

2020 MCDA Vendor Progress Report



MILWAUKEE COUNTY
Department on Aging



Committed to the Independence and Dignity of Older Adults through Advocacy, Leadership and Service

United Community Center Senior Center

- The United Community Center Transportation program provides transportation to and from the UCC Senior Center for any members in need of transportation 5 days per week. Transportation is also available for scheduled social and recreational outings throughout the year.
- During COVID-19 the transportation program has been delivering lunch meals. On average 100 meals are delivered per day five days a week.



Vendor Staffing Overview

Staffing Summary	2019 Jan- June	2020 Jan- June	Change 2019-2020
Total Staff (full-time and part-time)	9	9	None
Total Number of Volunteers	6	6	None



Funding Summary

	2019 Jan- June	2020 Jan- June	Change 2019- 2020 (%)
Name of MCDA Funded Service	NA	NA	NA
Total Program Budget	\$106,545.50	\$106,545.50	None
Total MCDA Funding for this service	\$64,500.00	\$64,500.00	None
Total Agency Budget	\$11,564,375.50	\$13,223,516.25	14%



Service Types – Unduplicated Clients

MCDA Funded Service	2019 Jan- March	2019 Apr-June	2020 Jan- March	2020 Apr-June	Change 2019-2020 (%)
Transportation	91	5	82	31	2%



Minority Seniors Served – Unduplicated Count

Customer Service	2019 Jan- March	2019 Apr- June	2020 Jan- March	2020 Apr- June	Change 2019- 2020 (%)
Number of minority seniors served	91	4	82	30	2%



Snapshot of Agency Board Membership

Board membership	2019	2020 (YTD)
Total number of Board members	24	24
Total number of minority Board members	9	9



Progress on 2020 Performance Objectives

	Satisfactory Progress? Jan- March 2020	Satisfactory Progress? Apr- June 2020
80% of individuals who complete satisfaction survey will report satisfaction.	In Progress	In Progress

