

2020 MCDA Vendor Progress Report



MILWAUKEE COUNTY
Department on Aging



Committed to the Independence and Dignity of Older Adults through Advocacy, Leadership and Service

Milwaukee LGBT Community Center/Older Adult Program

Brief Program Description (2 minutes)

- Who do you serve? What types of services are provided? Where do your customers come from?

We serve LGBTQ+ Older Adults from Milwaukee and the surrounding area. We provide educational/informational sessions, support groups, advocacy activities, social events, and meals with community support.

- Tell us about how you're ensuring continuity for your clients during COVID.

We have transitioned most of our programs to virtual and have adapted those that can not be in other ways.



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Vendor Staffing Overview

Staffing Summary	2019	2020	Change 2019-2020
Total Staff (full-time and part-time)	1	1	0%
Total Number of Volunteers	16	5	68%
COVID changes	-	-	-



Funding Summary: Milwaukee LGBT Community Center

	2019 Jan- June	2020 Jan- June	Change 2019- 2020 (%)
Total Program Budget	\$70,000	\$70,000	0
Total MCDA Funding for this service	\$20,000	\$20,000	0
Total Agency Budget	\$983,690	\$928,235	(5%)



Service Types – Unduplicated Clients

MCDA Funded Service	2019 Jan- March	2019 Apr-June	2020 Jan- March	2020 Apr-June	Change 2019-2020 (%)
Total clients served for this service*	42	20	54	12	6%



Minority* Seniors Served – Unduplicated Count

Customer Service	2019 Jan- March	2019 Apr- June	2020 Jan- March	2020 Apr- June	Change 2019- 2020 (%)
Number of minority seniors served	2	1	2	0	33%

*Total minorities excludes White (alone) Non-Hispanic, and race/ethnicity missing.



Snapshot of Agency Board Membership

Board membership	2019	2020 (YTD)
Total number of Board members	16	15
Total number of minority Board members	6	7

*Total minorities excludes White (alone) Non-Hispanic, and race/ethnicity missing.



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Progress on 2020 Performance Objectives

		Satisfactory Progress? Jan- March 2020	Satisfactory Progress? Apr- June 2020
<i>Older Adults in Milwaukee County who are LGBTQ are provided safe, accessible programming.</i>			
<i>Improve LGBTQ cultural capacity among community agencies serving older adults.</i>			
<i>Older Adults in Milwaukee County who are LGBTQ have an opportunity to a meal together and receive nutrition education.</i>			
<i>Improve engagement and participant diversity through effective outreach and service delivery.</i>			
<i>Clients will voluntarily contribute to the services provided under this grant.</i>			

