

COUNTY OF MILWAUKEE
Delinquency and Court Services Division (DHHS)
INTER-OFFICE COMMUNICATION

DATE: November 6, 2015

TO: Theodore Lipscomb, Sr., Chairman, Milwaukee County Board of Supervisors

FROM: Héctor Colón, Director, Department of Health and Human Services
Prepared by B. Thomas Wanta, Administrator – DCSD

SUBJECT: **Report from the Director, Department of Health and Human Services, requesting authorization to enter into 2016 purchase of service contracts for programs within the Delinquency and Court Services Division**

Issue

The Director, Department of Health and Human Services (DHHS), is requesting authorization to enter into 2016 purchase of service contracts for the Delinquency and Court Services Division.

Background

Since 1970, DHHS has supported a social service delivery system comprised of both directly provided and purchased services using a combination of State, grant and local tax funds. Partnerships with community providers have allowed DHHS to cooperate and collaborate with various community agencies and resources. These partnerships further the opportunities for community participation, leverage resources and utilize community expertise regarding the DCSD community response to delinquency.

DCSD conforms to the DHHS Request for Proposals (RFP) process to ensure objectivity and fairness in the awarding of purchase of service contracts. DCSD relies on these objective reviews by community panels and DHHS contract administration/quality assurance to guide award recommendations. DCSD also may consider other salient factors in order to best meet the needs of the juvenile court and youth served including the financial stability of applicants to ensure the continuity of services, the minimization of service disruption, provider alignment with emerging strategies or changing system demands, opportunities for further resource leveraging and information sharing and maximization of resources.

Discussion

The Department is requesting approval to purchase services with the agencies listed below for the identified service and contract amounts for the time period of January 1 to December 31, 2016. Program areas that were included in an RFP issued for 2014 and 2015 contracts as part of a three-year contract cycle will be discussed first, followed by program areas included in the RFP for 2016 contracts.

Evening Report Center

The Evening Report Center is designed as a program to provide a community-based alternative to detention for youth being placed in secure detention prior to disposition, for sanctions or youth picked up on a warrant and are pending court. The Evening Report Center program provides a timely response that holds youth accountable, provides supervision and engages the youth in positive and constructive programming. This program was initiated in 2014 as a result of an increase in available Early Intervention Program (EIP) funds to support juvenile justice programs and services aimed at youth at risk of delinquency. The award for the time period spanning January 1, 2016 through December 31, 2016 has just been announced and DCSD plans to apply for the EIP funding in the amount of \$137,727. This will supplement the Youth and Family Aids Program funding from the State of Wisconsin Department of Children and Families (DCF).

Wisconsin Community Services (WCS) is recommended for a purchase of service contract for 30 slots in the amount of \$315,000 with a portion of that coming from EIP grant revenue.

Service	Provider	2016 Allocation
Evening Report Center	Wisconsin Community Services, Inc.	\$315,000

The Community Service and Restitution Coordination Program

The Community Service and Restitution Coordination program is designed as a program to provide a resource for youth to complete their court-ordered conditions of community service and pay back their court-ordered restitution. This program addresses a significant barrier to youth completing the conditions of their court order or Deferred Prosecution Agreement (DPA) by providing and monitoring of community service opportunities. The program primarily serves post-dispositional youth subject to a court order, along with youth on a DPA or consent decree. The Community Service and Restitution Coordination program is also designed to be an alternative to youth being placed in secure detention for sanctions or youth picked up on a warrant and are pending court.

Wisconsin Community Services (WCS) is recommended for a purchase of service contract in the amount of \$160,614 for 20 slots.

Service	Provider	2016 Allocation
Community Service & Restitution Coordination	Wisconsin Community Services, Inc.	\$160,614

Level II Monitoring Services with Optional GPS

The Level II In-Home Monitoring Program with optional Global Positioning System (GPS) is a monitoring program that primarily serves youth pending court for alleged delinquency as an alternative to secure detention. The program provides intensive in-home monitoring services to youth and their families in an effort to support parental home supervision, to avoid additional offenses, and to appear for their court hearings. Youth are court ordered into this program and remain until the time of disposition or discontinuation of services is deemed appropriate by the court or DCSD. The program is based on the belief that juveniles who remain connected with their families, schools, peers, employers, and with other community resources, will decrease the likelihood of further contact with the juvenile justice system. This is accomplished through a structured supervision plan, program support and counseling, advocacy and the availability of 24-hour crisis intervention. The use of GPS is also an option for youth in this program who need additional monitoring and supervision.

St. Charles Youth and Family Services is recommended for a purchase of service contract in the amount of \$551,921 for 52 slots to cover the North side. Southwest Key Program is recommended for a purchase of service contract in the amount of \$956,535 for 81 slots to cover the South side. DCSD increased the number of slots with Southwest Key to include an additional 15 slots in the fourth quarter of 2015 due to an increase in use by DCSD and the judiciary, and will continue with this increase of slots through 2016.

Service	Provider	2016 Allocation
Level II Monitoring Program	St. Charles Youth and Family Services	\$551,921
Level II Monitoring Program	Southwest Key Programs, Inc.	\$956,535

Targeted Monitoring Program

The Targeted Monitoring Program (TMP) provides intensive supervision, structure, support, and skill-building opportunities for different target groups of youth involved in the juvenile justice system. The targeted populations include youth who are found to be in possession of a firearm, determined to be a serious chronic offender, referred for a burglary or auto theft offense, or identified for the Milwaukee County Accountability Program (MCAP). The program is intended to hold youth accountable in the community while ensuring community safety and providing youth with skills to change their thinking and behaviors. The TMP frequently serves as an alternative to juvenile corrections.

Running Rebels Community Organization is recommended for a purchase of service contract for 127 slots for the serious chronic offender, firearms and MCAP target populations and 20 slots for the burglary/auto theft offender target population with Running Rebels Community Organization for a total of \$2,004,277.

Service	Provider	2016 Allocation
Targeted Monitoring Program	Running Rebels Community Organization	\$2,004,277

Prevention and Aftercare Program- Targeted Monitoring Program

The Prevention and Aftercare Program serves siblings and graduates of the Targeted Monitoring Program in order to maximize the likelihood of positive and enduring change in youth and families. This program serves at any one time up to 60 graduates of the Targeted Monitoring Program and/or their siblings between the ages of 6-19. The goals are to prevent siblings from participating in delinquent activities and for young adults to gain skills needed for successful transition into adulthood. The program provides pro-social services and activities to help youth achieve their personal goals.

Running Rebels Community Organization is recommended for a purchase of service contract in the amount of \$195,000 for 60 slots in the Prevention and Aftercare Program.

Service	Provider	2016 Allocation
Prevention and Aftercare Program	Running Rebels Community Organization	\$195,000

Shelter Care

Shelter Care provides short-term (typically 30 days), non-secure, 24-hour supervised care and residential programming to youth. The program primarily serves youth pending court for alleged delinquency as an alternative to secure detention placement. Other youth involved in Juvenile Justice Center matters may be placed in Shelter Care at the discretion of either the DCSD or the Children's Court. The program capacity is 22 males and 14 females on a given day. Males and females reside in individual rooms in separate facilities and receive separate programming.

St. Charles Youth and Family Services is recommended for a purchase of service contract for no more than \$1,653,371 for 22 slots for males and 14 slots for females.

Service	Provider	2016 Allocation
Shelter Care	St. Charles Youth and Family Services	\$1,653,371

Juvenile Educational Treatment Initiative (Day Treatment)

In the fourth quarter of 2015, DCSD, in collaboration with Milwaukee Public Schools, created a pilot day treatment program, Juvenile Educational Treatment Initiative (JETI), which includes evidence-based programming and clinical services for youth, along with working directly with the schools in order to meet the multiple needs of youth and their families. There was an RFP process

in 2014 for 2015 contracts and Southwest Key was one of the providers selected for a 2015 contract and who is operating the Juvenile Educational Treatment Initiative.

Southwest Key Programs is recommended for a purchase of service contract for 45 slots for males and females for \$733,623.

Service	Provider	2016 Allocation
Day Treatment Program	Southwest Key Programs, Inc.	\$733,623

Community Connections

The Community Connections Program, formerly known as the First Time Juvenile Offender Program (FTJOP), is a diversion program for all low risk youth who would otherwise be subject to a delinquency petition and subsequent court proceedings. Each youth receives a comprehensive assessment which guides program implementation and service referrals for the youth and family. This program is provided by a community-based agency to coordinate service referrals, ensure completion of program requirements, and provide support for families to prevent future recidivism.

Southwest Key Programs is recommended for a purchase of service contract for no more than \$591,270 for the Community Connections program.

Service	Provider	2016 Allocation
Community Connections	Southwest Key Programs, Inc.	\$591,270

Group Home

Group homes provide 24 hours-a-day community-based living for youth who are experiencing problems with their family living environment. These youth have been determined by the court to be in temporary need of an alternative living arrangement until reunification is deemed appropriate. Each group home provides care for eight male youth. An increase of \$50,000 per contract is being added for 2016 in order for the group homes to provide independent living services and programming for youth in their care, which is in alignment with permanency planning state statutes (938.38).

St. Charles Youth and Family Services and Nehemiah Project are each recommended for a purchase of service contract in the amount of \$402,032 (each) for 8 beds (males).

Service	Provider	2016 Allocation
Group Care	St. Charles Youth and Family Services	\$402,032
Group Care	Nehemiah Project, Inc.	\$402,032

Community Accountability Panels

Community Accountability Panels (CAP) was initiated by Delinquency and Court Services (DCSD) for first-time juvenile offenders, ages 10 through 16, as a diversion effort for low risk offenders. This program is to provide dispositional alternatives to the judiciary to address increasing numbers of juvenile offenders. The CAP is a juvenile diversion program which gives first time minor offenders apprehended for misdemeanors the option of appearing before a panel of community volunteers, called the Community Panel, rather than entering the juvenile court system. The goal of the program is to reduce the number youth referred to the juvenile justice system while holding them accountable for their actions.

Professional Services Group is recommended for a purchase of service contract in the amount of \$198,000 for 220 slots.

Service	Provider	2016 Allocation
Community Accountability Panels	Professional Services Group, Inc.	\$198,000

For 2016, the Department issued Requests for Proposals (RFPs) for the following program areas and is requesting approval to purchase the identified services:

Saturday Alternative Sanctions Program

Historically, DCSD has applied for and has been awarded a Juvenile Justice Title II Formula grant from the Wisconsin Department of Justice to implement juvenile justice system reform activities. This grant is associated with the Annie E. Casey Foundation's Juvenile Detention Alternatives Initiative (JDAI) to assist with supporting the Saturday Alternative Sanctions Program. The grant funding for 2016 has not yet been announced but DCSD will be applying once available.

The Saturday Alternative Sanction Program is designed as a program to provide a community-based alternative to detention for sanctions placement for youth who violate the conditions of their probation. The Saturday Alternative Sanctions Program will provide a timely response that holds youth accountable relative to their violations and engages them in positive, constructive evidence based programming.

DCSD issued an RFP in 2015 and based on the scores from the RFP community panel, DCSD recommends entering into a purchase of service contract with Wisconsin Community Services (WCS) in the amount of \$361,180. This includes 40 slots for males and females and operates two locations on the north and the south side of Milwaukee County.

Service	Provider	2016 Proposed Allocation
Saturday Alternative Sanctions Program	Wisconsin Community Services, Inc.	\$361,180

Re-Entry Coordination Program

Reentry Coordination Services involves case planning and support of Milwaukee County youth who have been committed to the Wisconsin Department of Corrections (DOC), Division of Juvenile Corrections (DJC). Reentry coordination services are provided to youth and families during youths' placement in secure institutions and following release to the community to facilitate reintegration and safely maintain youth in the community. This program serves 75 youth.

The provider agency below, Professional Services Group, was selected through an RFP process in 2015 for 2016 contracts. The contract amount has been increased from 2015 to allow for additional slots and it is recommended that DCSD enter into a purchase of services contract with Professional Services Group for \$163,640.

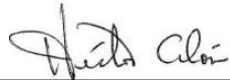
Service	Provider	2016 Proposed Allocation
Re-Entry Coordination Program	Professional Services Group, Inc.	\$163,640

Recommendation

It is recommended that the County Board of Supervisors authorize the Director, Department of Health and Human Services, or his designee, to enter into purchase of service contracts for 2016 for a variety of services and programs for the time period of January 1 through December 31, 2016 with the providers listed and in the amounts specified in the attached resolution. Approval of the recommended contract allocations will allow for the provision of identified high priority community-based services for youth being served by the Delinquency and Court Services Division.

Fiscal Impact

The proposed purchase of service contracts reflect total expenditures of \$8,688,495. Sufficient funds have been allocated in the 2016 Budget to cover these costs. A fiscal note form is attached.



Héctor Colón, Director
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