

Jacqueline M. Mann

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Jacqueline Mann is Project Director for the *Safe Schools/Healthy Students* Initiative in Milwaukee Public Schools (MPS).

For Jacqueline Mann, the MPS Central Office worked in the Milwaukee Board of School Directors' Office of Board Governance for the last 15 years. She entered her Director's position with experience in public policy, governmental relations, budgeting, relationship building and management, working with students and families, program review, research around educational programs and a resume full of other valuable skills.

As the Board's Information Officer and Constituent Ombudsperson, Ms. Mann researched issues related to the education of children in the city of Milwaukee, such as the public education funding structure, legislative and district policies, district-wide records management and various board governance structures.

Well versed in contract negotiations, Ms. Mann has been an intricate part of contracted school advocacy. As the liaison between the Board of Directors, the public, other governmental officials, and the MPS Administration, Ms. Mann has been able to foster relationships to engage various advocacies in positive conversations and has garnered supports for public education.

As the Constituent Ombudsperson in the Office of Board Governance, Ms. Mann was charged with overseeing and managing analytical, investigative, and management processes to resolve constituent complaints and responses to public information requests. Of the many hats that Ms. Mann wears, her favorite role is that of wife and mother of 3 MPS students.

Ms. Mann is a native of Milwaukee and proud product of Milwaukee Public Schools, Ms. Mann received her Bachelor of Business Administration degree with an emphasis in Criminal Justice, from Concordia University, Wisconsin in 1999. She completed her MBA and Masters Degree in Marketing at the University of Phoenix, at the Brookfield Wisconsin campus, and has completed Ph.D coursework at the University of Wisconsin-Milwaukee, where she has instructed.

Ms. Mann is a member of the Milwaukee Police Department Homicide Review Commission, the Juvenile Justice Subcommittee, the Milwaukee Fire Department's Survive Alive Board, Milwaukee County Youth Sports Authority Board and the Young Milwaukee Professionals Organization.