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3 (ITEM     ) From the Director, Department of Family Care, requesting authorization to

4 enter into a Professional Services Contract with Cayen Systems for Member Information,

5 Documentation, and Authorization System (MIDAS) development and support, for the

6 period of January 1, 2014, through, December 31, 2014, with two one-year extension

7 options without a Request for Proposals and with total fees not to exceed $460,000

8 annually, by recommending adoption of the following:

9

10                                           **A RESOLUTION**

11

12        WHEREAS, the Milwaukee County Board of Supervisors authorized the creation of

13 the Milwaukee County Department of Family Care (MCDFC) on June 24, 2010, to continue

14 operating the Managed Care Organization (MCO) under the State Family Care Program

15 previously authorized under the Milwaukee County Department on Aging since 2000; and

16

17        WHEREAS, the Department - MCO has worked to develop a proprietary data

18 application system called Member Information, Documentation, and Authorization System

19 (MIDAS) to assist the Department - MCO in managing the Family Care Program; and

20

21        WHEREAS, MIDAS is a multi-featured database/web application system that

22 maintains client records, enrollment data, eligibility information, care plans and case notes,

23 Medicare and Medicaid information, assessments, service authorizations, member

24 obligation receivables, provider network and support contact information, and other

25 features critical to effective administration of the Family Care Program; and

26

27        WHEREAS, MIDAS is also designed to provide a large number of user and

28 management reports and maintain flexibility within its internal security system to allow

29 numerous combinations of rights and access levels to the system (i.e., MCDFC

30 management, MCDFC and Care Management Unit case managers, service providers, etc.);

31 and

32

33        WHEREAS, in 2013, the Department - MCO issued a publicly solicited Request for

34 Proposals (RFP) seeking Information Technology Development and Support, which

35 required respondents to submit a collaborative proposal with another vendor in order to

36 assure diversity, stability, and innovation in development for which each respondent would

37 be awarded their own Professional Services Contract for their portion of the services; and

38

39        WHEREAS, Cayen Systems submitted a proposal in collaboration with Superior

40 Support Resources, Inc.; and

41

42        WHEREAS, Cayen Systems has committed to five percent (5%) Disadvantaged

43 Business Enterprise participation; and

44

45    WHEREAS, Cayen Systems will provide additional expertise in technical and
46  support services for Milwaukee County's own needs in utilizing the MIDAS system; and
47
48    WHEREAS, a three-year agreement is the most cost effective and beneficial option
49  for the County providing a consistent development and support environment; and
50
51    WHEREAS, a 2014 Professional Services Contract with Cayen Systems for $460,000
52  will be funded through rates and fees charged to MCDFC in 2014; and
53
54    WHEREAS, the Committee on Health and Human Needs, at its meeting of
55  October 30, 2013, recommended adoption of the Department's request (vote 6-0); and
56
57    WHEREAS, the Committee on Finance, Personnel and Audit, at its meeting of
58  October 31, 2013, also recommended adoption of the Department's request (vote 8-0);
59  now, therefore,
60
61    BE IT RESOLVED, that the Director of the Milwaukee County Department of Family
62  Care, is hereby authorized to (1) enter into a Professional Services Contract with Cayen
63  Systems for the period of January 1, 2014, through December 31, 2014, with the option of
64  up to two (2) one-year extensions without a Request for Proposals, with total fees not to
65  exceed $460,000 annually; (2) all services will be performed by qualified staff and under
66  the direction of the Director of MCDFC; and (3) total anticipated expense in 2014 is
67  $460,000 annually; and
68
69    BE IT FURTHER RESOLVED, that agreements will be contingent upon County Board
70  authorization of MCDFC's continued participation as a Managed Care Organization under
71  Family Care for the period January 1, 2014, through December 31, 2016.
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