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(ITEM ) From the Director of Audits, Office of the Comptroller, submitting an audit report titled "Milwaukee County Transit Plus On-Time Performance and Customer Satisfaction Generally are Good But Better Oversight of Vendor Complaint Resolution Efforts is Needed," and requesting action to receive and place on file the said audit report and to concur with the audit recommendations provided therein, by recommending adoption of the following:

**A RESOLUTION**

WHEREAS, the Audit Services Division of the Milwaukee County Office of the Comptroller conducted an audit of the Milwaukee County Transit Plus Program and issued an audit report summarizing the results of its review in December 2013; and

WHEREAS, a number of audit recommendations are provided in the audit report and a copy of responses from Department of Transportation management have been added to the report as Exhibit 4; now, therefore,

BE IT RESOLVED, that the Milwaukee County Board of Supervisors receives and places on file, the Office of the Comptroller – Audit Services Division audit report, "Milwaukee County Transit Plus On-Time Performance and Customer Satisfaction Generally are Good But Better Oversight of Vendor Complaint Resolution Efforts is Needed" and concurs with the audit recommendations contained therein.

jmj  
01/08/14  
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