

A resolution by Supervisor Lipscomb, Sr., authorizing and requesting the Disability Resource Center, Department of Health and Human Services, and the Aging Resource Center, Department on Aging, to begin processing applications for the Milwaukee County Transit System Reduced Fare Program, by recommending adoption of the following:

AN AMENDED RESOLUTION

WHEREAS, the 2015 Adopted Budget created a new transit pass program, the Growing Opportunities Pass (GO Pass), to provide fixed route transit rides without charge to persons 65 years of age or older and persons with disabilities; and

WHEREAS, the 2017 Adopted Budget authorized several changes to the GO Pass program, including a \$1 fee per day and revisions to eligibility; and

WHEREAS, in June 2017, the \$1 per day fee and the new eligibility criteria for the GO Pass program went into effect; and

WHEREAS, beyond these policy changes, the daily administration of GO Pass applications was transferred from the Milwaukee County Transit System (MCTS) to the Disability Resource Center (DRC), Department of Health and Human Services, and the Aging Resource Center (ARC), Department on Aging; and

WHEREAS, riders who do not qualify for the GO Pass per the revised eligibility criteria may be eligible for the MCTS Reduced Fare Program, with half-fare options of \$1.10 per ride, \$11 for a 7-day pass, or \$32 for a 31-day pass; and

WHEREAS, the Reduced Fare Program is for riders 65 years of age or older, children between 6 and 11 years old, or individuals with a qualifying disability; and

WHEREAS, MCTS has seen an increase in applications for reduced fare cards, which is largely attributed to riders who are no longer eligible for the GO Pass program; and

WHEREAS, the DRC and the ARC have made 365 reduced fare referrals since changes to the eligibility of the GO Pass commenced; and

WHEREAS, when a rider does not qualify for the GO Pass program, and is interested in applying for a reduced fare card, the DRC or ARC must refer the rider to the MCTS Administration Building to process applications for the Reduced Fare Program; and

WHEREAS, allowing the DRC and ARC to administer Reduced Fare Program applications, in addition to GO Pass applications, will improve ease and convenience, ensuring a continuous service is provided for customers determined ineligible for the GO Pass program; and

WHEREAS, avoiding a break in service will also increase the efficiency of the application process for Milwaukee County departments involved; and

WHEREAS, the Committee on Transportation, Public Works, and Transit, at its meeting of October 18, 2017, recommended adoption of File No. 17-651 (vote 5-0); now, therefore,

BE IT RESOLVED, the Milwaukee County Board of Supervisors hereby authorizes and requests the Disability Resource Center (DRC), Department of Health and Human Services, and the Aging Resource Center, Department on Aging, ~~begin processing applications, as soon as practicable,~~ to process applications for the Milwaukee County Transit System (MCTS) Reduced Fare Program for individuals that are found to be ineligible for the Growing Opportunities (GO) Pass Program, so to eliminate the need for travel to another facility; and

BE IT FURTHER RESOLVED, that MCTS will continue to manage the administration of the Reduced Fare Program, and the DRC and ARC will provide Reduced Fare passes to individuals found to be ineligible for the GO Pass Program.

srb
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