## COUNTY OF MILWAUKEE

Inter-Office Communication

**DATE:** April 21, 2017

- TO: Sup. Theodore Lipscomb, Sr., Chairman, Milwaukee County Board of Supervisors
- **FROM:** Héctor Colón, Director, Department of Health and Human Services Prepared by: Mark Mertens, Delinquency and Court Services Administrator
- SUBJECT: An informational report from the Director, Department of Health and Human Services, providing an update on the Delinquency and Court Services Division shelter programming

## <u>lssue</u>

In January, the Delinquency and Court Services Division (DCSD) requested authorization to enter into a purchase of service contract with Wisconsin Community Services (WCS) for shelter programming for boys and girls in the amount of \$2,385,458 starting February 1, 2017 to December 31, 2017 with the option to extend the contract for three years (File No. 17-84).

## Shelter Programming Community Outreach Update and Current Status

DCSD and WCS have implemented community outreach plans which include holding community meetings in the neighborhoods of the two proposed shelter locations as well as door-to-door outreach efforts. The proposed boys' shelter facility is located at the Horizon House, 2511 W. Vine Street, Milwaukee and the proposed girls' shelter facility is located at 3790 N. 12<sup>th</sup> Street, Milwaukee.

WCS conducted door-to-door outreach in the Arlington Heights neighborhood (girls' shelter) and Midtown neighborhood (boys' shelter) the week of February 6-10, 2017. The Arlington Heights neighborhood community meeting occurred on February 15, 2017 from 5:30-6:30 p.m. at the St. Mark AME Church located at 1616 W. Atkinson Ave. Invited guests included Supervisor Willie Johnson, Milwaukee Alderwoman Milele Coggs and representatives from DCSD, including Division Administrator Mark Mertens. The Midtown neighborhood community meeting occurred on February 28, 2017 from 6:00-7:00 p.m. at the Horizon House located at 2511 W. Vine St. Invited guests included Supervisor Supreme Moore-Omokunde, Milwaukee Alderman Russell Stamper and Mr. Mertens.

The door-to-door outreach was conducted by five WCS staff members who have experience in canvassing and they went to every house and business in each neighborhood within a two-block radius during daylight hours. Each outreach person was given talking points to ensure a consistent message was communicated to neighbors. Flyers with the community meeting information, contact information and employment recruitment announcements were also circulated.

WCS staff met with Ald. Coggs on March 2 to discuss the girls' shelter and address any of her concerns. Ald. Coggs requested that WCS conduct further outreach in the surrounding community of the girls' shelter. As a result, WCS staff reached out to Arlington Heights residents and asked those who previously expressed verbal support for the shelter to sign letters of support or to call the office of Ald. Coggs. WCS staff are scheduled to meet with Ald. Stamper on March 29 to address any concerns regarding the boys' shelter. Prior to this meeting, WCS reached out to residents who attended the February 28 community meeting and are working on securing letters of support from community members.

WCS submitted shelter care licensing applications to the State Department of Children and Families (DCF) on March 3 and is working to aggressively recruit Youth Care Workers and Supervisors for both the girls' and boys' shelters and to date, have received over 100 applications with many received from members of the communities in which the shelter programs are located.

WCS also continues to work with the building owners to prepare the sites for occupancy. On February 21, the City of Milwaukee Department of Neighborhood Services conducted an inspection of the girls' shelter location which resulted in a list of items that need to be corrected prior to occupancy. WCS plans to conduct a walkthrough of the girls' shelter location on March 30 to finalize improvement and space usage plans. Both facilities need to be rezoned by the City of Milwaukee for use as youth shelters. The girls' shelter location was approved by the City Board of Zoning Appeals (BOZA) on April 6. The plan is to then move forward with the boys' shelter for the May agenda of BOZA.

WCS and DCSD are committed to working with the community to improve community safety and provide resources for residents. As a result of the information and comments made by residents of the Arlington Heights and Mid-Town neighborhoods, WCS will host two Community Resource Fairs in each neighborhood. The Arlington Heights Community Resource Fair is scheduled for April 18 from 4 to 6:00 p.m. at the St. Mark AME Church and the Mid-Town Community Resource Fair is scheduled for April 25 from 4 to 6:00 p.m. at Starms Discovery School, 2035 N. 25<sup>th</sup> St., Milwaukee. WCS will work with the elected officials from each neighborhood to make information available to the community.

The projected opening date for the girls' and boys' shelters is mid-June. However, depending upon the timing of the State and City approvals described in this report, these dates could change.

## **Recommendation**

This report is informational and no action is required.

Héctor Colón, Director Department of Health and Human Services

cc: County Executive Chris Abele Hon. Maxine A. White, Chief Judge Raisa Koltun, County Executive's Office Kelly Bablitch, County Board Lisa Wozny, Budget Analyst - DAS Erica Hayden, Research & Policy Analyst – Comptroller's Office