INTERGOVERNMENTAL AGREEMENT BETWEEN MILWAUKEE COUNTY AND NORTH SHORE FIRE DEPARTMENT FOR EMERGENCY MEDICAL SERVICES (EMS) (2017 – 2018)

THIS AGREEMENT is entered into pursuant to Section 66.0301, Wisconsin Statutes, between Milwaukee County, a municipal body corporate (hereinafter referred to as "County"), and North Shore Fire Department, a fire and emergency services department jointly owned and operated by the Villages of Bayside, Brown Deer, Fox Point, River Hills, Shorewood, Whitefish Bay, and the City of Glendale, all Wisconsin municipal corporations located within the County of Milwaukee, pursuant to an intergovernmental agreement as authorized under the provisions of Wis. Stat. § 66.0301, (hereinafter referred to as "Municipality"). Together, County and Municipality, shall be

RECITALS:

referred to as "Parties".

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- Whereas, Section 66.0301(2), Wisconsin Statute authorizes agreements between a county, city or village for the receipt and furnishing of emergency medical services; and
- Whereas, Chapter 256 of the Wis. Stats., Department of Health Services (DHS) Chapter 110 of the Wis. Administrative Code, Department of Transportation (DOT) Chapter 309 of the Wis.
- Administrative Code, which are incorporated by reference into this contract to define emergency
- medical services (EMS) as set forth herein; and
- Whereas, the County wishes to provide for the coordinated delivery system of EMS services to the citizens of the County and others, and both Parties are willing to share in the costs of the program; and
- Whereas, the County, the Fire Chiefs of Milwaukee County, the Intergovernmental Cooperation
- Council (ICC), and the contracted-for-service Medical Director and associated health system, all
- desire that fire-based emergency medical services provide for the most efficient and seamless
- provision of quality emergency medical care to the residents and visitors of Milwaukee County; and
- Now therefore, in consideration of the objectives of the Parties and the mutual benefits accruing to
- 28 the Parties from performance of the covenants herein made, it is mutually agreed that this
- 29 Agreement sets forth their respective responsibilities in conjunction with the provision of
- Emergency Medical Services within Milwaukee County.

ARTICLE I. PURPOSE AND SCOPE

- A. The Parties enter into this Agreement for the purpose of providing EMS Services to the citizens and visitors of Milwaukee County, which may include (check all that apply):
 - Advanced Life Support (ALS) services at the paramedic level (also hereinafter referred to as "paramedic service"), and/or
- Basic Life Support (BLS) services, and/or, (also hereinafter referred to as "BLS service"), and/or
- Advanced Emergency Medical Technician (AEMT) services.

- The Parties agree that the Municipalities in Milwaukee County, the Milwaukee County Fire Chiefs
 Association (MCAFC), the Intergovernmental Cooperation Council (ICC), Milwaukee County and
 its contracted-for-service Medical Director and associated health system, desire that a uniform EMS
 delivery system be in place that enhances resources and benefits to the public in an efficient and
 cost effective manner.
- В. The Parties agree that EMS services will be performed and their respective duties and 44 responsibilities will be in accord with the provisions of this Agreement and further in accordance 45 with Wisconsin State Statute Chapter 256; Wisconsin Administrative Code, Chapter DHS 110 and 46 Chapter Trans 309; and Milwaukee County Ordinance Chapter 97, as they exist at the time this 47 Agreement is entered into, which are incorporated by reference into this Agreement as if set forth 48 herein. The adoption by reference is intended to incorporate future amendments to the provisions of 49 state law or county ordinance to provide the EMS level services as intended by this Agreement; and 50 if the provisions of state law or county ordinance were or are recodified or renumbered, the 51 reference or adoption is intended to incorporate the recodification or the renumbering. 52

ARTICLE II. TERM

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This Agreement shall be effective from January 1, 2017 until December 31, 2018 unless extended or terminated in accordance with terms of this contract.

ARTICLE III. COUNTY REQUIREMENTS

- A. County will provide both initial (classroom, skills lab, clinical and distance learning) and continuing education training at the paramedic level at no cost to Municipality:
- 1. That have been issued an independent State Emergency Medical Technician Paramedic (EMT-P) license, and
 - 2. Whose paramedics me et the saturation level as defined herein, ARTICLE III(B)(5).
- B. Municipality and County shall work together to create the most efficient means possible to deliver educational services herein with the intent to ensure provider departments are able to provide ALS services to their assigned response area(s) while also balancing the County's access to education resources.
- County reserves the right to provide services detailed in this section either through County employees or contractors.
- County reserves the right to limit class enrollment and change or cancel class scheduling based on resources to include budget and staff.
- County reserves the right to establish minimum entrance requirements for EMT-P candidates.
 - 4. The education programs shall meet the State of Wisconsin license requirements and qualify students for participation in the National Registry Examination for an Emergency Medical Technician Paramedic (NREMT-P).

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5. County will accept enrollment and continuing education of paramedic providers to a saturation point listed below for each Municipality. Municipality may have a number greater than the saturation number, however, those associated excess education costs shall be borne by said Municipality on a fee for service basis.

	SATURATION NUMBERS												
	MED UNITS	PARAMEDIC*	FIRE STATIONS	PARAMEDIC**	FORMULA PARAMEDICS	2017 PARAMEDICS*	VARIANCE	SATURATION NUMBERS					
Franklin	3	27	3	12	39	38	1	39					
Greendale	2	18	1	4	22	13	9	22					
Greenfield	4	36	2	8	44	42	2	44					
Milwaukee	13	117	36	144	261	191	70	261					
North Shore	3	27	5	20	47	33	14	47					
Oak Creek	3	27	3	12	39	38	1	39					
South Milwaukee	3	27	1	4	31	15	16	31					
Wauwatosa	3	27	3	12	39	54	-15	54					
West Allis	4	36	3	12	48	62	-14	62					
TOTAL					570	486	84	599					

^{*} The numbers to be used will be the actual paramedics licensed by January 1st, 2017.

- a. Paramedic saturation numbers are a balance of:
- i. Paramedic proficiency (increased numbers diminish medical practice occurrences in the field);
 - ii. Staffing complexities of ALS transport units, or Med Units;
- iii. Grandfathering of paramedics already licensed by the Municipality on the date of January 1st, 2017; and
 - iv. County budget restraints on education and equipment resources.
- C. County shall provide on-line and off-line medical direction to include formal patient care protocols, policies, procedures and standards and medical oversight for municipal employees active in the provision of EMS services.
- D. County shall maintain the current inventory of cardiac monitor-defibrillator equipment and communication equipment necessary to transmit voice and electrocardiogram (ECG) data on transporting paramedic ambulances, or Med Units, as defined in Wisconsin Administrative Code, Department of Health Services, DHS Section, 110.50. Capital replacement of cardiac monitors and communication equipment will be based on the annual budgetary appropriations of the County.
- 1. Replacement of the current inventory of cardiac monitor-defibrillator equipment and communications equipment shall be in accordance with the number of paramedic ambulances, or Med Units, in each municipality, shown below.

I. Applicable to Municipalities that hold State EMT-P licenses.

II. Formula based on # Med Units and # of Fire Stations.

III. Med Units are manned by 2 paramedics/shift, +1 for vacation/sick time. E.g., 1 Med Unit operating 3 shifts needs 9 paramedics.

IV. Fire Station paramedic staffing of 1/shift, +1 additional coverage over 3 shifts for vacation/sick time.

V. Saturation number based on the higher of the formula, or number of trained paramedics as of January 1st, 2017.

VI. Med Units equipped by the County must be staffed and available 25% or more during each year in order to be in the count.

VII. The Saturation number may change if a Municipality increases or decreases the number of Med Units or Fire Stations.

VIII. Additional Municipalities may be added to the Saturation table should they become state-licensed or should they ride on a partnering Municipality's state license, with approval from the State DHS.

	MED UNITS
Franklin	3
Greendale	2
Greenfield	4
Milwaukee	13
North Shore	3
Oak Creek	3
South Milwaukee	3
Wauwatosa	3
West Allis	4

- 2. The County shall consult the Municipality, with adequate advanced notice, for the planned replacement of equipment that is within the County's financial responsibility.
- 3. The County must approve cardiac monitor-defibrillators and communications equipment that is purchased independently by a Municipality before it can be operated in EMS service.
- 4. The County and Municipality will negotiate responsibility for purchase and maintenance of cardiac monitor-defibrillator and communication equipment for new paramedic ambulances, or Med Units, placed in service.
- E. County shall allow municipalities providing BLS services to enter into separate agreements with the County Office of Emergency Management (OEM) EMS Education Center on a fee for service basis for refresher class, continuing education and Internet web based education.
- F. County shall be solely responsible for securing funding, equipment, and education, necessary to allow the Municipality to participate in research projects that are initiated by an institution with approval from a fully accredited Institutional Review Board (IRB) via the Association for the Accreditation of Human Protection Programs, Inc. (AARPP) with oversight from a Human Research Protection Program (HRPP). The County shall also:
 - 1. Assure that any patient care research that requires new or updated equipment, software or hardware will be considered a direct expense of the organization requesting a research study be conducted by the EMS agencies within the County of Milwaukee. All avenues to recover and reimburse these costs will be explored by the organization requesting the research study within the research organization's legal and ethical constraints.
 - 2. Be responsible to ensure research protocol education and training will be integrated into existing Wisconsin Department of Health Services (DHS) EMS Section mandated continuing education programming whenever possible.
 - 3. Ensure all studies conducted within the County EMS System shall have Institutional Review Board (IRB) approval from an accredited IRB for federal-wide assurance of protection of human subjects and Office of Emergency Management (OEM) EMS Research Committee approval and that said study is monitored by a Human Research Protection Program (HRPP).
 - 4. Ensure that indirect costs of research such as but not limited to, meeting attendance, protocol compliance and quality improvement efforts will be based on a mutually agreed

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- upon exchange of services and payment between the County and the Principle Investigator of the study. County will pass along to the Municipality the exchange of services or payments received.
 - 5. Ensure all EMS research studies performed in the County of Milwaukee will be reviewed and approved consistent with the County OEM EMS Research Policies and Procedures and by the County OEM EMS Research Committee.
 - 6. Research is a matter of policy determination by the Milwaukee County Board of Supervisors per MCGO 97.07(6), noting the duties and powers of the emergency medical services council as "recognizing that the county board of supervisors reserves the right to review all policies and programs."

ARTICLE IV. MUNICIPALITY REQUIREMENTS

- The Municipality is responsible for the purchase of any vehicle and all equipment required 144 under Wisconsin Administrative Code, Department of Transportation (DOT), Chapter Trans 309. 145 The Municipality is responsible for insuring and maintaining its vehicles and equipment. The 146 Parties agree to collectively develop standard equipment inventory for paramedic services. Non-147 disposable equipment provided by the County shall remain the property of the County and the 148 County may, upon written notification provided 72 hours in advance to the Municipality, remove 149 any County-owned equipment. All equipment purchased by the Municipality will remain property 150 of the Municipality. 151
- B. The Municipality shall assume liability for replacement of County-owned equipment when the equipment is lost and/or damaged due to an act of negligence on the part of Municipality's employee(s). The Municipality will not be held liable for defects in equipment purchased by the County.
- C. If the Municipality performing EMS service chooses to bill users for services, it will do so in accordance with local, state and federal guidelines. Transport coding shall be commensurate with said guidelines, current medical billing standards, and EMS scope of practice. The Municipality shall retain EMS revenue earned to cover the cost of providing services. The County shall not be held fiscally responsible for the inability to collect any revenues, contractual allowances or other write-offs for individual accounts associated with those invoices for EMS services.
- D. Municipality is responsible for EMS services to conform with Wis. s.s. 256, DHS 110, DOT 309, MCGO 97, and published standards, protocols, policies and procedures of the OEM EMS Division.
- E. Municipality will ensure their County-equipped, on-duty paramedic transport unit resources, or Med Unit(s), are available to all municipalities within the boundaries of Milwaukee County if requested and the resources are available at the time of the request. Daily operations, to include peak demand periods which require extraordinary resource utilization, may require mutual aid assistance from outside the Municipality. The intent herein is for all requested and available units to be sent to Municipality requesting such mutual aid. Should the sending Municipality require

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- similar aid, the same shall hold true. Said Municipality shall not be required to provide services when:
- 173 Equipment and/or staffing is unavailable due to emergency conditions and/or hazardous situations confronting the Municipality requested to make available its paramedic resources;
- a. An emergency condition is defined as a sudden, urgent, unexpected occurrence or occasion requiring immediate action, including any condition requiring fire protection or emergency medical services or both;
- b. A hazardous situation is a situation that creates a level of threat to life, property, health or the environment.
- F. Municipality paramedic transport units, or Med Units, that are equipped by the County, shall be staffed and available 25% or more during each year in order to count as a Med Unit; Municipality shall provide verification of such availability quarterly to the County.
- Municipality agrees that attendance standards for paramedic training set by the County shall be adhered to; in absence thereof, students may be withdrawn from their current training and the Parties shall meet on a case-by-case basis to assess re-enrollment of affected individuals.
- Н. Municipality agrees to cooperate with County in administering a progressive quality 187 improvement program consistent with other high performing EMS systems in the United States. 188 This includes specific adherence to existing performance metrics captured and tracked by OEM -EMS Quality Assurance/Improvement with deviation standards commensurate with national 190 benchmarking and previously established through a Performance Measurement Initiative (PMI). 191 Municipalities of any EMS service are required to meet PMI requirements in order to maintain 192 medical control and system practice privileges for their EMS providers. Failure of Municipality to 193 comply with PMI standards will result in a loss of County funds outlined in ARTICLE V(B). 194
- I. Municipal paramedics licensed after July 1, 2010, shall achieve and maintain credentials as a National Registry Emergency Medical Technician Paramedic (NREMT-P) throughout their tenure as a paramedic within Milwaukee County.
- J. Municipality shall provide electronic patient care records for patients treated and/or transported by an EMS unit, electronically, within 72 hours, which meets the County's database and/or repository needs. The data collection method utilized by the Municipality shall meet the National EMS Information System Project (NEMSIS) dataset standards in effect during the term of the contract.
 - K. Municipality shall provide connectivity to/from the video conferencing system, and also ensure it is operating and maintained, as previously deployed in partnership by County and Municipalities as of the date of execution of this contract.
- L. Respond to all quality assurance and quality improvement inquiries from the County in the timeframe established by the County.
- M. Municipality shall agree to participate in research as determined by the OEM EMS Research Committee. This could include, but is not limited to enrolling patients, data collection and

Municipalities shall have a minimum of one representative of all 213 educational sessions. Municipalities on the OEM - EMS Research Committee. Municipalities are not responsible to fund 214 equipment, medications or education that is related to a research study conducted under authorities 215 in ARTICLE III(F). 216

ARTICLE V.

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COUNTY FUNDING REQUIREMENTS

- The County shall include in its adopted annual budget, funds to be paid to contracted 219 Municipality to assist in provision of coordinated, county-wide delivery of paramedic services in 220 the amounts detailed below. 221
- 2017: \$1,875,000; 222
- 2018: \$1,750,000; 223
- 2019: \$1,625,000; available for Municipalities under contract extension only; 224
- 2020: \$1,500,000; available for Municipalities under contract extension only. 225
 - В. The County shall make payment of the first \$1.5M of the funds detailed in ARTICLE V(A) according to the distribution formula developed by the Intergovernmental Cooperation Council (ICC) of Milwaukee County on the schedule provided below. The County shall make equal payments to the Municipality during the first week of each quarter of the years covered by this agreement.

ICC EMS Formula Schedule. Formula noted in Attachment A:

	DISTRIBUTION OF COUNTY \$1.5M													
		ORIGINAL		ORIGINAL	FI	RST YEAR OF THE			SECOND YEAR		THIRD YEAR			
	ICC FORMULA			ICC FORMULA	30	0-30-40 FORMULA		30	30-30-40 FORMULA)-30-40 FORMULA			
		2016		2017		2018			2019*		2020*			
Franklin	\$	125,004.00		125,004.00	\$	123,198.26		\$	121,392.53	\$	119,586.79			
Greendale	\$	-		-	\$	3,225.85		\$	6,451.71	\$	9,677.56			
Greenfield	\$	115,149.00		115,149.00	\$	111,867.09		\$	108,585.17	\$	105,303.26			
Milwaukee	\$	601,066.50		601,066.50	\$	620,336.94		\$	639,607.38	\$	658,877.82			
North Shore	\$	181,252.50		181,252.50	\$	175,623.89		\$	169,995.27	\$	164,366.66			
Oak Creek	\$	136,591.50		136,591.50	\$	132,642.95		\$	128,694.39	\$	124,745.84			
South Milwaukee	\$	144,916.50		144,916.50	\$	135,959.76		\$	127,003.02	\$	118,046.28			
Wauwatosa	\$	97,234.50		97,234.50	\$	97,672.78		\$	98,111.07	\$	98,549.35			
West Allis	\$	98,785.50	:	98,785.50	\$	99,472.48		\$	100,159.45	\$	100,846.43			
TOTAL	\$	1,500,000	-	1,500,000	\$	1,500,000	_	\$	1,500,000	\$	1,500,000			

^{*} If Contract Extension occurs.

C. The remaining funds, beyond \$1.5M but not to exceed the figures detailed in ARTICLE V(A), shall be distributed on a basis of \$30 per ALS transport on a schedule determined by the County. Estimates are provided in the table below based on ALS transports between 2013 and the second quarter of 2016. Distribution will be based on the actual number of transports during the contract period and shall not exceed \$375,000 in 2017, \$250,000 in 2018, and \$125,000 in 2019. There will be no payments in 2020.

	ESTIMATE OF DISTRIBUTION OF COUNTY FUNDS PER AVERAGE ALS TRANSPORT												
		ACTUAL		ESTIMATE		ESTIMATE			ESTIMATE				
	\$30/ALS TRANSPORT		\$30	\$30/ALS TRANSPORT		\$30/ALS TRANSPORT		\$30/ALS TRANSPORT			N/A		
	2016			2017		2018		2019*			2020*		
Franklin	\$	21,407.44	\$	16,055.58	\$	10,703.72		\$	5,351.86	\$	-		
Greendale	\$	12,764.50	\$	9,573.38	\$	6,382.25		\$	3,191.13	\$	-		
Greenfield	\$	40,108.26	\$	30,081.20	\$	20,054.13		\$	10,027.07	\$	-		
Milwaukee	\$	252,214.62	\$	189,160.97	\$	126,107.31		\$	63,053.66	\$	-		
North Shore	\$	44,045.28	\$	33,033.96	\$	22,022.64		\$	11,011.32	\$	-		
Oak Creek	\$	25,129.17	\$	18,846.88	\$	12,564.59		\$	6,282.29	\$	-		
South Milwaukee	\$	15,194.37	\$	11,395.78	\$	7,597.19		\$	3,798.59	\$	-		
Wauwatosa	\$	38,970.23	\$	29,227.67	\$	19,485.12		\$	9,742.56	\$	-		
West Allis	\$	50,166.10	\$	37,624.58	\$	25,083.05		\$	12,541.53	\$	-		
TOTAL**	\$	500,000	\$	375,000	\$	250,000		\$	125,000	\$	-		

^{*} If Contract Extension occurs.

ARTICLE VI. LIABILITY AND RISK ALLOCATION REQUIREMENTS

- A. Indemnity and Hold Harmless. Subject to the provisions of Wisconsin law, Municipality and County hereby agree to defend, indemnify and hold the other Party harmless for actions by each Party's respective employees, agents, or authorized representatives and against any and all suits, actions, legal or administrative proceedings, claims, demands, damages, and liabilities arising out of the injury or death of either Party's employees, agents, or authorized representatives caused, occasioned, or contributed to in whole or in part, by reason of any act, omission, fault or negligence whether active or passive of either Party or of its agents or anyone acting under their direction or control or on their behalf in connection with or incidental to the performance of this Agreement. Each Party's aforesaid indemnity and hold harmless obligations, or portions or applications thereof, shall apply even in the event of the fault or negligence, whether active or passive, of the Party indemnified to the fullest extent permitted by law but in no event shall they apply to the liability caused by the sole negligence of willful misconduct of the Party indemnified or held harmless.
- B. Insurance and Indemnification. Each Party shall procure the necessary insurance to protect against claims that may arise out of this Agreement. Pursuant to Law, an obligation to pay damages because of injury to any person arising out of the rendering or failing to render emergency medical services by its paramedics and for the worker's compensation coverage of its paramedics, shall be the responsibility of the Municipality, it being understood and agreed that said paramedics are the employees of the Municipality for whom they work and are not the agents of Milwaukee County. Pursuant to Law, an obligation to pay damages because of injury to any person arising out of the negligence or fault of the County or the County's Medical Director, shall be the responsibility of the County, it being understood and agreed that said Medical Director is the agent of Milwaukee County.
- C. Immunity. The Parties to this Agreement are governmental entities entitled to governmental immunities under law, including but not limited to Section 893.80, Wisconsin Statutes. Nothing contained herein shall waive the rights and defenses to which each Party may be entitled under law, including but not limited to all of the immunities, limitations, and defenses under Section 893.80, Wisconsin Statutes or any subsequent amendments thereof.

^{** 2017} total shall not exceed \$375,000. 2018 total shall not exceed \$250,000. 2019 total shall not exceed \$125,000.

D. Limitation on Claims. This Agreement shall not give rise to any liability or legal responsibility arising from, or relating to, failure to respond to any request for aid, lack of speed in responding to such a request, inadequacy or malfunction of equipment or supplies, or the abilities, training, experience, errors or omissions of responding personnel.

ARTICLE VII. GENERAL PROVISIONS

- A. Independent Relationship. None of the provisions of this Agreement are intended to create nor shall they be deemed or construed to create a partnership, joint venture or any relationship between the Parties other than that of independent entities contracting with each other hereunder solely for the purpose of effectuating the provisions of this Agreement. Nothing contained within this agreement is intended to be a waiver or estoppel of the Parties or its insurer to rely upon the limitations, defenses, and immunities contained within Wisconsin Statutes sections 345.05, 893.80 or any other statutory provision. To the extent that indemnification is available and enforceable, the Parties or its insurer shall not be liable in indemnity, contribution or otherwise for an amount greater than the limits of liability of municipal claims established by Wisconsin law.
- B. Governmental Functions and No Third Party Rights. All functions and activities performed under this Agreement are hereby declared to be governmental functions conducted pursuant to the powers conferred by the Wisconsin Statutes. Functions and activities performed under this Agreement are carried out for the benefit of the general public and not for the benefit of any specific individual or individuals. Accordingly, this Agreement shall not be construed as or deemed to be an agreement for the benefit of any third parties or persons and no third parties or persons shall have any right of action under this Agreement for any cause whatsoever.
 - C. General Termination. Either party may terminate this Agreement without cause by serving a sixty (60) day notice via certified mail in the event of passage and signing of a resolution by the respective governing body declaring the intention of ending the provision of EMS services or withdrawing support from the EMS system. Additionally, either party may terminate this Agreement for-cause if either party is in material breach of its obligations under the terms of the Agreement. Material breach of any provision of the contract, by either Party, may serve as grounds for termination of the contract. In the event of a material breach of the Agreement, the offending party shall have thirty (30) days from the date notice has been given to initiate correction of the situation. If there is failure to initiate correction at the end of the 30-day period, the contract shall be considered terminated 60 days from the original date of notification and any further obligations on behalf of the Municipality and/or the County are terminated.
 - D. Emergency Termination by the County in Critical Service Situations. In recognition that the OEM EMS Program operates to provide health and safety services to all county residents and that situations may arise which would prohibit the delivery of these services, thereby jeopardizing the health and safety of county residents, the County may, with the recommendation of its contracted-for-service Medical Director, suspend this contract on twenty-four (24) hours notice whenever a situation occurs which would prohibit the Municipality from fulfilling its responsibility to provide services to residents at the level mandated by the OEM EMS program and which cannot be corrected within a twenty-four (24) hour time span. For the purposes of this section, situations which might interrupt the delivery of services to residents include, but are not limited to acts of

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nature, acts of the Municipality or its employees or any other action which would reduce the availability of trained and authorized EMS providers. In the event such a situation exists which jeopardizes the health and safety of County residents and which warrants execution of the County's right to suspend the contract under this section, the following shall occur:

- 1. The County shall inform the Municipality in writing of the situation jeopardizing the safety and health of county residents and the intention of the County to suspend the OEM EMS contract for services within 24 hours unless the situation can be addressed and corrected within a time span not to exceed 24 hours from the time of notification. This notification shall include the date and exact time of suspension and shall be delivered to the Municipality either electronically with verification of receipt, or through a postal service with delivery confirmation.
- 2. The Director of the Office of Emergency Management shall inform the Office of the County Executive and the Chair of the Committee on Judiciary, Safety and General Services of the decision to suspend the contract under this section and provide a justification of the action and the anticipated actions required to insure continuous delivery of services to County residents. A full report of the situation shall be provided to the Municipality and made available for the County Board of Supervisors and the County Executive within a ten (10) day period following the execution of the County's right to suspend the contract under this section. This report shall include, but not be limited to, the situation which warranted the suspension of the contract, the actions of the Office of Emergency Management to insure delivery of services to residents once the contract for services was suspended, the plans of the Office of Emergency Management to insure continued delivery of services to residents in the immediate future, and what, if any future contract changes would be required with the Municipality or any other Municipality with which the County contracts for paramedic services to insure the delivery of services.
- 3. Upon notification of the County's intent to suspend the contract under these provisions, the Municipality shall address the concerns of the County within eight (8) hours of receipt of notification of the County's intent to suspend the contract under this section with a plan to correct the situation in a time frame not to exceed the twenty-four (24) hour time frame, if the Municipality desires to maintain the operation of the Program(s).
- 4. The County has the right to reject any and all corrective action plans if those plans do not, in the opinion of the County, insure the safety and health of County residents. The contract shall be considered void twenty-four (24) hours from the original date and time of notification and any obligations on behalf of the Municipality and/or the County suspended.
- E. Contract Extensions: Should the County initiate a Capital Project for public safety data interoperability and analytics, Capital Project WO30301 of the 2017 Milwaukee County Recommended Capital Budget, County shall provide written notification to the Municipality. If the Municipality chooses to participate in the Capital Project, the Municipality shall provide written notification in kind and the Municipality shall be eligible for an automatic two-year extension of this contract.
 - F. Disputes. Both Parties agree to attempt in good faith to resolve disputes informally as they arise. In the event that informal dispute resolution is unsuccessful, either party may bring the

- dispute before a third party mediator for consideration and final resolution. Nothing in this dispute resolution process shall preclude either party from pursuing remedies available under the law.
- 356 G. Non-discrimination, Affirmative Action, Equal Opportunity and the Fair Labor Standards
- Act. In the performance of work under this Agreement, the Parties shall not discriminate against any
- employee or applicant for employment because of race, religion, color, national origin, age, sex,
- sexual orientation, gender identity, or handicap, which shall include, but not be limited to,
- employment, upgrading, demotion or transfer; recruitment or recruitment advertising; layoff or
- suspension; rates of pay or other forms of compensation; and selection for training including
- 362 apprenticeships.
- 363 H. Governing Law. This Agreement has been executed and delivered in, and shall be construed
- and enforced, in accordance with the laws of the State of Wisconsin and ordinances of Milwaukee
- 365 County.
- I. Endorsement. Each signatory to this Agreement represents that he or she has authority from
- his or her respective Municipality or the County to enter into this Agreement in compliance with
- Wisconsin State Statutes Section 66.0301.
- J. Amendments. This Agreement may be amended from time to time by mutual agreement of
- the Parties provided that any amendment shall be in writing and approved by the respective Parties
- governing body.

- 372 K. Assignment. No Party may assign this Agreement.
- L. Notices. Any notices under this Agreement given to the Parties shall be conclusively
- deemed to be sufficiently given if personally delivered, sent by prepaid registered mail addressed or
- sent electronically [should include to whom notices should be sent for each Party].
- 376 M. The Municipality and the County shall carry out its obligations under this Agreement in
- compliance with the privacy regulations pursuant to the Public Law 104-191 of August 21, 1996,
- known as the Health Insurance Portability and Accountability Act of 1996, Subtitle F -
- Administrative Simplification, Sections 261, et seq., as amended ("HIPAA"), to protect the privacy
- of any personally identifiable protected health information ("PHI") that is collected, processed or
- learned as a result of Municipality services provided.

END OF TERMS – SIGNATURE PAGE FOLLOWS

ATTACHMENT A

\$ 1,500,000

	30-30-40 FORMULA													
									AVG ALS 40% OF		40% OF ALS			
	POPULATION	SERVED	30%	OF POPULATION	SQ. MIL	ES SERVED	30	% OF SQ. MILES	TRANSPORT	Т	RANSPORTS		TARGET	
Franklin	35,451	3.7%	\$	16,845	34.69	14.5%	\$	65,166	4.2%	\$	24,935	\$	106,947	
Greendale	14,332	1.5%	\$	6,810	5.57	2.3%	\$	10,463	2.5%	\$	14,985	\$	32,259	
Greenfield	36,720	3.9%	\$	17,448	11.52	4.8%	\$	21,641	7.2%	\$	43,241	\$	82,330	
Milwaukee	612,928	64.7%	\$	291,246	100.4	41.9%	\$	188,604	52.3%	\$	313,922	\$	793,771	
North Shore	65,240	6.9%	\$	31,000	24.69	10.3%	\$	46,381	7.9%	\$	47,585	\$	124,966	
Oak Creek	35,053	3.7%	\$	16,656	28.45	11.9%	\$	53,444	4.5%	\$	27,006	\$	97,106	
South Milwaukee	39,577	4.2%	\$	18,806	9.57	4.0%	\$	17,977	3.1%	\$	18,566	\$	55,349	
Wauwatosa	47,102	5.0%	\$	22,382	13.25	5.5%	\$	24,890	9.1%	\$	54,345	\$	101,617	
West Allis	60,624	6.4%	\$	28,807	11.41	4.8%	\$	21,434	9.2%	\$	55,415	\$	105,655	
TOTAL	947,027	100.0%	\$	450,000	239.55	100.0%	\$	450,000	100%	\$	600,000	\$	1,500,000	

								T	EN-YEAR ADJU	STI	MENT FORMU	LA T	O A NEW 30-3	30-4	0 FORMULA								
	2016/2017	1	.0-YR +/-		2018		2019		2020		2021		2022		2023		2024		2025		2026	20	27 TARGET
Franklin	\$ 125,004.00	-\$	1,805.74	\$	123,198.26	\$	121,392.53	\$	119,586.79	\$	117,781.06	\$	115,975.32	\$	114,169.59	\$	112,363.85	\$	110,558.12	\$	108,752.38	\$	106,947
Greendale	\$ -	\$	3,225.85	\$	3,225.85	\$	6,451.71	\$	9,677.56	\$	12,903.41	\$	16,129.27	\$	19,355.12	\$	22,580.97	\$	25,806.83	\$	29,032.68	\$	32,259
Greenfield	\$ 115,149.00	-\$	3,281.91	\$	111,867.09	\$	108,585.17	\$	105,303.26	\$	102,021.35	\$	98,739.43	\$	95,457.52	\$	92,175.61	\$	88,893.69	\$	85,611.78	\$	82,330
Milwaukee	\$ 601,066.50	\$	19,270.44	\$	620,336.94	\$	639,607.38	\$	658,877.82	\$	678,148.27	\$	697,418.71	\$	716,689.15	\$	735,959.59	\$	755,230.03	\$	774,500.47	\$	793,771
North Shore	\$ 181,252.50	-\$	5,628.61	\$	175,623.89	\$	169,995.27	\$	164,366.66	\$	158,738.04	\$	153,109.43	\$	147,480.81	\$	141,852.20	\$	136,223.58	\$	130,594.97	\$	124,966
Oak Creek	\$ 136,591.50	-\$	3,948.55	\$	132,642.95	\$	128,694.39	\$	124,745.84	\$	120,797.28	\$	116,848.73	\$	112,900.18	\$	108,951.62	\$	105,003.07	\$	101,054.52	\$	97,106
South Milwaukee	\$ 144,916.50	-\$	8,956.74	\$	135,959.76	\$	127,003.02	\$	118,046.28	\$	109,089.54	\$	100,132.80	\$	91,176.07	\$	82,219.33	\$	73,262.59	\$	64,305.85	\$	55,349
Wauwatosa	\$ 97,234.50	\$	438.28	\$	97,672.78	\$	98,111.07	\$	98,549.35	\$	98,987.64	\$	99,425.92	\$	99,864.21	\$	100,302.49	\$	100,740.77	\$	101,179.06	\$	101,617
West Allis	\$ 98,785.50	\$	686.98	\$	99,472.48	\$	100,159.45	\$	100,846.43	\$	101,533.41	\$	102,220.39	\$	102,907.36	\$	103,594.34	\$	104,281.32	\$	104,968.30	\$	105,655
TOTAL	\$ 1,500,000			\$ 1	,500,000.00	\$:	1,500,000.00	\$ 1	1,500,000.00	\$	1,500,000.00	\$:	1,500,000.00	\$:	1,500,000.00	\$ 1	1,500,000.00	\$ 1	,500,000.00	\$:	1,500,000.00	\$	1,500,000

I. The intent is to adjust the ICC % formula into a known, data driven distribution.

II. Ten years of adjustment time is calculated to reach the target formula.

III. The ten year adjustment approach does not guarantee future funding beyond the contract.

IV. NEW 30-30-40 Formula would be implemented in 2018, year 2 of the contract.

V. For 2017 and 2018, monies not-to-exceed \$375k and \$250k, respectively, would be distributed at \$30/ALS transport.

For the North Shore Fire Department

IN WITNESS, WHEREOF, the Parties have executed this Agreement as of the day and year set forth herein.

By Robert Whitaker, Fire Chief	01/11/2017 Date
For the County of Milwaukee Office of Emergency Management (OEM	M):
Christine Westrich By Christine Westrich, Director of OEM	1/24/2017 Date
Corporation Counsel: Reviewed for Execution by Corporation C	ounsel:
— Docusigned by: Paul D. Euglitsch	1/26/2017
By Corporation Counsel	Date
Community Business Development Part Reviewed as to disadvantaged business en Approved with regards to County Ordinan Docusigned by:	terprise (DBE);
Rick Norris	1/31/2017
BAKEGBDP A50	Date
Risk Management: —DocuSigned by:	
CACAGA	2/10/2017
By4Risk2Management	Date

Comptroller:		
DocuSigned by:	2/10/2017	
A A A SOURCE TO THE REAL PROPERTY OF THE PROPE	Date	
County Executive:		
DocuSigned by:		
	2/13/2017	
Thus Abele, County Executive	Date	
Corporation Counsel:		
Approved as compliant under Sec. 59.42	(2)(b)5, Stats.:	
DocuSigned by:		
Paul D. Euglitsch	2/20/2017	
Bre Comparation Counsel	Date	

CONTRA	ACT FOR	M 1684 R5 (Refe	er to ADMIN	ISTRATIVE N	MANUAL S	ection 1.13, fo	or procedures	s)					
Mail to:				_						CONTR			
Preliminary:		Comptroller, Co	_									- Operating	
Final:		Comptroller, Ac							P			ce - Capital e of Service	
	Community E	Business Develo	prinent Fai	uieis, oui r	TOOI CITY	Campus			Preliminary			Final	Х
DEPARTMEN	NT NAME								AGENCY NO.	<u> </u>		TMENT (HIGI	
		y Managem	ent - Er	nergenc	y Medio	cal Servi	ces		480			4800	,
VENDOR I	NFORMAT	TON											
	VE	ENDOR NO.			ORDE	R TYPE	NEW or	AMEND		CONTR	RACT N	Э.	
80107							Х						
NAME OF VEN	DOR								ADDRESS	<u> </u>			
North Shore Fire Department 4401 W River Lane													
Brown Deer, WI. 53233													
TAX I.	D. NO.	l begin date	EFFECTIVE	DATES: end d	ate		TH OF CONT IN MONTHS)		AMENDMENT C CHA	ONLY: DO NGE	LLAR	TOTAL COI	
		01/01/	/17	12/3	1/18		24					\$411,93	32.99
ACCOUNT	ING INFO	RMATION											
Year to be Expended	Line No	Fund	Agency	Org Unit	Activity	Function	Object	Jo	b Number	Report Cat	Units	Amount Expend Amendi	ded/
2017	01	0001	480	4841			6148					\$214,286.46	
2018	02	0001	480	4841			6148		\$197,				16.53
	OF CONT										_		
emergency	/ medical se	ervices (EMS	8).		ŕ			·	agreement re	lated to	tne pr	ovision of	
Was County	/ Board appr	oval received	prior to co	ontract exe	ecution o	r contract	amendme	ent or ext	ension?				
	Yes	If YES, give	e County	Board File	No.	16-680			Date Approved	d	12/15	5/16	
		If NO, why	is County	/ Board ap	proval n	ot required	d?						
Was Contra	ct fully exec	uted prior to w	vork being	g performe	ed (all sig	natures re	eceived)?					YES x	NO
Is Vendor a	certified pro	fessional servi	ice DBE?									YES x	NO
Kenneth .	J. Sternia			01/2	4/17]	Progran	n Direct	or of EMS				
Prepared By	У			Date		- -	Title						
DocuSigned by		ch		01/2	4/17		Direcrtor	Office of	of Emergency	Manage	ement		
Christing Signatuse	County Adr	ninistrator		Date			Title		- 3-1-0				

1 File No. 16-680

From the Director, Office of Emergency Management, requesting authorization to execute a Professional Services Contract with area municipalities in the amount of \$3,625,000 for the provision of Basic Life Support, Advanced Emergency Medical Technician, and Advanced Life Support emergency medical services in Milwaukee County, for the period effective January 1, 2017, through December 31, 2018, with one two-year renewal option, by recommending adoption of the following:

A RESOLUTION

WHEREAS, per Section 56.30 of the Milwaukee County Code of General Ordinances, the Director, Office of Emergency Management (OEM), is seeking authorization to enter into contracts with local municipalities for the provision of Emergency Medical Services (EMS) in Milwaukee County (the County); and

WHEREAS, the EMS Program is a County partnership with municipal fire and police departments, the Milwaukee County Association of Fire Chiefs, the Intergovernmental Cooperation Council (ICC), the County contracted-for-service Medical Director and associated health system; and

WHEREAS, the relationship between the County and EMS host communities is guided by a contractual agreement establishing a two-year term with one two-year renewal option, stating shared costs associated with the EMS system and defined responsibilities for both the County and the municipality; and

 WHEREAS, the contract applies to EMS services consisting of Basic Life Support and Advanced Emergency Medical Technician for the cities of Cudahy and St. Francis, and the village of Hales Corners; and

 WHEREAS, the contract applies to EMS services consisting of Advanced Life Support for the cities of Franklin, Greendale, Greenfield, Milwaukee, Oak Creek, South Milwaukee, Wauwatosa, West Allis, the Village of Greendale, and the city and villages within the North Shore Fire Rescue jurisdiction; and

WHEREAS, the County provides no cost services to include the EMS Communications Center, contracted-for-service medical direction, initial cadet and continuing education for paramedics and Emergency Medical Technicians, medical supply and pharmaceutical inventory, quality assurance and improvement processes, and health information management; and

WHEREAS, OEM has modernized dated technology and implemented digital tools within the EMS system for greater efficiency through tireless coordination with local Mayors, Village Presidents, and Police and Fire Chiefs; and

 WHEREAS, OEM-EMS enhancements include data analytics such as defibrillator records, Cardio Pulmonary Resuscitation performance, pre-arrival instructions, and dashboards, which are anticipated to provide real-time alerts and statistics to both fire departments and receiving hospitals; and

WHEREAS, similar quality improvements are contained in 2017 Adopted Capital Project WO30301, which provides both technology connecting 9-1-1 centers for resource sharing, and also vital data dashboards that can, for instance, immediately track opioid overdoses with geocoding of a specific population for first responders, researchers, and policymakers; and

WHEREAS, a 2017 Adopted Capital Project WO30301 funding source is a portion of the former County distribution to the eight municipalities that are participating paramedic providers; and

WHEREAS, the reduction in funding for the municipalities is in turn solely reserved for local municipal 9-1-1 and EMS data enhancements in Adopted Capital Project WO30301 which benefit the entire County; and

WHEREAS, per Section 59.794, Wisconsin State Statutes, OEM has received ICC approval for the execution of EMS contracts with local municipalities, which contains therein the reduction in funding and the one two-year renewal option for municipalities participating in 2017 Adopted Capital Project WO30301; and

WHEREAS, the distribution is based upon an ICC-approved formula and timeline that reduces \$125,000 from the County contribution each year and reallocates that same money to 2017 Adopted Capital Project WO30301; and

WHEREAS, this contract allows for the continuation of county-wide EMS initiatives, advancing hospital healthcare commensurate with like urban environments in the United States, while also sustaining the legacy partnership between the County and municipalities to achieve the best possible patient outcome for the citizens and visitors of the County; and

WHEREAS, the Committee on Finance and Audit, at its meeting of December 8, 2016, recommended adoption of the Director's request (vote 6-0); now, therefore,

BE IT RESOLVED, the Milwaukee County Board of Supervisors hereby authorizes the Director, Office of Emergency Management, or her designee, to execute a Professional Services Contract for the period effective January 1, 2017, to December 31, 2018, with one two-year renewal option for participation in 2017 Adopted Capital Project WO30301, with Basic Life Support, Advanced Emergency Medical Technician, and Advanced Life Support municipalities for the provision of Emergency Medical Services (EMS) with Milwaukee County (the County) distribution funding as stated below:

92 93	2017: \$1,875,000 2018: \$1,750,000
94	2019: \$1,625,000 for municipalities that execute the one two-year renewal
95	option
96	2020: \$1,500,000 for municipalities that execute the one two-year renewal
97	option
98	
99	; and
100	
101	BE IT FURTHER RESOLVED, the \$125,000 annual reduction in funding for the
102	provision of EMS services shall be reallocated to 2017 Adopted Capital Project
103	WO30301, which enhances local 9-1-1 centers and data analytics for first responders,
104	researchers, policymakers, and the citizens and visitors of the County.
105	
106	
107	jmj
108 109	12/08/16 S/Committees/2016/Dee/FA/Recolutions/16 690 deex
109	S:\Committees\2016\Dec\FA\Resolutions\16-680.docx



DocuSign Envelope ID: 541F4A65-0426-4AE5-9E2B-108E3E8DEAD3 COMMUNITY BUSINESS DEVELOPMENT PARTNERS **MILWAUKEE COUNTY**

Participation Recommendation

To be completed by project owner. Please, direct questions regarding this form to CBDP, 414-278-4851 or cbdpcompliance@milwaukeecountywi.gov

FUNDING SOURCE										
Local State Federal Source of Funds: Operating budget	Federal Grant FAA FTA DO	•								
	CONTACT INF	ORMATION								
Contract Administrator: Email Address _Kenneth.sternig	_									
	PROJECT INF	FORMATION								
COUNTY OFFICE OF VILLAGE OF MUN CITY OF; CUDAHY, GR SC NORTH SHORE FIRE D	ion (attach scope/description) ng into agreements with emergency medical services.	EMENT (OEM) AND THE ENCY MEDICAL SERV MILWAUKEE, OAK CRIJWATOSA, WEST ALLISTED, HALES CORNERS. KEE COUNTY AIRPORT AIR REFULING TO THE MORE TO THE MORE TO THE MORE THE ABOVE MUNICIPALITIES	E FOLLOWING CITY / ICES (2017-2018) EEK, SAINT FRANCIS, S. T FIRE DEPARTMENT, IG WING Let): and fire departments for							
RFP/BID will be used (Yes/No)	No Advertising Date:	Bid/Proposal Du	e Date:							
	TYPE OF F	ROJECT								
Professional Services	Estimated Amount \$ N/A	Recon	nmended Participation _% Recommended							
Construction Related	Estimated Amount	Estimated Allowance	<u>Participation</u>							
N/A	\$	\$	%							
	\$	\$	%							
APPROVALS										
ls county board approval require resolution)	d? (yes/no) YES	Resolution #: _16-680	(attach							
	WAIVER R	EQUEST								
Request for a goal of 0% requires signature of department head, a full scope of project and explanation.										

Explanation: ___



DocuSign Envelope ID: 541F4A65-0426-4AE5-9E2B-108E3E8DEAD3 COMMUNITY BUSINESS DEVELOPMENT PARTNERS **MILWAUKEE COUNTY**

Kenneth Sternig - administrator EMS	Found Steening		01/11/20	17
Department/Division Administrator Name	Signature			Date
	CBDP USE ONLY			
Concur with Recommendation	, or provide the following goals: _			0_%
This contract is exempt from a participation goal:	Yes No			
Approved: Kick Joseph		Date: _	1/12/2017	
7,000,- 7,90				



Certificate Of Completion

Envelope Id: 541F4A6504264AE59E2B108E3E8DEAD3

Subject: Please DocuSign: EMS 2017 NORTH SHORE CONTRACT.pdf, 2017 North Shore FD EMS agreement 1684.xls,...

Source Envelope:

Document Pages: 21 Signatures: 8 **Envelope Originator:**

Supplemental Document Pages: 0 Initials: 0 Ken Sternig

Certificate Pages: 5

Envelopeld Stamping: Enabled

Payments: 0 633 W. Wisconsin Ave. AutoNav: Enabled

Suite 901

Time Zone: (UTC-06:00) Central Time (US & Milwaukee, WI 53203

Canada) kenneth.sternig@milwaukeecountywi.gov

IP Address: 204.194.251.5

Status: Completed

Record Tracking

Status: Original Holder: Ken Sternig Location: DocuSign

1/24/2017 3:31:46 PM kenneth.sternig@milwaukeecountywi.gov

Signer Events

DocuSigned by: Christine Westrich

Christine.westrich@milwaukeecountywi.gov

Director, OEM

Security Level: Email, Account Authentication

(None)

Electronic Record and Signature Disclosure: Accepted: 1/24/2017 3:50:52 PM

ID: 16394921-85c8-4d44-928f-13ce2bc49954

Paul D. Kuglitsch

corpcounselsignature@milwcnty.com

Deputy Corporation Counsel

Milwaukee County

Security Level: Email, Account Authentication

(None)

Electronic Record and Signature Disclosure:

Not Offered via DocuSign

ID:

Rick Norris

Rick.Norris@milwaukeecountywi.gov

CBDP Director

Milwaukee County

Security Level: Email, Account Authentication

(None)

Electronic Record and Signature Disclosure:

Not Offered via DocuSign

Amy Pechacek

amy.pechacek@milwaukeecountywi.gov

Director of Risk Management

Milwaukee County

Security Level: Email, Account Authentication

(None)

Electronic Record and Signature Disclosure: Accepted: 2/25/2014 12:36:39 PM

ID: 55fe780a-2930-46fa-8578-dc7e4fbad47c

Signature

Christine Westrich

389798845FAD431...

Using IP Address: 204.194.251.4

Paul D. kuglitsch

2BE87A71B2AE4E5..

Using IP Address: 204.194.251.3

DocuSigned by:

Rick Mornis

AD4C84D4023E450.

Using IP Address: 204.194.251.5

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Timestamp

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Sent: 1/31/2017 1:46:22 PM Resent: 2/8/2017 11:49:27 AM Viewed: 2/10/2017 10:43:55 AM Signed: 2/10/2017 10:46:30 AM

Signer Events Signature Timestamp Scott B. Manske Sent: 2/10/2017 10:46:32 AM DARAH BAHDA comptrollersignature@milwcnty.com Viewed: 2/10/2017 3:00:19 PM Signed: 2/10/2017 3:07:20 PM Comptroller Milwaukee County Using IP Address: 204.194.251.5 Security Level: Email, Account Authentication Electronic Record and Signature Disclosure: Not Offered via DocuSign ID: Chris Abele Sent: 2/10/2017 3:07:22 PM cabele@milwcnty.com Viewed: 2/13/2017 4:58:20 PM 2E580B33A2CC443... County Executive Signed: 2/13/2017 4:58:50 PM Milwaukee County Using IP Address: 204.194.251.5 Security Level: Email, Account Authentication (None) Electronic Record and Signature Disclosure: Not Offered via DocuSign ID: Paul D. Kuglitsch Sent: 2/13/2017 4:58:52 PM Paul D. Kuglitsch corpcounselsignature@milwcnty.com Viewed: 2/20/2017 9:14:47 AM -2BE87A71B2AE4E5... **Deputy Corporation Counsel** Signed: 2/20/2017 9:15:05 AM Milwaukee County Using IP Address: 107.207.182.147 Security Level: Email, Account Authentication (None) Electronic Record and Signature Disclosure: Not Offered via DocuSign Signature In Person Signer Events **Timestamp**

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Editor Delivery Events	Status	Timestamp
Agent Delivery Events	Status	Timestamp
Intermediary Delivery Events	Status	Timestamp
Certified Delivery Events	Status	Timestamp
Carbon Copy Events	Status	Timestamp
Notary Events		Timestamp
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Envelope Summary Events Envelope Sent Certified Delivered Signing Complete	Hashed/Encrypted Security Checked Security Checked	Timestamps 2/13/2017 4:58:53 PM 2/20/2017 9:14:47 AM 2/20/2017 9:15:05 AM

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If you decide to receive notices and disclosures from us electronically, you may at any time change your mind and tell us that thereafter you want to receive required notices and disclosures only in paper format. How you must inform us of your decision to receive future notices and disclosure in paper format and withdraw your consent to receive notices and disclosures electronically is described below.

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If you elect to receive required notices and disclosures only in paper format, it will slow the speed at which we can complete certain steps in transactions with you and delivering services to you because we will need first to send the required notices or disclosures to you in paper format, and then wait until we receive back from you your acknowledgment of your receipt of such paper notices or disclosures. To indicate to us that you are changing your mind, you must withdraw your consent using the DocuSign 'Withdraw Consent' form on the signing page of your DocuSign account. This will indicate to us that you have withdrawn your consent to receive required notices and disclosures electronically from us and you will no longer be able to use your DocuSign Express user account to receive required notices and consents electronically from us or to sign electronically documents from us.

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You may contact us to let us know of your changes as to how we may contact you electronically, to request paper copies of certain information from us, and to withdraw your prior consent to receive notices and disclosures electronically as follows:

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To advise Wisconsin Milwaukee County of your new e-mail address

To let us know of a change in your e-mail address where we should send notices and disclosures electronically to you, you must send an email message to us at plee@milwcnty.com and in the body of such request you must state: your previous e-mail address, your new e-mail address. We do not require any other information from you to change your email address..

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To inform us that you no longer want to receive future notices and disclosures in electronic format you may:

- i. decline to sign a document from within your DocuSign account, and on the subsequent page, select the check-box indicating you wish to withdraw your consent, or you may;
- ii. send us an e-mail to plee@milwcnty.com and in the body of such request you must state your e-mail, full name, IS Postal Address, telephone number, and account number. We do not need any other information from you to withdraw consent.. The consequences of your withdrawing consent for online documents will be that transactions may take a longer time to process..

Required hardware and software

Operating Systems:	Windows2000? or WindowsXP?
Browsers (for SENDERS):	Internet Explorer 6.0? or above
Browsers (for SIGNERS):	Internet Explorer 6.0?, Mozilla FireFox 1.0, NetScape 7.2 (or above)
Email:	Access to a valid email account
Screen Resolution:	800 x 600 minimum
Enabled Security Settings:	 Allow per session cookies Users accessing the internet behind a Proxy Server must enable HTTP

1.1 settings via proxy connection

** These minimum requirements are subject to change. If these requirements change, we will provide you with an email message at the email address we have on file for you at that time providing you with the revised hardware and software requirements, at which time you will have the right to withdraw your consent.

Acknowledging your access and consent to receive materials electronically

To confirm to us that you can access this information electronically, which will be similar to other electronic notices and disclosures that we will provide to you, please verify that you were able to read this electronic disclosure and that you also were able to print on paper or electronically save this page for your future reference and access or that you were able to e-mail this disclosure and consent to an address where you will be able to print on paper or save it for your future reference and access. Further, if you consent to receiving notices and disclosures exclusively in electronic format on the terms and conditions described above, please let us know by clicking the 'I agree' button below.

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- I can print on paper the disclosure or save or send the disclosure to a place where I can print it, for future reference and access; and
- Until or unless I notify Wisconsin Milwaukee County as described above, I consent to
 receive from exclusively through electronic means all notices, disclosures, authorizations,
 acknowledgements, and other documents that are required to be provided or made
 available to me by Wisconsin Milwaukee County during the course of my relationship
 with you.