

Human Resources 2017 Budget Request

OCTOBER 2016

2016 Key Accomplishments

- Successfully launched first-ever Employee Engagement Initiative, resulting in 69% participation
- Facilitated exceptional employee Wellness programming, 67% employee participation rate in biometrics/online assessments
- Launched new Tuition Reimbursement Program, resulting in 8 times more employees participating (as of today) compared to old program in 2015.
- Designed and delivered numerous leadership and employee development programs
- Launched numerous employee safety and compliance training via our Employee Development Center
- Implemented state-of-the-art Applicant Tracking System, significantly improving applicant and manager experience
- Centralized and standardized pre-employment background checks and health screening
- Continued collaboration with City of Milwaukee and MPS to reduce overall healthcare costs, resulting in projected annual savings of \$2mm per year for 2017 2019
- Provided significant leadership/partnership on the ERP project, a major business automation initiative

2017 Key Initiatives

- Employee Engagement Initiative action planning
- ERP selection and implementation, and process improvement
- Continue migration to electronic personnel recordkeeping
- Expanded employee training opportunities, including online courses and webinars
- Modernize Employment function expanded services
- New Diversity & Inclusion function and renewed focus

Modernize Employment Function

Source: Society for Human Resources Management 2016

	County Average	Government Average	National Average
Employment Budget : HR Budget	10.3%	17%	20%
Average # Requisitions per Recruiter	184	51	40
% New Hire Departures (first 6 months)	24.8%	14%	36%
Time to Fill - # of days from Posting to Fill	122*	NA	41
# Days Between Posting to Start of Candidate Screening	23	NA	9

^{*} Up from 90 days due to un-funding of recruiter in 2016 budget

Diversity & Inclusion: Long-Term

- Create a top-level focus and strategy across County
- Assign a top leader the responsibility for leading and sponsoring the diversity and inclusion program
- Create behavioral standards, diversity metrics, and hold leaders accountable for results
- ▶ Train people at all levels on topics like unconscious bias, self-rater bias
- Integrate diversity and inclusion strategies in recruitment, performance management, leadership assessment, and training
- ► Create employee networks (D&I champions and Employee Resource Groups) to bring people together
- Hold the County accountable to compete in external award programs to win and compete in this important area
- Provide strong partnership between the OAAA's externally-focused efforts and our internal programs with County employees.
- ▶ Plan volunteer and community programs designed to enrich and revitalize our communities

2017 Requested Position Changes

Position Title

NEW FTE

- 1 Recruitment Specialist
- 1 Senior Recruiter
- 1 Diversity & Inclusion Manager

RE-FUNDING FROM 2016

- 1 HR Business Partner
- 1 HR Analyst 3