

MILWAUKEE COUNTY

Learning Management System (LMS)

Update



Year in Review

Q1

- Master System Administrators selected
- Pre-Training and Pilot Portal Development
- Contract Instructional Designer hired

Q2

- Identified department training needs and support persons
- Trained department administrators for LMS
- Began design/configuration of live portal

Q3

- Developed launch strategy
- Executed first pilot

Q4

- Trained additional department administrators
- Completed scheduled pilots

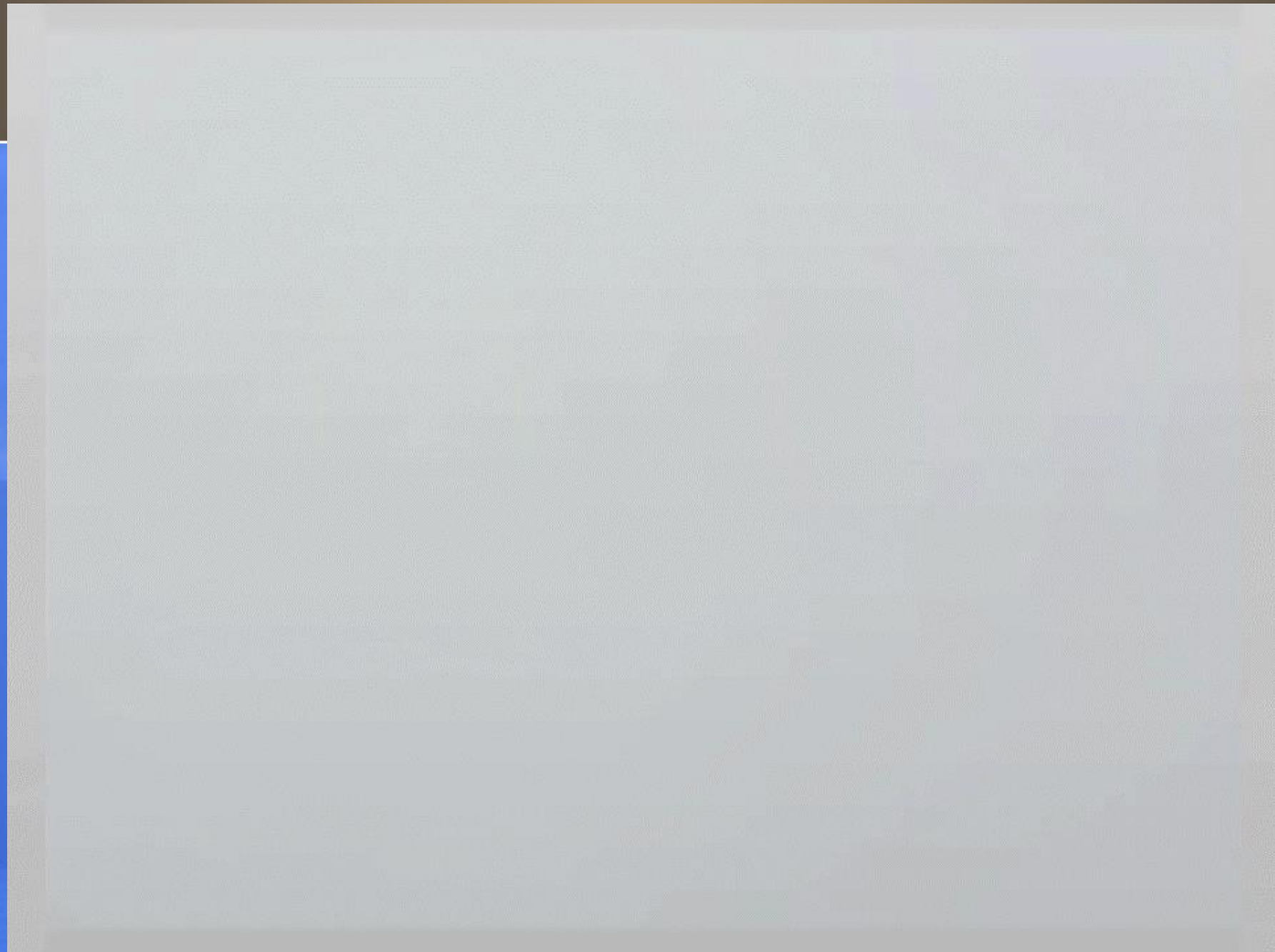
LMS Supports

Master Administrators – (4)

Persons with full rights and permissions to the system.

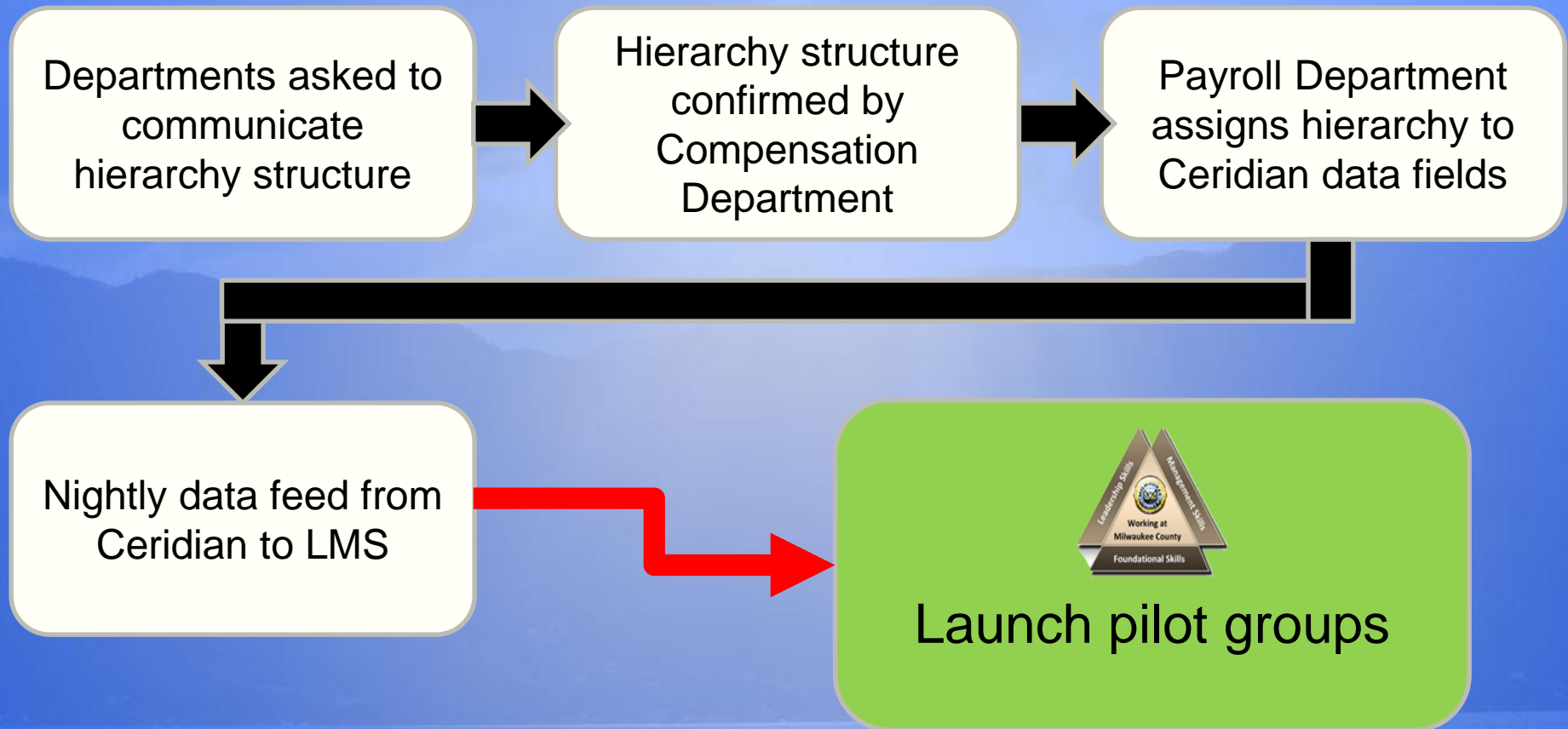
Department System Administrators – (35)

Responsible for assisting employees in their respective departments with accessing the system and using content. They are also able to create and manage instructor-led learning, materials and curricula.



How the LMS gets Information

Pre Pilot Launch



Who are the LMS Users?

Regular Milwaukee County employees who have an active profile in the Ceridian System.

Phase I Pilot Launches

Pilot 1.1 – Launched June 19th

Departments: Human Resources, Risk, Comptrollers

Pilot 1.2 – Launched July 10th

Departments: Zoo, HOC, Parks

Pilot 1.3 – Launched July 24th

Departments: DOT – Airport, Highway, Maintenance

**Total
Employee
Users**

3,162

Note: Total users includes summer seasonals

Phase II Pilot Launches

Pilot 2.1 – Launched July 31st

Departments: Housing, JJC, Disability SVC, Mgnt. SVC

Pilot 2.2 – Launched August 28th

Departments: Aging, Family Care, Ethics/PRB, ROD

**Total
Employee
Users**

468

Phase III Pilot Launches

Pilot 3.1 – Launched September 25th

Departments: Medical Examiner, DAS-Procurement

Pilot 3.2 – Launched October 7th

Departments: Administrative Services

Pilot 3.3 – Launched October 9th

Departments: Courts, Gov. Affairs, CEX, Vet Affairs, CCS

Pilot 3.4 – Launched October 23rd

Departments: Cnty. Clerk, OEM, Corp. Counsel, Treasurer, DA.

**Total
Employee
Users**

932

Phase IV Pilot Launches

Pilot 4.1 – **Projected January, 2016**

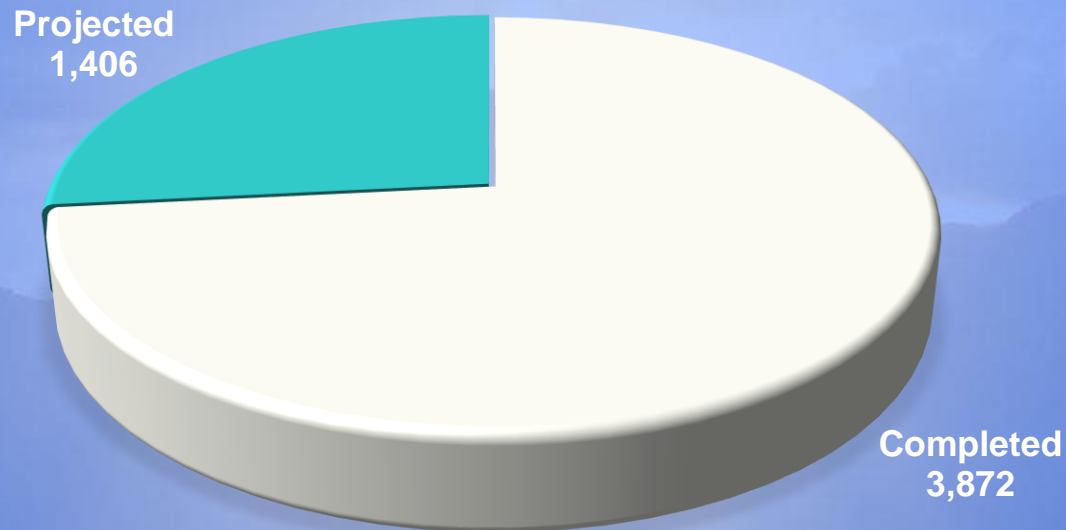
Departments: County Board, BHD

Total
Employee
Users

669

Progress to Date

LMS ROLLOUT



Total Milwaukee County Employee
Population of 5278 enrolled by January,
2016

Common Launch Issues

- o Errors in hierarchical structure
- o Some difficulty in using predefined password
- o ActiveX not enabled in browser settings
- o Redundant email notifications
- o Work stations not readily available

What's Coming

LMS Governance Board

Consists of key stakeholders at the executive level who are focused on Milwaukee County strategic goals and provide direction to ensure linkage between business strategy and LMS learning strategy.

The Future is Now

