UNIT NO. 1151 FUND: General - 0001

# **Budget Summary**

Category	2012 Budget	2012 Actual	2013 Budget	2014 Budget	2014/2013 Variance	
Expenditures						
Personnel Costs	\$2,723,331	\$2,323,998	\$1,792,571	\$2,063,517	\$270,946	
Operation Costs	\$85,056	\$23,352	\$89,148	\$154,896	\$65,748	
Debt & Depreciation	\$0	\$0	\$0	\$0	\$0	
Capital Outlay	\$0	\$0	\$0	\$0	\$0	
Interdept. Charges	(\$541,080)	(\$359,061)	(\$589,199)	(\$195,036)	\$391,137	
Total Expenditures	\$2,267,307	\$1,988,288	\$1,292,520	\$2,020,351	\$727,831	
		Revenues	5			
Direct Revenue	\$0	(\$3,791)	\$0	\$0	\$0	
Intergov Revenue	\$0	\$0	\$0	\$0	\$0	
Indirect Revenue	\$0	\$0	\$0	\$0	\$0	
Total Revenues	\$0	(\$3,791)	\$0	\$0	\$0	
Tax Levy	\$2,267,307	\$1,992,079	\$1,292,520	\$2,020,351	\$727,831	
		Personne				
Full-Time Pos. (FTE)	43	43	13	13.3	0.3	
Seas/Hourly/Pool Pos.	1	1	0	0	0	
Overtime \$	\$0	\$2,842	\$0	\$0	\$0	

**Department Mission:** The Fiscal Affairs Division of the Department of Administrative Services (DAS-Fiscal) provides high quality, efficient and responsive management, financial services and administrative business functions to the County Executive, County Board and County departments to enable the delivery of financially sound and effective services to the community.

**Department Description:** DAS-Fiscal includes four sections that provide distinct services: the DAS Management Section provides leadership, management services and policy direction for all DAS divisions; the Office of Performance, Strategy and Budget section (formerly Fiscal & Strategic Services) provides assistance to departments and policymakers in the development and tracking of performance measures and overall strategic implementation, analyzes policy and fiscal issues at the National, State and Local levels that impact the County financially, and assist the County Executive in the development of the Recommended Budget; the Reimbursement section manages the County's collections contract, which includes the Tax Refund Intercept Program (TRIP), and assists departments in the development of sound billing practices; the 2014 budget includes the creation of a new Records Management service area, which will assist departments in developing records management practices, improved records retention, and will coordinate responses to Open Records requests made of cabinet departments.

## **Strategic Program Area 1: DAS Management**

#### Service Provision: Mandated

#### Strategic Outcome: High Quality, Responsive Services

What We Do: Activity Data				
Activity	2012 Actual	2013 Budget	2014 Budget	
Total DAS Employees Managed 280.2* 262.5 281.8				

\* = 2012 Budgeted Staffing Level

How We Do It: Program Budget Summary						
Category	2012 Budget 2012 Actual 2013 Budget 2014 Budget 2014/2013 Va					
Expenditures	\$329,848	\$317,058	(\$168,148)	\$0	\$168,148	
Revenues	\$0	\$0	\$0	\$0	\$0	
Tax Levy	\$329,848	\$317,058	(\$168,148)	\$0	\$168,148	
FTE Positions	2	2	3	3	0	

How Well We Do It: Performance Measures				
Performance Measure 2012 Actual 2013 Budget 2014 Budget				
Performance Measures have not yet been created for this Service				

#### Strategic Implementation:

This service area will continue to provide leadership and overall strategic and policy guidance for all DAS divisions, and will assist policymakers in Countywide strategic, policy, and fiscal issues. Expenditures in this program total \$481,767, and are charged out to DAS divisions. The 2014 staffing level includes 3.0 FTE positions, unchanged from the 2013 Adopted Budget. Tax Levy increases by \$168,148 based on a reduction in the crosscharge to other DAS Divisions by the same amount due to technical adjustments to better reflect actual costs. Service and commodity expenditures are unchanged from 2013. Crosscharges decline by \$30,159 from 2013 to \$29,764 mainly due to the elimination of the Central Service Allocation which was budgeted at \$32,776.

## Strategic Program Area 2: Performance, Strategy & Budget

#### Service Provision: Mandated

## Strategic Outcome: High Quality, Responsive Services

What We Do: Activity Data					
Activity	2012 Actual	2013 Budget	2014 Budget		
Number of Budgets Produced	2	2	2		
Organizational Budgets	74	83	83		
Total Budget Expenditure Dollars	\$1,227,294,103	\$1,356,107,751	\$1,305,226,601		

	How We Do It: Program Budget Summary					
Category	2012 Budget     2012 Actual     2013 Budget     2014 Budget     2014/2013					
Expenditures	\$1,465,321	\$1,260,710	\$1,572,392	\$1,649,255	\$76,863	
Revenues	\$0	\$28	\$0	\$0	\$0	
Tax Levy	\$1,465,321	\$1,260,682	\$1,572,392	\$1,649,255	\$76,863	
FTE Positions	15.6	15.6	9.2	10	0.8	

How Well We Do It: Performance Measures					
Performance Measure	2012 Actual	2013 Budget	2014 Budget		
Bond Agency Rating	Fitch IBCA: AA+ Moody's: Aa2 S&P: AA	Fitch IBCA: AA+ Moody's: Aa2 S&P: AA	Fitch IBCA: AA+ Moody's: Aa2 S&P: AA		
Win GFOA Dist. Budget Pres. Award	No	No	Yes		
Satisfaction Survey	N/A	N/A	N/A		

#### Strategic Implementation:

The former Fiscal & Strategic Services section is re-named the Office of Performance, Strategy and Budget (PSB) to illustrate a focus on comprehensive performance management and performance-based budgeting, and implementation of countywide strategic planning. Three performance measures are created for this service in 2014: maintain the County's bond ratings with a long-term goal of improvement, win the Distinguished Budget Presentation Award from the Government Finance Officers of America (GFOA) for the 2014 budget narrative, and to develop a customer satisfaction survey of County departments and policymakers, results of which will be included in the 2015 budget.

One re-titled position of Director of Performance Strategy & Budget will provide management and strategic leadership of the Office. To flatten the organization structure and provide a career ladder, three existing Coordinator positions are re-titled as Budget Coordinators for Operating, Capital, and Strategic Planning and will act as budget analysts and team leads. The remaining budget staff includes three Fiscal and Management Analyst positions, one Fiscal Analyst position and one administrative position; one mid-level management position is unfunded.

Operating costs are largely unchanged. In 2014 the PSB will facilitate a cross-departmental lean workgroup that will examine administrative and other service processes to identify efficiencies in operations.

## Strategic Program Area 3: Reimbursement

Service Provision: Administrative

Strategic Outcome: High Quality, Responsive Services

What We Do: Activity Data				
Activity 2012 Actual 2013 Budget 2014 Budget				
# Active TRIP Accounts	39,575	39,575	39,250	

How We Do It: Program Budget Summary					
Category	2012 Budget	2012 Actual	2013 Budget	2014 Budget	2014/2013 Var
Expenditures	(\$4,728)	\$47,164	(\$111,724)	\$143,933	\$255,657
Revenues	\$0	(\$3,818)	\$0	\$0	\$0
Tax Levy	(\$4,728)	\$50,982	(\$111,724)	\$143,933	\$255,657
FTE Positions	0	1	1	1.3	0.3

How Well We Do It: Performance Measures				
Performance Measure 2012 Actual 2013 Budget 2014 Budget				
Performance Measures have not yet been created for this program area				

#### Strategic Implementation:

To reduce costs and improve flexibility one position of FTE Fiscal Analyst – NR will retain responsibility for management of the TRIP/Collections contract, administrative/tracking functions associated with outstanding debts, and assistance with other administrative functions within DAS-Fiscal. The position will take over these duties from the Administrative Coordinator-Reimbursement is abolished effective April 1, 2014. The tax levy increase represents a shift from customer departments, which were formerly crosscharged the costs of administering the collections program. As part of the countywide effort to reduce crosscharging as explained in the Expenditure Summary section, these charges are eliminated except in two cases; only the Departments of Child Support Services (\$2,591) and Family Care (\$4,003) are charged for the proportionate share of this service's costs, as they generate revenue offsets of 66% and 100%, respectively.

For 2014, collections services continue to be provided by Professional Placement Services utilizing their contract with the State of Wisconsin as a preferred provider. The contract is being included in the 2014 Budget in lieu of review and approval by the County Board during the 2014 fiscal year. Total countywide Tax Refund Intercept Program (TRIP) revenues decline by \$38,284 from the 2013 Adopted Budget to \$601,807, based on 2013 year-to-date activity. This revenue continues to be budgeted in the customer departments.

Contracts				
Description	Vendor	Amount		
Collections Services	Professional Placement Services	*\$0		

\* = Expenditure Amount is \$0 because the contract is contingency based, where the vendor retains a portion of collected revenue as payment.

## Strategic Program Area 4: Records Management

Service Provision: Administrative

Strategic Outcome: High Quality, Responsive Services

What We Do: Activity Data				
Activity	2012 Actual	2013 Budget	2014 Budget	
This program area does not have Activity Data				

How We Do It: Program Budget Summary						
Category	2012 Budget	2012 Actual	2013 Budget	2014 Budget	2014/2013 Var	
Expenditures	\$0	\$0	\$0	\$227,163	\$227,163	
Revenues	\$0	\$0	\$0	\$0	\$0	
Tax Levy	\$0	\$0	\$0	\$227,163	\$227,163	
FTE Positions	0	0	0	2	2	

How Well We Do It: Performance Measures						
Performance Measure	2012 Actual	2013 Budget	2014 Budget			
Performance Measures have not yet been created for this program area						

### Strategic Implementation:

Milwaukee County does not have sufficient record and data retention policies that ensure legal compliance or efficiency. In 2014, a new service area within DAS-Fiscal is created that will be tasked with the following:

- Developing, on a collaborative basis and utilizing best practices established by other units of local government, countywide records retention policies that ensure legal compliance (such as the federal Health Insurance Portability and Accountability Act (HIPAA)), and efficient use of records retention methods (paper copies, electronic storage, etc.)
- Developing processes by which departments work with the Records Management section to store records, which includes the centralization of cataloguing, storage, and retrieval.
- Coordinating collection of, and responses to, Open Records requests received by executive branch departments and offices.
- Continuing effective implementation of Capital Projects WO123456, Fiscal Automation, and WO78910, Records Indexing.
- Developing performance measures related to reduced utilization and cost of outside paper records retention and increased share of records that are stored electronically.

In order to implement these services, 1.0 FTE Records Management Manager and 1.0 FTE Records Management Analyst positions are provided. Operating costs of \$70,000 are provided for start-up costs, including \$35,000 for commodities and \$35,000 for services. A request to create the Records Management Manager was made in September. If that request was successful, the position is transferred from DAS-IMSD into this division. If the request was not successful, the position is created in 2014.

# DAS-FISCAL (1151) BUDGET

# **DEPT: DAS-Fiscal**

## UNIT NO. 1151 FUND: General - 0001

DAS-Fiscal Budgeted Positions					
Title Code	2013 Budget	2014 Budget	2014/2013 Variance	Explanation	
Adm Coord Reimbursement	1	0.3	7	Abolish effective 4-1-14	
Admin Spec - Fiscal Affairs NR	0	1	1	Create	
Asst Fiscal Budget Admin	1	0	-1	Unfund	
Dir of Operations	1	1	0		
Director of PSB	0	1	1	Retitle	
Exdir3-Dir Doa	1	1	0		
Exdir3-Fiscal And Budgetadm	1	0	-1	Retitle	
Fiscal & Perf Mgmt Coord	1	1	0		
Fiscal & Strategic Asset Coord	1	1	0		
Fiscal & Strategic Plan Coord	1	1	0		
Fiscal Analyst	1	0	-1	2013 Action	
Fiscal Analyst - NR	0	2	2	1.0 2013 Action, 1.0 Create	
Fiscal Mgt Analyst 1	1	1	0		
Fiscal Mgt Analyst 2	0	2	2	Fund	
Fiscal Mgt Analyst 3	2	1	-1	Unfund	
Records Center Supervisor	0	1	1		
Records Management Analyst	0	1	1		
Salary Adjustment	0.2	0	-0.2		
Senior Exec Asst DAS	1	1	0		
TOTAL	13.2	16.3	3.1		

Legacy Health Care and Pension Expenditures						
2012 Budget	2012 Actual	2013 Budget	2014 Budget	2014/2013 Variance		
\$838,291	\$749,994	\$293,640	\$489,565	\$195,925		