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From the Director, Office of Emergency Management (OEM), requesting authorization to create two part-time equivalent Emergency Medical Services (EMS) Supervisor positions in the EMS Division, to improve and adequately oversee the operations of Special Events Paramedics in OEM, by recommending adoption of the following:

**A RESOLUTION**

WHEREAS, the Emergency Medical Services (EMS) Division, Office of Emergency Management (OEM), provides emergency medical coverage to contracted venues within Milwaukee County (the County) for on-site paramedic response, known as Special Events Paramedics; and

WHEREAS, the venues that OEM serves include the County Zoo, the University of Wisconsin-Milwaukee Panther Arena (e.g., Admirals Hockey), and also all events at the Fiserv Forum (e.g., Bucks, entertainment, staging); and

WHEREAS, the Deer District, LLC, host of the Fiserv Forum, is the newest contract under EMS-OEM, and purveys more than double the events previously covered under the former BMO Bradley Center, causing a significant increase in operational tempo, averaging no less than 1,000 hours per month; and

WHEREAS, EMS-OEM part-time provider staff has increased from 39 to over 50 hourly staff in order to meet the required staffing increase, which requires greater supervisory command and control, as well as supervisor availability; and

WHEREAS, current Special Events Paramedics have experienced an increase in patient encounters, requiring greater attention by OEM's Continuous Quality Improvement Program and supervisor participation, as required by the State of Wisconsin EMS Operational Plan, and our County Medical Director; and

WHEREAS, the salary of EMS-OEM providers working at contracted venues is fully reimbursed by that respective venue, resulting in a revenue neutral position; and

WHEREAS, the Committee on Finance and Audit, at its meeting of March 14, 2019, recommended adoption of File No. 19-264 (vote 6-0); now, therefore,

BE IT RESOLVED, the Director, Office of Emergency Management (OEM) is hereby authorized to create two part-time equivalent Emergency Medical Services (EMS) Supervisor positions in the EMS Division, to improve and adequately oversee the operations of Special Events Paramedics in OEM.