

81 The purpose of this chapter is to effectuate the provision of 9-1-1 emergency  
82 telecommunications service in the county as provided by s. 146.70, Wis. Stats. and  
83 chapter PSC 173 of the state Administrative Code. Section 146.70, Wis. Stats.  
84 authorizes the county to contract with ~~Wisconsin Bell, Inc.~~ **American Telephone and**  
85 **Telegraph (AT&T) Corporation** for the provision of 9-1-1 emergency telephone service  
86 and for the monthly billing of each customer for the cost of that service. Chapter PSC  
87 173, telecommunications emergency services contracts, establishes the procedure and

88 criteria for the review of contracts between counties and telecommunications providers  
89 for the provision of 9-1-1 emergency telecommunications service.

90  
91 **SECTION 3.** 91.05. - Database maintenance.

92  
93 Database maintenance updates to support accurate and timely ANI and ALI  
94 information will be provided by ~~Wisconsin Bell, Inc. AT&T Wisconsin Bell, Inc. AT&T~~  
95 will review, on an annual basis after cutover, access line counts and will provide this  
96 information in writing to the county. This access line count will provide the basis for  
97 review of the monthly user rate.

98  
99 **SECTION 4.** 91.06. - Direct line routing.

100  
101 ~~Wisconsin Bell AT&T~~ Aetna Court tandem will serve as the county central wire  
102 center, receive all dialed 9-1-1 calls dialed in the county and route those calls to the  
103 proper database and, ultimately, to the appropriate PSAP. The Aetna Court tandem will  
104 service a total of 22 county 9-1-1 PSAPs and 109 trunking circuits.

105  
106 **SECTION 5.** 91.09. - Mobile cellular phones.

107  
108 Calls originating from mobile cellular phones ~~within the county shall be routed~~  
109 ~~to the county sheriff's department.~~ networks within Milwaukee County shall be  
110 routed to Milwaukee County Office of Emergency Management or local  
111 jurisdiction.

112  
113 **SECTION 6.** The provisions of this Ordinance shall become effective upon passage and  
114 publication.

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117 ars  
118 01/21/21  
119 S:\Committees\2021\Jan\JSGS\Resolutions\21-99 OEM Ordinance Change.docx