## County of Milwaukee INTEROFFICE COMMUNICATION

DATE:

October 3, 2012

TO:

Sup. Marina Dimitrijevic, Chairwoman, Milwaukee County Board of Supervisors

Sup. Peggy West, Chairperson, Committee on Health and Human Needs

FROM:

Stephanie Sue Stein, Director, Department on Aging

RE:

Request for authorization to increase by \$65,000, from \$1,382,945 to \$1,447, 945,

the 2012 contract with Transit Express, Inc., to provide Specialized Elderly

Transportation Services, originally authorized under File No. 12-22

I respectfully request that the attached resolution be scheduled for consideration by the Committee on Health and Human Needs at its meeting on October 24, 2012.

The attached resolution authorizes the Director, Department on Aging, to increase by \$65,000, from \$1,382,945 to \$1,447,945, the 2012 contract with Transit Express, Inc., to provide Specialized Elderly Transportation Services, originally authorized under File No. 12-22.

The Department awards funds to provider agencies based on the availability of federal, state, and local funds, allowable costs, usage by older persons of programs and services, and changes in service demand. For many contractual services, actual participation is a function of service availability, client needs, weather, and other factors that cannot be precisely known at the time contracts are awarded. When additional funds become available, the Department seeks to use those funds to fully reimburse vendors for the services they provide.

The Specialized Elderly Transportation Services program provides eligible seniors with rides for medical appointments, grocery shopping, Senior Meal Program meal sites, nursing home visits, and general shopping. The Department has seen a significant increase in demand for medical rides and general shopping trips. The increase in medical rides by seniors' aging-in-place has been especially acute, growing from 15,422 in 2009 to 19,026 in 2011, an increase of 23.4%. Based on demand through August of this year, medical rides could exceed 21,000 in 2012. Greater awareness of the program, increased participation by seniors living in poverty, and continued growth in the average age of participants have all contributed to this increase.

Adoption of the resolution will enable the Department to maintain service levels and to fully reimburse the vendor for services provided. Sufficient funds have been identified in the 2012 State/County Contract for this purpose.

If you have any questions, please contact me at 2-6876.

Stephanie/Sue Stein, Director

Milwaukee County Department on Aging

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cc:

County Executive Chris Abele Tia Torhorst

Tia Torhorst
Jennifer Collins
Antionette Thomas-Bailey
Jodi Mapp

Jonette Arms
Thomas Condella
Mary Proctor Brown
Nubia Serrano

Nubia Serrano Gary Portenier Pat Rogers