SMART Goal Accomplishments

Certified Peer Specialists

2013: 81

2012: 52



Created individualized person-centered care plans for individuals seen at Psychiatric Crisis Services

2013: 350

2012: 136



Emergency Detentions

2010: 8,274

2013: 6,690



Targeted Case Management Slots

2013: 1,367

2010: 1,277



90-Day Readmission Rate Following Acute Inpatient Services

2010: 24.1%

2013: 19.8%

-4-3 Percentage Points Psychiatric Crisis Services (PCS) Admissions

2010: 13,443

2013: 11,656

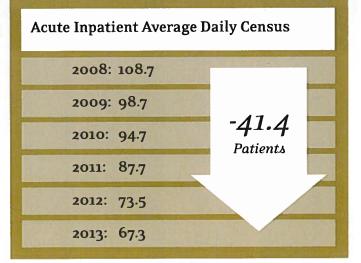


Recovery-Oriented Supportive Housing*

2013: 446

2010: 248

+80%



^{*} Excludes 426 tenant-based Shelter + Care units