



Milwaukee County Department on Aging Nutrition Council February 27, 2018

The Milwaukee County Commission on Aging Nutrition Council held its quarterly meeting on February 27, 2018 at Washington Park Senior Center, 4420 West Vliet Street, Milwaukee, WI 53208.

Nutrition Council Representatives:

Barbara Bechtel - Vice Chair
Gene Benjamin - South Milwaukee
Rose Caradine –Lewis – Rose Park
Pat Ceccato – Elks Lodge
Dennis Claas – Elks Lodge
Sieg Hausmann - Elks Lodge
John Lee - Asian American Center
Sally Lindner – Council Chair
Harold Oemig- Washington Park

Commissioners Present

Patsy Delgado

Agency Representatives:

Tom Gossett - Goodwill
Brad Meyer – Aramark
Lori Monroe – Davians
Judy Schieffer – Davians
Eric Pampuch – Unison
Jone Stromberg – Indian Council
Anna Wong - Asian American Center
Susan Yee – Set Ministry

Guests Present:

Antonio Jones – Community Care
Ronald Eddy
Beverly Goehre
Richard Goehre

Site Supervisors:

Donna Arndt - Warnimont/Kelly
Sarah Bartram- Franklin
Colleen Benjamin - South Milwaukee
Anita Carter - Oasis
Lula Chambers - Lapham Park
Gloria Dupar - College Court
Evelyn Fayne – St. Aloysius
Terrance Gage - Arlington Court
Glenda Greenhill-Salinas – Beulah Brinton
Ruth Mack - Elks Lodge
Debra McHatten - Dolan
Gordon Mineau - Beulah Brinton
Tina Moore - Convent Hill
Mark Mulder – Hart Park
Leticia Orozco - Wilson Park
Delois Taylor – West Allis
Song Xiong - Milwaukee Christian Center
Cheril Romero - United Community Center
Andrea Samuels-Scruggs – Lapham Park

Milwaukee County Staff Present:

Andrew Bethke
Debra Horton
Beth Monrial Zatarski
Lorie O'Connor
Rachael Sinner - Mount Mary Student Intern

I. CALL TO ORDER

Chair Sally Lindner called the meeting to order at 1:34 p.m.

II. REVIEW AND APPROVAL OF MEETING MINUTES FROM TUESDAY, NOVEMBER 28, 2017.

Minutes from November 28, 2017 were distributed, reviewed, and approved as written with no further discussion.

III. MILWAUKEE COUNTY DEPARTMENT ON AGING - "SENIOR MEAL PROGRAM UPDATES" DIRECTOR'S REPORT – BETH MONRIAL ZATARSKI

a. Catering Update and Discussion

Mrs. Monrial-Zatarski led the discussion on catering issues with Aramark and Davians. There were some food issues with Aramark who came on board December 1, 2017 and of course there will be some challenges. The new caterer is revising recipes based on ongoing feedback. There is daily communication between the caterer and Mrs. Monrial-Zatarski. There were also comments regarding Davians. It appears both caterers have issues with combination potato dishes. Aramark and Davians stated they take pride in preparing the food and both focus on good customer service.

b. Area Plan, Site Assessments Criteria Discussion

Mrs. Monrial-Zatarski discussed the need to revise the sites assessment form used at dining sites. A new form needs to be included with our quarterly Area Plan progress report by March 31, 2018. The goal is to have the sites evaluated to determine which dining sites are most effectively serving older adults in the community. Findings will be shared with the Commission on Aging, Service Delivery Committee, Advisory Council and Milwaukee County Board of Supervisors with recommendations addressing underperforming dining sites within that report.

c. Area Plan 2019-2021

There were surveys handed out at the meeting to the nutrition council members to gather information how MCDA can make Milwaukee County better for older adults.

d. Volunteer Dinner

Milwaukee County Department on Aging is hosting the Hall of Fame and the Volunteer Recognition Dinner which recognizes and highlights volunteer contributions from seniors within Milwaukee County. One person will be inducted into the Hall of Fame in 2018, along with volunteers from all 23 meal sites being invited to the event. The VRD will be held at Davians Conference Center on Thursday, May 24, 2018 at 4 p.m.

e. Diner's Handbook

The Diner's Handbook has been updated and distributed to all Site Supervisors to be used as a reference for dining site protocol.

IV. NUTRITION COUNCIL REPORTS – BARBARA BECHTEL, VICE CHAIR

Ms. Bechtel shared with the group, MCDA will be hosting the statesman program again to engage new advocates for county government. The event provides a unique opportunity for senior's to witness County government in action, meet with members of the Milwaukee County Board of Supervisors, observe a County Board meeting and learn more about the legislative process in Milwaukee County. The program is offered once a year April 24th, and it is free of charge. Space is limited to 20 attendees.

V. OUTREACH UPDATES - LORIE O'CONNOR NUTRITION OUTREACH COORDINATOR

Ms. O'Connor shared with the group that our menus are the most efficient way to reach new diners. The majority of the new traffic we receive is generated from the weekly menu postings in the journal/sentinel. Therefore, we are trying to improve the ways people can access our menus and increase the places we post our menus for maximum exposure. Currently, they are available at our sites, on our Department Website and on our Department Facebook page. So please, if you haven't already, be sure to *Like us on Facebook!* We encourage our partner agencies to do the same. Additionally, other agencies such Interfaith, Hart Park and South Milwaukee are posting the monthly menu in their newsletters and the City of Franklin is posting it on their website as well. There is much growth potential here and we can continue to expand our reach.

The Tri-Fold Boards that were introduced last year to a majority of our sites were created to solve a number of challenges we were encountering at our Dining Sites.

- To create a sense of privacy around the contribution process.
- To create a recognizable sign of cohesion, familiarity & unity amongst our very unique sites.
- To create a place to hang important flyers & communications.
- Some have been destroyed and others have been lost and now I am being tasked with replacing them. That being said, it is important that these boards be handled with care. The process to create them is a lengthy one.

Ms. O'Connor shared with the group some of her recent outreach events including:

- St. Catherine's Church Food Pantry inviting people to Senior Dining.
- Love thy Neighbor Celebration.
- Stock Box distribution day at McGovern Park where she handed out menus, registration forms and free lunch coupons and invited folks to join us for lunch.
- Last quarter, she had received 413 calls from customers calling about the senior meal program and what services are provided.

Just a reminder that our *We Missed You Post Cards* are available if any sites would like to send them out.

VI. CHAIRPERSON'S REPORT – SALLY LINDNER- 2017 & 2018 Surveys

Survey results for 2017 have been compiled by the State. Over 852 congregate and 346 Meals on Wheels people participated. Overall, the diners are very satisfied with the quality of the food and having a well-balanced meal. Majority said they eat better and it helps maintain and improve their health condition. Attending the program help them live independent. The diners participate in the nutrition education opportunities offered at the meal site.

2018 surveys were distributed to site supervisors to provide to diners. Deadline for submission to MCDA is March 31, 2018.

VII. OTHER BUSINESS BY NUTRTION COUNCIL REPRESENTATIVES

No new business from the audience.

VIII. OTHER BUSINESS BY THE PUBLIC

No comments were provided.

IX. ADJOURNMENT: The meeting was adjourned at 3 p.m.

Please Note Location: The next Nutrition Council meeting is scheduled for Tuesday, May 22, 2018 at 1:30 p.m. at Wilson Park, 2601 West Howard Avenue, Milwaukee, WI 53221

Respectfully Submitted,
Debra Horton
Debra Horton
Secretarial Assistant