## Milwaukee Area Workforce Funding Alliance



## Milwaukee 7



## Aerotropolis



## VISIT Milwaukee



## East Wisconsin Counties Railroad Consortium



## International Economic Development Council



## Wisconsin Economic Development Association

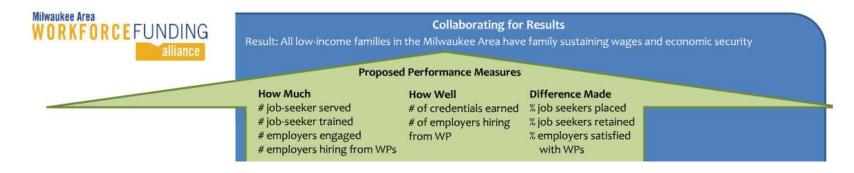


## **CEO For Cities**



## Milwaukee Area Workforce Funding Alliance

October 1, 2013





## **Collaborating for Results**

Result: All low-income families in the Milwaukee Area have family sustaining wages and economic security

## **Proposed Performance Measures**

**How Much** 

# job-seeker served

# job-seeker trained

# employers engaged # employers hiring from WPs **How Well** 

# of credentials earned # of employers hiring

from WP

Difference Made

% job seekers placed % job seekers retained

% employers satisfied with WPs

## **Core Strategy:**

## **Support Workforce Partnerships**

HOW MANY/MUCH?	2009	2010	2011	2012
# of Job-seekers Served	873	896	1661	1489
# of Job-seekers Trained	278	187	895	330
# of Incumbents Trained	0	583	73	204
			(2009-11)	
# Employers Engaged	Not tracked	Not tracked	172	38

HOW WELL?	2009	2010	2011	2012
# of Credentials	Uncon- firmed	Uncon- firmed	Uncon- firmed	837
			(2009-11)	
# Employers Hiring from WP	Not tracked	Not tracked	133	25

Difference Made	2009	2010	2011	2012
# / % Job-seekers	220 /	162 /	401 /	345 /
Placed	79%	87%	58%	N/A%
# / % Job-seekers	N/A	21 /	173 /	237/
Retain 6 mos		13%	26%	68%
# / % earning	213 /	72 /	233 /	284/
>\$10 / hr	97%	44%	58%	84%
# / % earning	116 /	52 /	141 /	145 /
>250% FPL	53%	32%	21%	42%

### Automotive (2012 - Pres) 118 completed, 20 placed

- 1 Partnership led by WATDA
- Automotive Youth Education System (AYES)
- Nat'l Auto Technician
   Education Foundation (NATEF)
   standards
- Alternative Fuel Auto
   Maintenance

## Construction (2008 - 2012)

### 1,085 completed, 734 placed

3 Industry Partnerships led by WRTP/BIG STEP, MCSC, and WCS

- OSHA 10
- Lead and Asbestos Abatement
- OSHA 40 HAZWOPER
- HBI PACT leading to Multi-Craft
   Core pre-Apprenticeship

### Manufacturing (2010 - 2012) 73 completed, 70 placed

1 Partnership led by WRTP/BIG STEP

- 1 emerging Partnership led by Riverworks
- Manufacturing Skills Standard Cert (MSSC)
- Computer Numeric Controls (CNC)
- Customized employer standards

### Renewables (2011 – Pres) 235 completed, 51 placed

- 1 Partnership led by MCSC
- Advanced Air Sealing
- Residential Solar & Geothermal system Installation
- Midwest Renewable Energy Assoc (MREA) standards



### Utilities (2010 – 2011) 25 completed, 21 placed

- 1 Industry Partnership led by City of Milwaukee – DPW
- Tree Care Industry Association
- Ground & Climb Operations
- Electrical Hazards Awareness
- Red Cross First Aid
- Commercial Driver's License-Class B



## Healthcare (2009 – 2012) 289 completed, 132 placed

- 1 Partnership led by MAHA
- . Community Health Worker
- · Certified Nursing Assistant
- Customized employer standards

## Milwaukee 7



# MILWAUKEE 7

FRAMEWORK FOR ECONOMIC GROWTH

**Executive Summary** 

January 2014



## the Winds of Change are Upon Us. In Today's Globally Competitive Economy, Our Time to Act is Now.

a unified commitment to economic growth. Milwaukee's economic foundation was built on heavy industry. The city grew as a major port, a manufacturing leader and a beer production capital. Today, the region is a vibrant center for commerce with

fundamental shift toward more knowledge-intensive products, services and processes, the Milwaukee In the past few decades, as the global economy has experienced – and continues to undergo – a region has experienced significant challenges, including low growth rates, long-term job losses and rising

a path to inclusive new-economy prosperity. collaborative action to leverage strategic assets and address key challenges is needed to put the region on However, looking toward the future, the region's economy is at a critical inflection point. Deliberate The Milwaukee region has begun to make the transition toward a vibrant, new-economy environment.

Now is the time to leverage existing activities and energy and align the region's efforts through a comprehensive, mutually reinforcing set of strategies and implementing enterprises

experts were engaged one-on-one to supplement quantitative analyses and other market research groups to provide expert advice and insight into specific aspects of the economy. Numerous other local The Milwaukee 7 Regional Economic Development Partnership convened five cross-sector working

initiatives to grow the regional economy. The results of these activities have culminated in the Milwaukee Over the past 18 months, approximately 150 stakeholders from across the seven-county Milwaukee region opportunities levers that drive the region's growth and an integrated set of strategies tailored to our unique assets and have engaged in brainstorming, analysis, vetting of strategic alternatives and identification of promising 7 Framework for Economic Growth, a metropolitan business plan that features a detailed analysis of the

implement the initiatives that will lead our region successfully through the headwinds of the next economy across strategies and initiatives. We need all hands on deck to move this plan's strategies forward and prosperous future for all of our citizens Executing this plan requires significant continued stakeholder commitment, accountability and coordination Through our combined leadership, we can create a star that aligns the region's activities to create a



## ▶ The Milwaukee Region: An Economy in Transition

region, like many others in the "Rust Belt," has experienced significant challenges. fundamental shift toward more knowledge-intensive products, services and processes, the Milwaukee In the past few decades, as the global economy has experienced – and continues to undergo – a

and resources necessary to realize them is not yet fully aligned beginning to form, but emerging opportunities are still being defined, and the constellation of stakeholders partners and ways of doing business to be competitive in the next economy. New centers of gravity are causing firms and entire industries to reexamine their strategic positioning and seek out new markets, Business models, supply chains and connections among firms and institutions are shifting dramatically,

and competitive place in the next economy. The region needs to deliberately capitalize on and connect rich industrial history provide the foundations to forge and traverse a path toward a prosperous, inclusive workforce, and strong network of universities and technical colleges sectors with high-potential industry clusters, emerging innovation ecosystem, above-average educated the opportunities arising from its competitive assets: one of the nation's leading advanced manufacturing The many legacies – industry mix, workforce, built environment and institutions – of the Milwaukee region's



# Regional Economic Performance

it just behind Morocco and Slovakia. four-county Milwaukee metro area is the 36th largest in the US, and if it were a country, its size would rank Today, the Milwaukee regional economy is large and diverse. The region's approximately 950,000 workers employed in 52,000 firms – generated \$83 billion of real gross regional product (GRP) in 2011. The

recession rebound than the US as a whole, and currently (2012) stands at nearly 6% below 2000 levels. At the same time, regional employment experienced a more dramatic decline and a more modest postthe US rate of 1.5%. GRP similarly has grown more slowly than the nation (2001-2012), at a compound annual rate of 0.9% vs

Modest GRP growth – despite employment losses – has been possible because of an 18% rise in regional productivity since 2001. While recent productivity growth has outpaced the US, the region remains nearly 4% less productive than the US (2011). Despite rising productivity, wages have remained stagnant in the region (+0.1% compound annual growth since 2000), and the gap between the average regional wage and the average US wage has widened to more than 6%.

The 7-county unemployment rate has historically tracked the national rate, though it has come down slightly more quickly since the recession (to 7.6% in 2012 vs. 8.1% for the US).

The 7-county region's poverty rate has risen by more than half since 2000, but declined slightly in 2011 to a level of 15.0%, slightly below the US rate of 15.9%.

Looking toward the future, the Milwaukee region's economy is at a critical inflection point. Its performance is uneven as firms, workers and a range of public and increase in the power of the power of

to leverage strategic assets and address key challenges is needed to put the region on a path to inclusive private institutions are working to adapt to the new-economy environment. Deliberate, collaborative action new-economy prosperity.

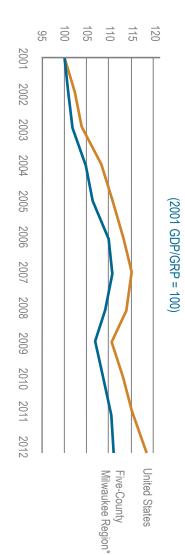




# Key Economic Indicators

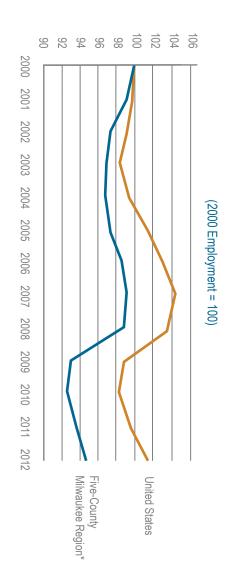
# Indexed Gross Domestic Product, 2001-2012

Modest GRP growth – despite employment losses – has been possible because of an 18% rise in regional productivity since 2001. GRP has grown more slowly than the nation (2001-2012), at a compound annual rate of 0.9% vs. the US rate of 1.5%. While productivity growth has outpaced the US, the region remains nearly 4% less productive than the US (2011).



## Indexed Payroll Employment, 2000-2012

Regional employment experienced a more dramatic decline and a more modest post-recession rebound than the US as a whole, and currently (2012) stands at nearly 6% below 2000 levels.



\*Milwaukee MSA plus Racine County.

# Creating an Action Plan

assets for inclusive growth in the next economy. Milwaukee 7 engaged a broad array of regional stakeholders in the process of Metropolitan Business Planning: a proactive, fact-based, action-oriented approach to targeting, aligning and leveraging regional To identify its place on the path to transformation and articulate a set of integrated growth strategies,

strategies, changing the region's economic trajectory. their region, identify mutually reinforcing strategies that build from and create synergies between shifting government stakeholders can objectively analyze the assets, challenges and competitive position of catalyzing regional economic growth, providing a framework through which regional business, civic and development, geared toward redeploying and aligning assets to establish a region's most competitive Brookings Institution's Metropolitan Business Planning establishes a new approach to regional economic traditional and emerging economic activities, and launch transformative enterprises to implement the position in the new economy. It adapts the discipline of private-sector business planning to the task of

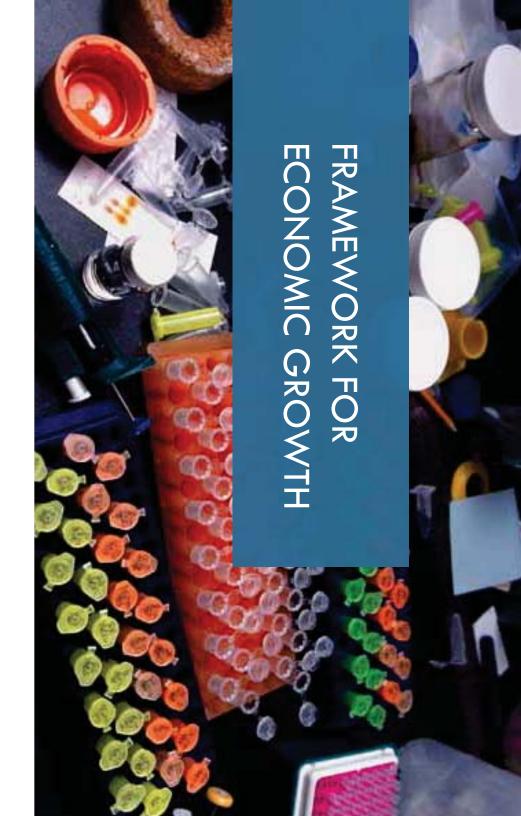
by local firms. In the new global economy, five market levers account for the efficiency and productivity of Metropolitan economies grow, by definition, by increasing the total value of goods and services produced regional economies

The five market levers that interact to define the characteristics, opportunities and performance of a regional economy:

- Enhance industry clusters and concentrations
- Develop and deploy human capital aligned with jobs
- Foster innovation and entrepreneurship
- Improve infrastructure and the efficiency of the built environment
- Create effective public and civic institutions

an integrated set of growth strategies and begins to identify a portfolio of potential new initiatives to build initiatives around a common vision. It represents an ongoing enterprise, geared toward action, that creates upon and leverage existing efforts. The Metropolitan Business Plan produces a shared roadmap for the region, aligning existing and new

synergies and magnify growth across all parts of the Milwaukee region's economy. Coordinated execution of identified strategies and implementation of targeted initiatives will achieve

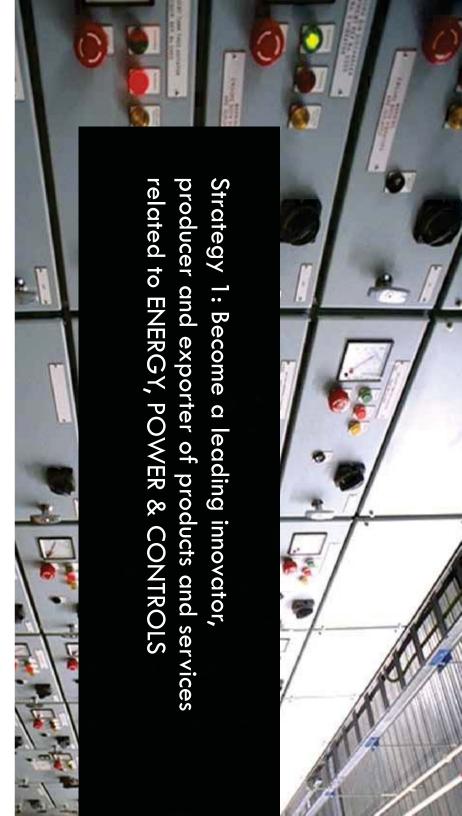


assets concentrate and their dynamic interactions enable greater efficiency and productivity. A region that identifies its path to participate successfully in that transformation - intentionally building on its unique assets - will forge ahead The global economy is undergoing a dramatic transformation that favors metropolitan regions, where

## NINE STRATEGIES SET A NEW COURSE FOR REGIONAL PROSPERITY

path to new-economy growth. process, an integrated set of nine strategies are proposed for moving the Milwaukee region forward on the Reflecting the assets, challenges and opportunities revealed in the market analysis and business planning

in the next economy, and a thriving, prosperous and dynamic region. momentum to enable the Milwaukee region to realize its potential to become a leading place to do business coordinated implementation, their impact will be enhanced. Together they build upon current assets and strengths, taking advantage of its emerging opportunities and addressing its most critical challenges These strategies are deliberately crafted to cut across market levers and be mutually reinforcing: through Each strategy is designed to increase the productivity of local firms by leveraging the region's unique



Three trends are anticipated to create future growth opportunities in the energy, power and controls cluster:

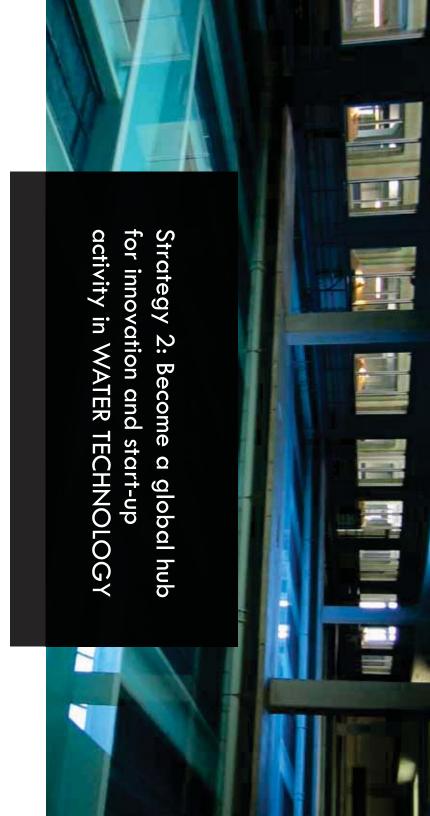
- $\bigvee$ and controls equipment and systems in domestic facilities The resurgence in US manufacturing will likely lead to greater demand for industrial automation
- $\bigvee$ Expanding investments in electrical power infrastructure averaged \$63.9 billion per year between 2001 and 2010.
- $\bigvee$ The building energy efficiency industry is projected to grow more than 50% over the 2011 to 2017 period, increasing expenditures to nearly \$104 billion annually worldwide

equipment. The regional cluster includes more than 200 establishments and nearly 19,000 employees comprised of three industry segments: electrical equipment; instruments & controls; and other electrical The region's energy, power and controls cluster is large, highly concentrated and export-intensive. It is

automation controls); Cooper Power and Waukesha Electric (power infrastructure); and Johnson Controls global leaders in critical segments of the cluster, including Rockwell Automation and Eaton (industrial and The Milwaukee region is well positioned to grow its energy, power and controls cluster given its array of (energy storage, building energy efficiency).

of Wisconsin-Milwaukee/Johnson Controls Partnership in Energy and one-on-one university-industry partnerships such as the University recent expansion of the Wisconsin Energy Research Consortium). formed the Mid-West Energy Research Consortium (M-WERC, a A collaborative network of companies and academic institutions has Research are similarly creating more capacity and innovation in the cluster.





the prior year, while the global market is nearly \$500 billion. market for water and wastewater services and products is estimated at \$139 billion in 2012, up 3.8% from The water technology industry is a large and growing market, both domestically and internationally. The US

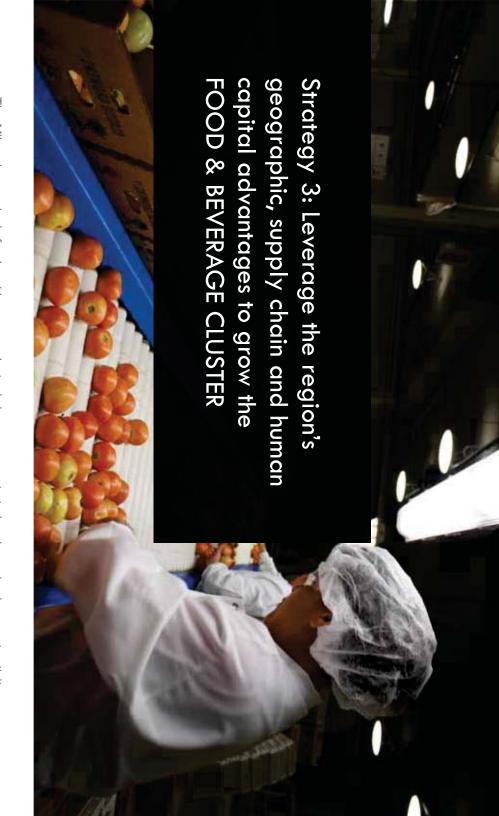
employ 3,600 workers of products and services, with industry strengths in pumps, meters, boilers and valves, which in aggregate Similar to other industries in the "green" space, the water technology industry includes a broad spectrum companies are located in the Milwaukee region, including five of the 11 largest water firms in the world. industries, which benefit from close proximity to this plentiful resource. Between 130 and 150 water-related several economic advantages. The region has a competitive edge in attracting and growing water-related The Milwaukee region's access to the Great Lakes - 21% of the world's surface fresh water - provides

WATER Institute is the largest academic freshwater research facility on the Great Lakes is the only graduate school in the nation dedicated solely to the study of freshwater. UWM's Great Lakes technology, research and policy. The University of Wisconsin-Milwaukee School of Freshwater Sciences The Milwaukee region is also home to world-class research institutions, making it a world hub of water

competitive advantages to establish the region as a global hub for water-related focused on water research and business acceleration; the Global Freshwater research and development, company formation and human capital development The 100+ corporate members of The Water Council continue to build on these The Council has several initiatives underway, including the Global Water Center,



campuses in the University of Wisconsin system. universities in partnership with six regional firms; and creation of a water-relevant curriculum for five Seed Accelerator; the Industry/University Cooperative Research Center, which brings together two



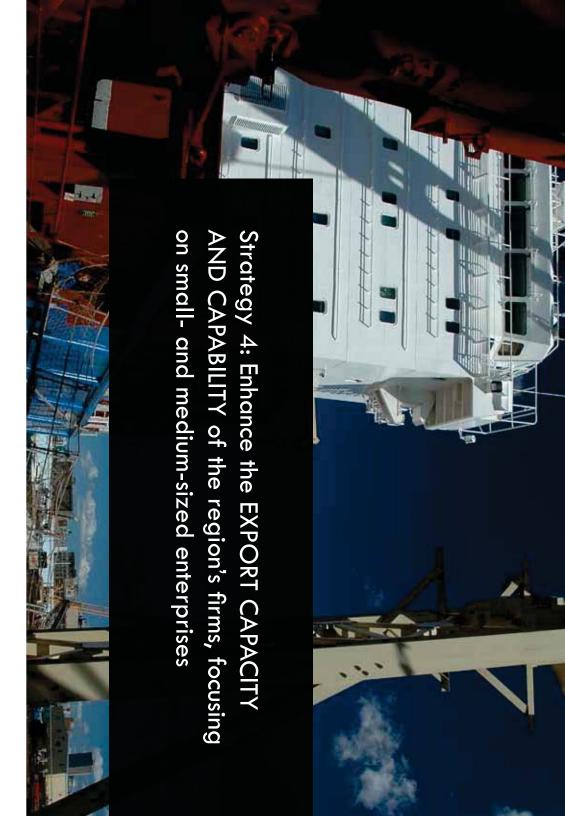
including food products machinery manufacturing and food and beverage distribution. firms and employs approximately 14,000 people, creating one of the strongest concentrations among major The core of the cluster – food manufacturers, processors and artisans – is comprised of more than 300 The Milwaukee region's food and beverage cluster is large, concentrated and growing in export activity US markets. The region is also home to nearly 6,800 workers in industry segments that support the core,

international markets. Nationally, food and beverage manufacturing growth is projected to be strong over the 2010 to 2020 period in both employment and output, based on demand for functional, organic and locally grown foods. The Milwaukee region's food and beverage manufacturing assets align well with expanding domestic and

generated throughout Wisconsin. These agricultural outputs continue to drive a regional strength cluster, given its natural symbiosis with the vast quantities of crop-based, dairy and animal products manufacturers exported \$1.7 billion in 2012, an increase of 156% since 2005 in ingredient manufacturing (ranging from seasonings to enzymes). The state of Wisconsin's food The Milwaukee region exhibits supply-chain advantages in growing a competitive food and beverage

and business development. Initiatives underway or being planned by FaB include a pilot career awareness program at a public high school, tailored technical college together to enhance cluster growth by focusing on the areas of talent, innovation Beverage Milwaukee (FaB) network, composed of more than 50 firms working curricula, a career resource center, industry directory and a small business accelerator program This cluster also has the advantage of a formal cluster organization: the Food and



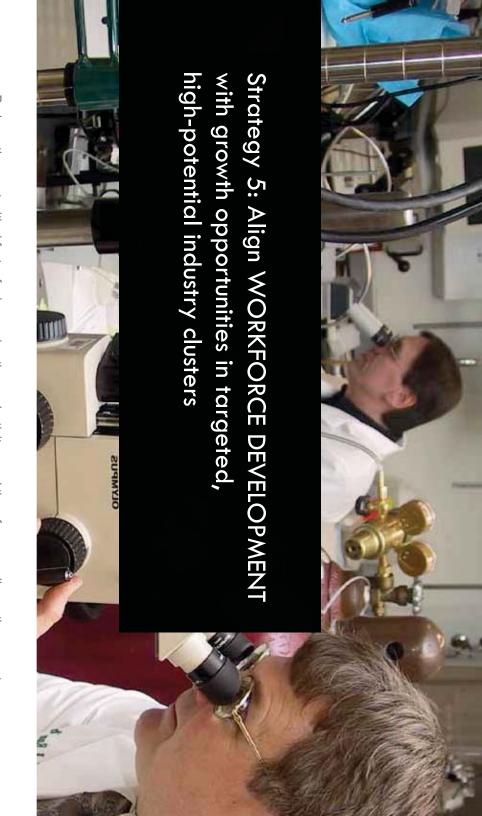


global economic growth over the next decade will occur beyond US borders, increasing export activity is imperative to the economic future of the Milwaukee region Given that the majority of the world's purchasing power is outside the US, and a disproportionate share of

sizable opportunities exist to expand and strengthen exporting by the region's manufacturers and service the bulk of export activity is occurring within a very small number of large firms. The region has all of expand their current export programs providers, especially small- and mid-sized firms that are either new to exporting or lack the capacity to the necessary components already in place to support the development of a broader export base, and The opportunity to engage more of the region's companies in the international marketplace is significant the region does not export at a level commensurate with the size of its manufacturing economy, and

## Components of this strategy include:

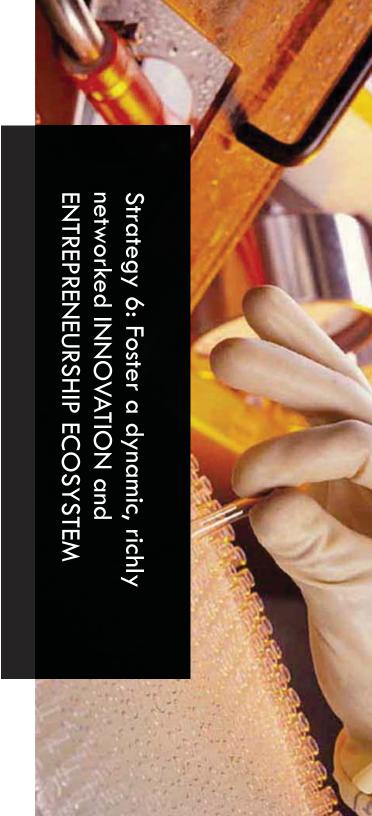
- Improving alignment of regional resources around exporting
- Supporting small- and mid-sized firms in developing export strategies and plans
- $\bigvee$ Leveraging large firms as catalysts to mentor smaller companies in exporting
- Exploring opportunities for expanding service exports establish a baseline model
- Advocating for export policy as a critical success factor in regional development



human capital assets. populations, will also enhance economic growth by more effectively deploying the region's full spectrum of participation and articulating paths to upward mobility, particularly for the region's core city and minority are and will be demanded by employers. Increasing the number and type of "on-ramps" to labor force of the region's clusters is to upgrade and better align the skills of the workforce with the occupations that Perhaps the most critical factor for increasing the productivity – and therefore overall growth prospects –

## Key elements of this strategy include:

- Augment the quantity and quality of information including real-time data available to the supply of particular skill sets (across the spectrum of low-, middle- and high-skilled occupations) education and training system to improve regional intelligence regarding the demand for and in the region's priority clusters
- $\bigvee$ Strengthen the feedback loop between employers and workforce development providers to efforts such as FaB's employer engagement and curriculum development enable better alignment of training curricula with workplace needs - building, for example, off of
- $\bigvee$ Articulate cluster-specific career pathways and create certification and credentialing programs middle-skill workers to enable more robust firm-worker matching and upward career mobility for low- and
- $\bigvee$ the technical colleges' sector-specific "boot camp" programs redeploying their skills into emerging occupational opportunities - building, for example, off of Identify the need for and develop rapid up-skilling programs to assist workers in upgrading and
- $\bigvee$ Leverage limited state and federal resources by promoting coordinated application for and use of available funding by system providers

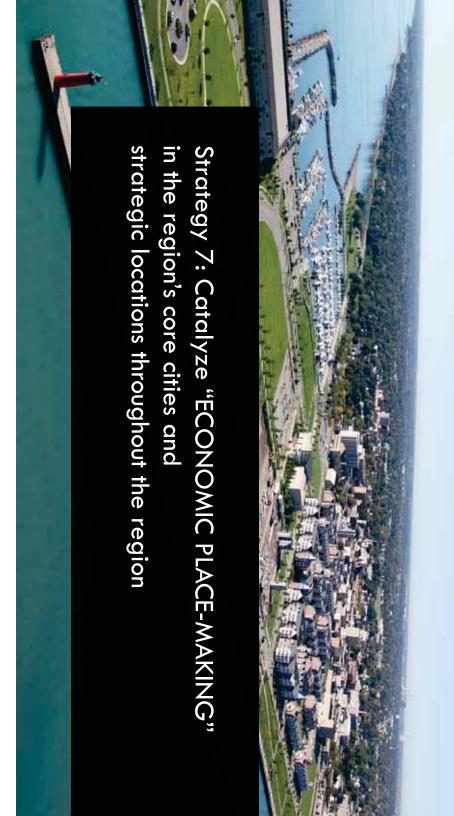


deliberately leveraged to boost rates of new firm creation and build the competitive advantage of existing ecosystem. There is significant activity among private, public and institutional actors that must be The Milwaukee region has gained impressive momentum in creating an innovation and entrepreneurship

entirely new products and services in emerging clusters. opportunities for legacy clusters to redeploy their resources into new products and markets, and creation of including new processes and products to further accelerate already-strong clusters' growth trajectories, The region's high-priority clusters present ample opportunities for innovation and entrepreneurship.

Key elements of this strategy – all of which are mutually reinforcing – include:

- Strengthen industry-academic partnerships to better align institutional R&D agendas with industry needs
- $\bigvee$ Stimulate university technology transfer to bring more institutional R&D to market through commercialization in existing firms and spin-off of new companies
- $\bigvee$ available to emerging innovators and entrepreneurs in the region's high-potential clusters Enrich the array of technical support, funding and other resources (e.g., incubation facilities)
- $\bigvee$ stage ventures as well as those in the fast-growth, scale-up stage of development Increase sharply the capital resources available to regional entrepreneurs, focusing on early-
- $\bigvee$ toward the next economy Accelerate adoption of new technologies in more mature industries, facilitating their transition
- $\bigvee$ technologies, innovation- and entrepreneurship-enabling facilities and/or high-potential clusters Promote creation of dense, mixed-use, well-connected districts – centered around particular
- $\bigvee$ risk-taking as a cultural norm through competitions, hack-a-thons and other contests Enhance the visibility of entrepreneurial activity, encourage creative problem-solving and elevate
- $\bigvee$ innovation and entrepreneurship Cultivate a densely networked, integrated and dynamic ecosystem of regional actors driving



land assets to foster growth in the new economic environment. underutilized human capital assets to economic opportunities; and better leverage its strategically located be reshaped to align with the drivers of growth in the more dynamic, knowledge-intensive next economy. The region must streamline the movement of goods, people and ideas throughout the region; reconnect its The physical development pattern in the Milwaukee region reflects its old-economy history and needs to

development that follows the next-economy principles of density, mixed uses and strong physical and virtual connections between residential and commercial activity will further accelerate the region's growth. Valley, Pleasant Prairie, Pabst Farms and the UW-Milwaukee Innovation Park. Catalyzing additional The shift in regional development patterns has begun to take place through, for example, the Menomonee

Key elements of this strategy include:

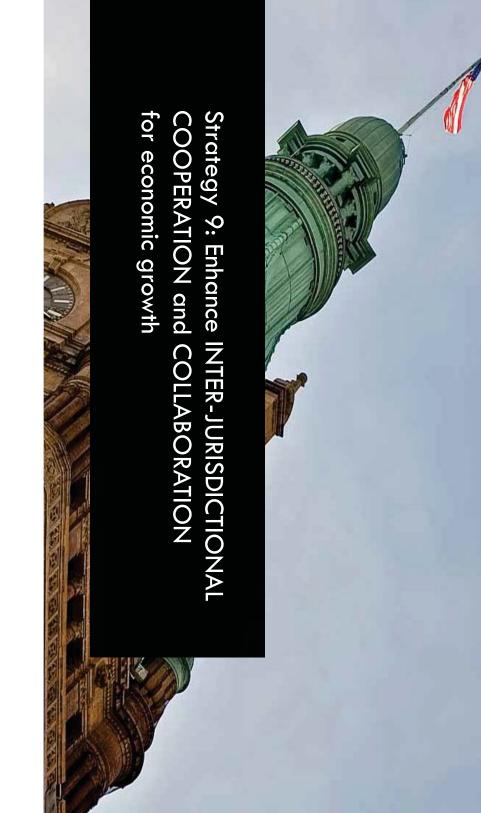
- chains, and particularly focused on currently under-served geographies in the region's core cities economic activity throughout the region, including between workers and firms and across supply Enhance physical (e.g., transit) and virtual (e.g., broadband) connections between nodes of and outlying counties
- $\bigvee$ development, walkability, transit access, etc. Create policies, programs and incentives that promote evolution of the region's built environment toward a constellation of well-connected, dense, mixed-use communities - e.g., foster infill
- $\bigvee$ Promote strengthening and creation of dense, mixed-use, well-connected districts - focused incubators, co-working spaces, etc.) and/or high-potential clusters around particular technologies, innovation- and entrepreneurship-enabling facilities (e.g.,



investments (e.g., broadband upgrades, green infrastructure, etc.) should be pursued as needs arise access well-matched jobs, the region will become a more competitive location for doing business. While regions and nations. By lowering firms' costs of doing business and enhancing the ability of workers to better connect workers to employers, suppliers to customers and headquarters to their facilities in other the region - is particularly critical. Strategic investments to improve the existing transportation network will transportation infrastructure - facilitating the efficient movement of people and goods into, out of and within to the region's economic growth by enabling enhanced productivity of private-sector firms. The role of High-quality infrastructure, including a mix of transportation, broadband and reliable energy, contributes transportation infrastructure is the current emphasis of this strategy, other types of strategic infrastructure

The primary elements of this strategy are:

- Upgrade and strategically expand public transit to provide more direct and timely access which locations could most benefit from service improvements. on current and projected growth patterns for both housing and employment and evaluation of between residential and job centers. Preserve, improve and strategically expand service based
- Rebuild the aging freeway system to reduce congestion, improve safety and address design deficiencies.
- $\nabla$ Maintain and improve commercial air service at General Mitchell International Airport (GMIA) facilities as needed to address the changing demands of airlines and passengers services cluster, which tends to be among the most travel-intensive. Expand and upgrade airport to serve the needs of regional businesses, including particularly the headquarters and business
- Enhance the cost-efficient movement of freight by improving water travel through the Port of regional intermodal facility Milwaukee as well as freight rail travel through projects such as the Muskego Yard bypass or a
- $\bigvee$ Enhance the connection of the Milwaukee region to Northeastern Illinois



potential in the Milwaukee region. These conditions create a complicated and costly environment in which to do business, and foster intra-regional competition that results in sub-optimal outcomes for the region. Government fragmentation and disjointed approaches to economic development activities hamper growth To reduce these institutional barriers to economic growth, this strategy includes three primary components:

- to identify further opportunities to better coordinate public services and align policies in ways that begun to execute shared services initiatives across the region. These efforts should be bolstered Intergovernmental Cooperation Council of Milwaukee County and others have identified and the tax-value proposition for firms (i.e., they reap more value for their tax dollars). The of government services. Government efficiency fosters economic growth by improving Eliminate duplication and achieve more cost-effective, efficient and streamlined provision
- $\bigvee$ Identify and leverage economic growth opportunities and connections across collaborative economic growth projects that cross jurisdictional boundaries and benefit the jurisdictions. Regional leadership should proactively seek out opportunities to pursue broader seven-county region.
- $\bigvee$ Create cross-sector institutional infrastructure to manage the regional economy. The nextnetworks that can adapt as necessary to address economic challenges and capture should be placed on strengthening civic engagement and creating the extensive, nimble manage implementation and monitor performance of the regional economy. Continued emphasis civic sectors - often with one of the latter two in the lead - to develop strategies and initiatives, economy environment requires collaboration among actors from across the public, private and



of strategies that are developed to shape the region's economic trajectory and particularly the concrete region's economy. The primary goal of the planning process is not the plan itself, but rather the portfolio projects and enterprises that are executed to implement the strategies This plan is a living document that supports an ongoing approach to understanding and managing the

The next set of work proceeds along two closely related, often overlapping, tracks:

## ONGOING INSTITUTIONAL CAPACITY

- "Socialize" the plan with stakeholders to gather input and gain buy-in
- Create institutional infrastructure to carry the plan forward (leadership/steering committees, strategy-specific working groups, etc.)
- Define roles, responsibilities and a process framework for implementation, including to: identify/execute initiatives, monitor progress/performance of implementation efforts, revisit/refresh analysis and strategies over the long term, etc

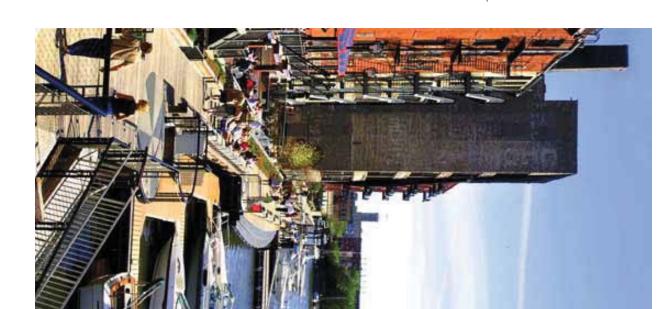
# DEVELOPMENT AND EXECUTION OF INITIATIVES

- ➢ Identify existing initiatives that best support implementation of the plan's strategies and identify (a) resources to scale them up, and (b) other initiatives with which to coordinate/ integrate efforts
- Develop concepts for new initiatives that supplement and build upon existing activities
- Determine accountability/ownership for initiatives, undertake detailed business planning and begin implementation

## CALL TO ACTION

The Milwaukee 7 Framework for Economic Growth is the first step on the path to accelerating the Milwaukee region's economy.

stakeholders from around the region. We invite you to join us and get in today's innovation economy will require the involvement of many involved Implementing this plan to reach our vision of being globally competitive



## Aerotropolis



WHY MILWAUKEE?

WHY ARE WE DOING THIST







## WHAT IS AN AEROTROPOLIS? WHAT IS AN AEROTROPOLIS? An aerotropolis is an urban development that defines it by

An aerotropolis is an urban development that defines it borders by its proximity to transportation networks—typically an airport—instead of the traditional borders of city, county or state. This model is being used in new developments around the world and in those instances the aerotropolis is typically far away from urban centers. Aerotropolis Milwaukee, in contrast, has grown more organically and offers ready access to both exceptional transportation and population centers.



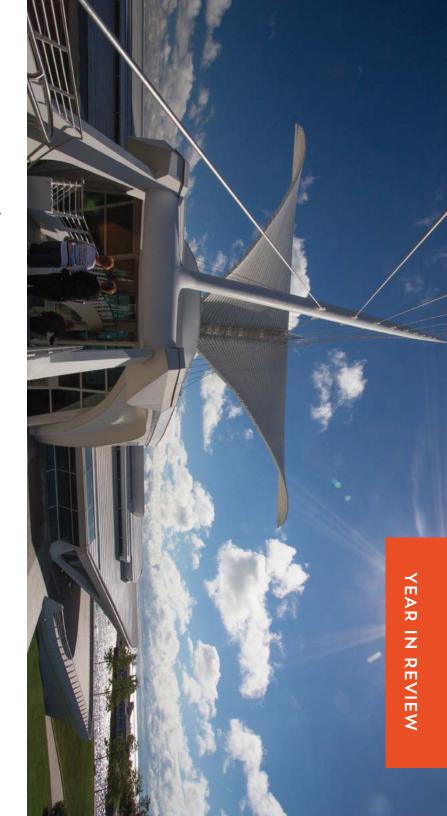
## VISIT Milwaukee











IT WAS A GOOD YEAR
FOR TOURISM IN THE
GREATER MILWAUKEE
AREA IN 2013.

more than \$1 billion in labor income \$3 billion. Total tourism employment grew to 30,375 full-time positions with In Milwaukee County, total tourism business sales grew 4.0 percent to over

and room rates for the downtown Milwaukee hotels. along with increased business and leisure travel, resulted in record occupancy County and 11.5 percent in the City of Milwaukee. A record convention season, Hotel revenues showed strong growth in 2013, up 7.3 percent in Milwaukee

and Button Show and Northwestern Mutual's Annual Meeting, added to started and ended a busy summer season: Moose International over the a very busy summer Association, the USA Triathlon and our important annual events, the Bead bration over Labor Day weekend. In between, the National Governors Memorial Day weekend and the Harley-Davidson 110th Anniversary cele-The record year for conventions was highlighted by two large events that

of the year. Spending estimates for the convention groups booked for 2014 are also very good with a strong strong with a new event, Pheasants Forever, and the return of the NCAA Men's Basketball Championship. revenue year budgeted for the Wisconsin Center. With the anticipated short-term demand, we also expect to exceed our historical demand in the second half entering 2014 at 115 percent of our normal booking pace. The first half of our convention year is particularly Convention room nights for 2014 are estimated to be higher than average with the convention booking pace

and improve our targeting in the drive-to market with an even greater focus on Northern Illinois. Public and travel for events will continue to see increased demand, which will position Milwaukee well for 2014. to gain earned media regionally, nationally and internationally. Relations will also continue to focus heavily on this important market as well as looking for every opportunity Travel experts and consumers are reporting more vacation and short leisure trips in 2014. Value destinations capture our fair share of the leisure market, we will continue to increase our marketing spend

hotel in late summer. The hotel supply added the past few years has all been focused on the leisure and HVS supports such an expansion, estimating substantial growth in events and room nights would result. to work with the WCD to advocate for the expansion of the Wisconsin Center. The study completed by business traveler with negligible impact on our ability to attract conventions. In 2014, we will continue Hotel supply in the Milwaukee market will continue to grow in 2014 with the opening of Potawatomi's new

the supply growth is important. With our limited dollars, we will continue to carefully balance our convention depends on Milwaukee continuing to grow both leisure and convention spending marketing and sales spending with our leisure marketing spending. A healthy tourism economy long-term In the meantime, increasing our marketing impact in the leisure segment to grow overall demand and mitigate

to insure a healthy tourism economy well into the future. entertainment arena, an expanded convention center and strong cultural and recreational institutions, we hope tourism visits and 2014 will be another busy tourism year. Working with all of our community partners, we will look to maximize spending. By collaborating with community leaders on key issues, such as a new sports and

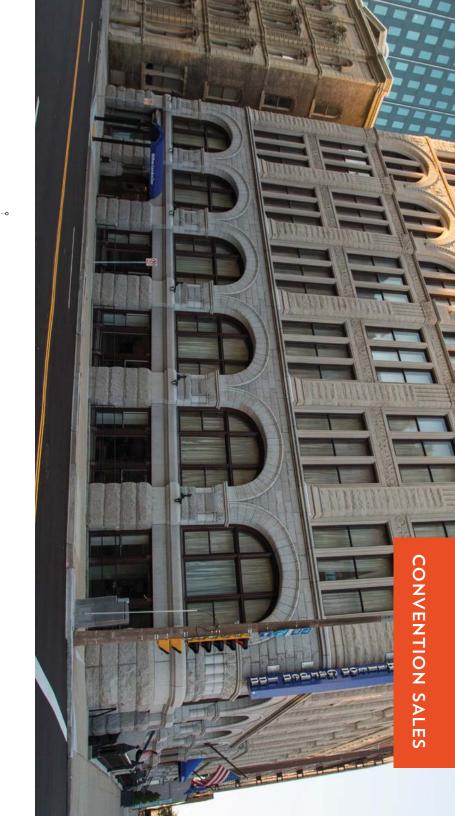
PAUL UPCHURCH

PAUL MATHEWS

Chair

President & CEO
VISIT Milwaukee

VISIT Milwaukee Board of Directors



THE CONFERENCE FACILITIES ARE TERRIFIC,

AS ARE THE HOTEL

accommodations

EVERYONE IS FRIENDLY

AND SERVICE IS GREAT.'
- MICHAEL HOSTAD

HighEdWeb
Professionals Association

tentative room nights, 110 percent of the goal. future years, 102 percent of the goal. The team generated 714,706 lead The sales team booked 198,059 convention room nights for 2013 and

increase over 2012 34,754 convention room nights booked in 2013 for 2013 - a 9 percent An aggressive approach to pursuing short-term bookings resulted in

representing \$121 million in economic impact. In 2013, the department achieved 231,064 actualized group room nights

one major familiarization tour. planners visit Milwaukee. The team conducted 95 individual site tours and shown that the likelihood of securing business significantly improves when of bringing meeting planners to experience the destination, as studies have The sales team continued to build on its core convention sales strategy

form of future bookings for years to come bookings (\$7m) and 32 prospects tion and has resulted in three definite bookings (Estimated Economic Impact: \$3.9 million), eight tentative to Milwaukee. The conference was an extraordinary opportunity to showcase the city as a meeting destina-In August 2013, the department hosted Connect Marketplace, which drew more than 500 meeting planners (\$26.8m) to date. This convention will continue to pay dividends in the

planner, participating in more than 21 trade shows, 16 industry events and 12 sales events throughout the United States When meeting planners weren't able to visit Milwaukee, the sales staff brought Milwaukee to the meeting

and \$1.3 million in room-night revenue from Helms Briscoe. 11,000 room nights and \$1.5 million in room-night revenue from Conference Direct, and 9,600 room nights The convention sales department expanded on strategic partnerships with key third parties, producing

from across the country to Milwaukee the USA Olympics. Events like USA Fencing and USA Triathlon all brought participants and spectators A focus on key tertiary markets continues to produce positive results with the sports market, delivering room nights. Major strides were made with national governing bodies (NGAs) within

occupancy growth, and Milwaukee Downtown achieving a record 65.7 percent annual occupancy. Demand MSA RevPar ended at \$59.12, up 9.3 percent and second in our nine-city competitive set. lacksquareThese results contributed to both Milwaukee County and the City of Milwaukee experiencing a 5 percent . 8.5 percent, outpacing a supply growth, which ended the year up 8 percent. Lastly, the Milwaukee



"OUR PEOPLE LOVE
COMING "HOME" TO
MILWAUKEE EACH

Northwestern Mutual

YEAR." -JIM LAVOLD

events, meetings and conventions. The Convention Services Department assisted 582,701 attendees at 288

post-event surveys. rated the Convention Services staff as "Excellent" or "Very Good" on In 2013, 96 percent of meeting planners who held events in Milwaukee

to follow." Award by Successful Meetings Magazine for "setting the standard for others For the 12th year, the Services Department was awarded the 2013 Pinnacle

CVBs that are "dedicated to meeting professionals". awarded the Meetings and Conventions Gold Service award, presented to For the seventh consecutive year, the Convention Services department was

Visitor Information assisted more than 33,000 visitors.

110th Anniversary and USA Triathlon. to more than 200 to assist with events in 2013, especially Harley-Davidson's Successful recruitment strategies increased the number of active volunteers

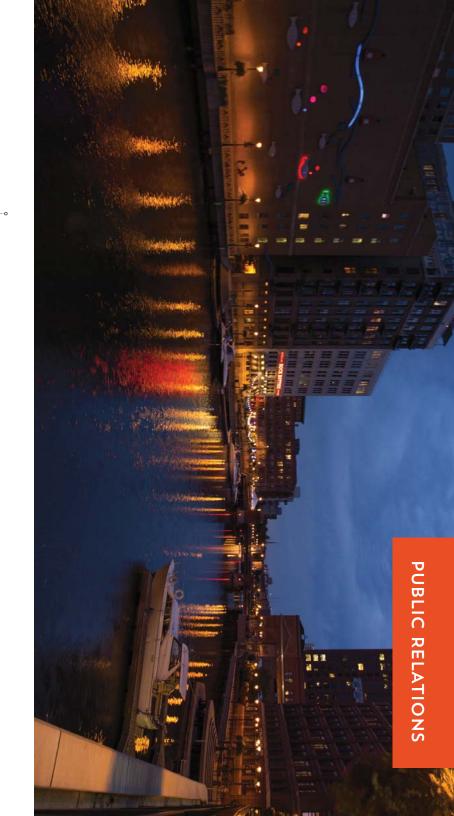


Convention Services welcomed several large, national conventions and events to Milwaukee in 2013, including:

- American Association of Bovine Practitioners
- American Philatelic Society
- Lutheran Education Association
- Connect Marketplace
- Moose International
- National Governors Association
- United States Institute for Theatre Technology

continued success in Milwaukee and their return for future years, including: Convention Services team maximized relationships with event planners of annual meetings to ensure their

- Wisconsin Association of School Boards
- Wisconsin Emergency Medical Services Association
- Wisconsin State Reading Association
- Fidelity National Information Services FIS
- Kalmbach Publishing Bead and Button Show
- Kohl's
- Wisconsin Restaurant Association
- Northwestern Mutual's Annual Meeting of Network Professionals



"MILWAUKEE IS A CITY
THAT EVOLVES SLOWLY...
THE RESULT IS A CITY THAT
POSSESSES A RENEWED
VITALITY WHILE STILL
HOLDING ON TO AN OLD
WORLD CHARACTER."
-ROBERT SIMONSON

compete and get the Milwaukee story out. a marketing budget that is lower than its peer cities, this is a great way to ing in almost \$20 million in public relations advertising value. For a city with and international media outlets, exceeding the department's goal and result-The Public Relations Department told Milwaukee's story in regional, national

the Chicagoland area, totaling more than 162 million impressions in the Wisconsin market and 17 in the secondary market of Northern Illinois and PR outreach to leisure travelers resulted in nearly 200 stories - 28 appearing

Chicago Sun-Times The department successfully targeted publications including The New York Times, Los Angeles Times, USA Today, Huffington Post, Chicago Tribune and

NewYorkTimes.com

attended four media tradeshows. department designed itineraries for and hosted 42 travel journalists and To better facilitate VISIT Milwaukee partner mentions in these articles, the



Focus Midamerica, USAE and Black Meetings and Tourism in trade publications including Convene, Meetings & Conventions, Connect, Successful Meetings, Meetings Convention and meeting planners learned why Milwaukee makes a premier destination through 24 stories

## 28,000 entries that received roughly four quarterly promotions The team launched **TO GROW IN 2013** THE VISIT MILWAUKEE SOCIAL MEDIA PRESENCE HAS CONTINUED 61% FANS | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 \*=100 e **FOLLOWERS** 57% | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 ----

through local events, such as the joint fundraiser with Hunger Task Force that raised over 600 pounds of food presence on Facebook and Twitter. DearMKE continues to penetrate the Milwaukee marketplace and flourish In its second year, DearMKE launched new films to critical acclaim and proceeded to grow its social media substantial cash donation.

to Poland! The department is looking to add new locations in 2014. 15 different locations, which have seen great success. One of the VISIT Milwaukee "travel bugs" even made it The tour took local, national and international geocachers on a high-tech treasure hunt around Milwaukee to Finally, in 2013, the public relations department rolled out a GeoTour, "Discover Milwaukee's Neighborhoods."



LOADED WITH TERRIFIC
ATTRACTIONS THAT ARE
ESPECIALLY SUITED
TO FAMILIES. ITS
MANAGEABLE SIZE,
COMPACT CORE &
WELCOMING MIDWEST
VIBE EQUALS FUN & EASY
EXPLORATIONS."
-ALISON TIBALDI
Mommy Poppins

of the campaign, Jigsaw used research conducted by Probe both pre- and with the State Department of Tourism's campaign. To measure the success campaign that positioned Milwaukee as "fun" and "easy", which coincides Jigsaw LLC. The marketing department produced a completely new advertising post-campaign In 2013, VISIT Milwaukee reviewed and hired a new advertising agency,

"MILWAUKEE IS

campaign that generated 9 million impressions. Both were well above goals. Marketing generated more than 62.6 million impressions targeted at the leisure market. The department reached meeting planners with a strategic

tions hosted in Milwaukee for promotional purposes and as an added benefit Finally, VISIT Milwaukee completed 10 in-house produced videos of convenone video marketing the city as a convention destination to meeting planners things to do in the city, dining experiences and Milwaukee's "walkability") and worked with Jigsaw to produce four videos, including three leisure videos (on to meeting planners To coincide with the 2013 advertising campaign, the marketing department

completed four new microsites for the City of Wauwatosa, the RiverWalk Harley Davidson 110th Anniversary and Milwaukee's multicultural roots With Jigsaw's newly developed look and feel, the marketing team successfully

Along with producing microsites, the marketing team helped to support events such as Indy Fest, the Air & Water Show and the Harley Davidson 110th Anniversary. With VISIT Milwaukee's help, the Air & Water Show drew over 100,000 visitors per day, and Indy Fest drew over 28,000 and was televised to a live audience of 640,000 people. The marketing team supported the Harley-Davidson 110th Anniversary by producing and distributing 160,000 Official Biker Guides. A microsite was developed to support ongoing marketing efforts and proved invaluable as a place to help anniversary attendees find accommodations.

Since the launch of Milwaukee365.com in 2012, the local event calendar has received over 225,000 page views and promoted over 6,500 events from over 920 organizations.

VISIT Milwaukee's website (VISITMilwaukee.org) received nearly 726,000 page visits, up 23 percent over 2012, and total page views were up 14 percent at 3.2 million. In September 2013, VISITMilwaukee.org reached 28 consecutive months of year-over-year traffic growth.

Finally, the marketing team executed 15 targeted leisure newsletters to promote Milwaukee to a mailing list of over 100,000 people. One such newsletter in the fourth quarter featured the Green Bay Packers. The "Pack for Milwaukee" contest was sent to 163,000 email addresses generating 70,776 page views.



Air & Water Show "Blue Angels"



Harley Davidson 110th Anniversary

 $\triangleright$ 



"THE DOWNTOWN
AREA IS A GREAT MIX OF
RESTAURANTS, NIGHT LIFE
AND HISTORY. THERE ARE
PLENTY OF THINGS TO DO
AND INTERESTING PLACES
TO GO." -KIM DICKERSON
FIS

industry conferences, including events like: and International markets, VISIT Milwaukee attended more than 17 travel In promoting the Greater Milwaukee area to the Group Tour, Leisure

American Bus Association

- GLAMER
- National Tour Association

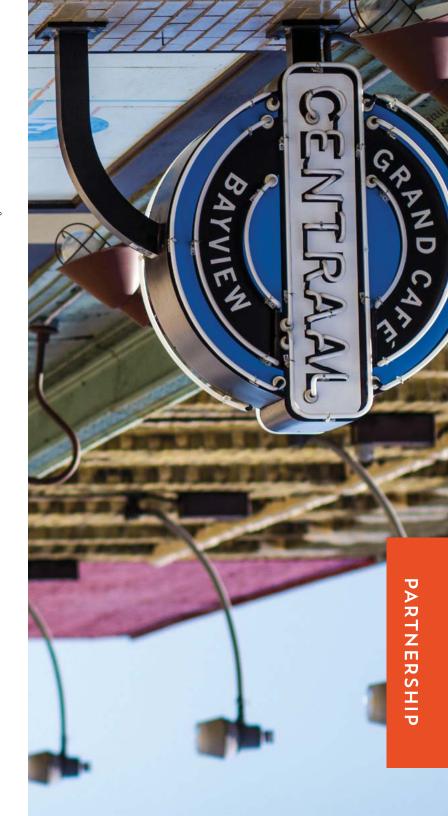
- Bank Travel
- Ontario Motorcoach Association
- IPW (PowWow)

Attending these conferences generated 2,817 Group Tour prospects for our hotels and attractions.

than 84 group leaders visited Milwaukee on familiarization tours, including tour in 2013 and multi-day tours to the Greater Milwaukee area in 2014, Direct results include Milwaukee participation in five "Circle Lake Michigan" tours operators from Illinois, Minnesota, Ohio, Michigan, Missouri and Ontario, Canada. Group Tour marketing efforts generated 5,647 group-lead room nights. More

an average of 41 partners attending each meeting Group Tour hosted seven "Explore Milwaukee's Best" (EMB) meetings with

Group Tour achieved 849,810 advertising media impressions in industry publications. •



"PARTNERSHIP IS

THE "KEY-WORD" AND

VISIT MILWAUKEE HAS

DEFINED IT WELL WITH

ITS MEMBERS. VISIT

MILWAUKEE IS A TOP
NOTCH ORGANIZATION."

areas of strength and identify places that require improvement. its partner data and partner relations to continue to promote its traditional Milwaukee. The Partnership Department conducted an in-depth analysis of In 2013, close to 90 Milwaukee businesses became new partners of VISIT

engage with the hospitality community. the team penetrates the potential market of partners and how well it is able greater Milwaukee area. The results of the study will tell the story of how well The department began a benchmarking study of hospitality businesses in the

regarding past, present and prospective partners. which allows partnership to create helpful communications and store data VISIT Milwaukee shifted its data to a stronger CRM platform, Simpleview,

Satisfaction Survey

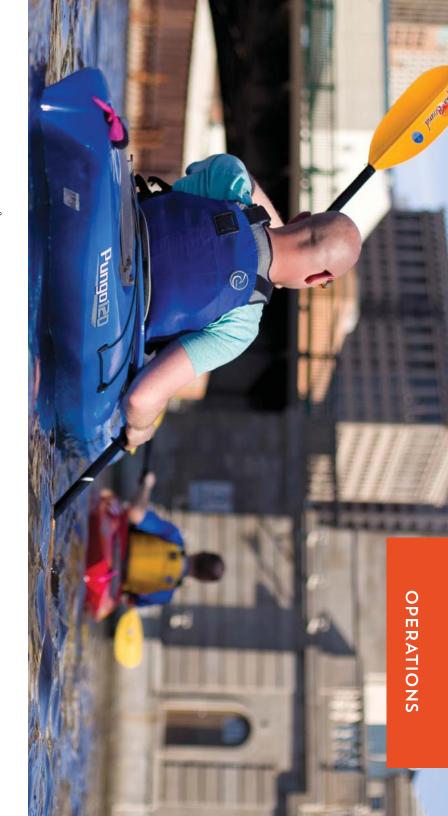
Milwaukee Area Business Association Leaders group well as relations with other Milwaukee leaders, through its leadership of the the organization. The team continues to strengthen its partner relations, as majority of its partners are pleased with the service provided at all levels of The Partnership Department's 89 percent retention rate shows that the

and "Writing for Social Media." Over 170 partners took advantage of these learning opportunities. sessions on relevant topics such as "How to Be Yourself on Camera," "Marketing to the Meeting Planner" VISIT Milwaukee helped strengthen its partners' marketing skills through innovative, interactive educational



Grand Geneva Resort - The Highlands

for GMHLA Scholarships and VISIT Milwaukee's educational fund. lacktrianglebusinesses and, along with Greater Hotel and Lodging Association, a golf outing that helped raise \$15,000 In addition to educational sessions, the department hosted a partner showcase to expose local partner



"BIG CITY WITH

SMALL TOWN FEEL."

-ANNIE ZELLMER,

Daydream Production
Midwinter Gaming

additional part-time and seasonal staff members. directors, the President/CEO leads a full-time staff of thirty-four, as well as as a 501(c)6 tax exempt organization. Governed by an independent board of VISIT Milwaukee, a private, non-profit corporation, was incorporated in 1967

attractions and other hospitality industry businesses to meeting planners and the Greater Milwaukee area on a national level. leisure visitors. In addition, VISIT Milwaukee works to enhance the image of of a DMO is to market and sell the destination's convention facilities, hotels, VISIT Milwaukee is a Destination Marketing Organization (DMO). The role

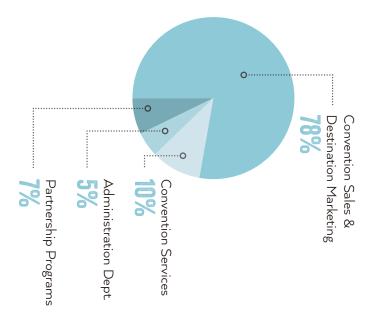
Wisconsin Center District) and the City of Wauwatosa of occupancy taxes from the City of Milwaukee (through a contract with the tax paid by overnight visitors. Currently, VISIT Milwaukee receives a portion occupancy tax, also known as "room tax" or "bed tax", an industry-imposed To accomplish this mission, VISIT Milwaukee's main funding source is the

VISIT Milwaukee had annual budgeted revenues of \$8 million in 2013, of which 82 percent was derived from the occupancy tax and other public funding. In 2013, total City of Milwaukee occupancy taxes were \$11,395,906. VISIT Milwaukee receives approximately 46.5 percent of the total city taxes collected. The balance of the occupancy taxes are retained by the Wisconsin Center District in order to pay the bond debt on convention facilities.

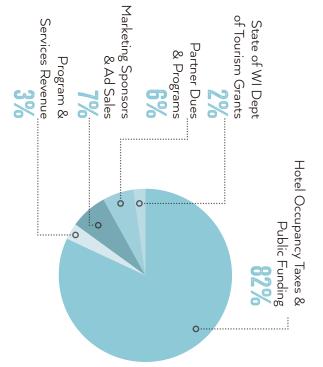
The balance of our funding comes from additional public support and tourism grants, marketing sponsorships, advertising sales, partner dues and programs, and other program and services revenue.

VISIT Milwaukee's financial operations are reviewed by a seven member Audit/Finance Committee of the Board of Directors, led by the Secretary/Treasurer. In addition, VISIT Milwaukee retains an independent audit firm, Ritz Holman CPAs, to conduct an annual financial audit of the organization's financial operations and internal controls.

## PROGRAM EXPENDITURES



### FUNDING SOURCES



# $Destination\ Marketing\ Association\ International\ DESTINATION\ MARKETING\ ACCREDITATION$

Program, sponsored by Destination Marketing Association International. VISIT Milwaukee achieved its seventh year of accreditation through the Destination Marketing Accreditation

# Successful Meetings - PINNACLE AWARD

and the quality of its facilities. VISIT Milwaukee celebrates its standing as an 11-time winner for unparalleled superiority in levels of service

# Meetings & Conventions - GOLD SERVICES AWARD

properties, catering departments and CVBs that excel in their dedication and service to meeting professionals. The prestigious Gold Service Award by readers of Meetings & Conventions magazine recognizes meeting

# Smart Meetings - PLATINUM CHOICE AWARD

Platinum Choice Award winners are chosen based on a broad range of excellence in industry standards

# SportsEvents - DESTINATIONS TO WATCH

"Annual Planners & Places to Watch." SportsEvents readers named Milwaukee among destinations they consider to be one of its

### State Department of Tourism Grants

### Category: Joint Effort Marketing

IndyFest, June 14-15, 2013: \$39,550,

DearMKE Image Project for 2013: \$39,550

### Category: Ready, Set, Go!

USA Triathlon Age Group Championship, August 10-11, 2013: \$15,000

### Category: Meetings Means Business

Connect Marketplace, August 22-25, 2013: \$20,000,

Int'l Society on Thrombosis and Haemostasis, June 23-26, 2014: \$20,000

# Category: Tourist Information Center (TIC)

VISIT Milwaukee Visitors Information Center, January 2013: \$4,000, July 2013: \$3,000

Additional Grant: Google Ad Words Grant, \$10,000 a month, totaling \$120,000 per year

### PARTNER ACCOLADES:

- Milwaukee's General Mitchell International Airport ranked in the top 10 on Travel + Leisure's list of "America's Best Airports." The airport also made Forbes list of "10 Best Airports."
- In Nov. 2013, Colectivo Coffee made Fodor's list of "America's 15 Best Indie Coffee Shops.'
- Festa Italiana was named one of the "Best Italian Festivals in America" by 10Best.com, a division of USA Today Travel
- For the third straight year, the readers of Conde Nast Traveler named the Iron Horse Hotel one of the "Best Hotels in the Midwest." Another recent accolade also earned it a spot on the list of Men's Health Magazine's "20 Manliest Hotels in America."
- The Captain Frederick Pabst Mansion made Complex Magazine's list of "20 Must-Visit American Homes."
- Draft Magazine featured Palm Tavern, Roman's Pub and Sugar Maple in its "America's 100 Best Beer Bars: 2013" list
- Milwaukee's PrideFest earned the city a spot on TravelNerd's "Top 10 Destinations for Gay Travelers."
- Lakefront Brewery brewed its way to the top of the "10 Best Farm-to-Pint Breweries in America" by FarmFlavor.com

### CITY ACCOLADES:

- ullet A study released by CreditDonkey included Milwaukee among the "Top 10 Best Cities for Money-Savvy College Grads."
- In May 2013, Movoto Blog created criteria that determined which U.S. cities have the most zest for a full life, landing Milwaukee in the #7 spot on its "The 10 Most Exciting Cities in America" list
- Milwaukee was listed on OpenTable's "Most Romantic Cities" in Feb. 2013.
- Techie.com put Milwaukee on its list of "10 Most Unexpected Cities for High-Tech Innovation."
- Milwaukee was named among the "Top 10 Best Cities for Urban Forests" by American Forests, the oldest national nonprofit conservation organization in the country
- MSN.com calls Milwaukee one of the "10 Coolest Cities in the Midwest." A nod to Milwaukee's Summerfest the world's largest music festival – is also listed as "What's Cool" about Milwaukee.
- ArtPlace, a coalition of major foundations and the National Endowment for the Arts listed Milwaukee on
- "Top 12 ArtPlaces in America" list.
- Away.com's listing of "30 Things to do Before You're 30" included, "Eat an iconic city meal." Having "a beer in Milwaukee" joins experiences such as enjoying Philly's cheesesteak, Boston's clam chowder and Memphis's BBQ

Rafael Acevedo

Greater Milwaukee Foundation

Tyler Barnes

Milwaukee Brewers

Joe Bartolotta

Bartolotta Restaurant Group

Bill Davidson

Harley-Davidson Museum

Mary Dowell \*

Johnson Controls, Inc

Mayor Kathy Ehley\*

City of Wauwatosa

City of Wauwatosa Paulette Enders

Wisconsin State Fair Rick Frenette

Jeremy Fojut

Clever/ART Milwaukee

Cecilia Gilbert

City of Milwaukee DPW

City of Milwaukee Alderman Willie L. Hines, Jr. \*

Dana Jones \*
VISIT Milwaukee

Milwaukee Art Museum Dan Keegan

SHARP Literacy, Inc. Lynda Kohler \*

Aldo Madrigrano \*
Beer Capitol Distributing

Steve Magnuson \*

Marcus Hotels & Resorts

Paul Mathews \*

Marcus Center for the Performing Arts

Harold Mester

Milwaukee County/General Mitchell International Airport

Rose Murack

Radisson Hotel Milwaukee-West

David Murphy

Marquette University

Ron Olstad \*

Hyatt Regency Milwaukee

Alderman Bobby Pantuso

City of Wauwatosa

Laurette Pettibone

Potawatomi Bingo Casino

SURG Restaurant Group

Omar Shaikh \*

Don Smiley

Milwaukee World Festivals, Inc.

Karen Spahn

Milwaukee Public Museum

John Steinmiller \*

Milwaukee Bucks

Paul Upchurch \*

VISIT Milwaukee

Teig Whaley-Smith \*

Milwaukee County

Rick Wiegand

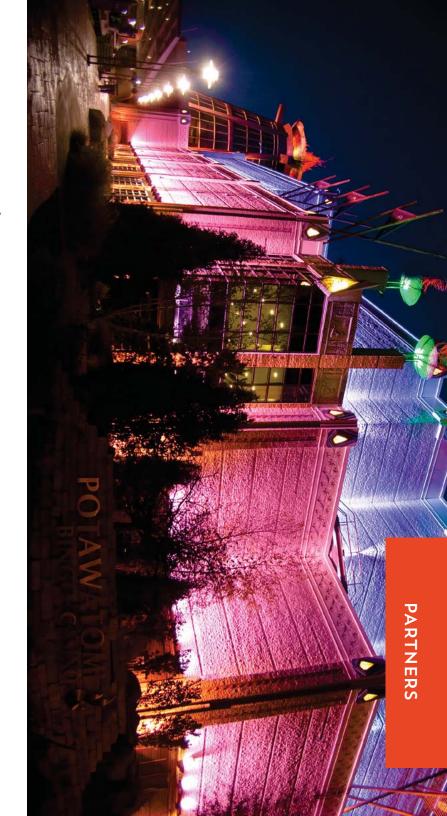
Ambassador Hotel

Chuck Wikenhauser

Milwaukee County Zoo

City of Milwaukee Alderman Terry Witkowski

denotes Executive Committee



### PREMIERE

City of Wauwatosa

Potawatomi Bingo Casino

Spirit of Milwaukee

Wisconsin Center District

### **CORPORATE PARTNERS**

American Society for Quality

Aurora Health Care

Beer Capitol Distributing Company, Inc.

BMO Harris Bank

Cousins Subs

Delta Air Lines

Harley-Davidson Motor Company

Johnson Controls, Inc.

Kohl's Department Stores

Levy Restaurants at the Harley-Davidson Museum

Levy Restaurants at the Wisconsin Center District

Marcus Hotels & Resorts

Marquette University

MillerCoors

Milwaukee Brewers Baseball Club

Milwaukee Bucks

Northwestern Mutual

Palermo's Pizza

Rockwell Automation

Summerfest

University of Wisconsin - Milwaukee

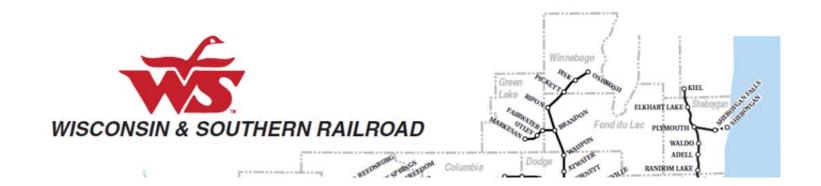
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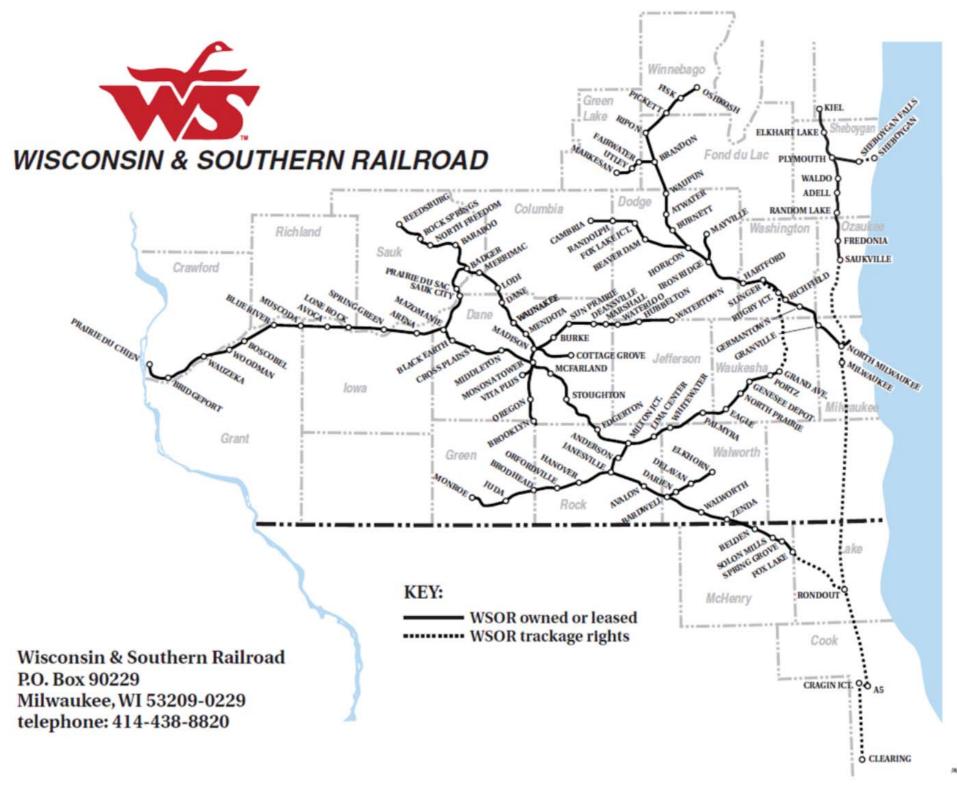


For more information,

call 1.800.554.1448 or go to VISITMilwaukee.org 

### East Wisconsin Counties Railroad Consortium





### International Economic Development Council



The Power of Knowledge and Leadership

+ Stay Connected 🖹 Jobs

Sponsorship and Exhibiting

Advanced Search

ABOUT IEDC PROFESSIONAL DEVELOPMENT RESOURCES & PUBLICATIONS CONFERENCES & EVENTS

CONFERENCE Fort Worth & Oct 19-22

**Identifying Prime** Candidates for Reshoring 2:30 - 4:00 pm

IEDC Professional Development Neighborhood Development Strategies June 19-20 | Madison, WI

### **How to Become Certified**

The Certified Economic Developer exam tests a practitioner's broad-based knowledge in the economic development field.

Rather than testing individuals on their specialties, the CEcD test is intended to unite the field of economic development and establish a baseline of what is considered the core body of knowledge for economic developers. As such, the key subject areas covered in the exam include:

- · Business Retention and Expansion
- · Strategic Planning
- · Marketing/Attraction
- · Technology-led Economic Development
- · Real Estate Development and Reuse
- · Economic Development Finance / Credit Analysis
- · Workforce Development
- · Neighborhood Development Strategies
- · Management Economic Development Organizations
- · Entrepreneurial and Small Business Development Strategies

IEDC's professional development series are designed to give practitioners an in-depth understanding of these subject areas. The course offerings are detailed in the Economic Development Training Courses overview.

### **New Certification Opportunity for Canadians**

In partnership with the Economic Developers Council of Ontario, Inc., IEDC is excited to announce that the Certified Economic Developer (CEcD) designation is now available to Canadian practitioners. Current EcDs in good standing may apply to be grandfathered into the CEcD designation through October 2015, with special circumstances being considered until October 2017. Those applying by October 2014 may do so without paying a fee. Applications received after October 2014 will require an accompanying \$200. Canadian practitioners looking for a certification program but have not yet begun can start with IEDC's professional development offerings and begin the track to the CEcD.

Questions? Download this FAQ document

Contact Emily Bell, Director of Professional Development: ebell@iedconline.org.

If you are a current EcD who would like to apply for the CEcD designation, please download this form.

### Requirements to Sit for the CEcD Exam

IEDC has developed a process to prepare professionals to take the CEcD examination which combines:

- 1. Experience as a practitioner
- 2. Professional development through attendance practitioner-based training events
- 3. "NEW" Participation in the "Preparing for the CEcD Exam Workshop" in-person or via webinar (Requirement for new applicants applying to sit for the exam after December 31, 2014)

American Dream Cities Ranking Report now available

Trendwatch: U.S. job growth, craft beer, city performance data, Millennials and

Lessons learned in rural entrepreneurial development

Seeing Businesses through the Storm: IEDC Helps Puerto Rico Economic Developers Prepare

ED Now Feature: More than Money: Alternative Incentives that Benefit Companies and Communities

ED Now Feature: What Regional Supply Chain Mapping Can Do for Your Community

The real threats to manufacturing competitiveness? plus more on addressing skills issues

> More Articles

### Events

4	June 2014					-	
S	M	Т	W	Т	F	s	
1	2	3	4	5	6	7	
8	9	10	11	12	13	14	
15	16	17	18	19	20	21	
22	23	24	25	26	27	28	
29	30						

> MONTH AT A GLANCE > ALL EVENTS

Web Seminar: Identifying Prime Candidates for Reshoring June 18, 2014

Training Course: Neighborhood **Development Strategies** June 19 - 20, 2014

**Training Course: Economic Development** Strategic Planning July 17 - 18, 2014

> MORE EVENTS

### Wisconsin Economic Development Association











### **Professional Development Courses**

More in this Section...







WEDA, in partnership with Wisconsin Economic Development Corporation (WEDC), has put together a series of educational events through a variety of venues in order to:

- · Address educational needs of members
- . Raise the level of professionalism and training to all practitioners and service providers in the state

WEDA's goals for these educational offerings complement and support WEDC's goals for fostering a "best-in-class" environment for economic development practitioners and business in the state of Wisconsin.

WEDA and WEDC are excited to announce the dates and topics:

### **IEDC Economic Development Training Courses**

June 19 - 20, 2014 **Neighborhood Development Strategies** More Information & Registration

### WEDA Hosted Professional Development Courses

September 8 - 11, 2014 **Basic Economic Development Course** UW-Extension Pyle Center Madison, WI More Information & Registration

### All Courses are Supported and Sponsored by





Calendar	more
6/19/2014 + 6/20/2 Grants Training in	
6/19/2014 » 6/20/2 IEDC Neighborhor Strategies	
6/25/2014 WisBusiness/Wis June Luncheon	Politics.com
7/8/2014 2014 Broadband F Symposium	Planning

Latest News	more
6/12/2014 New collection of broand policies	padband laws
6/6/2014 JOB POSTING: Exec - Wisconsin Econon Development Associ	nic
5/27/2014 May 2014	
5/27/2014 WEDA Best Practice Business Expansion	

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### CEO For Cities



Home: City Vitals \*\*\*



A detailed set of statistical measures for urban leaders to understand their city's performance in four key areas: talent, innovation, connections and distinctiveness, in comparison to the 50 largest metropolitan areas in the United States.

Research









### The Talented City

The indispensable asset in a knowledge economy is smart people. Cities are places where people build knowledge through education and experience. Cities attract smart people and create opportunities for them to develop and apply what they know. Talent, which we measure by educational attainment, the number of creative professionals. the migration of well-educated young adults and the number of foreignborn college graduates, reveals the underlying intellectual capital a region can draw on to build its economy and to weather the inevitable shocks of competition and change

### The Innovative City

The ability to generate new ideas and to turn those ideas into reality is a critical source of competitive advantage not just for businesses but for regions, as well. Economies and regions advance by a process of trial and error. Those places that generate many trials of novel products and services are most likely to move ahead. Invisible and weightless, ideas can't be measured directly, but the footprints they leave in the economic landscape can be traced by counting numbers of patents, the dollar value of venture capital investments, the extent of personal entrepreneurship and the number of small businesses.

### The Connected City

Cities thrive as places where people: can easily interact and connect. These connections are of two sorts: the easy interaction of local residents and easy connections to the rest of the world. Both internal and external connections are important. Internal connections help promote the creation of new ideas and make cities work better for their residents. External connections enable people and businesses to tap into the global economy. We measure the local connectedness of cities by looking at a diverse array of factors including voting, community involvement, economic integration and transit use. Our measures of external connections include foreign travel, the presence of foreign students and broadband Internet

### The Distinctive City

The unique characteristics of place may be the only truly defensible source of competitive advantage for regions. In a world of global competition, a strategy of "pretty much the same, maybe cheaper" is a recipe for mediocrity and economic stagnation. Our measures of distinctiveness are inherently incomplete. Every city has its own unique characteristics for which there are few, if any, statistics. We offer some initial measures of distinctiveness drawn from market data about consumer behavior and its variance across U.S. metropolitan areas

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