

ICC Meeting Minutes
Monday, June 13, 2016
Village of Whitefish Bay
Village Hall Board Room
5300 North Marlborough Drive
Whitefish Bay, WI

Members Present:

Sam Dickman, Village of Bayside Carl Krueger, Village of Brown Deer John Hohenfeldt, City of Cudahy Michael West, Village of Fox Point Steve Olson, City of Franklin Bryan Kennedy, City of Glendale James Birmingham, Village of Greendale Michael Neitzke, City of Greenfield Robert Ruesch, Village of Hales Corners Jennifer Gonda, City of Milwaukee Chris Abele, Milwaukee County Steve Scaffidi, City of Oak Creek Bob Brunner, Village of River Hills CoryAnn St. Marie-Carls, City of St. Francis Erik Brooks, City of South Milwaukee Kathy Ehley, City of Wauwatosa Dan Devine, City of West Allis Ron Hayward, Village of West Milwaukee Julie Siegel, Village of Whitefish Bay

Excused:

Guy Johnson, Village of Shorewood

Guests Present: (per sign-in sheet)
Steve Hook, Forward 45 Interchange Project
JoAnn Shaw, City of Glendale
Betsy Mueller, Public Policy Forum
Eric Peterson, Milwaukee County



John Hermes, John Hermes Consulting
Todd Michaels, Village of Greendale
Tami Mayzik, City of South Milwaukee
Ann Wellen, South Milwaukee Police Department
Joseph Knitter, South Milwaukee Fire Department
Christine Westrich, Milwaukee County OEM
Rob Henken, Public Policy Forum
David DeAngeles, Village of Elm Grove
Adam Remington, Franklin Fire Department
Claire Zautke, Milwaukee County
Ken Skowronski, State Rep. 82nd District
Victoria Toliver, Milwaukee County

Mayor Scaffidi called the Intergovernmental Cooperation Council of Milwaukee County (ICC) meeting to order at 2:05 p.m. A quorum was present.

I. Welcome to Whitefish Bay

President Siegel welcomed the members to Whitefish Bay, which is 2 miles square, with 14,000 residents and 9 parks. She did the John McGivern 'Around the Corner' show last week, which will air in January. Since the major flooding in 2010, the Village replaced sewers and infrastructure. They also stopped assessing for special projects a few years ago, which has made a big difference in the relationship with residents. Whitefish Bay will be 125 years old on July 7th.

II. Approval of the May 9, 2016 minutes

It was moved by Mayor Hohenfeldt, seconded by Mayor Kennedy, to approve the minutes. The motion carried unanimously.

III. Presentation and update by Milwaukee County on the status of the Mitchell Park Domes and the Community Engagement Process related to the Domes (County Executive Abele)

Mr. John Dargle, County Parks Director, said because of the significance of this facility as a cultural icon and a national attraction it is important to have input regarding a long-term plan. The Domes are outdated and in need of repair. He is



asking the community, as well as the County Executive and Board of Supervisors, to help make a decision on the future of the Domes.

He spoke about how the County is progressing in reopening the Domes, a three phase approach to long-term planning of the Domes, and how to communicate to the public about the future of the Domes.

While the Domes are structurally sound, they have been experiencing spalling, cracking and peeling of the concrete casings around the steel structure itself due to thawing and freezing of water that has been seeping into the structure itself. The County has been watching this for the past three years and trying to take steps towards improving it. A mesh netting material made of chicken wire was put up into the Domes, and the decision was made to shut down all three Domes. While the Show Dome reopened in May, the other two Domes will be open by the end of the year.

Mr. Dargle said the Domes are being subsidized through the tax levy. Approximately 200,000 people visit annually. Phase one is to explore options by a work group as to repair, replace, or create something altogether different, with associated costs. Phase two is to choose 2 or 3 options, with recommendations to the County Executive and the County Board, by this Fall. Phase three is to determine what the RFP process would be in preparation for the 2018 budget.

A few public information meetings will be held, along with stakeholder and focus group meetings throughout the process. Graef Engineering is the consultant. Mr. Dargle is asking ICC members to help get the word out about the status of the Domes. He wants permission to publicize this through their websites and public libraries.

'Join the Conversation' cards were distributed with a link on them to an online survey on the Parks website. It was asked that they be left in public places such as City/Village Halls.

County Executive Abele said the scale of this project should have public input, as the budget for fixing the Domes comes from the County. This kind of process is what likely led from going from a Victorian conservatory 75 years ago, which



was also having expensive and more frequent repairs, to the Domes conservatory. Similar civic projects led to Chicago's Millennium Park and the Harold Washington Library. Both started with a group of people that had no idea with what they would end up with. His concern is this not be framed as just restore or remove. He wants to make sure we look at as many things as possible. The idea is not to miss out on the opportunity to do something that could be very meaningful.

Mayor Scaffidi asked how long the mesh netting material lasts. Mr. Dargle replied from 3-5 years.

Mayor Devine asked if the programs at the Domes, such as the Music Under Glass concerts, are profitable or well attended. Mr. Dargle said the programs don't make money, but they attract a lot of people. Since attendance has declined somewhat because of competition, programs are offered after Thanksgiving.

Mayor Olson said he is concerned that when a survey is taken online that might leave out a constituency, specifically the elderly. He suggested visiting the County's senior dining programs. Mayor Olson was told that paper surveys are being taken to public places, community groups and neighborhood associations. The suggestion of senior centers is a great place to reach a different constituency.

Mayor Neitzke suggested an idea of rebuilding the Domes at the zoo. That would be a better location with higher visibility, shared facilities, and things going on year round. Is the current location the right place if the decision is to rebuild? County Executive Abele said that is a reason for having public discussions.

The online survey information will be sent to elected officials by e-mail.

IV. Key Findings on the Analysis of Public Safety 911 Call Taking, Dispatch and Command Center Services within Milwaukee County (Rob Henken, President, Public Policy Forum and Christine Westrich, Director, Office of Emergency Management)

Ms. Westrich distributed a county map that shows all the 911 centers and draft information on governance and implementation.



Mr. Henken said the technical analysis was done by an outside consultant. The report will be released by the end of the month and will be accompanied by a 20-page report brief. Although the report is not yet final, they wanted to share this information now.

The history of this project was the County consolidating their own emergency management functions within a new office of Emergency Management. While building a new facility for communications and dispatching, it would make sense to find out if there was any interest to do something collectively with municipal PSAPs throughout the county. There wasn't much interest, so the County wondered how they could use technology to better integrate 911 call taking and dispatching irrespective of any consolidation.

The technical consultants proposed three integration initiatives:

1) CAD to CAD. Can we make sure each of the individual PSAPs that use a CAD for its dispatching communications are integrated. This means a City of Milwaukee dispatch center can have access to the same CAD screen that is used in the Wauwatosa dispatch center. Technology can be implemented relatively simply and inexpensively to receive dispatch information from a neighboring community, or from the County as a whole, to enhance situational awareness for your dispatchers. A community does not have to receive information from the County as a whole, but can choose what they want to see. At the same time, participating PSAPs have some control over the information that will be shared.

There is widespread interest in having this capability. The specific recommendation in the report is to implement this county-wide solution. A master hub (the intelligent hub model) would need to be invested in, and then there would be investments to make sure that the CAD products in the individual PSAPs are able to interconnect with the intelligent hub.

If there is going to be integration and connectivity, each participating PSAP should have some control over the way the technology is implemented and used. The P25 governance model is in place. That is amendable and could fit in with this framework.



The investment cost is approximately \$1million. Maintenance would be \$115-130,000 per year.

2) Create a Common GIS-Based Public Safety Map. Public safety layers would be added to the existing GIS maps, and the GIS mapping would be integrated into the CAD system. This would be a much higher level of support including information on fire hydrants, fire and EMS districts, police zones in districts, schools and hospitals. Extensive conversations have been held with the County's Land Information office, and there is already a process in place for updating the maps. This would require work to collect and add in these public safety layers.

The recommendation is to create this county-wide GIS map, based on MCLEEA's willingness to add and maintain the relevant layers. Individual communities would have to feed information in, but the map would be maintained by MCLEEA. We would hope to include all PSAPs. The map would be updated quarterly. This recommendation goes with the CAD recommendation, as the CAD to CAD product would be used to create this mapping module.

There aren't any anticipated capital costs, but there would be personnel-related costs to add this element to the existing GIS map.

3) Expand the Use of the County's Emergency Medical Communications Center. The consultants were very impressed with our EMS system and the nature of the communications. They said we already have a level that far surpasses many urban areas our size.

The primary recommendation here is to expand emergency medical dispatch to all PSAPs in the County. There is already a project underway that is ensuring for cardiac incidents the ability to deliver dispatcher-assisted CPR pre-arrival instructions. The caller to 911 is able to speak to a dispatcher and receive some medical instructions to assist cardiac patients before the ambulance arrives. The principle of emergency medical dispatch is to take that to the next level. That involves training for the EMS dispatchers and the connectivity through the CAD to CAD interface. If there is an incident



anywhere in the County, there would be the capability to provide pre-arrival instructions before the ambulance gets there.

These recommendations are tied together. This strategy would be aided if you go to the CAD to CAD and do the advanced mapping. The specific recommendation is to transition from the in-house pre-arrival instructions to the certified EMD capable product across all county PSAPs.

Mr. Henken said expanding the capability to track ambulances in a better way on the CAD systems, and to have better access to incident and unit information by leveraging the use of the CAD to CAD solution relate to the first two recommendations in the report. The vision is to have EMS Com act as the county-wide EMD center for certifying and training PSAP staff.

There would be an initial capital cost of about \$300,000 to have EMD certified trainers located in the Office of Emergency Management. Eventually getting up to 60 Pro QA licenses for EMD would cost about \$800,000.

If you wish to do this, the next step would be to clarify the total cost of ownership, determine cost share, issues with data sharing, and establish a governance agreement and structure to make sure that you are all co-investors in some way in these improvements.

Mr. Henken gave a slide presentation on the case study models. These pertain to what would it look like if one of the existing PSAPs decided to contract with OEM to provide dispatching and 911 call taking in emergency communications. Wauwatosa volunteered to be the case model. This made sense, as there has been talk of possibly locating the new OEM facility on the County grounds in Wauwatosa.

A hypothetical analysis was done using the existing OEM facility. It was assumed the OEM Communications Center would absorb the public safety calls and the dispatch volume with two work stations (down a work station from what is currently in Wauwatosa). When potential dispatch consolidation was looked at in the South Shore, it was found that those dispatchers are doing more than dispatching and fielding 911 calls. Taking away those dispatch centers entails an issue, because certain things still need to get done. That was



taken into account in the hypothetical model. The non-emergency functions that would be retained by the Wauwatosa Police Department even if the PSAP went away were delineated in the study. That was factored into the financial analysis.

The assumption is a contract for service would be for 911 emergency call taking and related non-emergency public safety call taking. Administrative call taking, which occurs in great volume at Wauwatosa, would stay with Wauwatosa. There would be certain other functions that the dispatchers are doing that would either go to OEM or stay in Wauwatosa.

Planning assumptions figured six full-time employees would need to be added to the OEM Communications Center to be able to accommodate this enhanced volume of dispatching and call taking. No additional supervision would be needed. It was determined that three desk clerk positions would be added to the Wauwatosa Police Department to handle non-emergency functions previously handled by dispatchers.

In summary, the hypothetical collective savings would be approximately \$293,000 per year. The next question is what would the County realistically charge Wauwatosa for administrative overhead. Mr. Henken didn't want to imply that all the savings would get passed on to Wauwatosa. There is no way of knowing how that negotiation would take place. However, an overhead charge of \$143,000 per year was assumed and a savings would still occur. He cautioned not to count savings on year one due to unanticipated costs, but on years forward. Mr. Henken advised not to make a decision based on finances alone, but because it is the right thing to do from a service level and a public safety perspective.

Ms. Westrich said the Advisory Committee met last week to discuss governance to implement this technology uniformly in Milwaukee County. A suggestion was made to use the existing OASIS Public Safety Radio Board. It was decided a new Public Safety Governance Board is needed instead. A major reason was because the City of Milwaukee is not a user on the OASIS radio system. They also wanted a Board that had more authority. Members could include representatives from the ICC, Fire Chiefs group, MCLEEA and Milwaukee. It was hoped this committee would be in place by Fall. A



presentation might be made at the ICC next month on how to create this new Governance Board.

Ms. Westrich spoke about the possibility of combining the CAD to CAD product with GIS mapping.

Mayor Brooks asked if Milwaukee County has the capability now to take on PSAP consolidation communities. Ms. Westrich said today it would be difficult, but could do one municipality, mostly because of floor space. Mayor Brooks further asked if there would be one PSAP for the entire County. Ms. Westrich spoke about possibly having three.

- V. Review the contracts of shared services between Milwaukee County and the municipalities (recurring item)
 None pending.
- VI. Discussion and decision regarding pending legislation which may have an impact on the ICC communities (recurring item)

 None pending.

VII. Updates from the members of the ICC regarding subjects listed below:

- 1. MADACC (President Hayward). On behalf of Ms. Sparapani, President Hayward said MADACC resolutions are missing from Bayside, Brown Deer, Greendale, Greenfield, Oak Creek, St. Francis, Shorewood, South Milwaukee, Wauwatosa and Whitefish Bay. Many communities indicated the resolutions were going through their internal process. Milwaukee County has not moved forward with the due diligence for the building. There is support on the County Board to provide funding. County Executive Abele responded that a meeting has been scheduled. MADACC has started its summer adoption promotion in order to keep populations down with free adult cat adoptions, and \$45 dog adoptions from now through the end of October. Adoption fees will be subsidized by Friends of MADACC and not impact the MADACC budget. The construction completion date has been pushed back to mid-July due to manufacture of kennels taking longer than anticipated.
- 2. EMS (President Brunner, Mayor Hohenfeldt). No report.



- 3. Lakefront Development Commission (President Krueger, Mayor Scaffidi). President Krueger said a meeting will be held tomorrow and the issue is the location of a Bubler bike rental building along Lake Drive near Bradford Park. Mayor Scaffidi wanted President Krueger to mention to the Chair that Tuesday nights are his meeting nights in Oak Creek.
- 4. Community Development Block Grant (CDBG) Ms. Toliver said on Friday she will hold a mandatory informational meeting on the changes in the accounting requirements per HUD and invoice payments through Milwaukee County. She will have the same informational meeting for the ICC next month. The application process for CDBG has been delayed until August. Monies won't be received from HUD from this point forward until the Fall of each year, which has made her consider the change of the current January 1-December 31 program year to July 1-June 30. Most of the country already has that programming cycle.
- **5. Land Information Council** (formerly MCAMLIS) (Doug Seymour) No report.
- 6. County Emergency Management & Communications (Ms. Westrich) Ms. Westrich, County OEM Director, said today a launch of PulsePoint was hosted at the zoo. Greenfield Fire Chief Cohn said seven Fire Departments, plus the office of OEM, covering 13 communities and about 1 million residents, launched this app. PulsePoint is an American Heart Association recommendation of crowd sourcing CPR. As soon as a call is received in the dispatch center, a message is sent out to PulsePoint followers alerting to a cardiac emergency in your immediate vicinity. CPR can start before EMS teams arrive. Dane County and LaCrosse are the only other areas in the state that have this app.
- 7. Legislative No report.
- 8. Roundtable Discussion

Mayor Neitzke said today at 84 South they began installing a large underground storm water detention facility. He expects expects exciting announcements and vertical construction in the coming months. The total value of the project will likely exceed \$150 million.

At the last Council meeting, West Allis approved over \$100 million of new development projects. This Fall, a new craft brewery will open on 72nd and Burnham. A public art mural project was just completed on 83rd and National.



President West said Fox Point held an open house last Saturday where employees demonstrated many pieces of equipment. Flight for Life, the Sheriff's bomb disposal, and Glendale's K-9 units were there.

President Ruesch said Mike Weber, Hales Corners Village Administrator for the past 22 years, is leaving August 4th. A firm has been hired to help recruit a new Administrator. They are at the semi-finalist phase now. Mr. Weber was chosen as Parade Marshal for the 4th of July parade. Highway 100 reconstruction has been delayed until 2018.

Mayor Brooks said the official grand opening for Ferch's Beachside at Grant Park in South Milwaukee was held. Beach volleyball also started at that park with much energy and excitement.

President Birmingham said the Greendale Village Board has approved the building of a 160 high-end apartment complex behind Southridge to go along with the new movie theater. A new Froedtert clinic opened up on Highway 36 this week.

Mayor Kennedy reported that Glendale's City Administrator is back to work from a lengthy illness and is in good health. The traveling beer garden was at Kletsch Park. A terrace has opened at the Bavarian Beer House for a permanent beer garden.

Mayor Ehley invited members to Windows into Wauwatosa on Saturday, which is an annual event that offers residents a behind-the-scenes look at numerous sites around the city. The downtown village is under construction. The vision they are working towards is a European feel. A Dozer Day will be combined with this construction. The beer garden is open at Hoyt Park, and Tosa Tonight concerts are being held on Wednesdays. June 18th is the groundbreaking for the arena.

Mayor Scaffidi said next month he will bring forth an item about Metro Go and some transit ideas.

Representative Skowronski reminded members about Polish Fest next weekend at the Summerfest grounds.



VIII. Items for Future Meetings

Mayor Scaffidi asked if there was any objection to not holding an August meeting and heard none.

IX. Schedule Future Meeting

Mayor Scaffidi said the July 11th meeting will be held in Bayside. The September meeting will be held in Brown Deer.

X. Adjournment

It was moved by President Krueger, seconded by President West, to adjourn the ICC meeting of June 13, 2016 at approximately 3:30 p.m. The motion carried unanimously.

Respectfully submitted by Mayor Neitzke

*Minutes are not official until formally approved by the ICC at the next scheduled meeting.