

(ITEM) From the Director, Department of Health and Human Services, requesting authorization to execute Purchase of Service contracts with Community Advocates, Inc., in the amount of \$1,400,181 for the period effective October 1, 2015, through September 30, 2016, and with United Migrant Opportunity Services, Inc., in the amount of \$658,839 for the period effective August 1, 2015, through September 30, 2016, to operate the Wisconsin Home Energy Assistance Program, by recommending adoption of the following:

AN AMENDED RESOLUTION

WHEREAS, Section 46.09 of the Milwaukee County Code of General Ordinances requires approval from the Milwaukee County Board of Supervisors for the purchase of human services from nongovernmental vendors; and

WHEREAS, the Director, Department of Health and Human Services (DHHS), is requesting authorization to enter into 2015/2016 Purchase of Service contracts with community organizations for the Management Services Division, DHHS; and

WHEREAS, Milwaukee County (the County) is contractually required to perform this critical service for its residents year-round, with 24-hour per day access and assistance; and

WHEREAS, based on a 2015 DHHS Request for Proposals, the DHHS Director is recommending Purchase of Service contracts with Community Advocates, Inc., and United Migrant Opportunity Services, Inc., to operate the Energy Assistance Program for the County; and

WHEREAS, each of the recommended contracts that pertain to the Energy Assistance Program is funded with Wisconsin Home Energy Assistance Program (WHEAP) revenue, and DHHS' ability to execute these contracts will be contingent upon review and approval by the Wisconsin Department of Administration; and

WHEREAS, the 2015-2016 funding for the agency contracts is included in the three-year (Federal Fiscal Year [FFY]16-FFY18) State WHEAP contract; and

WHEREAS, the revenue available to fund these contracts as well as County staff and administrative overhead costs is included in the State WHEAP contract, estimated to be \$2,549,703; and

WHEREAS, the contract recommendations are within limits of relevant 2015 State/County contracts, the 2015 Adopted Budget, and 2016 Requested Budget; and

WHEREAS, the Committee on Finance, Personnel, and Audit, at its meeting of July 23, 2015, recommended adoption of the Director's request (vote 4-3); now, therefore,

BE IT RESOLVED, the Milwaukee County Board of Supervisors hereby ~~rejects the~~ authorizes and directs the Director, Department of Health and Human Services (DHHS), or his designee, to execute contracts with the following vendors for the following terms and amounts:

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| • Community Advocates, Inc. | \$1,400,181 |
| (October 1, 2015, through September 30, 2016) | |
| • United Migrant Opportunity Services, Inc. (UMOS) | \$658,839 |
| (August 1, 2015, through September 30, 2016) | |
| TOTAL | \$2,059,020 |

; and

~~BE IT FURTHER RESOLVED, the Director, DHHS, or his designee, is hereby authorized to amend both the Community Advocates, Inc., and UMOS contracts for the same period upon receipt of any addenda received by Milwaukee County DHHS from the Wisconsin Department of Administration increasing the State/County contract for the operation of the Wisconsin Home Energy Assistance Program during Federal Fiscal Year 2016.; and~~

BE IT FURTHER RESOLVED, that the County Board of Supervisors recommends the following approach to the operation of the Wisconsin Home Energy Assistance Program (WHEAP):

- Extending the current energy assistance contracts (due to expire September 30, 2015) by six months using the existing model and service delivery
- A public vetting of the new energy assistance model that Department of Health and Human Services (DHHS) wishes to employ that includes: 1) a 30-day written comment period, 2) focus groups convened of clients, community entities that serve the indigent, potential partners who may want to administer the program, and current vendors
- At least three public hearings in different areas of the county held at times that encourages participation by the public that uses the energy assistance program
- Exit surveys performed by an independent third-party of current clients of the energy assistance program to rate customer service performance

- 86 • The development of a new energy assistance request for proposals (RFP) that
87 incorporates the best recommendations obtained from the aforementioned efforts
88 to improve the delivery of the energy assistance program.

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