# Patrick D. Linnane Shorewood, Wisconsin 53211

# PROFESSIONAL EXPERIENCE

# **Patrick Linnane Consulting**

Since January 1, 2008

Community planning and operations research consultant for nonprofit and local government agencies in Southeastern Wisconsin

# Planning Council for Health and Human Services

May, 2002 - December, 2007

Executive Director

Responsible for carrying out the broad policies of the Board of Directors in managing the organization on a day-to-day basis. Developed and monitored the agency's budget consistent with guidelines developed by the Board. Developed annual and longer-range plans for the organization. Hired, managed, and annually evaluated staff. Managed agency staff benefit structure. Established a visible presence in the community for the organization and maintained a wide ranging network of relationships designed to enhance the role of the agency as the major, nonprofit planning and research entity in southeastern Wisconsin in health and human services. Provided overall management for all agency projects and products. Prepared budget requests for all projects and monitored spending. Ensured that each project was adequately staffed, managed, and completed in a timely and quality manner. Ensured staff had sufficient supports and technology to accomplish their tasks.

## Milwaukee County Board of Supervisors

August, 2000 - April, 2002

Chief of Staff

Responsible for day to day supervision of County Board staff, decennial redistricting of county supervisory boundaries, and establishing a results-based performance reporting system for County operating departments. Monitored Supervisor expenses, assisted policy committees, oversaw facilities, supported communications between legislators and department heads, participated in Executive/Legislative relations and county policy development, managed media relations, directly supported the County Board Chairman, and provided leadership in county government strategic planning.

## Planning Council for Health and Human Services

April, 1989-July, 2000

**Deputy Director** 

Responsible for general contract development and contract management for a non-profit regional planning and research agency. Also had lead responsibility for projects addressing collaborative approaches across human services delivery systems. Designed performance measures for prevention and long term care programs. Assisted the Executive Director in implementing the Board of Directors' strategies and policies. Provided input, analysis, and review of day to day operations. Assisted in the development and monitoring of the agency budget. Supported the Executive Director in overall planning for the agency and represented the Executive Director and the agency as needed. Exercised signature authority for contracts and checks. Established and maintained an awareness of opportunities for grants and contracts, followed up on project development with funders or potential clients to develop project specifications. Managed a number of projects from start to finish including budgeting, staffing, coordination, logistics, reporting, and staff supervision. Ensured that projects were completed in a quality and timely

manner. Established and maintained relations with customers and followed-up with customers regarding their concerns about project progress, directions, and outcomes.

#### Milwaukee County Combined Community Services Board April, 1988- March 1989 Community Resources Administrator

Responsible for the day to day administration of over twelve million dollars of federal, state, and local funds for services to persons with long term support needs and shared responsibility for another forty million dollars for services to persons involved with alcohol and other substance abuse, persons with mental illness, and persons who have a developmental or physical disability. The total population of persons receiving services exceeded 25,000.

# Milwaukee County Department of Health and Human Services March, 1985 – March, 1988 Policy and Program Unit Administrator

Responsible for the unit that provided planning and evaluation services to the Department, a four hundred fifty million dollar services system with 5400 employees and four major operating divisions.

# **Patrick Linnane and Associates**

July, 1979 – February, 1985

Managing Partner

Responsible for a management consulting firm composed of five partners and six associates who performed policy and program evaluation services on a contract basis for federal and state initiatives primarily in Wisconsin, Colorado, and Arkansas.

#### Center for Advanced Studies in Human Services

June. 1976 – January. 1979

University of Wisconsin-Milwaukee, School of Social Welfare

Assistant Director

Responsible for the administration of over a million dollars of Title Twenty training funds as well as the solicitation, management, and staffing of federal, state, county, and foundation research and demonstration grants. Had oversight for graduate student placements in the Center.

# Wisconsin Department of Health and Social Services

June, 1974 - May, 1976

Training Designer

Designed and tested three different training modalities to reduce errors of Income Maintenance Workers in determining eligibility for and, when appropriate, the amount of AFDC grants.

## Office of the Lieutenant Governor of Wisconsin

May, 1973 – May, 1974

Research Analyst

Authored a textbook on how to be a Nursing Home Ombudsman funded by the Administration on Aging titled OMBUDSMAN FOR NURSING HOMES: STRUCTURE AND PROCESS. It was used by ombudsman programs in forty states and three territories and had a second edition printed in 1978.

# Learning Lab, Inc.

May, 1972 - April, 1973

Directed a nonprofit clinic for children and adults with learning problems.

# University of Wisconsin-Milwaukee

June. 1970 - April. 1972

Assistant Housing Director

Directed the resident leadership and house fellow programs along with day to day supervisory responsibilities for maintenance and security.

### **Good Shepherd Middle School**

August 1967 - May, 1970

Teacher and Student Liaison with Faculty

## **EDUCATION**

Mount St. Paul College, Waukesha, Wisconsin B. A. Philosophy and Psychology, 1968

University of Wisconsin-Milwaukee M.S. Ed., 1973

University of Wisconsin-Milwaukee Completed course work and prelims for Urban Education Ph.D. Withdrew, 1985

Villanova University Master Certificate in Six Sigma, 2011

## ADDITIONAL EXPERIENCE

Elected to the Shorewood, Wisconsin Village Board (2010-2013)

Appointed to the Milwaukee County Combined Community Services Board for a three year term beginning in October, 2009

Board member of Spotted Eagle, Inc and Chair of Governance Committee since fall of 2008

Member of the Shorewood Village Design and Review Board since fall of 2008

National Association of Planning Councils Board Member and Treasurer since 2005

Literacy Services of Wisconsin 2000 – 2003 Board Member and Vice President for Planning

Coach Inc.

Board member and officer since 1990

Steamfitters Local 601 and the Plumbing and Mechanical Contractors Association of Milwaukee and Southeastern Wisconsin

Facilitated joint effort in training and safety planning outside of contract negotiations 1997-1998

International Training Center, Medical College of Wisconsin

Curriculum Development and Evaluation Facilitator for an Agency for International Development Community Health Project in the Republic of Georgia, 1998 – 1999

Received a Public Policy Forum Local Government Initiatives award for a community-wide teen suicide prevention task force, 1988

University of Arkansas-Little Rock

Adjunct Professor, 1983

Member of a team that designed a linear program model for allocating all of the state's Title XX funds.

Author of <u>Stress: Making The Most of It – A Personalized Guide for Correctional Staff Describing How Stress Can Be Managed Effectively</u> prepared for the National Institute of Corrections, U.S. Department of Justice, under grant award CG-7. April, 1982.

Milwaukee County House of Corrections
Staff Development Consultant, 1981-82
Trained all newly bired correction officers in stress management of

Trained all newly hired correction officers in stress management and mediating disputes between inmates

Received an American Public Welfare Association award for one of the ten best demonstration projects of 1976 (Strategies for Reducing Error Rates among Financial Aid Workers)