

2011 Statistics	FTEs	Caseload	Caseload per FTE
California			
Los Angeles County	1,642	331.872	202
Illinois			
Cook County	613	241,359	393
Nevada			
Clark County	236	72,236	306
New York			
New York City	820	404.025	492
Wisconsin			
Milwaukee County	140	125,000	890



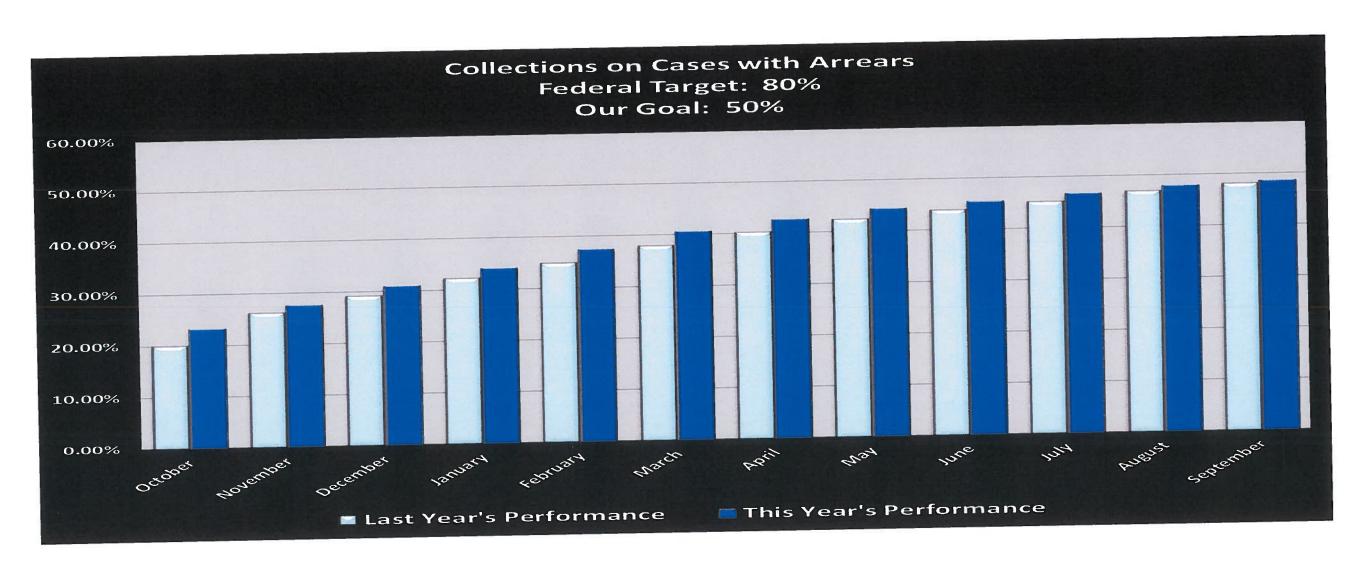
Month	2010-11 Performance	2011-12 Performance	
October	82.57%	82.26%	
November	83.50%	83.26%	
December	84.39%	84.06%	
January	85.17%	85.17%	
February	86.00%	86.24%	
March	87.00%	87.43%	
April	87.89%	88.43%	
May	88.55%	89.33%	
June	89.46%	90.31%	
July	90.33%	91.35%	
August	90.94%	92.36%	
September	92.12%	93.62%	



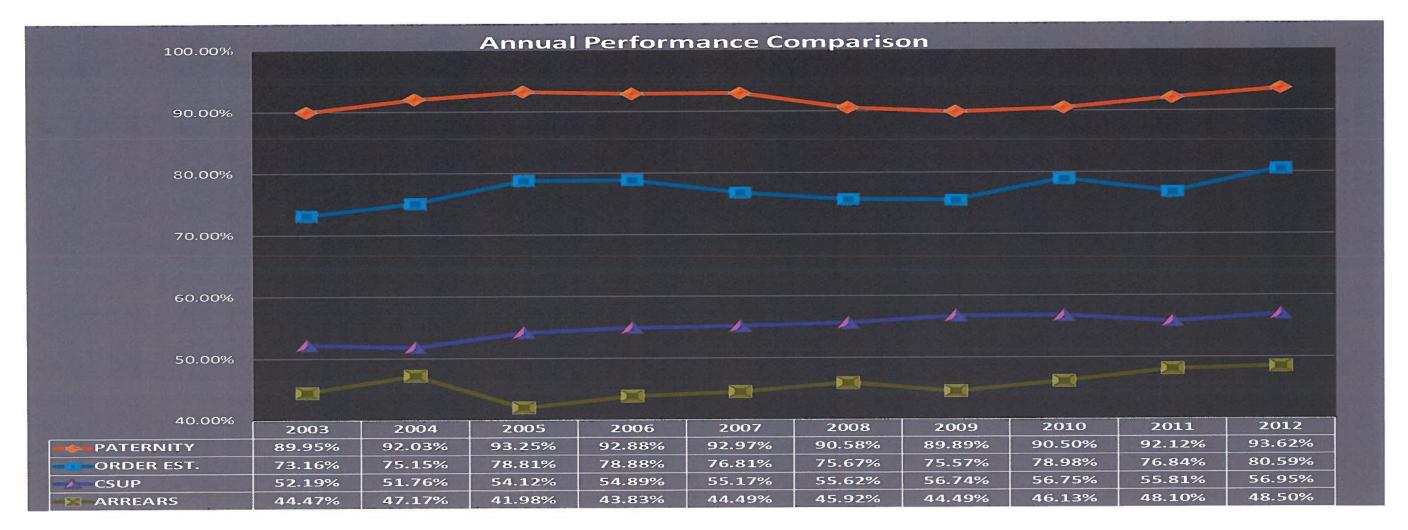
Federal Target: 80% O		our Goal: 80%
Month	2010-11 Performance	2011-12 Performance
October	78.88%	76.84%
November	78.68%	77.03%
December	78.32%	77.33%
January	77.85%	77.39%
February	77.70%	77.65%
March	77.48%	78.74%
April	77.62%	78.82%
May	77.20%	79.29%
June	76.77%	79.40%
July	76.48%	80.10%
August	76.14%	80.07%
September	76.84%	80.59%



Collection of Current Support			
		Our Goal: 58%	
Month	2010-11 Performance	2011-12 Performance	
October	56.08%	56.68%	
November	55.86%	56.52%	
December	55.70%	56.82%	
January	55.67%	56.75%	
February	55.39%	56.74%	
March	55.64%	56.95%	
April	55.67%	56.92%	
May	55.62%	56.97%	
June	55.68%	56.99%	
July	55.64%	56.94%	
	55.76%	57.00%	
August September	55.81%	56.95%	



Collections on Cases with Arrears			
Federal Target: 80% Our Goal: 50%			
Month	2010-11 Performance	2011-12 Performance	
October	20.01%	23.26%	
November	26.20%	27.54%	
December	29.15%	30.92%	
	32.25%	34.06%	
January	34.85%	37.35%	
February	37.95%	40.55%	
March	40.18%	42.62%	
April	42.36%	44.34%	
May		45.47%	
June	43.87%	46.58%	
July	45.14%	47.83%	
August	46.87%		
September	48.10%	48.50%	



MI	MILWAUKEE COUNTY CSS PERFORMANCE AS OF SEPTEMBER 30TH - EACH LISTED YEAR				
YEAR	PATERNITY	ORDER EST.	CSUP	ARREARS	
2003	89.95%	73.16%	52.19%	44.47%	
2004	92.03%	75.15%	51.76%	47.17%	
2005	93.25%	78.81%	54.12%	41.98%	
2006	92.88%	78.88%	54.89%	43.83%	
2007	92.97%	76.81%	55.17%	44.49%	
2008	90.58%	75.67%	55.62%	45.92%	
2009	89.89%	75.57%	56.74%	44.49%	
2010	90.50%	78.98%	56.75%	46.13%	
2011	92.12%	76.84%	55.81%	48.10%	
2012	93.62%	80.59%_	56.95%_	48.50%	