

**COUNTY OF MILWAUKEE**  
**INTEROFFICE COMMUNICATION**

**DATE:** December 8, 2020  
**TO:** Marcelia Nicholson, Chairwoman, County Board of Supervisors  
**FROM:** Cassandra Libal, Director, Office of Emergency Management  
**SUBJECT:** From the Director of the Office of Emergency Management (OEM), recommending, the Milwaukee County Code of General Ordinances (MCGO), Chapter 91, “Enhanced 9-1-1 Emergency Telephone Number System” to be renamed to “Cellular Network 9-1-1 Calls” and make technical updates to sections 91.01, 91.05, 91.06 and 91.09, effective January 1, 2020

**REQUEST**

The Director of the Office of Emergency Management (OEM) respectfully request recommending, the Milwaukee County Code of General Ordinances (MCGO), Chapter 91, “Enhanced 9-1-1 Emergency Telephone Number System” to be renamed to “Cellular Network 9-1-1 Calls” and make technical updates to sections 91.01, 91.05, 91.06 and 91.09, effective January 1, 2020.

**BACKGROUND**

The Organization of Affiliated Secure Interoperable RF Subsystems (OASIS) is a digital 800-megahertz public safety radio system shared between Milwaukee County and Waukesha County and each County has radio towers and infrastructure equipment located within its corresponding boundaries. The OASIS Governance Board was established to provide oversight and ensure Milwaukee County “the County” and user agencies “subscribers” comply with the intergovernmental agreement (IGA) that defines the roles and responsibilities of the County and the subscribers. The OASIS Governance Board is responsible for providing, establishing, and implementing operational and technical procedures for the ongoing use of the OASIS system, approval of new users and user fees, and capital and budget recommendations.

The 9-1-1 Special Committee was created as a subcommittee of the OASIS Governance Board in April of 2018, to support the Next Generation 9-1-1 (NG911) infrastructure that will replace aging analog 9-1-1 systems and support the First Responder Network Authority (FirstNet) that provides wireless broadband network for first responders.

Chapter 91 of the Milwaukee County Code of General Ordinances (MCGO) titled “Enhanced 9-1-1 Emergency Telephone Number System” was created in 1989 and affirms the County is authorized under Wisconsin State Statute 146.70 to contract with Wisconsin Bell, Inc for the provision of 9-1-1 emergency telephone service. In 1993 the Wisconsin Bell brand name was retired by Ameritech and rebranded as American Telephone and Telegraph (AT&T) Corporation and due to this change the MCGO is outdated and all references of Wisconsin Bell shall be modified to AT&T. At the 9-1-1 Special Committee meeting on August 29, 2019 the Committee reviewed Chapter 91 of the MCGO and proposed changing the title of Chapter 91 “Enhanced 9-1-1 Emergency Telephone Number System” to “Cellular Network 9-1-1 Calls” and updating

section 91.09 to read “calls initiated from cellular provider networks within Milwaukee County shall be routed in accordance through intergovernmental agreements between public safety answering point agencies and the Milwaukee County Office of Emergency Management,” was determined by the committee to be necessary as the current language of the ordinance is antiquate. The 9-1-1 Special Committee voted unanimously to advance the proposed ordinance updates to the OASIS Governance Board.

On December 6, 2019 the OASIS Governance Board convened to consider the proposed recommendations from the Special 9-1-1 Committee and voted to amend Chapter 91 section 91.09 of the MCGO to read “calls originating from cellular provided networks within Milwaukee County shall be routed to Milwaukee County Office of Emergency Management or local jurisdiction, change the title of Chapter 91 to “Cellular Network 9-1-1 Calls” and make technical updates to remove the former vendor Wisconsin Bell Inc references and add the current vendor American Telephone and Telegraph (AT&T) Corporation.

## RECOMMENDATION

The Office of Emergency Management – 911 Division respectfully requests that the Milwaukee County Board of Supervisors amends Chapter 91 of the Milwaukee County Code of General Ordinances by adopting the following:

Section 1. Chapter 91 of the Milwaukee County Code of General Ordinances is hereby amended as follows:

### **Cellular Network 9-1-1 Calls ~~Enhanced 9-1-1 Emergency Telephone Number System~~**

#### **Section 91.01 – Purpose.**

The purpose of this chapter is to effectuate the provision of 9-1-1 emergency telecommunications service in the county as provided by s. 146.70, Wis. Stats. and chapter PSC 173 of the state Administrative Code. Section 146.70, Wis. Stats. authorizes the county to contract with American Telephone and Telegraph (AT&T) Corporation ~~Wisconsin Bell, Inc.~~ for the provision of 9-1-1 emergency telephone service and for the monthly billing of each customer for the cost of that service. Chapter PSC 173, telecommunications emergency services contracts, establishes the procedure and criteria for the review of contracts between counties and telecommunications providers for the provision of 9-1-1 emergency telecommunications service.

#### **Section 91.05 - Database maintenance.**

Database maintenance updates to support accurate and timely ANI and ALI information will be provided by AT&T Wisconsin Bell, Inc. ~~AT&T Wisconsin Bell, Inc.~~ will review, on an annual basis after cutover, access line counts and will provide this information in writing to the county. This access line count will provide the basis for review of the monthly user rate.

#### **Section 91.06 - Direct line routing.**


~~AT&T Wisconsin Bell~~ Aetna Court tandem will serve as the county central wire center, receive all dialed 9-1-1 calls dialed in the county and route those calls to the proper database and, ultimately, to the appropriate PSAP. The Aetna Court tandem will service a total of 22 county 9-1-1 PSAPs and 109 trunking circuits.

**Section 91.09 - Mobile cellular phones.**

Calls originating from mobile cellular phones networks within Milwaukee County shall be routed to Milwaukee County Office of Emergency Management or local jurisdiction.  
~~within the county shall be routed to the county sheriff's department.~~

**Section 2.** The provisions of this Ordinance shall become effective upon passage and publication.

FISCAL IMPACT  
None.



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Cassandra Libal  
Director, Office of Emergency Management

CC: David Crowley, County Executive  
Marcelia Nicholson, Chairwoman, Milwaukee County Board of Supervisors  
Mary Jo Meyers, Chief of Staff, Office of the County Executive  
Kelly Bablitch, Chief of Staff, County Board of Supervisors  
Steve Cady, Research & Policy Director, Office of the Comptroller  
Janelle Jensen, Committee Clerk