

MILWAUKEE COUNTY BOARD OF SUPERVISORS

DATE: December 13, 2018

AMENDMENT NO. 1 to Item #59

Resolution File No. 18-897

Ordinance File No.

COMMITTEE: Finance and Audit

OFFERED BY SUPERVISOR(S): Lipscomb, Sr.

ADD AND/OR DELETE AS FOLLOWS:

Amend the WHEREAS clause beginning at or near line 20 as follows:

WHEREAS, the following vendors performed satisfactorily under prior contracts, and with sufficient funds included in the Department’s Adopted Budget for 2019, the Department and Commission recommend awarding the following contracts for the period January 1, 2019 through December 31, 2019,

	<u>Provider Agency</u>	<u>Program/Service</u>	<u>Contract Award</u>
1.	Legal Action of Wisconsin, Inc.	Benefit Specialist/ Legal Services	\$376, 714
2.	United Community Center, Inc.	Programs at United Community Center Senior Center	\$373,189
3.	Interfaith Older Adult Programs, Inc. Now UNISON	Family Caregiver Support and Alzheimer’s Disease Direct Services	\$571,249
4.	Goodwill Industries of Southeastern Wisconsin, Inc.	Case Management and Delivery Services for Home Delivered Meals	\$1,162,903

Amend the WHEREAS clause beginning at or near line 45 as follows:

WHEREAS, at its meetings on November 9th and 16th, 2018, the Commission on Aging recommended awarding the following purchase of service contracts, that went through a competitive solicitation, for the period January 1, 2019 through December 31, 2019, with the provision that, contingent upon satisfactory performance by the vendor and inclusion of sufficient funds in the annual Adopted Budget, the vendor may be awarded up to two additional one-year contracts without a Request for Proposal [File No. 98-197(a)(a)]:

	<u>Provider Agency</u>	<u>Program/Service</u>	<u>Contract Award</u>
5.	Able Access, Inc.	Specialized Elderly Transportation Services	\$1,410,460
6.	UNISON, Inc.	Services in Washington, McGovern, Wilson Senior Centers	\$672,867
7.	UNISON, Inc.	Meal Site Supervision	\$360,000
8.	Serving Older Adults, Inc.	Services in Kelly and Clinton Rose Senior Centers	\$450,000

Amend the WHEREAS clause beginning at or near line 71 as follows:

WHEREAS, the following vendor performed satisfactorily under prior contracts, have an aggregate funded amount above \$300,000, and with sufficient funds included in the Department's Adopted Budget for 2019, the Department and Commission recommend awarding the following contracts for the period January 1, 2019 through December 31, 2019:

	<u>Provider Agency</u>	<u>Program/Service</u>	<u>Contract Award</u>
9.	UNISON, Inc.	Coordination of Neighborhood Services	\$271,232

Add the following WHEREAS clauses prior to the last WHEREAS clause at or near line 82 as follows:

WHEREAS, the Department on Aging originally proposed that UNISON, Inc. provide the following contractual services and related costs in 2019:

- Family Caregiver Support and Alzheimer’s Disease Direct Services - \$571,249
- Services in Washington, McGovern, and Wilson Senior Centers - \$672,867
- Meal Site Supervision - \$360,000
- Coordination of Neighborhood Services - \$271,232;

; and

WHEREAS, as reported by the *Milwaukee Journal Sentinel*, the CEO of UNISON, Inc. was arrested on November 20, 2018 and, based on a search warrant by the Milwaukee County Sheriff’s Office, an investigation found probable cause that the CEO had committed theft by fraud by taking county grant money for computers that were never purchased; and

WHEREAS, the fraud investigation involving the former CEO of UNISON, Inc. casts serious doubt on the ability of the organization to provide effective services to seniors; and

WHEREAS, at its meeting on December 6, 2018, the Committee on Finance and Audit considered, but failed to adopt, an amendment that would reject the proposed contracts with UNISON, Inc. and instead pursue providing these services through other contractual staff, agencies, or with County employees; and

WHEREAS, the Department on Aging’s testimony to the Committee on Finance and Audit highlighted their supplemental report dated December 4, 2018 (attached to file) that would change all proposed 2019 UNISON, Inc. annual contracts to month to month and said “It is our belief that, at this time, moving forward with UNISON contracts is the only way to avoid a disruption of services to the older adults in Milwaukee County”; and

WHEREAS, on December 5, 2018, a day prior to the Department on Aging’s testimony to the Committee on Finance and Audit, the Department provided a “Notification of non-compliance of contract agreement with the Department on Aging” to the CEO of UNISON, Inc., but did not report their action to policymakers during a lengthy discussion of UNISON’s performance and ability to provide quality services going forward; and

WHEREAS, in an email to County Board Supervisors on December 11, 2018, the Department on Aging shared a draft audit provided by UNISON, Inc. three days earlier that further details the deficiencies related to the ongoing investigation and the Director concluded, “Given the gravity of the situation, I am recommending that we not move forward with any UNISON contracts”; and

WHEREAS, in October 2018, the Department on Aging entered into a purchase of service contract with Wisconsin Policy Forum, Inc., in the amount of \$15,600, “to research the future of Senior Centers in Milwaukee County”; and

Amend the BE IT RESOLVED and add BE IT FURTHER RESOLVED clauses beginning at or near line 86 as follows:

BE IT RESOLVED, that Executive Director, Department on Aging, is hereby authorized to enter into contracts for 2019 with the above named providers and for the programs, services, and award amounts indicated; and

BE IT FURTHER RESOLVED, that the Department on Aging is authorized and directed to use the \$1,875,348 in funding that has been provided to the department in the 2019 Adopted Budget for Family Caregiver Support and Alzheimer's Disease Direct services, Washington, McGovern, and Wilson Senior Centers services, Meal Site Supervision, and Coordination of Neighborhood Services to procure or contract for these services from another provider or directly provide the services; and

BE IT FURTHER RESOLVED, that it is the policy of Milwaukee County that these services not be provided by Unison, Inc., in 2019 unless authorized by a subsequent action by the County Board; and

BE IT FURTHER RESOLVED, that the Department of Human Resources, working in conjunction with the Department on Aging, is authorized to create comparable County positions, if needed, for the purposes of providing the aforementioned services and shall submit the new position creates to the County Board for approval as soon as practical; and

BE IT FURTHER RESOLVED, that the Department on Aging can hire temporary staff, including individuals that may already be providing the services to seniors, with the funds that have been allocated to the department; and

BE IT FURTHER RESOLVED, that the Department on Aging shall provide monthly updates to the County Board on the progress to replace UNISON, Inc. as the provider of the services outlined in this resolution to ensure the delivery of high-quality services to seniors with minimal disruption.