

COUNTY OF MILWAUKEE
Delinquency and Court Services Division (DHHS)
INTER-OFFICE COMMUNICATION

DATE: November 21, 2014

TO: Marina Dimitrijevic, Chairwoman, Milwaukee County Board of Supervisors

FROM: Héctor Colón, Director, Department of Health and Human Services
Prepared by B. Thomas Wanta, Administrator – DCSD

SUBJECT: Report from the Director, Department of Health and Human Services (DHHS), requesting authorization to enter into 2015 purchase of service contracts for programs within the Delinquency and Court Services Division

Issue

The Director, Department of Health and Human Services (DHHS), is requesting authorization to enter into 2015 purchase of service contracts for the Delinquency and Court Services Division.

Background

Since 1970, DHHS has supported a social service delivery system comprised of both directly provided and purchased services using a combination of State, grant and local tax funds. Partnerships with community providers have allowed DHHS to cooperate and collaborate with various community agencies and resources. These partnerships further the opportunities for community participation, leverage resources and utilize community expertise regarding the DCSD community response to delinquency.

DCSD conforms to the DHHS Request for Proposals (RFP) process to ensure objectivity and fairness in the awarding of purchase of service contracts. DCSD relies on these objective reviews by community panels and DHHS contract administration/quality assurance to guide award recommendations. DCSD also may consider other salient factors in order to best meet the needs of the juvenile court and youth served including the financial stability of applicants to ensure the continuity of services, the minimization of service disruption, provider alignment with emerging strategies or changing system demands, opportunities for further resource leveraging and information sharing and maximization of resources.

Discussion

The Department is requesting approval to purchase services with the agencies listed below for the identified service and contract amounts for the time period of January 1 to December 31, 2015.

Program areas that were included in an RFP issued for 2013 and 2014 contracts as part of a three-year contract cycle will be discussed first, followed by program areas included in the RFP

for 2015 contracts.

Evening Report Center

DCSD applied for and was awarded Early Intervention funds for juvenile justice programs and services aimed at youth at risk of delinquency in the amount of \$188,340 for the time period spanning January 1, 2015 through December 31, 2015. This will supplement the Youth and Family Aids Program funding from the State of Wisconsin Division of Juvenile Corrections, Department of Corrections.

DCSD has historically used Early Intervention Program (EIP) funding to supplement Community Intervention Program funds to continue to support the First Time Offender Program (FTJOP) and related activities. Due to the increase in funds available for 2014 for EIP, DCSD initiated new alternatives to detention programs aimed at reducing the use of secure detention, to include the Evening Report Center. The Evening Report Center is designed as a program to provide a community-based alternative to detention for youth served by DCSD. The Evening Report Center is designed to be an alternative to youth being placed in secure detention pre-dispositional, for sanctions or youth picked up on a warrant and are pending court. The Evening Report Center program will provide a timely response that holds youth accountable, provides supervision and engages the youth in positive and constructive programming.

DCSD issued an RFP in February 2014 for the operation of the Evening Report Center. In addition to Section 46.09 of the County Ordinances, DCSD conforms to the DHHS RFP process to ensure objectivity and fairness in the awarding of purchase of service contracts. One proposal was submitted and it was determined that this proposal met the criteria for responsiveness. Based on this proposal, DCSD plans to enter into a purchase of service contract with Wisconsin Community Services (WCS) in the amount of \$315,000 for January 1, 2015 through December 31, 2015 with \$188,340 of that coming from grant revenue.

Service	Provider	2015 Allocation
Evening Report Center	Wisconsin Community Services	\$315,000

The Community Service and Restitution Coordination Program

The Community Service and Restitution Coordination program is designed as a program to provide a resource for youth to complete their court ordered conditions of community service and pay back their court ordered restitution. One barrier to youth completing the conditions of their court order and Deferred Prosecution Agreement (DPA) is the lack of availability and monitoring of community service opportunities and this program addresses this need. This program also provides a community-based alternative to detention for youth served by DCSD. The program will primarily serve post dispositional youth that are the subject of a court order, along with youth on a DPA or consent decree. The Community Service and Restitution

Coordination program is also designed to be an alternative to youth being placed in secure detention for sanctions or youth picked up on a warrant and are pending court.

DCSD issued an RFP in February 2014 for the operation of the Community Service and Restitution Coordination program. In addition to Section 46.09 of the County Ordinances, DCSD conforms to the DHHS RFP process to ensure objectivity and fairness in the awarding of purchase of service contracts. Three proposals were submitted and scored by a panel of three individuals and a contract administrator. Based on the scores, DCSD plans to enter into a purchase of service contract with Wisconsin Community Services (WCS) in the amount of \$160,614 for January 1, 2015 through December 31, 2015.

Service	Provider	2015 Allocation
Community Service & Restitution Coordination	Wisconsin Community Services	\$160,614

Saturday Alternative Sanctions Program

DCSD applied for and was awarded a Juvenile Justice Title II Formula grant from the Wisconsin Department of Justice to implement juvenile justice system reform activities associated with the Annie E. Casey Foundation's Juvenile Detention Alternatives Initiative (JDAI). On October 9, 2014, DCSD received a grant award notice in the amount of \$47,000 for the time period spanning October 1, 2014 through September 30, 2015 to assist with funding the Saturday Alternative Sanctions program. There is no local funding match requirement associated with this grant revenue. The Saturday Alternative Sanction Program is designed as a program to provide a community-based alternative to detention for sanctions placement for youth who violate the conditions of their probation. The Saturday Alternative Sanctions Program will provide a timely response that holds youth accountable relative to their violations and engages them in positive and constructive programming.

DCSD issued an RFP in April 2013 for the operation of the Alternative Sanction Program. In addition to Section 46.09 of the County Ordinances, DCSD conforms to the DHHS RFP process to ensure objectivity and fairness in the awarding of purchase of service contracts. Based on the scores from the RFP community panel, DCSD plans to enter into a purchase of service contract with Wisconsin Community Services (WCS) in the amount of \$172,000 for January 1, 2015 through December 31, 2015. The funding includes \$47,000 in grant funding and additional funds, which are budgeted in 2015 for the purpose of post-dispositional alternative sanctions programs.

Service	Provider	2015 Allocation
Saturday Alternative Sanctions Program	Wisconsin Community Services	\$172,000

Re-Entry Coordination Program

Reentry Coordination Services involves case planning and support of Milwaukee County youth who have been committed to the Wisconsin Department of Corrections (DOC), Division of Juvenile Corrections (DJC). Reentry coordination services are provided to youth and families during youths' placement in secure institutions and following release to the community to facilitate reintegration and safely maintain youth in the community. This program serves 55 youth.

The provider agency below was selected through an RFP process for 2013 contracts and is entering into its third year of a three-year contract cycle. The contract amount is the same as in 2014.

Service	Provider	2015 Allocation
Re-Entry Coordination Program	St. Charles Youth & Family Services	\$120,000

Level II In-Home Monitoring Services

The Level II In-Home Monitoring Program is a monitoring program that primarily serves youth pending court for alleged delinquency as an alternative to secure detention. The program provides intensive in-home monitoring services to youth and their families in an effort to support parental home supervision, to avoid additional offenses, and to appear for their court hearings. Youth are court ordered into this program and remain until the time of disposition or discontinuation of services is deemed appropriate by the court or the DCSD. The program is based on the belief that juveniles who remain connected with their families, schools, peers, employers, and with other community resources, will decrease the likelihood of further contact with the juvenile justice system. This is accomplished through a structured supervision plan, program support and counseling, advocacy and the availability of 24-hour crisis intervention.

This service was included in the RFP process for 2014 contracts and applicants submitting eligible proposals included La Causa, Southwest Key Program, and St. Charles Youth and Family Services. A panel including community members and a member of DHHS contract administration staff reviewed and scored the proposals.

Based on the scores from the panel, DCSD is recommending that a purchase of service contract be entered with St. Charles Youth and Family Services in the amount of \$551,921 for 52 slots to cover the North side and to Southwest Key Program in the amount of \$700,515 for 66 slots to cover the South side. These amounts represent are the same as 2014 and in the 2015 budget.

Service	Provider	2015 Allocation
Level II Monitoring Program	St. Charles Youth and Family Services	\$551,921
Level II Monitoring Program	Southwest Key Program	\$700,515

Targeted Monitoring Program

The Targeted Monitoring Program (TMP) provides intensive supervision, structure, support, and skill-building opportunities for different target groups of youth involved in the juvenile justice system. The targeted populations include youth who are found to be in possession of a firearm, determined to be a serious chronic offender, referred for a burglary offense, or identified for the Milwaukee County Accountability Program (MCAP). The program is intended to hold youth accountable in the community while ensuring community safety and providing youth with skills to change their thinking and behaviors. The TMP frequently serves as an alternative to juvenile corrections.

This service was included in the RFP process for 2014 contracts and applicants included the Running Rebels Community Organization. A community member and a member of DHHS contract administration staff reviewed and scored the proposals.

Based on the scores from the reviewers, DCSD is recommending that a purchase of service contract be entered into for the serious chronic offender, firearms, and MCAP target populations and 20 slots for the burglary offender target population with Running Rebels. This contract is the same amount as 2014 and is in the 2015 budget.

Service	Provider	2015 Allocation
Targeted Monitoring Program	Running Rebels Community Organization	\$1,545,944

Prevention and Aftercare Program- Targeted Monitoring Program

The Prevention and Aftercare Program serves siblings and graduates of the Targeted Monitoring Program in order to maximize the likelihood of positive and enduring change in youth and families. This program serves at any one time up to 40 graduates of the Targeted Monitoring Program and/or their siblings between the ages of 6-19. The goals are to prevent siblings from participating in delinquent activities and for young adults to gain skills needed for successful transition into adulthood. The program provides pro-social services and activities to help youth achieve their personal goals.

This service was included in the RFP process for 2014 contracts as part of the Targeted Monitoring Program and applicants included the Running Rebels Community Organization. A community member and a member of DHHS contract administration staff reviewed and scored the proposals.

Based on the scores from the panel, DCSD intends to enter into a purchase of service contract to Running Rebels Community Organization in the amount of \$195,000 for 80 slots in the Prevention and Aftercare Program.

Service	Provider	2015 Allocation
Prevention and Aftercare Program	Running Rebels Community Organization	\$195,000

Shelter Care

Shelter Care provides short-term (typically 30 days), non-secure, 24-hour supervised care and residential programming to youth. The program primarily serves youth pending court for alleged delinquency as an alternative to secure detention placement. Other youth involved in Juvenile Justice Center matters may be placed in Shelter Care at the discretion of either the DCSD or the Children's Court. The program capacity is 22 males and 10 females on a given day. Males and females reside in individual rooms in separate facilities and receive separate programming.

This service was included in the RFP process for 2014 contracts and applicants submitting eligible proposals included New Horizon Center and St. Charles Youth and Family Services. A panel including community members and a member of DHHS contract administration staff reviewed and scored the proposals.

Based on the scores from the panel, DCSD is recommending that a purchase of service contract be entered with New Horizon Center for no more than \$617,954 for 14 slots for females and St. Charles Youth and Family Services for no more than \$1,222,456 for 22 slots for males.

Service	Provider	2015 Proposed Allocation
Shelter Care (Females)	New Horizon Center	\$617,954
Shelter Care (Males)	St. Charles Youth and Family Services	\$1,222,456

For 2015, the Department issued RFPs for the following program areas and is requesting approval to purchase the identified services:

Day Treatment

Day Treatment is a non-clinical service that provides on-site education in collaboration with Milwaukee Public Schools, and other services to meet the multiple needs of youth and their families. Each provider agency below provides 15 slots for males only. These providers were selected through an RFP process in 2014 for 2015 contracts and are entering into their first year of a three-year contract cycle.

Service	Provider	2015 Proposed Allocation
Day Treatment Program	St. Charles Youth and Family Services	\$244,541
Day Treatment Program	Wisconsin Community Services	\$244,541

The provider agency below provides 30 slots for males and 15 slots for females for a total of 45 slots.

Service	Provider	2015 Proposed Allocation
Day Treatment Program	Southwest Key	\$733,623

First Time Juvenile Offender Program Tracking

The First Time Juvenile Offender Program (FTJOP) is a diversion program for youth ages 10 through 16 who would otherwise be subject to a delinquency petition and subsequent court proceedings. A core component of this program is tracking services provided by community-based agencies to coordinate service referrals, ensure completion of program requirements, and provide support for families. The tracking component of the FTJOP program operates under a fee-for-service agreement and is provided by one vendor.

The provider was selected through an RFP process for 2015 contracts and based on the scores from the panels, DCSD is recommending that a purchase of service contract be entered with Southwest Key for no more than \$591,270. This would be the first year of a three-year contract cycle.

Service	Provider	2015 Proposed Allocation
First Time Juvenile Offender Program Tracking (Fee-for-Service)	Southwest Key	\$591,270

Group Home

Group homes provide 24 hours-a-day community-based living for youth who are experiencing problems with their family living environment. These youth have been determined by the court to be in temporary need of an alternative living arrangement until reunification is deemed appropriate. Each group home provides care for eight male youth. These provider agencies were selected through an RFP process in 2014 for 2015 contracts. This would be the first year of a three-year contract cycle.

Service	Provider	2015 Proposed Allocation
Group Care	St. Charles Youth and Family Services	\$352,032
Group Care	Nehemiah Project	\$352,032

Community Accountability Panels

Community Accountability Panels (CAP) was initiated by Delinquency and Court Services (DCSD) for first-time juvenile offenders, ages 10 through 16, as a diversion effort for low risk offenders. This program is to provide dispositional alternatives to the judiciary who have to deal with increasing numbers of juvenile offenders. The CAP is a juvenile diversion program which gives first time minor offenders apprehended for misdemeanors the option of appearing before a panel of community volunteers, called the Community Panel, rather than entering the juvenile court system. The goal of the program is to reduce the number youth referred to the juvenile justice system while holding them accountable for their actions.

In 2014 DCSD entered into a 6 month purchase contract with Professional Services Group as a pilot as this community agency was the vendor for a similar program in Racine County. The proposed provider agency, Professional Services Group, was selected through an RFP process in 2014 for 2015 contracts and are entering into their first year of a three-year contract cycle.

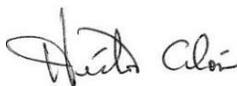
Service	Provider	2015 Proposed Allocation
Community Accountability Panels	Professional Services Group	\$198,000

Recommendation

It is recommended that the County Board of Supervisors authorize the Director, Department of Health and Human Services, or his designee, to execute purchase of service contracts for 2015 for a variety of services and programs for the time period of January 1 through December 31, 2015 with the providers listed and in the amounts specified in the attached resolution. Approval of the recommended contract allocations will allow for the provision of identified high priority community-based services for youth being served by the Delinquency and Court Services Division.

Fiscal Impact

The proposed purchase of service contracts reflect total expenditures of \$8,317,443. Sufficient funds have been allocated in the 2015 Budget to cover these costs. A fiscal note form is attached.



 Héctor Colón, Director
 Department of Health and Human Services

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