

MILWAUKEE COUNTY
Inter-Office Memorandum

DATE: November 13, 2019

TO: Sup. Theodore Lipscomb, Sr., Chairman, Milwaukee County Board of Supervisors

FROM: Mary Jo Meyers, Director, and Department of Health and Human Services
Prepared by Shakita LaGrant, Associate Director of Integration, Disabilities Services Division

SUBJECT: **Report from the Director, Department of Health and Human Services, requesting authorization to enter into 2020 Disabilities Services Division purchase of service contracts for adult and children's programs from January 1, 2020 through December 31, 2020**

Issue

The Director, Department of Health and Human Services (DHHS), is requesting authorization for DHHS to execute Disability Resource Center, Children's Programs and Adults with Disabilities purchase of service contracts for 2020.

Background and Rationale

Recommended contract allocations described in this report will allow DSD to provide rehabilitation, treatment and support services to adults and children with disabilities in Milwaukee County during 2020. The Disabilities Services Division (DSD) always utilizes the Family Care option prior to accessing purchase of service contracts for individuals requesting services when they are eligible for that program.

The DSD contracts will be used to purchase services that are identified as having a high priority in assisting persons with disabilities to achieve their maximum independence. Services will also be utilized to augment the long-term support system with services that are not typically funded through the managed care organizations.

The following is a detailed description of the allocations being recommended for the adult and children's POS contracts in 2020. DSD continues to maintain the integrity of the existing service delivery system to ensure that a safety net for those who need community-based supports can continue to live independently and not be forced to utilize crisis or institutional-based services.

The information that follows identifies the 2020 POS contract recommendations and any program changes for DSD by program area.

Children's Programs

Birth to 3/Early Intervention

The Birth to 3 Program, authorized under Part C of the federal Individuals with Disabilities Education Act (IDEA), supports children with developmental delays or disabilities under the age of three and their families. The program is a federal entitlement which utilizes state, federal, and local funds to enhance the development of children with developmental disabilities, minimizes the need for special education, and decreases rates of institutionalization.

Counties are responsible for administering the program based on state and federal guidelines. Specific county responsibilities include establishing a comprehensive system to identify, locate, and evaluate children who may be eligible for the program.

Milwaukee County's Birth to 3 Network

DSD contracts with four agencies to provide services to families to enhance their child's development. These services may include the following:

- Screening & Evaluation
- Related Health Services
- Family Education Development & Education Services
- Communication Services
- Occupational, Speech & Physical Therapy
- Case Management Services

Collaboration with the Healthier Wisconsin Partnership, Disability Rights Wisconsin, Head Start & Early Head Start Programs, the school system and other partners has increased awareness and access resulting in increased referrals to Birth to 3 each year. As a result, referrals to the program have risen nearly 40 percent since 2014.

For the 2020 funding year, DSD will continue to:

- Analyze contracted provider performance on federal indicators
- Develop additional performance measures to determine fidelity to primary coach to teaming practices
- Continue analysis of performance on quality outcome measures:
 - Percentage of children served in a child and family's natural environment (home)
 - Child outcome measures as outlined by U.S. Department of Education demonstrating that a child has made progress in their development by the time they exit the Birth to 3 Program.
 - Work with all Birth to 3 programs with additional training and consultation to fully implement the primary coach model.

The following providers are recommended for contracts in 2020 to serve an average of 1,484 children per month.

Service	Provider	2019 Contract	2020 Proposed	2019/2020 Variance
Birth to 3 Early Intervention	Curative Care Network	\$2,079,218	\$2,079,218	\$0
Birth to 3 Early Intervention	Milwaukee Center for Independence	\$517,241	\$517,241	\$0
Birth to 3 Early Intervention	Penfield Children's Center	\$1,382,394	\$1,382,394	\$0
Birth to 3 Early Intervention	St. Francis Children's Center	\$546,253	\$546,253	\$0
	Subtotal	\$4,525,106	\$4,525,106	\$0

Adult Programs

Family Care entitlement provides for immediate enrollment for eligible individuals with disabilities under age 60 who are seeking long-term support services in Milwaukee County. The funding recommended for allocation to the following agencies is only for individuals who are not financially and/or functionally eligible for Family Care or for services that the Managed Care Organizations (MCOs) typically do not fund. DSD has seen a gradual reduction in the number of individuals served in its contracts since the division reached entitlement status. This was a predicted trend.

Respite

The budget eliminates the purchase of service respite contract in order to maximize revenue under the Children's Long-Term Support Waiver. The contract was supported by tax levy and Basic County Allocation (BCA) funding. However, after reviewing the utilization of the contract and eligibility of children who were being served by the contract, it was determined that many children who were receiving respite through this contract were eligible for CLTS which is funded by Medicaid or the State's Children's Community Options Program (CCOP). Children who are not eligible for CLTS or CCOP will continue to receive respite services under DSD's non-waiver funding.

Service	Provider	2019 Contract	2020 Proposed	2019/2020 Variance
Respite	Broadscope Disability Services	\$211,095	\$0	(\$211,095)

Advocacy/Outreach

DSD is recommending six agencies for funding in 2020 at the same level as 2019 for the provision of advocacy services.

These agencies will work in conjunction with the DSD Disability Resource Center (DRC) to identify individuals eligible for Family Care and refer them to the DRC for assistance including Family Care enrollment when requested. This continued function will help support the DRC's outreach and marketing efforts to the community and help to provide access to long-term care services for individuals with disabilities in the various ethnic communities. The agencies also provide consumer education, self-advocacy as well as systems advocacy support to individuals with disabilities and their families.

Service	Provider	2019 Contract	2020 Proposed	2019/2020 Variance
Advocacy	Alianza Latina Aplicando Soluciones	\$30,000	\$30,000	\$0
	Easter Seals Southeast Wisconsin, Inc.	\$10,000	\$10,000	\$0
	Hmong American Friendship Association	\$25,000	\$25,000	\$0
	Life Navigators	\$136,043	\$136,043	\$0
	WI Facets	\$30,000	\$30,000	\$0
	Best Buddies	\$30,000	\$30,000	\$0
	Subtotal	\$261,043	\$261,043	\$0

Employment Options

Broadscope Disability Services is recommended to continue providing services under a contract in 2020. This service was bid out under a Request for Proposals (RFP) process in 2019 and performance-based measures were established for this service. DSD has made employment for young adults with disabilities transitioning from high a high priority the last couple of years. This is consistent with new rules being implemented by the Federal Centers for Medicare and Medicaid Services (CMS).

The amount for 2020 is increased by about \$40,000 as it reflects an annualized amount. The 2019 contract was executed mid-year.

Service	Provider	2019 Contract	2020 Proposed	2019/2020 Variance
Employment	Broadscope Disability Services	\$132,118	\$172,235	\$40,117

Supported Living Options

Two agencies are recommended for contracts in 2020 for Supported Living Option (SLO) services. The SLO agencies currently provide daily living skills training and community living assistance to individuals with disabilities. These services provide a critical support to certain individuals with significant disabilities who live independently in the community. The agencies recommended for 2020 contracts are as follows:

Service	Provider	2019 Contract	2020 Proposed	2019/2020 Variance
Supported Living Options	Dungarvin-Wisconsin	\$50,000	\$50,000	\$0
Supported Living Options	Milwaukee Center for Independence	\$50,000	\$50,000	\$0
	Subtotal	\$100,000	\$100,000	\$0

Other Support Services

In previous years, DSD maintained a contract with Life Navigators for staff support of the CLTS Program and the Combined Community Services Board (CCSB) and Aging and Disability Resource Center (ADRC). Staff support for CLTS continues under a contract with a temporary agency. And internal resources have been identified to perform administrative functions for CCSB and ADRC. These changes result in a reduction to the purchase of service contract for Life Navigators of \$100,000.

Service	Provider	2019 Contract	2020 Proposed	2019/2020 Variance
Staff Support	Life Navigators, Inc.	\$100,000	\$0	(\$100,000)

Interim Disability Assistance Program (IDAP)

The Interim Disability Assistance Program provides financial assistance to individuals with disabilities while their Supplemental Security Income (SSI) application is pending with the Social Security Administration. For 2020, DSD is recommending a contract with Community Advocates to assist individuals applying for or currently receiving IDAP.

Service	Provider	2019 Contract	2020 Proposed	2019/2020 Variance
IDAP	Community Advocates, Inc.	\$91,120	\$91,120	\$0

Recommendation

It is recommended that the Milwaukee County Board of Supervisors authorize the Director, DHHS, or her designee, to enter into 2020 purchase of service contracts with community-based provider agencies per the narrative above and in the amounts specified in the accompanying resolution.

Fiscal Effect

A total of \$5,149,504 is included in the DHHS 2020 Budget for these contracts. A fiscal note form is attached.

 for
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Department of Health and Human Services

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