

**COUNTY OF MILWAUKEE**  
**Delinquency and Court Services Division (DHHS)**  
**INTER-OFFICE COMMUNICATION**

**DATE:** December 3, 2013

**TO:** Marina Dimitrijevic, Chairwoman, Milwaukee County Board of Supervisors

**FROM:** Héctor Colón, Director, Department of Health and Human Services  
*Prepared by B. Thomas Wanta, Administrator/Chief Intake Officer – DCSD*

**SUBJECT:** **Report from the Director, Department of Health and Human Services (DHHS), requesting authorization to enter into 2014 purchase of service contracts for programs within the Delinquency and Court Services Division**

**Issue**

The Director, Department of Health and Human Services (DHHS), is requesting authorization to enter into 2014 purchase of service contracts for the Delinquency and Court Services Division.

**Background**

Since 1970, DHHS has supported a social service delivery system comprised of both directly provided and purchased services using a combination of State, grant and local tax funds. Partnerships with community providers have allowed DHHS to cooperate and collaborate with various community agencies and resources. These partnerships further the opportunities for community participation, leverage resources and utilize community expertise regarding the DCSD community response to delinquency.

DCSD conforms to the DHHS request for proposals (RFP) process to ensure objectivity and fairness in the awarding of purchase of service contracts. DCSD relies on these objective reviews by community panels and DHHS contract administration/quality assurance to guide award recommendations. DCSD also may consider other salient factors in order to best meet the needs of the juvenile court and youth served including the financial stability of applicants to ensure the continuity of services, the minimization of service disruption, provider alignment with emerging strategies or changing system demands, opportunities for further resource leveraging and information sharing and maximization of resources.

**Discussion**

The Department is requesting approval to purchase services with the agencies listed below for the identified service and contract amounts for the time period of January 1 – December 31, 2014.

Program areas that were included in an RFP issued for 2012 and 2013 contracts as part of a three-year contract cycle will be discussed first, followed by program areas included in the RFP

for 2014 contracts.

#### Re-Entry Coordination Program

Reentry Coordination Services involves case planning and support of Milwaukee County youth who have been committed to the Wisconsin Department of Corrections (DOC), Division of Juvenile Corrections (DJC). Reentry coordination services are provided to youth and families during youths' placement in secure institutions and following release to the community to facilitate reintegration and safely maintain youth in the community. This program serves 55 youth.

The provider agency below was selected through an RFP process for 2013 contracts and is entering into its second year of a three-year contract cycle. The contract amount is the same as in 2013.

<b>Service</b>	<b>Provider</b>	<b>2014 Allocation</b>
Re-Entry Coordination Program	St. Charles Youth & Family Services	\$120,000

#### Day Treatment

Day Treatment is a non-clinical service that provides on-site education in collaboration with Milwaukee Public Schools, and other services to meet the multiple needs of youth and their families. Each provider agency below provides 30 slots. These providers were selected through an RFP process in 2012 and are entering into their third year of a three-year contract cycle. These contract amounts are the same as in 2013.

<b>Service</b>	<b>Provider</b>	<b>2014 Proposed Allocation</b>
Day Treatment Program	St. Charles Youth and Family Services	\$489,066
Day Treatment Program	Wisconsin Community Services	\$489,066

The provider agency below provides 15 slots.

<b>Service</b>	<b>Provider</b>	<b>2014 Allocation</b>
Day Treatment Program	Lad Lake	\$244,534

#### First Time Juvenile Offender Program Tracking

The First Time Juvenile Offender Program (FTJOP) is a diversion program for youth ages 10 through 16 who would otherwise be subject to a delinquency petition and subsequent court proceedings. A core component of this program is tracking services provided by community-based agencies to coordinate service referrals, ensure completion of program requirements, and provide support for families. The tracking component of the FTJOP program operates under a fee-for-service agreement and is provided by two vendors assigned by geography. These providers were selected through an RFP process for 2012 contracts and are entering into their third year of a three-year contract cycle. The allocation is the same as in 2013.

<b>Service</b>	<b>Provider</b>	<b>2014 Allocation</b>
First Time Juvenile Offender Program Tracking (Fee-for-Service)	Milwaukee Christian Center	\$215,000
First Time Juvenile Offender Program Tracking (Fee-for-Service)	Social Development Center	\$215,000

### Group Home

Group homes provide 24 hours-a-day community-based living for youth who are experiencing problems with their family living environment. These youth have been determined by the court to be in temporary need of an alternative living arrangement until reunification is deemed appropriate. Each group home provides care for eight male youth. These provider agencies were selected through an RFP process in 2012 and are entering into their third year of a three-year contract cycle. The contract amounts proposed for 2014 include a \$50,000 increase based on actual costs of operation and service utilization.

<b>Service</b>	<b>Provider</b>	<b>2014 Proposed Allocation</b>
Group Care	St. Charles Youth and Family Services	\$352,032
Group Care	Nehemiah Project	\$352,032

While DCSD had intended to provide a contract in the amount of \$352,032 to a third agency currently in its second year of a three-year cycle providing group care services, the agency (Southeastern Youth and Family Services) provided notice to DCSD on December 2, 2013 of its intent to end provision of group home care at Unity House as of December 31, 2013. Southeastern Youth and Family Services cited that continuing the contract is not tenable from a financial perspective given their projected gross budget for 2014 would result in a deficit. In response to this decision, DCSD intends to issue an RFP in December 2013 for a nine-month pro-rated contract effective April 1, 2014 for the provision of group care by a community-based agency. Youth currently placed at Unity House will be transferred prior to December 31, 2013. Placement options may include other group homes under contract to DCSD or on a fee-for-service basis, or other appropriate placements as approved by the courts.

For 2014, the Department issued RFPs for the following program areas and is requesting approval to purchase the identified services:

### Level II In-Home Monitoring Services

The Level II In-Home Monitoring Program is a monitoring program that primarily serves youth pending court for alleged delinquency as an alternative to secure detention. The program provides intensive in-home monitoring services to youth and their families in an effort to

support parental home supervision, to avoid additional offenses, and to appear for their court hearings. Youth are court ordered into this program and remain until the time of disposition or discontinuation of services is deemed appropriate by the court or the DCSD. The program is based on the belief that juveniles who remain connected with their families, schools, peers, employers, and with other community resources, will decrease the likelihood of further contact with the juvenile justice system. This is accomplished through a structured supervision plan, program support and counseling, advocacy and the availability of 24-hour crisis intervention.

This service was included in this year's RFP and applicants submitting eligible proposals included La Causa, Southwest Key Program, and St. Charles Youth and Family Services. A panel including community members and a member of DHHS contract administration staff reviewed and scored the proposals.

Based on the scores from the panel, DCSD is recommending that a purchase of service contract be awarded to St. Charles Youth and Family Services in the amount of \$551,921 for 52 slots to cover the North side and to Southwest Key Program in the amount of \$700,515 for 66 slots to cover the South side. These amounts represent an overall increase in the amount of \$107,000 to expand the program by 10 slots consistent with an emphasis on increasing the availability of community-based alternatives to detention.

<b>Service</b>	<b>Provider</b>	<b>2014 Proposed Allocation</b>
Level II Monitoring Program	St. Charles Youth and Family Services	\$551,921
Level II Monitoring Program	Southwest Key Program	\$700,515

### Shelter Care

Shelter Care provides short-term (typically 30 days), non-secure, 24-hour supervised care and residential programming to youth. The program primarily serves youth pending court for alleged delinquency as an alternative to secure detention placement. Other youth involved in Juvenile Justice Center matters may be placed in Shelter Care at the discretion of either the DCSD or the Children's Court. The program capacity is 44 males and 20 females on a given day. Males and females reside in individual rooms in separate facilities and receive separate programming.

This service was included in this year's RFP and applicants submitting eligible proposals included New Horizon Center and St. Charles Youth and Family Services. A panel including community members and a member of DHHS contract administration staff reviewed and scored the proposals.

Based on the scores from the panel, DCSD is recommending that a purchase of service contract be awarded to New Horizon Center in the amount of \$680,776 for 20 slots for females and St. Charles Youth and Family Services in the amount of \$1,557,707 for 44 slots for males. These contract amounts are the same as in 2013.

<b>Service</b>	<b>Provider</b>	<b>2014 Proposed Allocation</b>
Shelter Care (Females)	New Horizon Center	\$680,776
Shelter Care (Males)	St. Charles Youth and Family Services	\$1,557,707

### Targeted Monitoring Program

The Targeted Monitoring Program (TMP) provides intensive supervision, structure, support, and skill-building opportunities for different target groups of youth involved in the juvenile justice system. The targeted populations include youth who are found to be in possession of a firearm, determined to be a serious chronic offender, referred for a burglary offense, or identified for the Milwaukee County Accountability Program (MCAP). The program is intended to hold youth accountable in the community while ensuring community safety and providing youth with skills to change their thinking and behaviors. The TMP frequently serves as an alternative to juvenile corrections.

This service was included in this year's RFP and applicants included the Running Rebels Community Organization. A community member and a member of DHHS contract administration staff reviewed and scored the proposals.

Based on the scores from the reviewers, DCSD is recommending that a purchase of service contract be awarded to Running Rebels Community Organization in the amount of \$1,545,944 for 127 slots for the serious chronic offender, firearms, and MCAP target populations and 20 slots for the burglary offender target population. This contract amount represents a \$60,000 increase to expand the program by six slots based on increased service utilization of the MCAP program and to mitigate the possibility of waiting lists.

<b>Service</b>	<b>Provider</b>	<b>2014 Proposed Allocation</b>
Targeted Monitoring Program	Running Rebels Community Organization	\$1,545,944

### Prevention and Aftercare Program- Targeted Monitoring Program

The Prevention and Aftercare Program serves siblings and graduates of the Targeted Monitoring Program in order to maximize the likelihood of positive and enduring change in youth and families. This program serves at any one time up to 40 graduates of the Targeted Monitoring Program and/or their siblings between the ages of 6-19. The goals are to prevent siblings from participating in delinquent activities and for young adults to gain skills needed for successful transition into adulthood. The program provides pro-social services and activities to help youth achieve their personal goals.

This service was included in this year's RFP as part of the Targeted Monitoring Program and applicants included the Running Rebels Community Organization. A community member and a member of DHHS contract administration staff reviewed and scored the proposals.

Based on the scores from the panel, DCSD intends to award a purchase of service contract to Running Rebels Community Organization in the amount of \$140,000 for 40 slots in the Prevention and Aftercare Program.

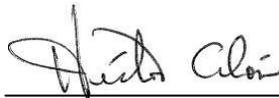
Service	Provider	2014 Allocation
Prevention and Aftercare Program	Running Rebels Community Organization	\$140,000

### **Recommendation**

It is recommended that the County Board of Supervisors authorize the Director, Department of Health and Human Services, or his designee, to execute purchase of service contracts for 2014 for a variety of services and programs for the time period of January 1 through December 31, 2014 with the providers listed and in the amounts specified in the attached resolution. Approval of the recommended contract allocations will allow for the provision of identified high priority community-based services for youth being served by the Delinquency and Court Services Division.

### **Fiscal Impact**

The proposed purchase of service contracts reflect total expenditures of \$7,653,593. Sufficient funds have been allocated in the 2014 Budget to cover these costs. A fiscal note form is attached.



Héctor Colón, Director  
Department of Health and Human Services

cc: County Executive Chris Abele  
Raisa Koltun, County Executive's Office  
Kelly Bablitch, County Board  
Don Tyler, Director, DAS  
Josh Fudge, Fiscal & Budget Administrator, DAS  
Matt Fortman, Fiscal & Management Analyst, DAS  
Steve Cady, Fiscal & Budget Analyst  
Janelle Jensen, Committee Clerk, County Board Staff