MILWAUKEE COUNTY BOARD OF SUPERVISORS

DATE: July 23, 2015

AMENDMENT NO. 1 to Item #20

Resolution File No. 15-377

Ordinance File No.

COMMITTEE: Finance, Personnel and Audit

OFFERED BY SUPERVISOR(S): Weddle

ADD AND/OR DELETE AS FOLLOWS:

Amend the BE IT RESOLVED clauses as follows:

BE IT RESOLVED, that the Milwaukee County Board of Supervisors hereby rejects the authorizes and directs the Director, DHHS, or his designee, to execute contracts with the following vendors for the following terms and amounts:

Community Advocates, Inc. \$ 1,400,181

(October 1, 2015 through September 30, 2016)

UMOS, Inc. \$658,839

(August 1, 2015 through September 30, 2016)

TOTAL \$2,059,020

BE IT FURTHER RESOLVED, that the Director, DHHS, or his designee, is hereby authorized by the Milwaukee County Board of Supervisors to amend both the Community Advocates, Inc. and UMOS, Inc. contracts for the same period upon receipt of any addenda received by Milwaukee County DHHS from the Wisconsin Department of Administration increasing the state/county contract for the operation of the WHEAP program during FFY2016.; and

BE IT FURTHER RESOLVED, that the County Board of Supervisors supports the following approach to the operation of the Wisconsin Home Energy Assistance Program (WHEAP):

• Extending the current energy assistance contracts (due to expire September 30, 2015) by six months using the existing model and service delivery

- A public vetting of the new energy assistance model that Department of
 Health and Human Services (DHHS) wishes to employ that includes: 1) a
 30-day written comment period, 2) focus groups convened of clients,
 community entities that serve the indigent, potential partners who may
 want to administer the program, and current vendors
- At least three public hearings in different areas of the county held at times that encourages participation by the public that uses the energy assistance program
- Exit surveys performed by an independent third-party of current clients of the energy assistance program to rate customer service performance
- The development of a new energy assistance request for proposals (RFP) that incorporates the best recommendations obtained from the aforementioned efforts to improve the delivery of the energy assistance program.