

2020 MCDA Vendor Progress Report



MILWAUKEE COUNTY
Department on Aging



Committed to the Independence and Dignity of Older Adults through Advocacy, Leadership and Service

United Community Center Senior Center

- The Senior Center offers social, nutritional and transportation services to Milwaukee County residents, 60 years of age and older. We offer services at the Senior Center five days a week, including a wide array of social and recreational activities designed to keep older adults living active, healthy lives. Our meal program offers a nutritional lunch meal for members 7 days a week.
- From day one of our decision to close the Senior Center we remained in close contact with our members via weekly telephonic check ins. The calls include health screens and educational information on the pandemic and how to remain safe. As of May we resumed our meal program 5 days a week offering curbside pick up as well as delivery. We continue to hold our weekly check ins with our members and send out care packages and information/educational material with the meals.



Vendor Staffing Overview

Staffing Summary	2019 Jan- June	2020 Jan- June	Change 2019-2020
Total Staff (full-time and part-time)	8	8	None
Total Number of Volunteers	10	10	None



Funding Summary

	2019 Jan- June	2020 Jan- June	Change 2019- 2020 (%)
Name of MCDA Funded Service	NA	NA	NA
Total Program Budget	\$235,675.00	\$235,675.00	None
Total MCDA Funding for this service	\$122,093.50	\$132,093.50	8%
Total Agency Budget	\$11,564,375.50	\$13,223,516.25	14%



Service Types – Unduplicated Clients

MCDA Funded Service	2019 Jan- March	2019 Apr-June	2020 Jan- March	2020 Apr-June	Change 2019-2020 (%)
Senior Center	241	72	225	41	-15%
Meal Program	233	59	229	54	-3%



Minority Seniors Served – Unduplicated Count

Customer Service	2019 Jan- March	2019 Apr- June	2020 Jan- March	2020 Apr- June	Change 2019- 2020 (%)
Number of minority seniors served	231	69	221	35	-15%



Snapshot of Agency Board Membership

Board membership	2019	2020 (YTD)
Total number of Board members	24	24
Total number of minority Board members	9	9



Progress on 2020 Performance Objectives

	Satisfactory Progress? Jan- March 2020	Satisfactory Progress? Apr- June 2020
25% reduction in the number of participants that score a 5 or higher on the nutritional risk assessment	In Progress	In Progress
50% reduction in the number of participants who report feeling isolated	In Progress	In Progress
50% of participants will report at least one connection to a community resource	In Progress	In Progress

