



Milwaukee County

Meeting Agenda

Milwaukee County Council on Emergency Medical Services

Thursday, March 5, 2020

8:30 AM

633 W. Wisconsin Ave. Room 730 Todd M. Beamer Training Room. Milwaukee. WI 53203

Public Notice: PLEASE TAKE NOTICE: Members of the Milwaukee County Board of Supervisors who are not members of this committee may attend this meeting to participate or to gather information.

Call To Order at 0836

Honorable Deanna Alexander, Chairwoman

Attendance & Introductions

Verification that a quorum is present: Director Westrich verified that a quorum was in fact present for the meeting.

Approval of Minutes from 10.1.2019 and 12.6.2019

Recurring Reports & Past Business

1 Office of Emergency Management (OEM)

OEM Director Christine Westrich

Active shooter recently at Molson Coors Brewery. MFD had a robust response, Dr. Weston was on scene with MFD command staff. An After Action Report (AAR) is being generated by OEM.

DNC planning is underway including the reroute of transit, internal county meetings, OEM pre-actions, radios and communications, preparing EMS providers, and searching for opportunities for operational reimbursement,

COVID-19 (Novel Coronavirus) – CA is in a state of emergency, frequent meetings with District Attorney and Public Health regarding pandemic plans and pandemic authority. Assessing risk to homeless shelters, other public areas under surveillance

2 OEM EMS Operations

EMS Division Director Dan Pojar

EMS System – Zoll Cardiac Monitor Capital project approved and in process of being purchased. Delivery of new monitors should be in the next three months.

EMS Division - Strategic planning session was completed with staff in mid-January since the EMS Division has all new staff in leadership positions. The EMS Division long term (10 year) goal is: By 2030, every citizen in Milwaukee County will have equitable access to emergency resources.

Special Events – the County Board approved the addition of 40 additional paramedics and 1 Full Time EMS Supervisor to handle the demand and tempo of the Fiserv Forum, UWM Panthers Arena, and the Milwaukee County Zoo. Recruitment is currently underway to fill all of the positions.

Education – New education plan has been implemented based upon system feedback. Specific requests were shorter duration, higher frequency courses. Current plan is to reach out to providers for feedback after 6 months to reassess educational plan. NREMT and state renewal are currently underway. The new state license renewal period will have a 3-year license extension. There is currently one full time EMS Instructor position posted to fill a vacancy created by an internal promotional process.

Communications - Survey to receiving hospitals regarding prenotification pages. Paramedics in field encouraged to keep radios on during patient care so that EMSCOM can ask more questions if necessary.

OLSON - why would medic turn of radio?

POOLER – Medics are focused on patient care and they find it distracting, their focus is on the patient.

3 OEM EMS Analytics

OEM EMS Manager Shannon Gramann

Hospital Diversion Data – WESTON presented the data shared with Emergency Services Committee to investigate the root cause. See attached presentation APPENDIX A. These are not capacity diversions, these are specifically equipment and/or personnel challenges resulting in a disruption to patient services. There was discussion on planned versus unplanned diversions. Planned are known maintenance and staffing issues whereas unplanned are considered to be an infrastructure failure or staff leaving due to falling ill as an example.

Transfer of Care Times – WESTON – this data is to show how quick an EMS provider can turn a patient over to hospital staff and return to service.

OLSON – have the Fire Chiefs come to a consensus on the definition of “arrived” at hospitals?

WESTON – it doesn’t seem consistent, due to multiple variable (campus size, staffing, logistics), etc. Emergency Services Committees has been tasked to assess process flow when a patient arrives to the Emergency Department.

BIGGART – variation in times are hard to track, is this mostly in triage?

WESTON – Emergency Services Committee is looking at triage process as part of their homework and will report back

POOLER – Froedtert specifically loses cell signal before entering ED garage presenting an additional challenge

WESTON – will bring to attention of Froedtert staff

ALEXANDER – is missing data a concern?

WESTON – Not all FDs require signatures, he will defer to their operational plans

4 OEM EMS Continuous Quality Improvement Plan (CQIP)

OEM EMS Supervisor Linda Mattrisch – Annual EMS Guideline and Policy Subcommittee are finalizing recommendations for 2020 Patient Care Guideline updates. These will be presented to the system soon and implemented mid-April 2020. Data has been submitted to the AHA for performance review under the Mission Lifeline project.

5 OEM EMS Medical Director

Dr. Ben Weston

ET3 Program Update -officially awarded to Milwaukee County. Kudos to Chief Pooler and Director Westrich for their leadership. Next Friday meeting scheduled for the steering committee. Exciting initiative as this will change the way EMS is delivered to the citizens of Milwaukee County.

STEMI Improvement Plans – currently working to improve field provider recognition. This holds a major impact to patient care that is time sensitive with also a big effect to health system. Four elements have been identified to improve: 1. Increase situational awareness through dissemination of plan, how medical direction reviews the EKG . 2. Educational pieces to providers and official review sent on each provider. 3. Process improvement – identifying other mimic categories and, 4. Specific EKG review guideline for providers to have a consistent approach.

Race Reporting – working with all FDs to report race on electronic Patient Care Records (ePCR). 50% initially reported, now closer to 75% with a goal of 100%.

ALEXANDER – Good system for race reporting but how do we handle available choices of race/ethnicity?

WESTON – We utilize Milwaukee County Office on African American Affairs recommendation, census recommendations, and best practices. US census definitions also allow to chose more than one. Whether it is appropriate to ask or assume will be left to FDs.

DNC Updates – Deputy Chief Joshua Parish co-chairs Health and Medical subcommittee stations/staffing. The three

major health systems and Children's are assisting with staffing. Things are in good shape.

Coronavirus Updates – Public Safety Answering Points are now screening. Three initiatives currently in play, #1 Numbered Notice 20-02 to EMS System, #2 EMSCOM and provider screening, and #3 PPE conservation considerations. Limited crew response/contact are being discussed at an operational level. Threats to the EMS System is a major call volume increase. Working on when to advise patients to self-quarantine and investigating alternative destinations/evaluations. Also working on a plan for staffing – specifically what happens if crews get exposed.

POOLER – Card 36 (Pandemic Dispatch Card) activated last night in West Allis. Inquired on ability to decon rig rapidly and go back in service?

WESTON – if proper precautions are taken, wipe down and return to service is appropriate. follow CDC recommendations. Quarantining of crews is decided by Health Department with their broad powers.

BIGGART – Inquired on reuse of N-95 masks? Store in paper bag.

WESTON – will look into it and crisis standard of care. Expired masks are ok too. NN 20-02 will be updated to include contingency and crisis use instructions.

ALEXANDER – expect to get questions from community to OEM. Ensure unified response, intentional information for record and for public to review.

WESTON – lots of unknowns currently including: death rate, transmission, and incubation. Continue to follow CDC guidelines.

BAKER – Are hospitals setting up isolation areas?

WESTON – Typically negative pressure rooms are used for this, same precautions and operations.

VA – preparations in place

POOLER – City Health Commissioner becomes County Commissioner when disaster is declared. Unknown if city or county has to declare?

6 State EMS Board

State EMS Board Chair, Lt. Jerry Biggart - Current board agenda:

1. EMS for Children plans for pediatric surge events and pediatric safe transport.
2. Ground Emergency Medical transport – looking for better funding for Medicaid gap
3. Biospatial (Syndromic Surveillance), webinar on 3/12 @ 1400 to learn how to use Biospatial,
4. Preceptor qualifications and continuing education
5. DNR legislation to remove age of 18 for POLST
6. Narcan handout program is not able to be done due to “dispensing” drugs, impact police on importance of ventilations in addition to Narcan,
7. COVID alternate care facilities – ET3 allows for this already (256.12 2a)

7 Intergovernmental Cooperation Council (ICC)

Honorable Mayor Steve Olson, City of Franklin – Extends wishes to Supervisor Alexander. Mentioned mutual aid/equipment sharing and EMS contracts being worked on. EMS contract moving forward to county board this month.

8 Healthcare Emergency Readiness Coalition (HERC Region 7)

HERC Region 7, Dr. Jason Liu, MCW – Hazardous Vulnerability Assessment was completed on Feb 25th, 2020. HERC continues to work with local, state, federal agencies to coordinate DNC preparedness and link the health facilities into overall network. EMResource (formerly WI Trac), WISCOM radios, and email will be key for data collection and information sharing during DNC week (enhanced activities will be July 10 through 17, 2020).

HERC continues to hold the following regular meetings (with their current projects):

1. DNC Planning Workgroup - 4th Tuesdays 1100-1230 (usually in Wauwatosa), finalizing the regional hospital communication/alerting plan for DNC week
2. Exercise Design Committee - 3rd Fridays 0900-1030 (usually at Milw Co Sheriff Academy in Franklin),

coordinating training and exercises for the year

3. *Regional Public Information Officer - 3rd Fridays 1100-1230 (usually at Milw Co Sheriff Academy in Franklin), developing regional public information plan for DNC week*
4. *HERC, WHEPP (Wisconsin Healthcare Emergency Preparedness Program), and WI Emergency Management continue to sponsor various emergency preparedness and continuity training. Almost all are free to participants (hosted using preparedness grant funds). They are open to anyone involved with health sector (including first responders) throughout SE Wisconsin. See attached training calendar (monthly issue - next update will be published first week of March).*
5. *I recommend the EMS Council officially reach out to HERC again to ask if HERC wants to provide a new representative to the Council. (Kate Barrett is our coordinator - <KBarrett@hercregion7.org>)*

9 Milwaukee Area Technical College (MATC)

Director Russ Spahn – Please see attached letter.

10 New Business

Chairwoman Deanna Alexander

EMS Council Bylaws and Future Updates – the new chair is appointed by CEX, Felicia Martin to be recommended by Supervisor Alexander. Copy of bylaws available for review by council, any changes requires a 2/3 vote for approval. Supervisor Alexander recommended Jerry Biggart for public liaison.

Director Christine Westrich

ET3 Program – eligible to receive reimbursement from Medicare. Current workgroup consists of 8 subcommittees and a steering committee. Suggested bringing group to EMS Council for more authority and public input. Director Westrich will send application and information to prepare new chair of committee.

11 Items from EMS Council Members

WEBER – LE Narcan availability, where to purchase, EMS reimbursed through insurance.

POJAR – Adapt Pharma,

KNUTH - ability to cost share?

POJAR - not likely since the devices used by agencies are different

12 Items from Non-Members

BAKER – Major increase in MFD BLS transports, please report BLS transport numbers to EMS Council.

OLSON – motion to adjourn. Seconded by PARISH.

13 Announcements

Adjournment at 1008

ADA accommodation requests should be filed with the Milwaukee County Office for Persons with Disabilities, (414) 278-3932 (voice) or 711 (TRS), upon receipt of this notice.



MILWAUKEE AREA *Technical College*



Milwaukee County EMS Council
633 W. Wisconsin Ave
Milwaukee, WI 53203

Wednesday, March 4, 2020

This semester we started the five EMT Basic classes with 107 students. As of date, we have 97 students enrolled in the classes. As an average over the last three semesters, 75 students will be successful in passing the class. These students have many career pathways. The students in our courses are in the fire program, the students are taking the course for the patient contacts as they are also enrolled in other colleges, the students will go directly into the paramedic program, and those that want to practice as an EMT. In addition, this semester MATC has begun a program with Milwaukee Public Schools and suburban school districts enrolling high school seniors into a dual enrollment program taking EMT as high school seniors.

The 1st Quarter in 2019 to the 1st Quarter in 2020, MATC had 165 students attempt the NR cognitive exam. 71% of MATC students will successfully pass the exam on the first attempt. Cumulatively 81% will be successful within the first three attempts. Lastly, cumulatively 82% will pass the exam in six attempts, while 19% remain eligible to retake the exam. The 2019 national average for first time success rate in taking the NREMT cognitive exam is 69%.

MATC is striving to always improve our student's success rate. With our recent transition to Guided pathways, this will streamline a student's journey through college by providing structured choice, revamped support, and clear learning outcomes—ultimately helping more students achieve their college completion goals. With the addition of retention and success coaches to our programs, we seek to improve our success rate. In addition, we offer specific EMT tutoring, and added additional required blackboard opportunities for course completion success.

I thank our fire departments and private providers that offer our students the opportunity to complete ride-along time with them to achieve their required ten patient contacts. We encourage our students to complete their ride-along with as many providers as possible. This allows the student the opportunity to consider employment with the providers after class. We currently offer all the private providers an opportunity at the near completion of the class to speak with the students regarding employment. If any other providers are interested in speaking with our students, please contact Department Chair, Michael Jankowski jankowsm@matc.edu for further information.

Sincerely,

Mike Jankowski
EMS Department Chair

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