

2020 MCDA Vendor Progress Report



MILWAUKEE COUNTY
Department on Aging



Committed to the Independence and Dignity of Older Adults through Advocacy, Leadership and Service

Nutrition Site Supervision

- Serving Older Adults (SOA) offers congregate dining services for adults 60 or better out of the five Milwaukee County-owned Senior Centers, Clinton Rose, McGovern Park, Kelly, Washington Park, and Wilson Park
- Diners come from across Milwaukee County
- Since the onset of COVID, all five dining sites have switched to a curbside pick-up meal format, with delivery of meals being provided by Able Access Transportation for those individuals who can not get to a senior center.



Vendor Staffing Overview

Staffing Summary	2019	2020	Change 2019-2020
Total Staff (full-time and part-time)	FT 17 PT 12 FTE 21.3	FT 17 PT 10 FTE 20.9	0 <2> <.45>
Total Number of Volunteers	280	20	260
COVID changes			Staff <.95 FTE> Volunteers <260>



Funding Summary: Nutrition Site Supervision

	2019 Jan- June	2020 Jan- June	Change 2019- 2020 (%)
Total Program Budget	\$50,715	\$50,593	<.24%>
Total MCDA Funding for this service	Actual: \$46,980.41	Actual Reimburse: \$45,807.63 Actual Cost: \$97,810	+108.2%
Total Agency Budget	\$629,428	\$596,505	<5.23%>



Service Types – Unduplicated Clients

MCDA Funded Service	2019 Jan- March	2019 Apr-June	2020 Jan- March	2020 Apr-June	Change 2019-2020 (%)
Total clients served for this service*	674	872	990	728*	

- 2019 numbers and Jan – Mar 2020 reflect Congregant Dining
- Apr-June 2020 – Numbers for Home Delivered Meals due to COVID-19



Minority* Seniors Served – Unduplicated Count

Customer Service	2019 Jan- March	2019 Apr- June	2020 Jan- March	2020 Apr- June	Change 2019- 2020 (%)
Number of minority seniors served	269	357	418	275**	

Total minorities excludes White (alone) Non-Hispanic, and race/ethnicity missing.

** Reflects switch to Home Delivered Meals due to COVID



MILWAUKEE COUNTY
Department on Aging

Snapshot of Agency Board Membership

Board membership	2019	2020 (YTD)
Total number of Board members	12	7
Total number of minority Board members	4	2

*Total minorities excludes White (alone) Non-Hispanic, and race/ethnicity missing.



MILWAUKEE COUNTY
Department on Aging

Progress on 2020 Performance Objectives

Objectives	Satisfactory Progress? Jan- March 2020	Satisfactory Progress? Apr- June 2020
Objective 1: % reduction in the number of participants that score a 5 or higher on the nutritional assessment	Satisfactory	Satisfactory
Objective 2: Increase diners that receive more than 12 meals per quarter	Satisfactory	Satisfactory

