UNIT NO. 6300 FUND: General - 0077

### Budget Summary

Category	2012 Budget <sup>1</sup>	_2012 Actual <sup>1</sup>	2013 Budget <sup>1</sup>	2014 Budget	2014/2013 Variance		
		Expenditur	es				
Personnel Costs	\$62,731,585	\$62,727,525	\$62,522,938	\$57,034,766	(\$5,488,172)		
Operation Costs	\$23,291,923	\$23,346,150	\$22,320,838	\$20,498,441	(\$1,822,397)		
Debt & Depreciation	\$0	\$0	\$0	\$0	\$0		
Capital Outlay	\$410,000	\$621,575	\$421,875	\$595,026	\$173,151		
Interdept. Charges	(\$325,874)	\$274,876	(\$430,260)	(\$274,508)	\$155,752		
Total Expenditures	\$86,107,634	\$86,970,126	\$84,835,391	\$77,853,725	(\$6,981,666)		
		Revenues	5				
Direct Revenue	\$27,160,615	\$28,891,103	\$27,312,381	\$21,628,721	(\$5,683,660)		
Intergov Revenue	\$9,583,722	\$9,333,150	\$9,014,326	\$8,793,978	(\$220,348)		
Indirect Revenue	\$0	\$0	\$0	\$0	\$0		
Total Revenues	\$36,744,337	\$38,224,253	\$36,326,707	\$30,422,699	(\$5,904,008)		
	1						
Tax Levy	\$49,363,297	\$48,745,873	\$48,508,684	\$47,431,026	(\$1,077,658)		
	Personnel						
Full-Time Pos. (FTE)	655.9	655.9	610.4	525	-85.4		
Seas/Hourly/Pool Pos.	19.9	19.9	24.5	24.8	0.3		
Overtime \$	\$3,038,028	\$3,299,474	\$3,065,508	\$2,518,872	(\$546,636)		

**Department Mission:** The Milwaukee County Department of Health and Human Services – Behavioral Health Division will be a Center of Excellence for person-centered, high quality best practices in collaboration with community partners.

**Department Description:** The Milwaukee County Department of Health and Human Services (DHHS) – Behavioral Health Division (BHD) consists of Psychiatric Crisis Services, Acute Inpatient Services and two Nursing Facilities.

For 2014, the Community Services Branch, Wraparound Milwaukee, and Emergency Medical Services are separated from BHD. This change will provide the opportunity to define roles and priorities within a complex mental health system with the idea of raising standards of care for all areas within a well-defined framework. All Milwaukee County behavioral health programming will move forward with a person-centered, recovery-oriented, trauma-informed and culturally sensitive approach to the people we serve with strong communication and coordination of services among the divisions.

**Overview:** A multi-year behavioral health redesign effort, began in 2011, seeks to transfer more inpatient services to a community care setting in order to provide the maximum amount of freedom and the highest quality

<sup>&</sup>lt;sup>1</sup> 2012 Budget, 2012 Actual, and 2013 Budget figures have been restated to reflect to the transfer of Community Service Branch, Wraparound Milwaukee, and Emergency Medical Services.

### DEPT: Behavioral Health Division

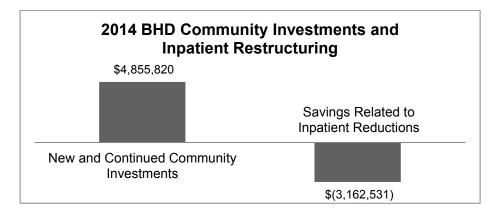
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of life for individuals utilizing behavioral health services. This initiative was affirmed by County Board resolution 11-516:

"BE IT RESOLVED, that the County Board adopts the following as County policy:

- The current BHD facility is too large and reflects an inpatient focused model of care that is financially unsustainable in both the short and long term; if Milwaukee County continues to utilize an inpatient centered approach to delivering mental health services, our ability to maintain current service levels will be eroded by rising health care costs and client outcomes will deteriorate even further.
- Milwaukee County needs to reallocate how it spends its mental health dollars by transferring the majority of our system dollars into community-based services; these services can be provided by the private sector or a mix of private and publicly run options; the current inpatient focused system uses almost two-thirds of Milwaukee County's available system funds, leaving approximately one-third of the county's funds for community services; successful community-based care systems are most cost-effective and achieve better client outcomes than inpatient focused systems; in these systems, more than half to two-thirds of system funds are spent in the community; achieving this resource shift is more crucial to the future of mental health care in our community than the decision of whether Milwaukee County should build a new mental health facility on the County Grounds.
- A further delay of system improvements cannot be tolerated.
- The county must commit to continued funding of mental health care services at current levels with any savings produced as a result of the transition to a community-based service delivery model reinvested into the program to allow for expanded community services."

With the adopted policy in mind, the 2014 budget continues reductions to Acute Inpatient, starts reductions to Rehab Center Central, and closes The Center for Independence and Development (formerly Hilltop). These initiatives are complemented with aggressive investments in community behavioral health services totaling \$4.8 million detailed in this and DHHS' narrative. BHD and DHHS are making a significant investment in expanding and enhancing community based services, which will bring increased state and federal revenue into the system. Additionally, Family Care Managed Care Organizations will invest millions of dollars to provide high quality services to BHD clients to ensure a successful transition to the community. Overall, the investments made by the County with additional resources from State and Federal sources and Family Care will enhance services and increase the investment made in community based mental health services.



Milwaukee County remains committed to providing person-centered, trauma informed, and culturally competent inpatient services. To maintain staff experience and expertise during the restructuring, \$1,022,000 will be used for a retention package for employees remaining at BHD until their employment status is affected by the redesign process.

### Strategic Program Area 1: Management & Support Services

Service Provision: Administrative

Strategic Outcome: High Quality, Responsive Services

What We Do: Activity Data					
Activity 2012 Actual 2013 Budget 2014 Budget					
This program area does not have activity data.					

How We Do It: Program Budget Summary					
Category 2012 Budget 2012 Actual 2013 Budget 2014 Budget 2014/2013 Va					
Expenditures	\$24,830	\$1,852,500	\$1,292,227	\$2,892,238	\$1,600,012
Revenues	\$1,769,607	\$1,243,717	\$3,998,629	\$3,245,324	(\$753,305)
Tax Levy	(\$1,744,777)	\$608,783	(\$2,706,402)	(\$353,086)	\$2,353,317
FTE Positions	181	181	175.3	151.7	-23.6

How Well We Do It: Performance Measures				
Performance Measure <sup>2</sup>	2012 Actual	2013 Budget	2014 Budget	
Overtime Costs / Personal Services Costs	4.4%	4.0%	3.6%	
Overhead cost / BHD FTE	\$33,311	\$34,283	\$34,657	
Overhead cost / Revenue	14.5%	16.4%	19.6%	
Utility Costs / Occupied Sqft	\$3.74	\$3.88	\$3.88	
Facilities Cost / Occupied Sqft	\$17.47	\$15.66	\$14.14	
Revenue dollars / fiscal staff	\$6,194,934	\$5,941,168	\$4,172,217	
Patient revenue collected / Billed revenue	30.1%	31.0%	39.5%	

#### Strategic Implementation:

150.7 FTE's are provided for fiscal management, patient accounts and admissions, management information systems, dietary and medical records, and environment of care for the entire facility.

In 2014, BHD continues to work toward Joint Commission (JC) accreditation to ensure a focus on the provision of quality services. 1.0 FTE Physician Quality Officer (PQO) is created to lead quality improvement programs throughout the hospital. 2.0 FTE positions related to quality assurance are abolished to partially offset the costs of this position. This position would serve as a physician leader to hospital quality improvement programs. The PQO will work closely with infection control, pharmacy, nursing, and other projects, peer review issues, and development of plans of correction. A contractual relationship may be pursued with the Medical College of Wisconsin in the event that an external review is indicated to be necessary.

<sup>&</sup>lt;sup>2</sup> Management and Support Services performance measures include oversight of BHCS and EMS as well as BHD inpatient and crisis programs.

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Due to the recent redesign efforts at BHD, including the 2013 closure of 24 beds in the Center for Independence and Development and 24 beds on the Acute Adult units, and continued inpatient reductions in 2014, 15.0 FTE Management and Support Services positions will be abolished on January 1, 2014. Additionally, 1.0 FTE Pharmacy Services Director will be unfunded on January 1, 2014. 1.0 FTE Staffing Assistant will be abolished July 1, 2014 as need for support positions continues to decrease. BHD will transfer the 2.0 FTE Payroll Assistant to the Comptroller's Office and 1.0 FTE Contract Services Coordinator to DHHS as a part of efforts to increase efficiencies through centralized services.

Nursing Program Coordinators will be responsible for unit-based supervision in 2014, which eliminates the need for RN 3 – MH as a unit supervisor. This results in the abolishment of 6.5 FTE RN 3 positions and the creation of 5.0 FTE Nursing Program Coordinators for a total savings of \$97,026. Additionally, 1.0 FTE Advanced Practice Nurse Prescriber is created to provide clinical support to inpatient units.

The implementation of the Electronic Medical Records (EMR) system is targeted for completion by the end of 2014. EMR funding is decreased by \$180,103 to a total of \$1,857,397. This includes funding for hosting fees for the new EMR system, support for the current IT system through the transition to the EMR, dedicated IMSD technical support for the new system, project management consultation and other costs related to the new EMR.

Based on actual spending and projections, contract amounts for pharmacy, food, security, x-ray, dental and laboratory work are adjusted for an overall decrease of \$323,680 in tax levy. This decrease is primarily in the pharmacy area where BHD and the Comptroller's Office reviewed costs and made changes to achieve savings in this contract.

Wisconsin Medicaid Cost Reporting (WIMCR) revenues are reduced by \$700,000 to \$1,950,000 to reflect actual experience.

\$45,000 is reduced from funds for architectural consulting, key cards and security cameras based on prior year investments to get successful systems in place.

During the period of restructuring, the quality of patient care remains the top priority of BHD. Therefore, \$1,022,000 in 2012 departmental surplus funds will be used to fund a retention package for employees who remain at BHD until their employment status is affected by the redesign process. This will help maintain staff and provide continuity of care during the transition to community care.

\$245,378 is provided to install 45 security cameras at BHD to maintain a safe and therapeutic environment for patients and staff.

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### Strategic Program Area 2: Adult Crisis Services

#### Service Provision: Mandated/ Discretionary (Crisis Mobile Team)

Strategic Outcome: Self-sufficiency

What We Do: Activity Data				
Activity	2012 Actual	2013 Budget	2014 Budget	
Psychiatric Crisis Services				
Admissions	12,672	11,650	11,068	
Access Clinic				
Number of Patients Served	6,536	6,576	6,576	
Crisis Respite				
Number of Admissions	390	425	425	
Crisis Mobile				
Number of Mobiles Completed	1,475	1,564	1,642	
Number of Mobiles Involving Law Enforcement	180	185	370	
Number of Crisis Plans	136	404	500	
Number Crisis Calls Answered	32,638	33,166	33,000	

How We Do It: Program Budget Summary						
Category	Category 2012 Budget 2012 Actual 2013 Budget 2014 Budget 2014/2013 Va					
Expenditures	\$20,792,456	\$18,757,072	\$20,200,965	\$21,107,269	\$906,304	
Revenues	\$12,002,522	\$12,525,506	\$11,340,126	\$10,711,680	(\$628,446)	
Tax Levy	\$8,789,934	\$6,231,566	\$8,860,839	\$10,395,589	\$1,534,750	
FTE Positions	91	91	106.2	109.5	3.3	

How Well We Do It: Performance Measures						
Performance Measure2012 Actual2013 Budget2014 Budget						
Percent of clients returning to PCS within 90 days	32%	29%	27%			
Percent of Time on Waitlist Status	6%	5%	5%			
Clients transferred to private facilities from PCS	16%	20%	23%			
Stabilization House Occupancy Rate	78%	80%	80%			

#### Strategic Implementation:

109.5 FTE's are provided to operate the Psychiatric Crisis Service Emergency Room, Access Clinic, Crisis Line, Crisis Mobile Team, and Crisis Stabilization Centers. In 2014, BHD will establish a new Community Consultation Team (CCT) to provide support to individuals who are transitioning from the Center for Independence and Development (CID) (formerly Hilltop) to the community, support to their providers, staff consultation services and development for providers, and crisis services. Once the CID closure is complete, the team will focus on crisis services and continued educational programming for service providers to successfully support these individuals in

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their placements and address the needs of the developmentally disabled (DD) population. 1.0 FTE RN 2 – MH is funded and 1.0 FTE Clinical Psychologist III is created to start this project. A Developmental Disability Specialist, BH Clinical Psychologist I, and BH Clinical Program Director of Psychology are transferred to this program upon closure of the CID on November 1, 2014.

A Crisis Service Coordinator and a Quality Assurance Coordinator are created in Crisis Services related to managing, supervising, and maintaining quality of various new initiatives and expanded services. A Psychiatric Social Worker – Pool is created to provide greater staff flexibility among clinical staff. 3.5 vacant FTE's are abolished based on departmental needs.

A MPD Crisis Mobile Team was created in 2013. This collaboration allows clinicians to work directly with law enforcement in serving as first responders to Emergency Detention (ED) calls. The goal of this team is to find alternative ways to help individuals in crisis stabilize in the community, ultimately reducing involuntary treatment ED's. In 2014, this team is expanded with the creation of 1.0 FTE Behavioral Health Emergency Service Clinician and a contract with MPD for two dedicated police officers for a total cost of \$115,327.

\$200,000 is invested to expand the capacity of the Crisis Mobile Team to provide assessments to individuals in the community 24-hours-a-day. If any call is deemed to be emergent, requiring immediate assessment, the BHD staff will then dispatch two contracted on-call clinicians. This model has been successfully implemented in Dane County. The vendors' clinical staff will receive the full BHD clinician training. Each member of the Mobile Crisis Team will also receive additional training related to addressing the behavioral health, medical and cognitive needs of elderly individuals in Milwaukee County.

In accordance with the goals of the Mental Health Redesign efforts, BHD will invest \$250,000 in July 2014 to create a second Access Clinic on the Southside of Milwaukee to help meet increased demand and address community needs in an accessible location.

A new rate methodology applied by the State of Wisconsin for Medicaid reimbursement of emergency room services results in a reduction of \$628,446 for Medicaid reimbursement for Psychiatric Crisis Services (PCS) in 2014. Starting in the first quarter of 2013, the State converted to an Enhanced Ambulatory Patient Grouping (EAPG) rate system. The new EAPG rate is calculated off of a base rate which is adjusted according to the patient's diagnosis.

# Strategic Program Area 3: Inpatient Services (Adult and Children)

Service Provision: Mandated

Strategic Outcome: Self-sufficiency

What We Do: Activity Data					
Activity	2012 Actual	2013 Budget	2014 Budget		
Acute Adult Inpatient		·			
Average Daily Census	69	62	54		
Number of Admissions	1,638	1,463	1,200		
Number of Patient Days	24,912	22,721	20,000		
Average Length of Stay (Days)	14	14	14		
Child and Adolescent Inpatient Ser	vices	·			
Average Daily Census	7	8	6		
Number of Admissions	1,350	1,347	1,250		
Number of Patient Days	2,349	2,713	2,500		
Average length of Stay (Days)	2	2	2		

How We Do It: Program Budget Summary					
Category 2012 Budget 2012 Actual 2013 Budget 2014 Budget 2014/2013 Va					
Expenditures	\$37,681,850	\$36,339,573	\$36,746,719	\$32,348,838	(\$4,397,881)
Revenues	\$12,534,373	\$14,068,113	\$10,718,143	\$10,182,118	(\$536,025)
Tax Levy	\$25,147,477	\$22,271,460	\$26,028,576	\$22,166,720	(\$3,861,856)
FTE Positions	220.7	220.7	186.9	172.2	-14.7

How Well We Do It: Performance Measures				
Performance Measure	2012 Actual	2013 Budget	2014 Budget	
Acute Adult Inpatient		·		
Percent of clients returning to Acute Adult within 90 days	24%	20%	19%	
Staff Completed De-escalation (Mandt) Training	69%	72%	100%	
Patients Responding Positively to Satisfaction Survey	68%	70%	72%	
Child and Adolescent Inpatient Serv	vices			
Percent of children who return to CAIS within 90 days	21%	17%	17%	
Staff Completed De-escalation (Mandt) Training	57%	74%	100%	
Patients Responding Positively to Satisfaction Survey	72%	75%	75%	

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#### Strategic Implementation:

In response to declining census, success of community-based crisis services, partnerships with other community hospital providers, and recommendations from the Mental Health Redesign Task Force, BHD will downsize 12 beds effective April 1, 2014. This follows several recent successful bed reductions on Acute Adult units in 2012. Three beds on an Acute Treatment Unit were reduced in August 2012, and another 18 beds were reduced in December 2012, to close one of the four Acute Adult Inpatient units. The configuration of the remaining three Acute Adult Inpatient Units includes one 21-bed Women's Treatment Unit, one 15-bed Intensive Treatment Unit, and one 21-bed Acute Treatment Unit. This initiative will result in a 2014 savings of \$462,676 including the abolishment of 15 FTE's, adjustments to dietary, pharmacy, other expenditures and reduced patient revenue.

Based on continued need to provide therapeutic resources, and maintain compliance with state and federal regulations, 1.0 FTE Occupational Therapist Pool, 0.5 FTE Music Therapist, 0.5 FTE Advanced Practice Nurse Prescriber and 0.5 FTE Advanced Practice Nurse Prescriber-Pool are created.

BHD will also conduct a review of the fiscal and programmatic impacts of outsourcing the Child and Adolescent Inpatient Unit in 2015. If appropriate, BHD will develop a request for proposal to obtain information regarding community capacity for these services.

Based on the success of the EMR and changes within the billing area of BHD, overall patient revenues are increased by \$750,000. This reflects a renewed emphasis on cost recovery and increased use of technology to maximize revenues at BHD.

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### Strategic Program Area 4: Inpatient Services - Nursing Facility Central

Service Provision: Discretionary

Strategic Outcome: Self-sufficiency

What We Do: Activity Data						
Activity 2012 Actual 2013 Budget 2014 Budget						
Average Daily Census	65	66	56			
Number of Admissions	14	16	0			
Number of Patient Days	23,736	24,171	20,440			

How We Do It: Program Budget Summary					
Category 2012 Budget 2012 Actual 2013 Budget 2014 Budget 2014/2013 V					
Expenditures	\$13,089,851	\$13,466,651	\$13,170,490	\$11,742,821	(\$1,427,669)
Revenues	\$3,590,335	\$3,736,089	\$3,638,335	\$3,200,613	(\$437,722)
Tax Levy	\$9,499,516	\$9,730,562	\$9,532,155	\$8,542,208	(\$989,947)
FTE Positions	86.5	86.5	83.5	75.5	-8

How Well We Do It: Performance Measures						
Performance Measure	2012 Actual	2013 Projection	2014 Budget			
Number of elopements from locked unit	0	0	0			
Number of resident-to-resident altercations	44	30	0			
Total discharges	18	18	30			
Total admissions	18	3	0			
Staff completed de-escalation (Mandt) training	80%	80%	100%			
Staff completed fall prevention training	48%	67%	100%			

#### Strategic Implementation:

BHD will reduce the number of licensed beds in Rehabilitation Center-Central to a total of 48. The Division will work closely with Family Care and Service Access to Independent Living (SAIL) to secure community placements for 24 clients by July 1, 2014. As a result of the behavioral health redesign, 20.0 FTE positions are being abolished on July 1, 2014.

This redesign initiative will result in a savings of \$591,367 including personnel, dietary, pharmacy, security, other expenditure reductions and reduced patient revenue which will be redirected toward new community initiatives. BHD is eligible to receive an enhanced Medicaid rate from the State during the period of restructuring, which is assumed in the savings figure above. The full impact of the savings will be realized in 2015.

### Strategic Program Area 5: Inpatient Services - Nursing Facility Hilltop

Service Provision: Discretionary

Strategic Outcome: Self-sufficiency

What We Do: Activity Data							
Activity 2012 Actual 2013 Budget 2014 Budget							
Average Daily Census	64	56	28				
Number of Admissions	4	5	0				
Number of Patient Days	23,382	20,440	10,128				

How We Do It: Program Budget Summary								
Category	Category 2012 Budget 2012 Actual 2013 Budget 2014 Budget 2014/2013							
Expenditures	\$14,518,649	\$16,251,693	\$13,424,990	\$9,762,558	(\$3,662,432)			
Revenues	\$6,847,500	\$6,650,828	\$6,631,474	\$3,082,964	(\$3,548,510)			
Tax Levy	\$7,671,149	\$9,600,865	\$6,793,516	\$6,679,594	(\$113,922)			
FTE Positions		96.5	81.7	40.6	-41.1			

How Well We Do It: Performance Measures									
Performance Measure2012 Actual2013 Projection2014 Budget									
Number of patient falls	166	124	60						
Number of elopements from locked unit	0	0	0						
Number of resident-to-resident altercations	184	118	50						
Total Discharges	7	16	54						
Staff Completed De-escalation (Mandt) Training	85%	85%	100%						
Staff Completed Fall Prevention Training	67%	63%	90%						

#### Strategic Implementation:

Furthering an initiative that started in 2011, BHD will be closing the Center for Independence and Development (formerly Rehabilitation Center-Hilltop) in two stages, initially reducing the number of licensed beds by 24 by May 1, 2014 and ultimately closing the remaining 24 licensed beds by November 1, 2014. The Division will work closely with the Disabilities Services Division, the State of Wisconsin Division of Long Term Care and area Care Management Organizations to secure community placements for these clients in the proposed time frame.

As a result of the restructuring and closure, 4.5 FTE's are abolished as of Jan. 1, 2014. 26 FTE's are abolished May 1, 2014. Three positions are transferred to the Community Consultation Team (See Crisis Services Program Area) and the remaining 23 positions are abolished upon closure.

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The November 1, 2014 closure of Hilltop results in a savings of \$758,863 including personnel, dietary, pharmacy, security, other expenditure reductions and reduced patient revenue. These funds are reinvested back into the community with details in the Appendix Table. These phased-in 2014 reductions result in a total annual reduction of 67 FTEs. BHD is eligible to receive a relocations reimbursement payment from the State during the period of restructuring, which is assumed in the savings figure above. The full impact of the savings will be realized in 2015.

BHD expects \$825,000 less in revenue from Care Management Organizations related to the closure and existing rate structures.

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General Administration Budgeted Positions					
Title Code	2013 Budget	2014 Budget	2014/2013 Variance	Explanation	
Adm Asst NR	0	1	1	Transfer In	
Admin Coord - Training	1	0	-1	Abolish	
Admin Spec - MH NR	1	1	0		
Adv Prac Nurse Prescriber	0	1	1	Create	
BH Clinical Psychologist III	0.8	0.8	0		
BH Med Dir - Forensic Services	1	1	0		
BH Staff Psychiatrist Hourly	0	0.2	0.2	2013 Action*	
Clerical Asst 1	1	1	0		
Clerical Spec MHD	3	3	0		
Clinsafety And Riskmngtnurs	1	1	0		
ED Services Prog Coord	1	1	0		
ExDir2AsscDirClincalCompliance	1	1	0		
Exdir2-Assoc Admin of Nursing	1	1	0		
Exdir2-Assthospadm2-Mhc	0	1	1	Transfer In	
Exdir2-Dep Admin BHD	1	1	0		
ExDir3ChiefPsychologist -BHD	1	1	0		
Exdir3-Mh Administrator	1	1	0		
Executive Assistant MH	1	1	0		
Infect Contrl Practitnr	1	1	0		
Integrated Service Coor	1	0	-1	Abolish	
Medical Service Manager	1	1	0		
Nursing Adm Coord-PR 29M	1	1	0		
Nursing Adm Coord-PR 29MN	1	1	0		
Nursing Prog Coord	1	1	0		
Overtime	2	1.9	-0.1		
Payroll Asst	2	0	-2	Transfer Out	
Physician Quality Officer	0	1	1	Create	
Pol&Pro Coord Clin Compliance	1	1	0		
Prog Analyst MH	3	2	-1	Transfer Out	
Psychiatric Soc Wkr Mgr	1	1	0		
Qual Assur Client Rights	1	1	0		
Qual Assur Coord	2	2	0		
Qual Imprvt and Risk Coord	1	1	0		
Qual Imprvt Coord BHD	2	1	-1	Abolish	
RN 2 - Staff Development	4	3	-1	Abolish	
RN 2 - Utiliz Review	3	3	0		
RN 3 MH	12.5	6	-6.5	Abolish	
RN 3 MH Pool	1	1	0		
Salary Adjustment	2.7	4.3	1.6		
Secretary	1	1	0		
Special Premium	0.7	0.7	0		
Utilization Review Coor	1	1	0		
Vacancy & Turnover	-5.7	-7.8	-2.1		
TOTAL	57	47.1	-9.9		

\*2013 Actions present in these tables indicate either 2013 County Board Resolutions of cleanup from position changes made in the 2013 Adopted Budget.

Long-Term Care Budgeted Positions				
Title Code	2013 Budget	2014 Budget	2014/2013 Variance	Explanation
Adm Asst NR	1	0	-1	Transfer Out
Adv Prac Nurse Prescriber	1	1	0	
Asst Hosp Admtr 1	1	1	0	
BH Clinical ProgDir Psychology	2	1.8	-0.2	Transfer Out
BH Clinical Psychologist I	1.2	0.8	-0.4	2013 Action 0.2 / Transfer 0.2
BH Clinical Psychologist III	0.5	0.5	0	
BH Staff Psychiatrist	1	0.9	-0.1	Abolish
Cert Occ Therapy Asst	8	5.3	-2.7	Abolish
Clerical Asst 1	1	0	-1	Abolish
Clerical Asst 2	2	1.9	-0.1	Abolish
Devlpmtl Disabilty Spec	2.5	0.8	-1.7	2013 Action 0.5 / Transfer 0.2 / Abolish 1.0
Music Therapist	1.8	0.5	-1.3	2013 Action 0.3 / Abolish 1.0
Nursing Asst 1 Mh	89.4	64	-25.4	2013 Action 6.8 / Abolish 18.6
Nursing Prog Coord	1.5	1.8	0.3	
Occupational Therapist	5	3.8	-1.2	Abolish
Overtime	21	14	-7	
Psych LPN MHC	17.8	11.6	-6.2	2013 Action 1.3 / Abolish 4.9
Psych Soc Wkr	3	2.5	-0.5	Abolish
Rehab Services Supvr	1	1	0	
RN 1	10.8	10.3	-0.5	2013 Action 3.6 / Abolish 4.1
RN 2 - MDS	1	1	0	
RN 2 - MH	9.7	3.3	-6.4	2013 Action 5.1 / Abolish 1.3
Salary Adjustment	0.1	0	-0.1	
Shift Differential	2.8	1.9	-0.9	
Special Premium	0.2	0.1	-0.1	
Unit Clerk	3	2.3	-0.7	Abolish
Vacancy & Turnover	-9.7	-6.3	3.4	
TOTAL	179.6	125.8	-53.8	

	Hilltop	Rehab	Hilltop	Hilltop
Title Code	Jan 1	May 1	July 1	Nov 1
Adv Prac Nurse Prescriber				0.5
BH Clinical ProgDir Psychology				1.0
BH Clinical Psychologist I				1.0
BH Staff Psychiatrist				0.5
Cert Occupational Therapy Asst	1.0	2.0		2.0
Clerical Asst 1	1.0			
Clerical Asst 2				1.0
Developmental Disability Specialist	1.0			1.0
Music Therapist	0.5		1.0	
Nursing Asst 1 MH		16.5	8.5	20.0
Nursing Program Coordinator				1.0
Occupational Therapist	1.0			1.0
Psych LPN MHC		3.2	4.5	2.8
Psych Social Worker			1.0	
RN 1			4.0	3.6
RN 2 - MH		1.0	1.0	0.6
RN1		2.3		
Unit Clerk		1.0		0.5
Total	4.5	26.0	20.0	36.5

Acute Inpatient Budgeted Positions					
Title Code	2013 Budget	2014 Budget	2014/2013 Variance	Explanation	
Adv Prac Nurse Presciber-Pool	7	7.5	0.5	Create	
Adv Prac Nurse Prescriber	2	2.5	0.5	Create	
BH Clinical ProgDir Psychology	5.2	4	-1.2	2013 Action 0.5 / Abolish 0.75 <sup>3</sup>	
BH Clinical Psychologist III	0.5	0.5	0		
BH House Physician 3	2.3	2.3	0		
BH Med Dir - Adult	1	1	0		
BH Med Prog Director - CATC	1.5	1.5	0		
BH Staff Psychiatrist	5.2	4.2	-1	2013 Action 0.25 / Abolish 0.75 <sup>3</sup>	
Exdir1-Acuteinptsvsdir	1	1	0		
Music Therapist	1.5	2	0.5	Create	
Nursing Asst 1 Mh	57.2	48.5	-8.7	2013 Action 4.2 / Abolish 4.5 <sup>3</sup>	
Nursing Asst MH Pool	6.2	5.2	-1	Abolish <sup>2</sup>	
Nursing Prog Coord	2.2	4	1.8	Create	
Occ Therapist Pool	0	0.5	0.5	Create	
Occupational Therapist	6.2	6	-0.2	2013 Action	
Overtime	22.2	19.1	-3.1		
Psych Soc Wkr	9.5	8.2	-1.3	2013 Action 0.5 / Abolish 0.75 <sup>3</sup>	
Psych Soc Wkr Pool	0.5	0.5	0		
Rehabilitation Coordinator	0.5	0.5	0		
RN 1	54.6	52.3	-2.3	Abolish <sup>3</sup>	
RN 2 - MH	6.5	4.4	-2.1	2013 Action 1.35 / Abolish 0.75 <sup>3</sup>	
RN Pool	0.7	0.7	0		
Salary Adjustment	0	0.5	0.5		
Secretarial Asst	1	1	0		
Secretary	1	1	0		
Shift Differential	3.7	3.9	0.2		
Special Premium	0.3	0.2	-0.1		
Spirituality Integ Cooed-hrly	0.5	0.5	0		
Unit Clerk	13	12.5	-0.5	2013 Action	
Vacancy & Turnover	-11.2	-12.9	-1.7		
TOTAL	201.9	183	-18.9		

<sup>&</sup>lt;sup>3</sup> Action taken April 1, 2014

Crisis Services Branch Budgeted Positions					
Title Code	2013 Budget	2014 Budget	2014/2013 Variance	Explanation	
Adv Prac Nurse Presciber-Pool	2	2	0		
Adv Prac Nurse Prescriber	1.5	1.5	0		
BH Clinical ProgDir Psychology	1.8	1.2	-0.6	2013 Action 0.8 / Transfer In 0.2	
BH Clinical Psychologist I	0	0.2	0.2	Transfer In	
BH Clinical Psychologist III	1	2	1	Create	
BH Emer Serv Clinician	12	14	2	Create	
BH Emer Serv Clinicn RN	6.5	6.5	0		
BH Med Dir - Crisis Services	1	1	0		
BH Med Prog Director - CATC	0.5	0.5	0		
BH Stabilization Coordinator	1	0	-1	Abolish	
BH Staff Psychiatrist	10.9	10.9	0		
Clerical Asst 1	1	1	0		
Devlpmtl Disabilty Spec	0	0.2	0.2	Transfer In	
Exdir1-Psychcrisissvsdi	1	1	0		
House Physician 2 Hrly	4	4	0		
Human Ser Wkr	1	0	-1	Abolish	
Human Ser Wkr MH	0.5	0	-0.5	Abolish	
Nursing Asst 1 Mh	18	18	0		
Nursing Prog Coord	1	2	1	Create	
Occupational Therapist	1	1	0		
Office Supp Asst 2	1	1	0		
Overtime	6.3	6.3	0		
Psych Crisis Srvs Coord	1	2	1	Create	
Psych Postdoc Fellow	2	2	0		
Psych Soc Wkr	3.5	1.5	-2	Abolish	
Psych Soc Wkr Pool	0	1	1	Create	
Qual Assur Coord	0	1	1	Create	
RN 1	20	24	4	2013 Action	
RN 2	0	1	1	Create	
RN 2 - MH	7	2	-5	2013 Action 7.0 / Fund 1.0	
RN 2 - Utiliz Review	2	3	1	Create	
Secretary	1	1	0		
Special Premium	1.2	1.2	0		
Unit Clerk	3	3	0		
Vacancy & Turnover	-10.6	-10.8	-0.2		
TOTAL	103.1	106.2	3.1		

Ma	Management Services Budgeted Positions					
Title Code	2013 Budget	2014 Budget	2014/2013 Variance	Explanation		
Accountant 2	1	1	0			
Accountant 3	1	1	0			
Accountant 4-NR	1	1	0			
Accting Manager	1	0	-1	Abolish		
Accts Rec Supv-Billing	1	1	0			
Adm Asst	2	2	0			
Adm Asst NR	1	1	0			
Admin Spec - MH NR	3	2	-1	Abolish		
BH Clinical ProgDir Psychology	0	0.2	0.2	2013 Action		
Clerical Asst 1	13	10	-3	Abolish		
Clerical Asst 1 Hr	0.5	0.5	0			
Clerical Spec MHD	1	1	0			
Clothing Supply Clk 1	2	1	-1	Abolish		
Clothing Supply Clk 2	2	2	0			
Contract Serv Coord	1	0	-1	Transfer Out		
Dietitian 1	2	2	0			
Dietitian Supervisor	1	1	0			
Disribution Assistant	1	1	0			
Emerg Mgmt Coordinator	1	0	-1	Abolish		
Environmental Svc Adm	0	1	1	2013 Action		
Exdir1-Fiscal Servs Dir	1	1	0	2010/101011		
Exdir2-Assocmhadmtr Fis	1	1	0			
Exdir2-Assthospadm2-Mhc	1	0	-1	Transfer Out		
Fiscal And Budget Mgr Chp	1	1	0			
Fiscal Asst 1	1	1	0			
Fiscal Asst 2	13	12	-1	Abolish		
Fiscal Mgt Analyst 3	1	1	0	Abolisti		
Fiscal Spec	4	5	1	Create		
Hosp Maint Wrkr MHC	12	11	-1	Abolish		
Housekeeper 1 Nr	3	2	-1	Abolish		
Human Ser Wkr	4	3	-1	Abolish		
Materials Distrib Clerk	4	<u> </u>		ADDIISTI		
	1	1	0			
Mechanical Mtce Supt			-			
Mechanical Utility Engn	1	1	0			
Med Rec Adm Mhc		-	-			
Med Rec Coord (BHD)	2	2	0	Abaliah		
Med Rec Supv	1	0	-1	Abolish		
Office Supp Asst 2	14.5	15.5	1	2013 Action		
Operations Coord	1	0	-1	2013 Action		
Operatting And Mtce Supv	1	1	0			
Overtime	5.2	5.2	0			
Pharmacy Svcs Dir	1	0	-1	Unfund		
Pharmacy Tech	1	1	0			
Prog Anlayst MH	0	1	1	Transfer In		
Qual Mangmt Admin Asst	1	1	0			
-RC-Disribution Assistant	1	1	0			
Safety & Train Spec Hospital	1	0	-1	Abolish		
Salary Adjustment	0.1	0.1	0			

DEPT: Behavioral Health Division

### UNIT NO. 6300 FUND: General - 0077

Secretarial Asst	2	2	0	
Sewing Mach Oper 2	1	1	0	
Shift Differential	0.3	0.3	0	
Staffing Assistant	6	4.5	-1.5	Abolish
Stores Clerk 1	2	2	0	
Vacancy & Turnover	-10.4	-7.1	3.3	
Volunteer Coord-Hrly	1	1	0	
TOTAL	113.2	101.2	-12	

## EXPENDABLE TRUST ACCOUNTS

The following are expendable trust accounts, which may be utilized only for purposes which are legally mandated or where a formal trust relationship exists. The expenditures from these organizational units are limited to the purpose specifically designated by the donor. These trusts are not included as part of the BHD operating budget.

Org. Unit	Description of Expenda	Projected Balances as of 12/31/12	
878	MHD – Research Fund		\$216,691
	Referred to as the Frieda Brunn Mental H	lealth Research Fund, this	
	fund was created in 1970 for the purp	ose of supporting mental	
	health research. Expenditure recommen	dations from this fund are	
	made by the Research Committee at BHE	).	
	Expenditure	Revenue	
	\$25,000	\$25,000	
879	MHD – Patient Activities and Special Ever	nts	\$95,654
	This fund is comprised of various tru		
	expenditures should be made to provide		
	special events.		
	Expenditure	Revenue	
	\$10,100	\$10,100	

Legacy Health Care and Pension Expenditures						
2012 Budget	2012 Actual	2013 Budget	2014 Budget	2014/2013 Variance		
\$11,052,758	\$12,340,349	\$12,602,042	\$14,350,632	\$1,748,590		

## Appendix Table

# 2014 Budget - Community Investments (DHHS and BHD)

## <u>January 1, 2014</u>

Expand BHD's partnership with the Milwaukee Police Department for the <b>Crisis Mobile</b> <b>Team</b> , by adding one clinician to work directly with law enforcement in serving as first responders to ED calls with the goal of reducing involuntary Emergency Detentions.	\$	115,327
Start a <b>Peer Run Drop in Center</b> that will operate on evenings and weekends to increase the existing peer services contracts.	\$	278,000
Add <b>quality assurance staff</b> - which includes one position dedicated to Crisis Services in January.	\$	81,214
Continue implementing the <b>Community Recovery Services (CRS)</b> program, which is a co-participation benefit for individuals with a severe and persistent mental illness that connects clients to necessary recovery services, such as supported employment and housing, to promote independence. This includes the creation of three positions.	\$	275,000
Continue the expanded case management, including additional TCM slots.	\$	125,000
Maintain funding for <b>Families Moving Forward</b> , focusing on the African American community.	\$	150,000
Invest in a new partnership with the UCC/16th street clinic to focus on the Latino community.	\$	45,000
Add resources specifically for clients moving out of <b>Rehab-Centers Central</b> , including 20 additional CSP slots, more group home beds and other additional supports such as adult family homes and other needed services.		793,174
Add <b>ACT/Integrated Dual Disorder Treatment (IDDT)</b> models, which are evidence based, to the existing CSP programs to improve and expand services for clients enrolled in that program.		416,800
Include a <b>cost of living adjustment</b> for all CSP providers that have been level funded since 2000. BHD will continue to review and consider COLA increases for other service areas in future years.	\$	738,731

#### <u>July 1, 2014</u>

Open a <b>Southside Access Clinic</b> in July 2014 to help meet increased demand and also to address community needs by having a second location for services that individuals can more easily access.	\$ 250,000
Apply for funds to implement <b>Comprehensive Community Services (CCS)</b> , which is a Medicaid psychosocial rehabilitation benefit.	\$ -

UNIT NO. 6300 FUND: General - 0077

### Phased in over 2014

TOTAL INVESTMENT IN 2014	\$ 4,855,820
The Housing Division will also fund <b>two case managers</b> to provide services to approximately 50 veterans who are disabled and homeless.	\$ 100,000
An evening and weekend on-call <b>Crisis Response Team (CRT)</b> for individuals with ID/DD and MH clients is created through a partnership with the agency selected to run the DSD CRC. The main responsibilities of the on-call workers will be to answer crisis calls, provide support and guidance, and on-site assessment and intervention if needed.	\$ 154,544
To assist BHD clients moving into the community, BHD will provide <b>prescriber</b> <b>availability</b> as a part of the Day Treatment program. This service will help provide continuity and outpatient services for individuals who are relocated from Hilltop and Rehab Central in order to avoid more intensive services. This will be a short-term initiative to help clients move to the community and allow time for a prescriber base to be developed.	\$ 65,578
BHD and DSD will develop a <b>Crisis Resource Center</b> that will be available to individuals with Intellectual/Developmental Disabilities and a co-occurring mental illness. The primary goal of this program is to provide intensive support to assist an individual in acquiring the necessary skills to maintain or return to community living following behavioral or symptoms changes leading to crisis destabilization.	\$ 250,000
Establish a <b>Community Consultation Team</b> specifically for individuals dually diagnosed with both a developmental disability and mental health issue. This includes the creation/transfer of 5 positions throughout 2014.	\$ 247,452
The Housing Division plans to implement a new initiative to create <b>40 permanent</b> <b>supportive housing scattered site units</b> to serve BHD consumers. The Housing Division will work with existing landlords to secure these units and the service model will include peer specialists to supplement the work of case managers.	\$ 400,000
The Housing Division's <b>Pathways To Permanent Housing</b> program is funded on an annual basis and provides transitional housing including intensive care management and the presence of a robust level of peer specialist resources and expertise in 2014. \$276,250 is transferred from BHD to Housing and an additional \$70,000 in increased tax levy is invested.	\$ 70,000
Expand the capacity to <b>provide mobile assessments to individuals in the</b> <b>community to 24 hour coverage</b> . If any call was deemed to be emergent, requiring immediate assessment, the BHD staff would then dispatch two on-call clinicians. This on call service would be provided by a contracted vendor. The vendors' Clinical staff would receive the full BHD Clinician training. Each member of the Mobile Crisis Team will receive additional training in related to address the behavioral health, medical and cognitive needs of elderly individuals in Milwaukee County.	\$ 200,000
In partnership with the Division of Housing, BHD plans to offer a new <b>housing pilot</b> <b>program</b> specifically aimed at AODA clients, to provide a safe living environment coupled with Targeted Case Management (TCM) services for individuals who are in the early stages of recovery from a substance use disorder.	\$ 100,000