From the Director, Department of Health and Human Services, requesting authorization to execute a Purchase of Services Contract with IMPACT, Inc., in the amount of \$430,000 for the 2-1-1 Community Information Line, for the period effective January 1, 2017, through December 31, 2017, by recommending adoption of the following:

A RESOLUTION

WHEREAS, the Director, Department of Health and Human Services (DHHS), is requesting authorization to enter into a 2017 Purchase of Service Contract in excess of \$300,000 for community services with IMPACT, Inc. (IMPACT); and

WHEREAS, the recommended contract will fund IMPACT's 2-1-1 Community Information Line Program, which provides free and confidential 24-hour contact and referral information for all Milwaukee County (the County) residents seeking critical services; and

WHEREAS, in 2015, with over 141,000 contacts, IMPACT provided assistance to County families seeking information on various health and human service needs; and

WHEREAS, the contract recommendation is contained within the 2017 Adopted Budget for DHHS; and

WHEREAS, the Committee on Health and Human Needs, at its meeting of December 7, 2016, considered this resolution for information only; and

WHEREAS, the Committee on Finance and Audit, at its meeting of December 8, 2016, recommended adoption of the Director's request (vote 6-0); now, therefore,

BE IT RESOLVED, the Director, Department of Health and Human Services, or his designee, is hereby authorized to enter into a Purchase of Service Contract with IMPACT, Inc., in the amount of \$430,000 for the period effective January 1, 2017, through December 31, 2017.

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