

Report from the Director, Department of Health and Human Services, requesting authorization to enter into a 2021 purchase of service contract for community services with IMPACT, Inc., by recommending adoption of the following:

A RESOLUTION

WHEREAS, the Director, Department of Health and Human Services (DHHS), is requesting authorization to enter into a 2021 Purchase of Service Contract in excess of \$300,000 for community services with IMPACT, Inc. (IMPACT); and

WHEREAS, the recommended contract will fund IMPACT’s Community Information Line 2-1-1 Program, which provides free and confidential 24-hour contact and referral information for all Milwaukee County (the County) residents seeking critical services; and

WHEREAS, with over 300,000 contacts annually, IMPACT provided assistance to County families seeking information on various health and human service needs through the phone, text, and Internet; and

WHEREAS, the contract recommendation is contained within the 2021 Adopted Budget for DHHS; and

WHEREAS, the Committee on Finance, at its meeting of December 10, 2020, recommended adoption of File No. 20-861 (vote 6-0); now, therefore,

BE IT RESOLVED, the Director, Department of Health and Human Services (DHHS), or her designee, is hereby authorized to enter into a contract for the period of January 1, 2021, through December 31, 2021, with IMPACT, Inc., (IMPACT) in the amount of \$480,000; and

BE IT FURTHER RESOLVED, the Director, DHHS, or her designee, is hereby authorized by the Milwaukee County Board of Supervisors to amend the IMPACT contract due to the receipt of any addenda increasing the State of Wisconsin Home Energy Assistance Program (WHEAP) contract with DHHS from the Wisconsin Department of Administration Division of Energy, Housing, and Community Resources, for the operation of the WHEAP Program during Federal Fiscal Year 2021.