

COUNTY OF MILWAUKEE
Inter-Office Communication

DATE: November 18, 2016

TO: Theodore Lipscomb, Sr., Chairman, Milwaukee County Board of Supervisors

FROM: Héctor Colón, Director, Department of Health and Human Services
Prepared by Mark Mertens, Administrator – DCSD

SUBJECT: Report from the Director, Department of Health and Human Services, requesting authorization to enter into 2017 purchase of service contracts with community vendors for the Delinquency and Court Services Division

Issue

The Director, Department of Health and Human Services (DHHS), is requesting authorization to enter into 2017 purchase of service contracts for the Delinquency and Court Services Division.

Background

Since 1970, DHHS has supported a social service delivery system comprised of both directly provided and purchased services using a combination of State, grant and local tax funds. Partnerships with community providers have allowed DHHS to cooperate and collaborate with various community agencies and resources. These partnerships further the opportunities for community participation, leverage resources and utilize community expertise regarding the DCSD community response to delinquency.

DCSD conforms to the DHHS Request for Proposals (RFP) process to ensure objectivity and fairness in the awarding of purchase of service contracts. DCSD relies on these objective reviews by community panels and DHHS contract administration/quality assurance to guide award recommendations. DCSD also may consider other salient factors in order to best meet the needs of the juvenile court and youth served including the financial stability of applicants to ensure the continuity of services, the minimization of service disruption, provider alignment with emerging strategies or changing system demands, opportunities for further resource leveraging and information sharing and maximization of resources.

Discussion

The Department is requesting approval to purchase services with the agencies listed below for the identified service and contract amounts for the time period of January 1 to December 31, 2017. Program areas that were included in an RFP issued for 2015 and 2016 contracts as part of a three-year contract cycle will be discussed first, followed by program areas included in the RFP for 2017 contracts.

Juvenile Educational Treatment Initiative

In the fourth quarter of 2015, DCSD, in collaboration with Milwaukee Public Schools, created a pilot day treatment program, Juvenile Educational Treatment Initiative (JETI), which includes evidence-based programming and clinical services for youth, along with working directly with the schools in order to meet the multiple needs of youth and their families. There was an RFP process in 2014 for 2015 contracts and Southwest Key was one of the providers selected for a 2015 contract and who is operating the Juvenile Educational Treatment Initiative.

Southwest Key Programs is recommended for a purchase of service contract for 40 slots for males and females for \$733,623.

Service	Provider	2016 Allocation	2017 Allocation	2016/2017 Change
JETI Program	Southwest Key Programs, Inc.	\$733,623	\$733,623	\$0

Community Connections

The Community Connections Program, formerly known as the First Time Juvenile Offender Program (FTJOP), is a diversion program for all low risk youth who would otherwise be subject to a delinquency petition and subsequent court proceedings. Each youth receives a comprehensive assessment which guides program implementation and service referrals for the youth and family. This program is provided by a community-based agency to coordinate service referrals, ensure completion of program requirements, and provide support for families to prevent future recidivism.

Southwest Key Programs is recommended for a purchase of service contract for no more than \$591,270 for the Community Connections program.

Service	Provider	2016 Allocation	2017 Allocation	2016/2017 Change
Community Connections	Southwest Key Programs, Inc.	\$591,270	\$591,270	\$0

Group Home

Group homes provide 24 hour-a-day community-based living for youth who are experiencing problems with their family living environment. These youth have been determined by the court to be in temporary need of an alternative living arrangement until reunification is deemed appropriate. Each group home provides care for eight male youth.

In 2017 DCSD will contract with only one group home due to the low census at the group homes and St. Charles ending their contract with DCSD effective 12/31/16. Nehemiah Project is

recommended for a purchase of service contract of no more than \$352,032 for eight beds (males).

Service	Provider	2016 Allocation	2017 Allocation	2016/2017 Change
Group Care	Nehemiah Project, Inc.	\$352,032	\$352,032	\$0
Group Home	St. Charles	\$352,032	\$0	(\$352,032)

Community Accountability Panels

Community Accountability Panels (CAP) was initiated by Delinquency and Court Services (DCSD) for first-time juvenile offenders, ages 10 through 16, as a diversion effort for low risk offenders. This program is to provide dispositional alternatives to the judiciary to address increasing numbers of juvenile offenders. The CAP is a juvenile diversion program which gives first time minor offenders apprehended for misdemeanors the option of appearing before a panel of community volunteers, called the Community Panel, rather than entering the juvenile court system. The goal of the program is to reduce the number youth referred to the juvenile justice system while holding them accountable for their actions.

Professional Services Group is recommended for a purchase of service contract in the amount of \$198,000 for 200 slots.

Service	Provider	2016 Allocation	2017 Allocation	2016/2017 Change
Community Accountability Panels	Professional Services Group, Inc.	\$198,000	\$198,000	\$0

Saturday Alternative Sanctions Program

Historically, DCSD has applied for and has been awarded a Juvenile Justice Title II Formula grant from the Wisconsin Department of Justice to implement juvenile justice system reform activities. This grant is associated with the Annie E. Casey Foundation's Juvenile Detention Alternatives Initiative (JDAI) to assist with supporting the Saturday Alternative Sanctions Program. The grant funding for 2017 is currently on hold but DCSD will be applying once available.

The Saturday Alternative Sanction Program is designed as a program to provide a community-based alternative to detention for sanctions placement for youth who violate the conditions of

their probation. The Saturday Alternative Sanctions Program will provide a timely response that holds youth accountable relative to their violations and engages them in positive, constructive evidence-based programming.

DCSD issued an RFP in 2015 and based on the scores from the RFP community panel, DCSD recommends entering into a purchase of service contract with Wisconsin Community Services (WCS) in the amount of \$361,180. This includes 40 slots for males and females and operates two locations on the north and the south side of Milwaukee County.

Service	Provider	2016 Allocation	2017 Allocation	2016/2017 Change
Saturday Alternative Sanctions Program	Wisconsin Community Services, Inc.	\$361,180	\$361,180	\$0

Re-Entry Coordination Program

Reentry Coordination Services involves case planning and support of Milwaukee County youth who have been committed to the Wisconsin Department of Corrections (DOC), Division of Juvenile Corrections (DJC). Reentry coordination services are provided to youth and families during youths' placement in secure institutions and following release to the community to facilitate reintegration and safely maintain youth in the community. This program serves 75 youth.

The provider agency below, La Causa, Inc. was selected through an RFP process in 2015 for 2016 contracts. It is recommended that DCSD enter into a purchase of services contract with La Causa for \$163,640.

Service	Provider	2016 Allocation	2017 Allocation	2016/2017 Change
Re-Entry Coordination Program	La Causa, Inc.	\$163,640	\$163,640	\$0

Mentoring Program

The Mentoring Program through Southwest Key is funded by a grant through Southwest Key and DCSD supplements that grant funding with incentive based rewards for youth that do well and complete program expectations.

Service	Provider	2016 Allocation	2017 Allocation	2016/2017 Change
Mentoring Program	Southwest Key	\$3,600	\$3,600	\$0

Celebrating Families!

The Celebrating Families! Program through Meta House is funded by the Juvenile Justice AODA project, a grant funded by the Wisconsin Department of Health Services. This evidence based, cognitive behavioral support group curriculum targets families in which one or both parents have a serious problem with drugs or alcohol and are at risk for domestic violence, neglect or abuse.

Service	Provider	2016 Allocation	2017 Allocation	2016/2017 Change
Celebrating Families!	Meta House	\$36,705	\$36,705	\$0

Peer Specialist/AODA Education

The Peer Specialist and Alcohol & Other Drug Abuse (AODA) Education programming is funded by the Juvenile Justice AODA project, a grant funded by the Wisconsin Department of Health Services. DCSD is recommending a contract with Community Advocates to facilitate an AODA Educational group programming in the detention facility in order to provide more robust programming for youth to address their needs while they are court ordered into the detention facility pending court or while serving time in detention for sanctions, along with youth enrolled in the Milwaukee County Accountability Program.

Service	Provider	2016 Allocation	2017 Allocation	2016/2017 Change
AODA Education	Community Advocates	\$49,204	\$49,204	\$0

For 2017, the Department issued Requests for Proposals (RFPs) for the following program areas and is requesting approval to purchase the identified services:

Evening Report Center

The Evening Report Center is designed as a program to provide a community-based alternative to detention for youth being placed in secure detention prior to disposition, for sanctions or youth picked up on a warrant and are pending court. The Evening Report Center program

provides a timely response that holds youth accountable, provides supervision and engages the youth in positive and constructive programming. This program was initiated in 2014 as a result of an increase in available Early Intervention Program (EIP) funds to support juvenile justice programs and services aimed at youth at risk of delinquency. The award for the time period spanning January 1, 2017 through December 31, 2017 has just been announced and DCSD plans to apply for the EIP funding in the amount of \$137,727. This will supplement the Youth and Family Aids Program funding from the State of Wisconsin Department of Children and Families (DCF).

Wisconsin Community Services (WCS) is recommended for a purchase of service contract for 30 slots in the amount of \$315,000 with a portion of that coming from EIP grant revenue.

Service	Provider	2016 Allocation	2017 Allocation	2016/2017 Change
Evening Report Center	Wisconsin Community Services, Inc.	\$315,000	\$315,000	\$0

The Community Service and Restitution Coordination Program

The Community Service and Restitution Coordination program is designed as a program to provide a resource for youth to complete their court-ordered conditions of community service and pay back their court-ordered restitution. This program addresses a significant barrier to youth completing the conditions of their court order or Deferred Prosecution Agreement (DPA) by providing and monitoring of community service opportunities. The program primarily serves post-dispositional youth subject to a court order, along with youth on a DPA or consent decree. The Community Service and Restitution Coordination program is also designed to be an alternative to youth being placed in secure detention for sanctions or youth picked up on a warrant and are pending court.

Wisconsin Community Services (WCS) is recommended for a purchase of service contract in the amount of \$160,614 for 20 slots.

Service	Provider	2016 Allocation	2017 Allocation	2016/2017 Change
Community Service & Restitution Coordination	Wisconsin Community Services, Inc.	\$160,614	\$160,614	\$0

Level II Monitoring Services with Optional GPS

The Level II In-Home Monitoring Program with optional Global Positioning System (GPS) is a monitoring program that primarily serves youth pending court for alleged delinquency as an

alternative to secure detention. The program provides intensive in-home monitoring services to youth and their families in an effort to support parental home supervision, to avoid additional offenses, and to appear for their court hearings. Youth are primarily court ordered into this program and remain until the time of disposition or discontinuation of services is deemed appropriate by the court or DCSD. The program is based on the belief that juveniles who remain connected with their families, schools, peers, employers, and with other community resources, will decrease the likelihood of further contact with the juvenile justice system. This is accomplished through a structured supervision plan, program support and counseling, advocacy and the availability of 24-hour crisis intervention. The use of GPS is also an option for youth in this program who need additional monitoring and supervision.

St. Charles Youth and Family Services is recommended for a purchase of service contract in the amount of \$629,305 for 47 slots to cover the North side. Southwest Key Program is recommended for a purchase of service contract in the amount of \$1,000,721 for 90 slots to cover the South side. St. Charles is recommended for purchase of service contract for post dispositional youth for a total of 25 slots in the amount of \$375,000 and Southwest Key for a total of 25 slots in the amount of \$277,979.

Service	Provider	2016 Allocation	2017 Allocation	2016/2017 Change
Level II Monitoring Program	St. Charles Youth and Family Services (47 slots)	\$675,406	\$629,305	(\$46,101)
Level II Monitoring Program	Southwest Key Programs, Inc. (90 slots)	\$1,162,029	\$1,000,721	(\$161,308)
Level II Post	St. Charles (25 slots)	\$0	\$375,000	\$375,000
Level II Post	Southwest Key (25 slots)	\$0	\$277,979	\$277,079

Targeted Monitoring Program

The Targeted Monitoring Program (TMP) provides intensive supervision, structure, support, and skill-building opportunities for different target groups of youth involved in the juvenile justice system. The targeted populations include youth who are found to be in possession of a firearm, determined to be a serious chronic offender, referred for a burglary or auto theft offense, or identified for the Milwaukee County Accountability Program (MCAP). The program is intended to hold youth accountable in the community while ensuring community safety and providing youth with skills to change their thinking and behaviors. The TMP frequently serves as an alternative to juvenile corrections.

Running Rebels Community Organization is recommended for a purchase of service contract for 135 slots for the intensive monitoring program and 45 slots (24 in detention and 21 in the community) for MCAP target populations for a total of 180 slots with Running Rebels Community Organization for a total of \$2,000,000.

Service	Provider	2016 Allocation	2017 Allocation	2016/2017 Change
Targeted Monitoring Program	Running Rebels Community Organization	\$2,104,277	\$2,000,000	(\$104,277)

Prevention and Aftercare Program- Targeted Monitoring Program

The Prevention and Aftercare Program serves siblings and graduates of the Targeted Monitoring Program in order to maximize the likelihood of positive and enduring change in youth and families. This program serves at any one time up to 80 graduates of the Targeted Monitoring Program and/or their siblings between the ages of 6-19. The goals are to prevent siblings from participating in delinquent activities and for young adults to gain skills needed for successful transition into adulthood. The program provides pro-social services and activities to help youth achieve their personal goals.

Running Rebels Community Organization is recommended for a purchase of service contract in the amount of \$195,000 for 80 slots in the Prevention and Aftercare Program.

Service	Provider	2016 Allocation	2017 Allocation	2016/2017 Change
Prevention and Aftercare Program	Running Rebels Community Organization	\$195,000	\$195,000	\$0

Shelter Care

Shelter Care provides short-term (typically 30 days), non-secure, 24-hour supervised care and residential programming to youth. The program primarily serves youth pending court for alleged delinquency as an alternative to secure detention placement. Other youth involved in Juvenile Justice Center matters may be placed in Shelter Care at the discretion of either the DCSD or the Children's Court. There were no responses to the initial RFP for 2017 and this RFP was posted again in November 2016. DCSD does plan to enter into a Purchase of Service contract with St. Charles for the first four months of 2017 to assist with the transition to a new provider. The amount of this contract will be \$425,340 for January 1, 2017-April 30, 2017.

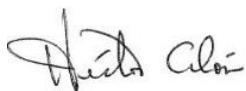
Service	Provider	2016 Allocation	2017 Allocation	2016/2017 Change
Shelter Care	St. Charles	\$2,172,446	\$425,340	(\$1,747,106)

Recommendation

It is recommended that the County Board of Supervisors authorize the Director, Department of Health and Human Services, or his designee, to enter into purchase of service contracts for 2017 for a variety of services and programs for the time period of January 1 through December 31, 2017 with the providers listed and in the amounts specified in the attached resolution. Approval of the recommended contract allocations will allow for the provision of identified high priority community-based services for youth being served by the Delinquency and Court Services Division.

Fiscal Impact

The proposed purchase of service contracts reflect total expenditures of \$7,868,213. Sufficient funds have been allocated in the 2017 Budget to cover these costs. A fiscal note form is attached.



Héctor Colón, Director
Department of Health and Human Services

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